

2016 milestones

King County Metro and Sound Transit transit integration initiatives

Integrating bus/rail service

- Implement integrated bus/rail service with University Link opening
- Help customers navigate new transfer environment at University of Washington with robust joint customer outreach

Planning for the future

- Complete joint study of a fully integrated bus/rail network
- Represent bus/rail network in King County Metro's Long-Range Plan and ST3 ballot measure
- Adopt ST3 system plan
- Forward ST3 ballot measure to voters in November 2016
- Transmit King County Metro's Long-Range Plan to the King County Council

Improving customer experience

- Expand low-income fares (ORCA LIFT) to ST Express and Sounder
- Jointly pursue transit integration grants
- Launch a mobile ticketing pilot enabling riders to pay fares using smartphones
- Provide cell phone service in the downtown Seattle and University Link transit tunnels
- Provide Wi-Fi service in Downtown Seattle Transit Tunnel
- Upgrade ticket vending machines to improve the customer interface
- Provide real-time arrival data for Link and Sounder trains to improve regional trip planning

Building for the future

- Continue service and facility integration planning for future Link light rail extensions – Northgate, Lynnwood, Federal Way and Eastside
- Co-develop Link station layouts to provide seamless bus/rail transfers
- Develop consistent Metro bus facility criteria for Sound Transit project guidelines



Getting there together

Transit Integration Status Report

Sound Transit and King County Metro | February 2016



Moving forward

Our regional vision includes an integrated transportation system that moves people with ease between and within our vibrant communities. We place huge emphasis on connectivity and coordination to improve mobility for riders throughout the region. When trains, buses, ferries and highways all work together, we all get the most out of our public infrastructure investments.

This report provides an update on joint integration work by Sound Transit and King County Metro in 2015 and a look at what's in store for 2016.



Transit integration highlight

The opening of light rail service to the University of Washington and Capitol Hill exemplifies the tangible benefits of transit integration.

Link light rail offers fast, reliable service to and from downtown Seattle:

- 8-minute ride from University of Washington
- 4-minute ride from Capitol Hill

Metro is bringing many local bus routes to University of Washington Station, where riders will transfer to Link.

Using resources saved by redesigning local bus service that would have duplicated new Link service, Metro is significantly improving local bus service in north Seattle, Capitol Hill and the Central area with:

- More peak-period service
- More frequent bus service
- Improved reliability
- New bus connections
- More households with 15-minute service



2015 achievements

Integrating bus/rail service



- Completed joint public outreach and service plans for integrating King County Metro bus service options with Sound Transit's University Link opening
- Enhanced the customer environment for transit riders, bicyclists and pedestrians around UW and Capitol Hill light rail stations to optimize transfers between bus and rail with University Link opening
- Added 21 bus trips on the SR 522 and I-5 South corridors via a Regional Mobility Grant
- Optimized operation of buses and trains in the Downtown Seattle Transit Tunnel to improve speed and reliability for customers

Planning for the future



- Developed joint working group to align King County Metro's Long-Range Plan and Sound Transit's ST3 system plan to increase efficiency and provide more mobility options for our customers
- Conducted joint outreach around system plans to bring unified plans to the public

Improving customer experience



- Implemented a low-income adult fare (ORCA LIFT) on King County Metro buses and Sound Transit's Link light rail to give more people access to transit services
- Introduced pilot projects to test efficient parking management practices
- Provided combined open transit data to third-party software developers to create innovative transit-related apps, potentially reaching new customers
- Released a regional trip planning app to make it easier for riders to use transit
- Installed real-time signage at transit stations to help riders plan travel options
- Improved signage and wayfinding in the Downtown Seattle Transit Tunnel

Building for the future



- Continued construction of the Northgate Link light rail station to co-locate bus and rail for efficient rider transfers
- Planned for convenient customer bus/rail connections at future Link light rail stations to Lynnwood, Federal Way and the Eastside