

**Sound Transit Operations  
June 2015 Service Performance Report**

## Ridership

Total Boardings by Mode						
Mode	Jun-14	Jun-15	% Δ	YTD-14	YTD-15	% Δ
ST Express	1,493,430	1,616,663	8.3%	8,643,990	9,155,380	5.9%
Sounder	265,830	320,824	20.7%	1,577,069	1,805,561	14.5%
Tacoma Link	75,006	75,865	1.1%	485,827	518,043	6.6%
Link	1,006,414	1,080,263	7.3%	5,156,371	5,450,290	5.7%
Paratransit	4,568	3,756	-17.8%	28,718	24,526	-14.6%
<b>System Total</b>	<b>2,845,248</b>	<b>3,097,371</b>	<b>8.9%</b>	<b>15,891,975</b>	<b>16,953,800</b>	<b>6.7%</b>

*Monthly ridership figures are preliminary and subject to revision on a quarterly basis.*

<b>June 2014:</b>	21 Weekdays	4 Saturdays	5 Sundays
<b>June 2015:</b>	22 Weekdays	4 Saturdays	4 Sundays

**Total Sound Transit** ridership increased by 252K, or 9%, compared to June 2014, and average weekday boardings were up by 5K, or nearly 5%, across all modes. June had one more weekday and one less Sunday in 2015.

**ST Express** boardings increased by about 123K, or 8%, compared to June 2014, and average weekday boardings increased more than 2K per weekday, or 3%. ST Express also saw considerable gains in weekend boardings.

**Sounder** commuter rail increased by 55K boardings, or nearly 21%, compared to June 2014, and average weekday boardings were up by 16% on the North and South lines combined. Weekend event trains were also popular in June.

**Tacoma Link** ridership increased by nearly 1K, or 1%. Average weekday boardings decreased by 2%, while weekend boardings remained static.

**Link** boardings increased by about 74K, or 7%, compared to June 2014, and average weekday boardings were up 4%. The increase in Link boardings is particularly impressive considering the Downtown Seattle Transit Tunnel was closed on the weekend of June 6 and 7 to prepare for the start of U Link service.

**Paratransit** services, provided by King County Metro, declined by 18% in June. Changes in eligibility requirements and ongoing recertification has resulted in a higher number of participants with conditional eligibility.

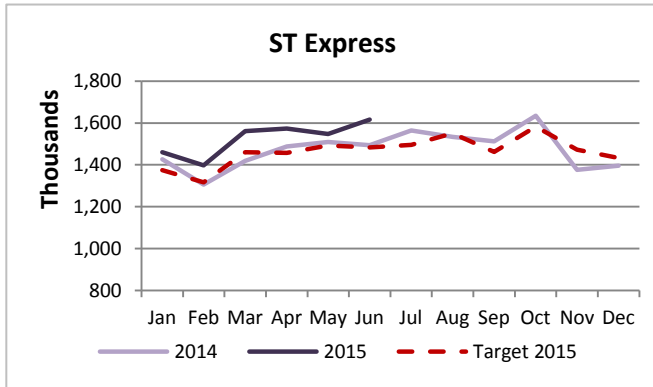
Mode	Average Daily Boardings								
	Weekday			Saturday			Sunday		
	Jun-14	Jun-15	% Δ	Jun-14	Jun-15	% Δ	Jun-14	Jun-15	% Δ
ST Express	62,542	64,690	3.4%	23,561	27,063	14.9%	17,162	21,310	24.2%
Sounder	12,331	14,320	16.1%	-	1,884	N/A	2,291	1,945	-15.1%
Tacoma Link	3,059	2,997	-2.0%	1,826	1,736	-4.9%	693	744	7.4%
Link	36,486	38,044	4.3%	29,077	34,325	18.0%	24,782	26,577	7.2%
Paratransit	152	125	-17.8%	152	125	-17.8%	152	125	-17.8%
<b>System Total</b>	<b>114,570</b>	<b>120,176</b>	<b>4.9%</b>						

*Paratransit daily boardings are assumed equal between weekdays, Saturdays, and Sundays.*

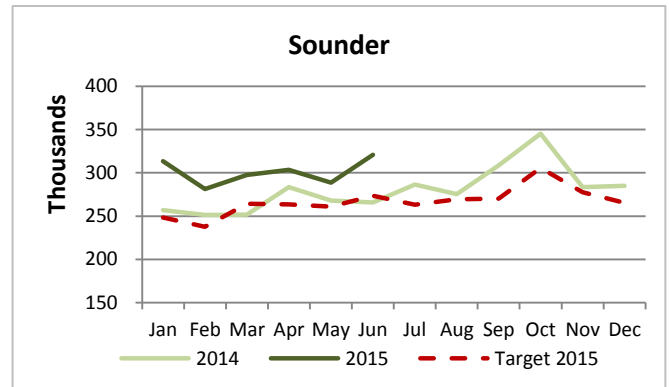
Please refer to Page 2 to view ridership trends by mode.

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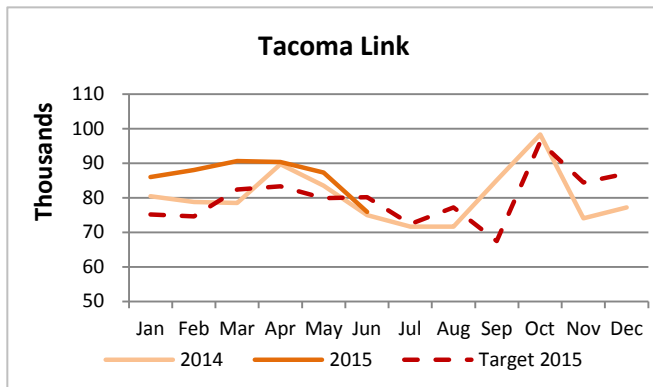
## Monthly Ridership Trends by Mode



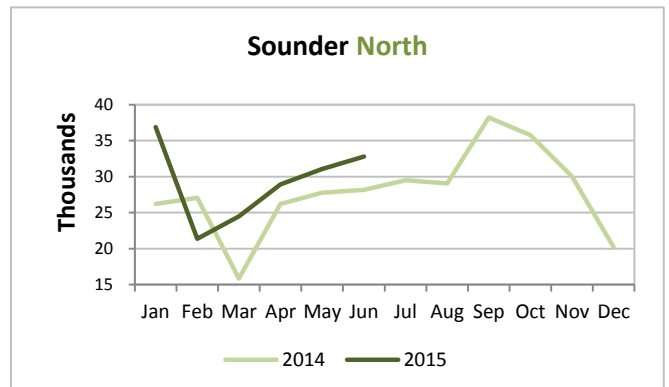
ST Express ridership increased by 9% compared to June 2014, with a 3% increase in average weekday boardings. In addition, ST Express saw strong growth in weekend ridership.



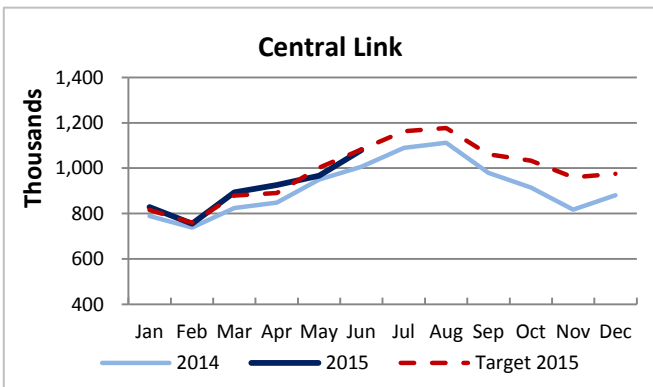
Sounder system-wide ridership increased by nearly 21% compared to June 2014, with a 16% increase in average weekday boardings, and 65% increase in weekend event train boardings.



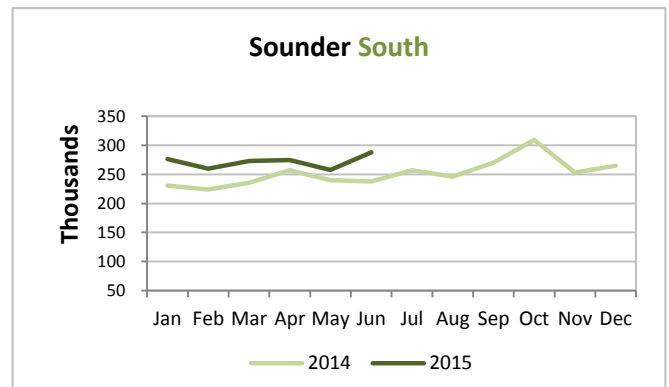
Tacoma Link ridership increased by 1% compared to June 2014, but average weekday boardings decreased by 2% due to school breaks. YTD Tacoma Link boardings are up 7% this year.



Sounder North ridership was up 16% compared to June 2014, with a 21% increase in weekday boardings. YTD North Line ridership is up 16% compared to last year.



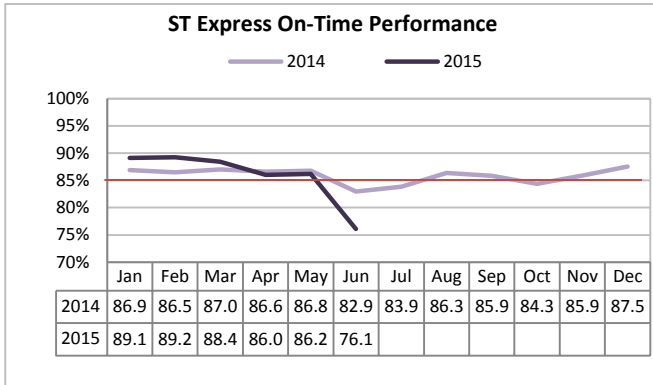
Link ridership was up 7% compared to June 2014, with a 4% increase in average weekday boardings. The DSTT was closed June 6-7 for U Link preparations and impacted overall boardings.



Sounder South ridership grew about 17% compared to June 2014, with a 22% increase in weekday boardings. YTD South Line ridership is up 14% compared to last year.

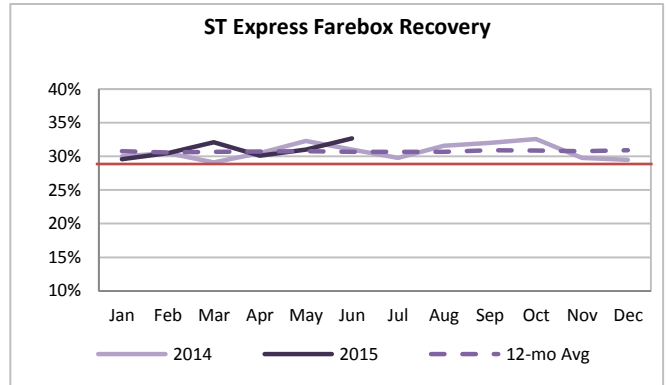
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## ST Express



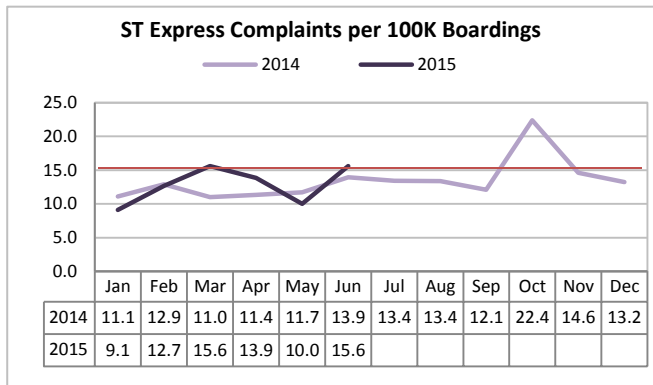
**Target: 85%      June 2015: 76.1%      YTD 2015: 85.8%**

OTP showed a decline in June due to new methodology which uses actual time point data based on real-time GPS readings, rather than random sampling of time points.



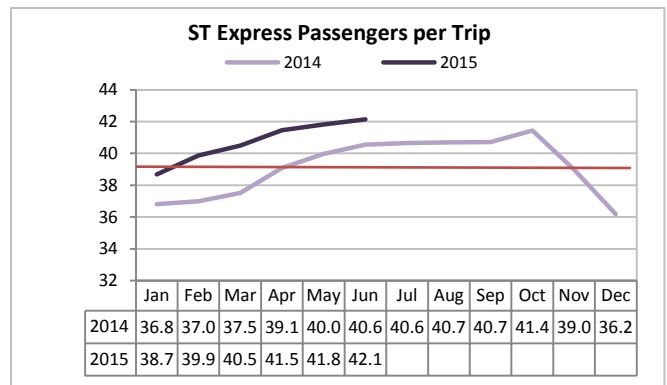
**Target: 28.5%      June 2015: 32.7%      YTD 2015: 30.9%**

ST Express consistently performs better than the annual target for farebox recovery, as ridership is running ahead of budgeted levels.



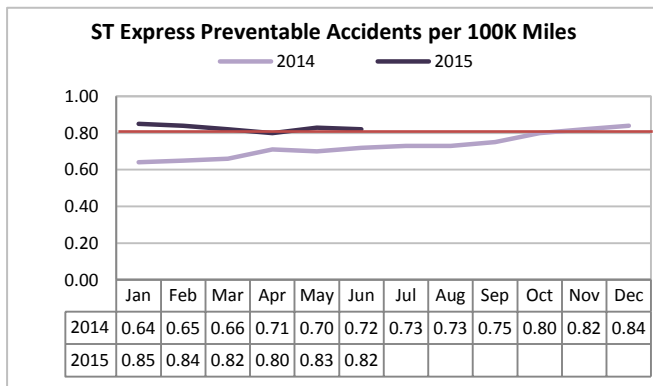
**Target: <15      June 2015: 15.6      YTD 2015: 12.9**

ST Express complaints per 100K boardings were slightly above the target in June due to increased congestion and higher complaints following a service change.



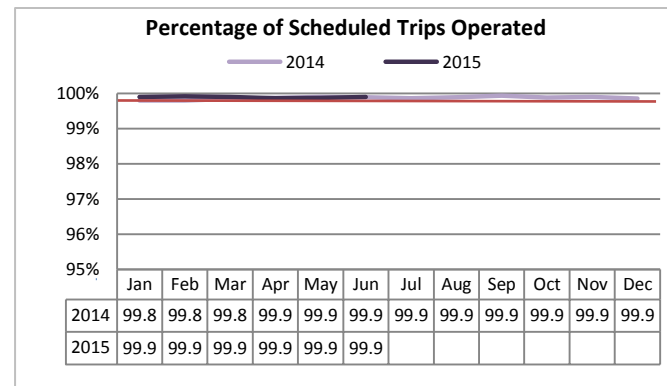
**Target: 38.1      June 2015: 42.1      YTD 2015: 40.8**

Passengers per trip increased 4% compared to June 2014, and continued to outperform the annual target.



**Target: 0.80      June 2015: 0.82      YTD 2015: 0.82**

ST Express fluctuated slightly above the preventable accident target in June. Staff and partners continue working to reduce preventable accidents.

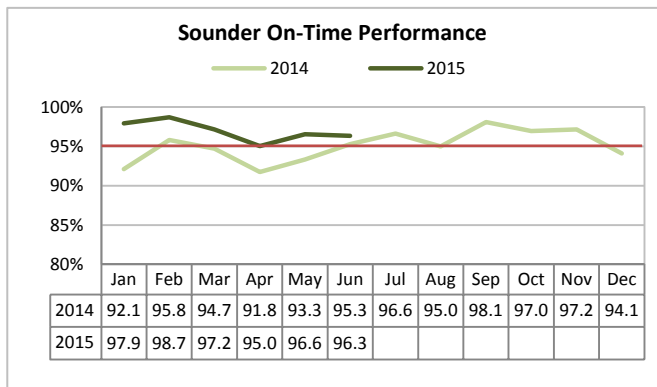


**Target: 99.8%      June 2015: 99.9%      YTD 2015: 99.9%**

ST Express consistently operates within the targeted range for the percentage of scheduled trips operated.

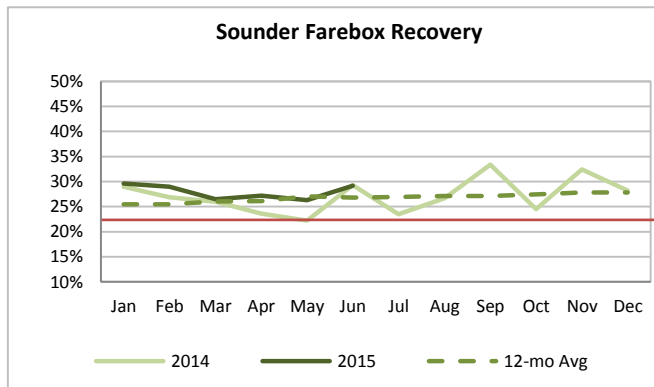
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## Sounder Commuter Rail



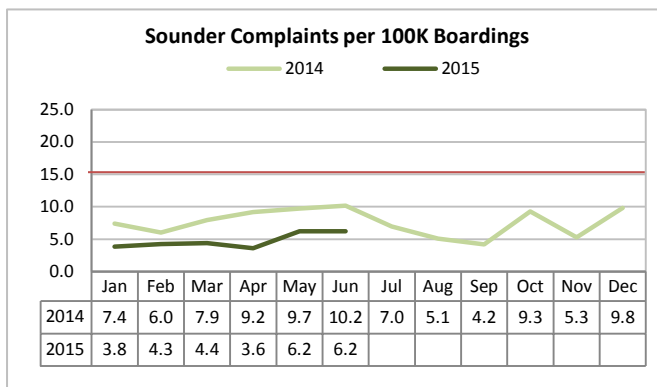
**Target: 95.0%      June 2015: 96.3%      YTD 2015: 97.0%**

Sounder OTP has improved by more than 3% compared to YTD 2014, when Tukwila Station was under construction.



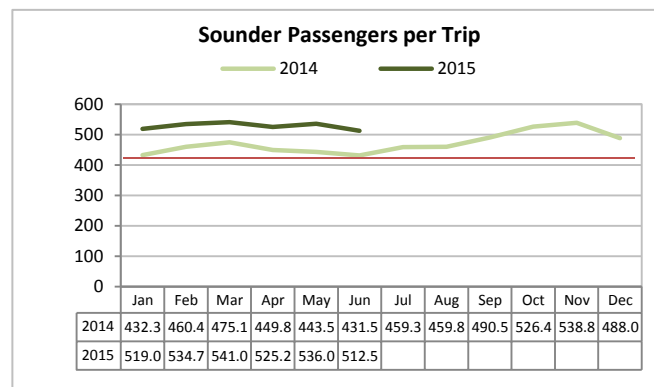
**Target: 23.1%      June 2015: 29.2%      YTD 2015: 27.7%**

Sounder continued to experience strong farebox recovery, driven by healthy ridership gains in both the North and South corridors.



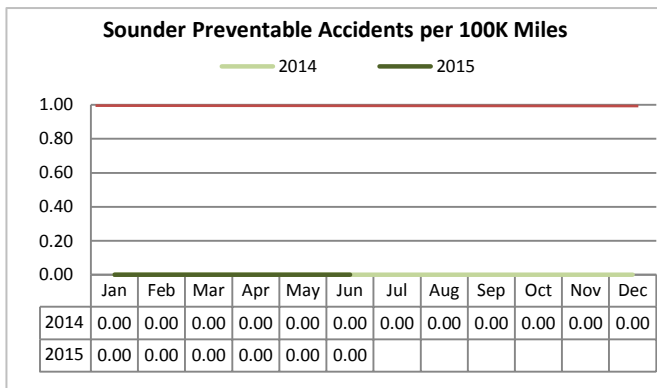
**Target: <15      June 2015: 6.2      YTD 2015: 4.8**

Sounder received 6.2 complaints per 100K boardings in June. Despite the monthly ridership increases, Sounder still saw 39% improvement compared to June 2014.



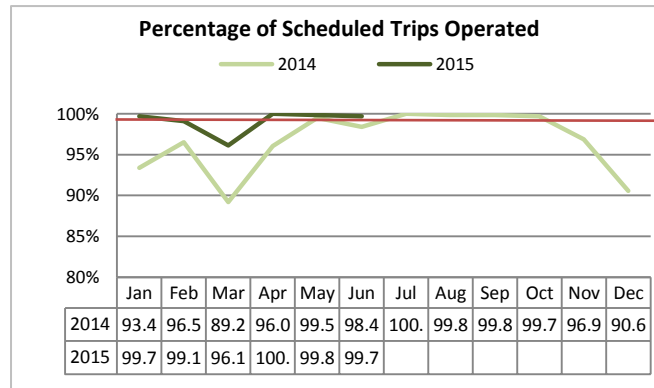
**Target: 422      June 2015: 512.5      YTD 2015: 527.5**

The number of passengers per trip increased 19% compared to June 2014, and surpassed the annual target by 22%.



**Target: 1.00      June 2015: 0.00      YTD 2015: 0.00**

Sounder has not experienced a preventable accident since service began.

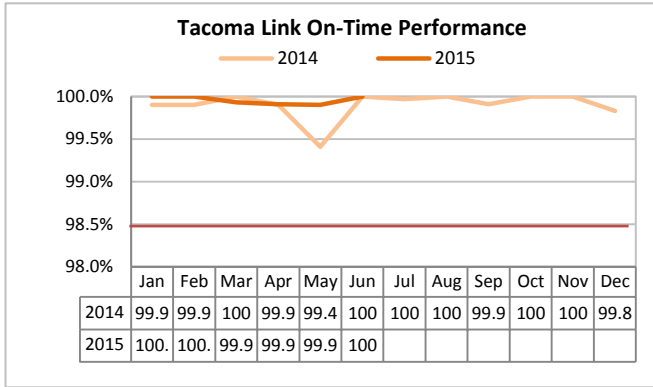


**Target: 99.5%      June 2015: 99.7%      YTD 2015: 99.1%**

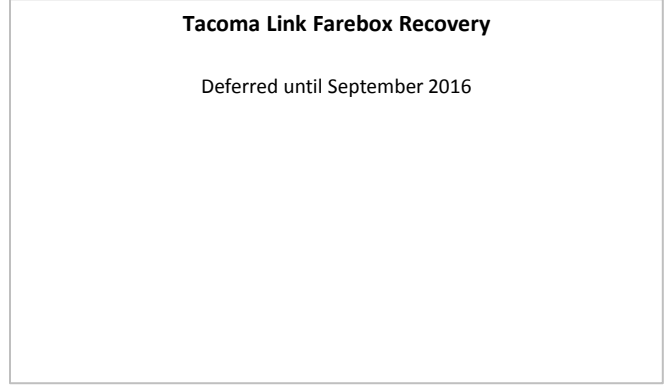
Sounder operated nearly 100% of scheduled trips in June but remained slightly below the YTD target due to 56 annulments in Q1.

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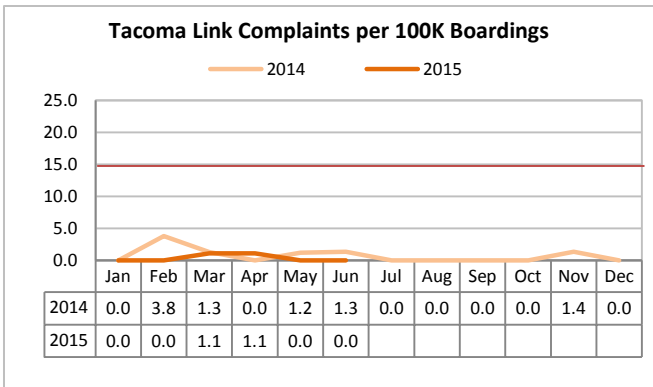
## Tacoma Link



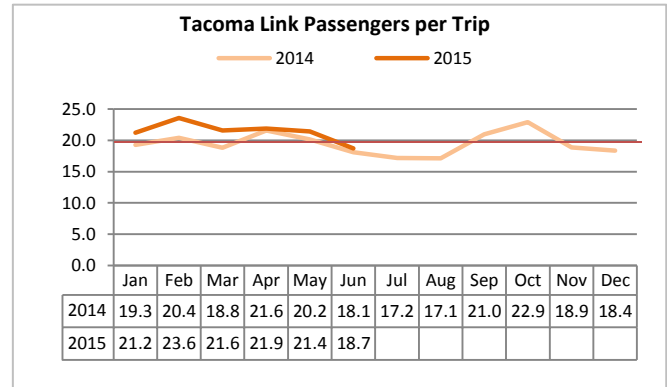
**Target: 98.5%**      **June 2015: 100%**      **YTD 2015: 99.9%**  
 Tacoma Link achieved 100% on-time performance in June, and was slightly ahead of YTD 2014.



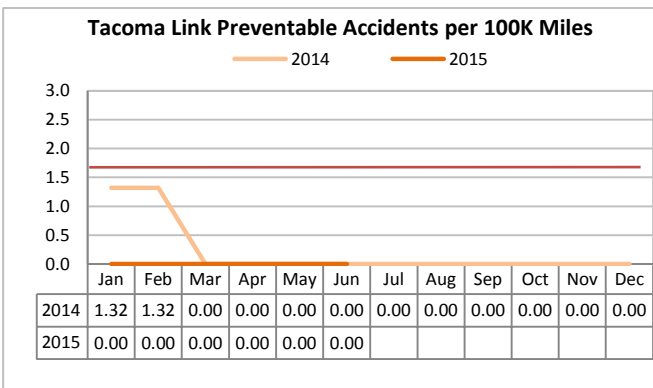
Per Board action in Q2 2014, Tacoma Link fares will not be implemented until September 2016.



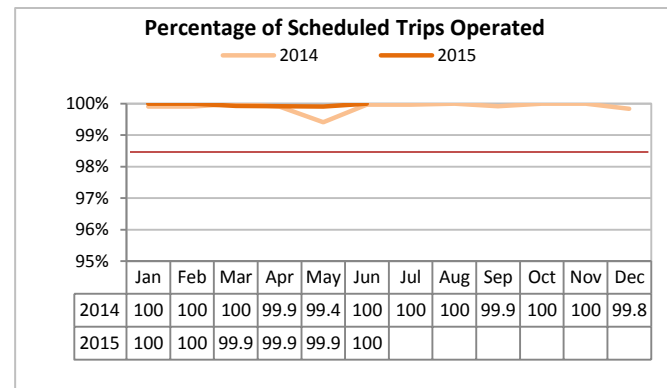
**Target: <15**      **June 2015: 0.0**      **YTD 2015: 0.4**  
 Tacoma Link did not receive any complaints in June, and came in at 0.4 for YTD 2015, a 68% improvement compared to 2014.



**Target: 20.4**      **June 2015: 18.7**      **YTD 2015: 21.4**  
 Tacoma Link saw a decrease in passengers per trip in June due to school breaks and fewer downtown events, but still surpassed the target for YTD 2015.



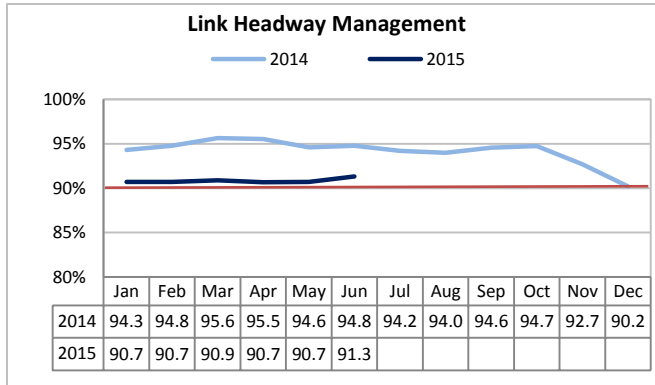
**Target: 1.66**      **June 2015: 0.00**      **YTD 2015: 0.00**  
 Tacoma Link has not experienced any preventable accidents for over two years.



**Target: 98.5%**      **June 2015: 100%**      **YTD 2015: 99.9%**  
 Tacoma Link operated all of its scheduled trips in June, and consistently performs beyond expectations..

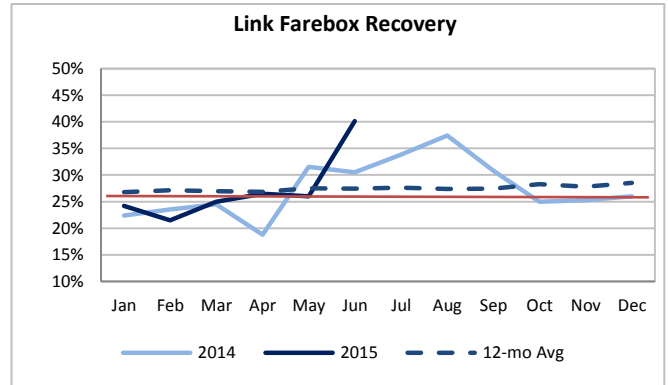
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## Link



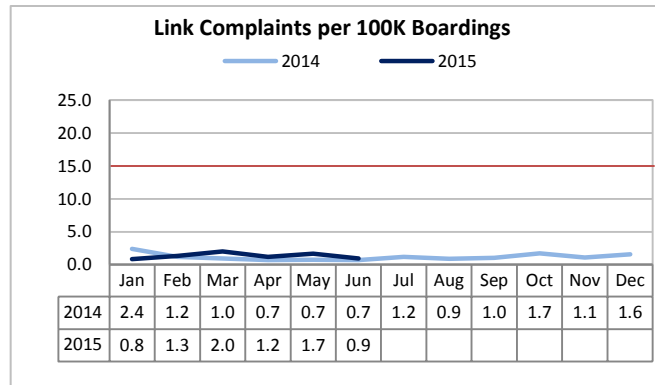
**Target: 90%**      **June 2015: 91.3%**      **YTD 2015: 90.8%**

Headway performance was up slightly in June; however, due to system upgrades in progress since November 2014, Link is observing a 5% variation in reporting percentages.



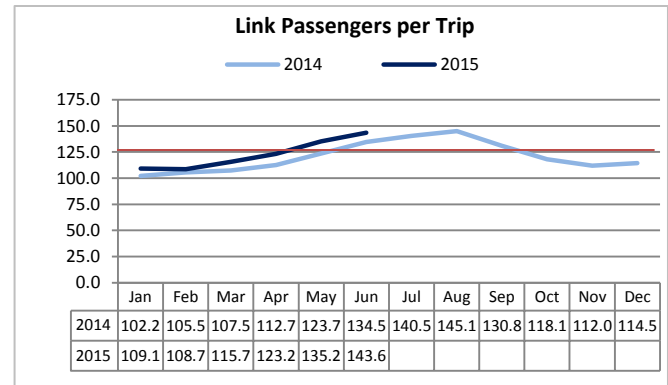
**Target: 26.4%**      **June 2015: 40.1%**      **YTD 2015: 27.0%**

Link farebox recovery was 40.1% in June and 27.0% for YTD. It is common to see a spike in the summer months due to Link's seasonal ridership trend.



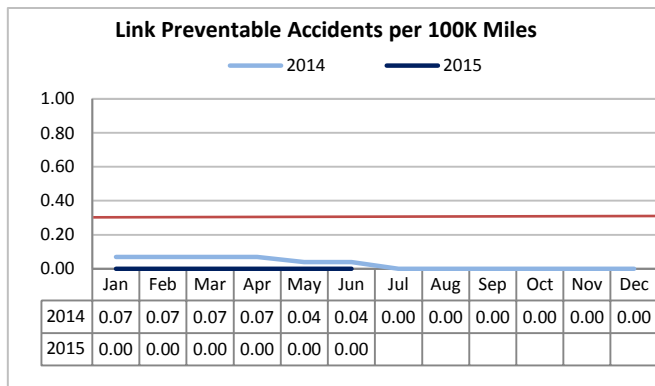
**Target: <15**      **June 2015: 0.9**      **YTD 2015: 1.3**

Central Link experienced approximately one complaint per 100K boardings in June, and continued to perform well within the targeted range, despite two weekend closures this year to date.



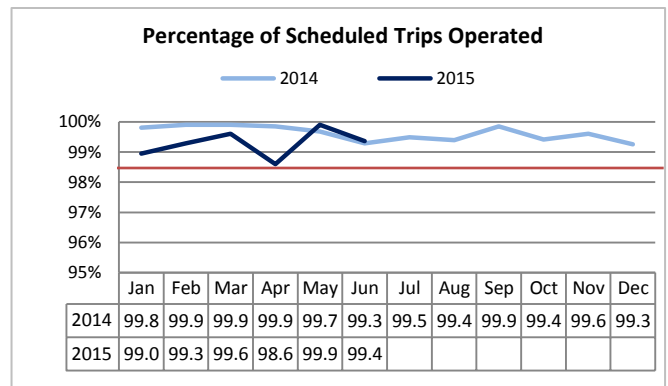
**Target: 126**      **June 2015: 143.6**      **YTD 2015: 122.6**

Central Link carried 7% more passengers per trip compared to June 2014 and surpassed the annual target. YTD performance should continue to improve as seasonal ridership increases.



**Target: 0.30**      **June 2015: 0.00**      **YTD 2015: 0.00**

Link has not experienced any preventable accidents since July 2013.

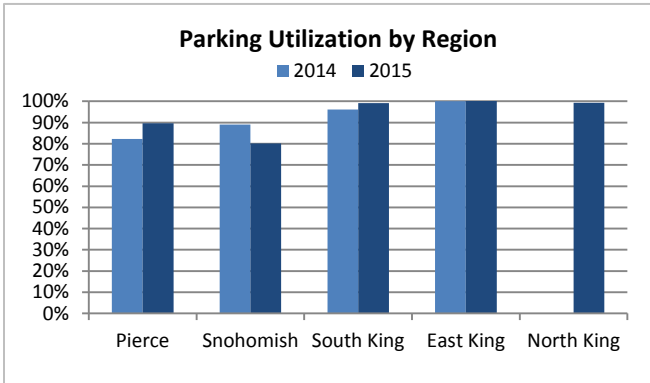


**Target: 98.5%**      **June 2015: 99.4%**      **YTD 2015: 99.3%**

Link consistently operates nearly all trips and performs better than the target.

# Sound Transit Operations June 2015 Service Performance Report

## General Transit

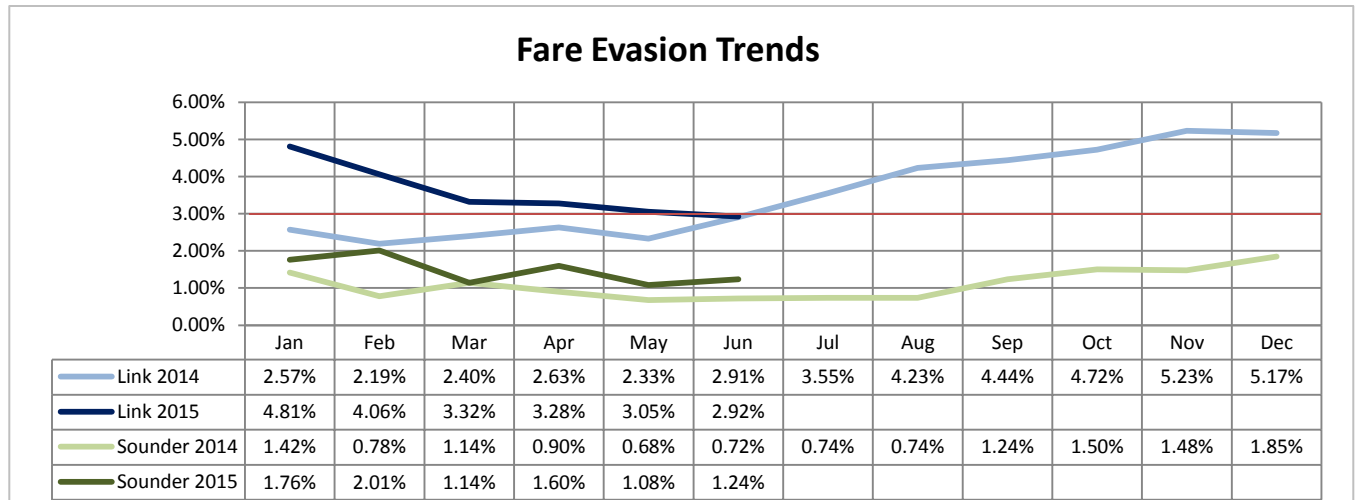


System-wide Permanent & Leased Parking June 2015			
Region	Available	Utilized	% Utilized
Snohomish	3,594	2,878	80%
North King	156	155	99%
East King	1,488	1,492	100%
South King	3,927	3,895	99%
Pierce	4,921	4,413	90%
<b>System Total</b>	<b>14,086</b>	<b>12,833</b>	<b>91%</b>

Parking is available at 31 locations in Pierce County, Snohomish County, as well as South, East, and North King County, with a total of 14,086 parking stalls.

Utilization continues to be at or near capacity at many of our parking facilities. Overall utilization increased by 1%, or 346 vehicles, compared to June 2014, reflecting 91% system-wide utilization.

Pierce County experienced an 8% increase, and South King County experienced a 3% increase in parking utilization compared to June 2014, while Snohomish saw a 9% decline. East King remained unchanged; and temporary parking at Northgate was made available in late 2014.



**Fare Evasion** on Link continued to decline in June, placing us back within the targeted range for the first time since June 2014.

Sounder fare evasion increased slightly in June but remained well within the targeted range of less than 3% fare evasion.

Overall, combined fare evasion was 2.65% in June, while fare inspections trended just below 10% of all rail passengers.

Improved staffing has allowed for a significant increase in inspections, and we expect the fare evasion rate to continue trending downward, and to stay within the targeted range of 3%.

