



Year-to-Date System Performance

2019

Data through 10/31/2019, updated monthly

Ridership & Efficiency							Operations						
	Average Daily Boardings			Farebox Recovery	Passengers per Trip	Trips Operated	Percentage of Scheduled Trips		Complaints per 100K Boardings	Scheduled PMIs Completed on Time	Preventable Accidents per 100K Miles	Fleet Availability	
	Total Ridership	Weekday	Saturday				Sunday	OTF					
ST Express													
Jan	1,482,267	60,552	20,139	13,749	27.7%	36	41,034	99.9%	88.5%	12	100.0%	0.66	97.6%
Feb	1,279,867	57,501	18,999	13,330	27.4%	35	36,162	94.3%	86.5%	19	98.0%	0.70	97.6%
Mar	1,460,508	60,411	22,286	15,621	27.2%	36	40,474	99.9%	85.8%	15	90.0%	0.75	98.6%
Apr	1,482,524	60,704	21,120	15,640	26.9%	36	41,394	99.9%	87.0%	21	100.0%	0.79	99.0%
May	1,531,154	61,801	21,811	16,555	26.7%	36	42,060	99.9%	84.7%	18	100.0%	0.82	99.1%
Jun	1,454,438	62,272	23,399	17,724	26.4%	36	40,408	99.9%	81.4%	19	100.0%	0.78	98.6%
Jul	1,549,012	62,063	22,835	17,960	25.3%	37	42,056	99.8%	81.7%	21	99.0%	0.80	98.8%
Aug	1,546,071	61,639	23,393	17,677	26.2%	37	42,188	99.9%	81.1%	20	100.0%	0.82	98.8%
Sep	1,424,691	61,354	22,179	17,582	25.8%	36	39,446	99.8%	84.1%	15	100.0%	0.80	99.0%
Oct	1,600,899	63,025	21,312	15,941	25.6%	37	43,237	99.8%	85.5%	23	99.0%	0.81	97.7%
Nov													
Dec													
Target	17,980,000	N/A	N/A	N/A	20.0%	37	481,730	99.8%	85.0%	15	90.0%	0.80	80.0%
YTD	14,811,434	61,166	21,837	16,253	25.6%	36	408,460	99.3%	84.6%	19	98.6%	0.81	98.5%
Sounder													
Jan	418,467	19,021	0	0	32.9%	562	744	99.5%	96.7%	6	100.0%	0.00	87.1%
Feb	331,266	16,563	0	0	33.0%	471	704	98.2%	93.1%	6	100.0%	0.00	86.9%
Mar	378,871	17,944	0	2,051	31.4%	528	717	99.9%	95.8%	5	100.0%	0.00	86.6%
Apr	406,761	18,205	1,527	2,365	32.1%	536	759	99.9%	96.0%	5	100.0%	0.00	86.9%
May	394,093	17,813	703	1,495	32.3%	525	751	99.3%	95.3%	6	100.0%	0.00	86.4%
Jun	363,141	18,000	0	1,572	31.8%	531	684	99.4%	97.5%	6	100.0%	0.00	86.4%
Jul	390,997	17,639	0	983	31.8%	521	750	98.6%	95.2%	5	100.0%	0.00	86.7%
Aug	397,970	17,938	1,232	1,055	32.2%	529	752	98.9%	95.9%	11	100.0%	0.00	86.9%
Sep	383,828	18,275	918	5,500	31.6%	530	724	100.0%	96.7%	8	100.0%	0.00	87.4%
Oct	442,137	18,851	0	8,559	32.0%	563	785	99.1%	96.1%	10	100.0%	0.00	86.9%
Nov													
Dec													
Target	4,810,000	N/A	N/A	N/A	23.0%	549	8,754	99.5%	95.0%	15	90.0%	1.00	86.4%
YTD	3,907,531	18,041	1,060	2,769	32.0%	530	7,370	99.3%	95.8%	7	100.0%	0.00	86.8%

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	Total Ridership	Weekday	Saturday	Sunday	Farebox Recovery	Passengers per Trip		Operated	OTP				
Tacoma Link													
Jan	77,704	3,147	1,615	717	0.0%	19	4,077	99.9%	99.9%	0	100.0%	0.00	96.8%
Feb	70,247	3,069	1,575	608	0.0%	19	3,740	99.8%	99.8%	0	100.0%	0.00	97.6%
Mar	80,523	3,133	1,915	693	0.0%	19	4,210	99.7%	99.7%	0	100.0%	0.00	100.0%
Apr	82,809	3,231	1,855	570	0.0%	20	4,148	100.0%	100.0%	0	100.0%	0.00	100.0%
May	86,747	3,432	1,516	597	0.0%	21	4,204	99.8%	99.3%	0	100.0%	0.00	88.2%
Jun	71,797	2,903	1,469	685	0.0%	18	4,043	100.0%	100.0%	0	100.0%	0.00	98.9%
Jul	66,115	2,391	1,891	611	0.0%	15	4,270	100.0%	100.0%	2	100.0%	0.00	98.9%
Aug	64,222	2,400	1,646	600	0.0%	15	4,288	99.9%	99.9%	0	100.0%	0.00	94.6%
Sep	81,908	3,233	1,468	547	0.0%	20	4,012	99.9%	99.9%	1	100.0%	0.00	100.0%
Oct	100,314	3,930	1,553	599	0.0%	23	4,304	100.0%	100.0%	0	100.0%	0.00	97.8%
Nov													
Dec													
Target	1,000,000	N/A	N/A	N/A	N/A	20	48,970	98.5%	98.5%	15	90.0%	1.70	66.7%
YTD	782,386	3,097	1,670	624	0.0%	19	41,296	99.9%	99.8%	0	100.0%	0.00	97.3%
Link													
Jan	1,975,149	76,364	42,695	31,607	38.3%	229	8,638	99.3%	88.8%	2	99.0%	0.05	97.2%
Feb	1,728,835	72,230	45,153	32,675	37.9%	221	7,816	97.8%	88.5%	2	97.0%	0.10	96.3%
Mar	2,076,313	76,245	55,870	39,163	37.8%	240	8,653	99.0%	89.9%	2	99.0%	0.10	96.6%
Apr	2,142,509	81,340	49,657	38,598	37.3%	251	8,537	99.0%	89.6%	3	97.0%	0.10	97.7%
May	2,160,083	79,413	50,748	42,001	36.6%	249	8,681	96.7%	90.3%	2	97.0%	0.19	97.2%
Jun	2,181,635	82,685	57,655	47,931	36.1%	262	8,322	97.1%	90.6%	3	98.0%	0.14	92.2%
Jul	2,301,998	83,795	53,680	48,759	36.1%	263	8,763	98.5%	92.2%	1	99.0%	0.14	96.1%
Aug	2,304,317	83,465	55,661	47,446	35.4%	262	8,808	97.0%	91.8%	2	98.0%	0.19	95.4%
Sep	2,042,552	76,469	60,032	45,507	35.2%	249	8,219	92.4%	89.9%	3	97.0%	0.24	95.2%
Oct	2,189,048	84,233	36,184	26,741	35.4%	254	8,616	87.2%	88.9%	3	98.0%	0.33	95.8%
Nov													
Dec													
Target	28,400,000	N/A	N/A	N/A	40.0%	276	102,976	98.5%	90.0%	15	90.0%	0.30	86.0%
YTD	21,102,439	79,782	50,808	40,472	35.4%	248	85,053	96.4%	90.1%	2	97.9%	0.33	96.0%

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