



FARE REVENUE REPORT 2025

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Executive summary

The purpose of this report is to review Sound Transit fare revenue, farebox recovery rates, and the status of various fare-related programs. Insights from the 2025 Fare Revenue Report:

Systemwide ridership and fare revenue increased as compared to 2024 levels, while farebox recovery was flat. In 2025, systemwide ridership increased 21% and fare revenue increased 19% when compared to 2024. Fare revenue gains were driven in part from higher overall ridership, led by gains in ORCA Business Passport ridership and the full year impact of the Lynnwood Link extension which opened in August 2024. Although increasing, systemwide fare revenue is not yet at pre-pandemic levels. Systemwide ridership in 2025 was 9% higher than 2019 levels while fare revenue was 24% lower than 2019.

In 2025, systemwide ridership increased by 21% and fare revenue increased by 19% (from \$61.8 million to \$73.8 million) as compared to 2024.

- Link fare revenue increased by \$12.0 million (31%) from 2024; ridership up 27%
- ST Express fare revenue decreased by \$0.4 million (-3%) from 2024; ridership up 7%
- Sounder fare revenue increased by \$0.4 million (7%) from 2024; ridership up 6%
- Tacoma Link fare revenue increased by \$0.1 million (12%) from 2024; ridership up 16%

The ORCA Passport program involves transit agencies working with businesses and institutions to help them provide transit passes and transportation services to employees and students. ORCA Business Passport fare revenue increased by 27% from \$27.2 million in 2024 to \$34.6 million in 2025 as more employees returned to their worksites. In 2025, revenue from ORCA Business Passport accounts was 47% of the total Sound Transit fare revenue.

Gains in ridership and fare revenue vary greatly by mode, with Link ridership above pre-pandemic levels. Link ridership recovery is faster than ridership recovery from Sounder and ST Express, due in part to the expansion of Link service to Lynnwood. **Continuing to monitor the use of fare media, particularly on Link.**

- Sound Transit continues to monitor fare compliance each month, using two different methodologies.
 - Data automatically generated from the ORCA system, ticket vending machines, mobile ticket sales and automatic passenger counters shows 61% of boardings on Link used fare media in 2025, the same as 2024.
 - Data from inspections by Fare Ambassadors, with a 2025 goal of inspecting 3% of boardings.
- The Average Fare per Boarding (AFB) has increased compared to prior years. mainly due to increased use of fare media. Correspondingly, the Average Fare per Boarding on Link continued a favorable trend from \$1.30 in 2024 to \$1.34 in 2025.

Additional information on Sound Transit's Fare Compliance Policy can be found in Resolution R2022-07.

Fare Policy. In May of 2024, the Sound Transit Board adopted an updated Fare Policy (Resolution No. R2024-08). The updated Fare Policy established new farebox recovery minimums and targets both systemwide and for individual modes of service.

- The updated **minimums** are aligned with fare revenue projections in the current Finance Plan and are 17% for Link light rail, 13% for Sounder commuter rail, 7% for Regional Express bus, and 15% systemwide.
- The updated farebox recovery **targets** are 22% for Link light rail, 18% for Sounder commuter rail, 12% for Regional Express bus and 20% systemwide.
- The updated Fare Policy also establishes that the Board will set farebox recovery minimums and targets for all modes within three years after the start of operation or fare collection.
- The updated Fare Policy also provides that the Board consider potential fare changes every four years in line with assumptions for fare increases in the agency's Finance Plan. In addition, the Fare Policy establishes a trigger for Board consideration of a fare change when an individual mode does not achieve its farebox recovery minimum in two consecutive calendar years.

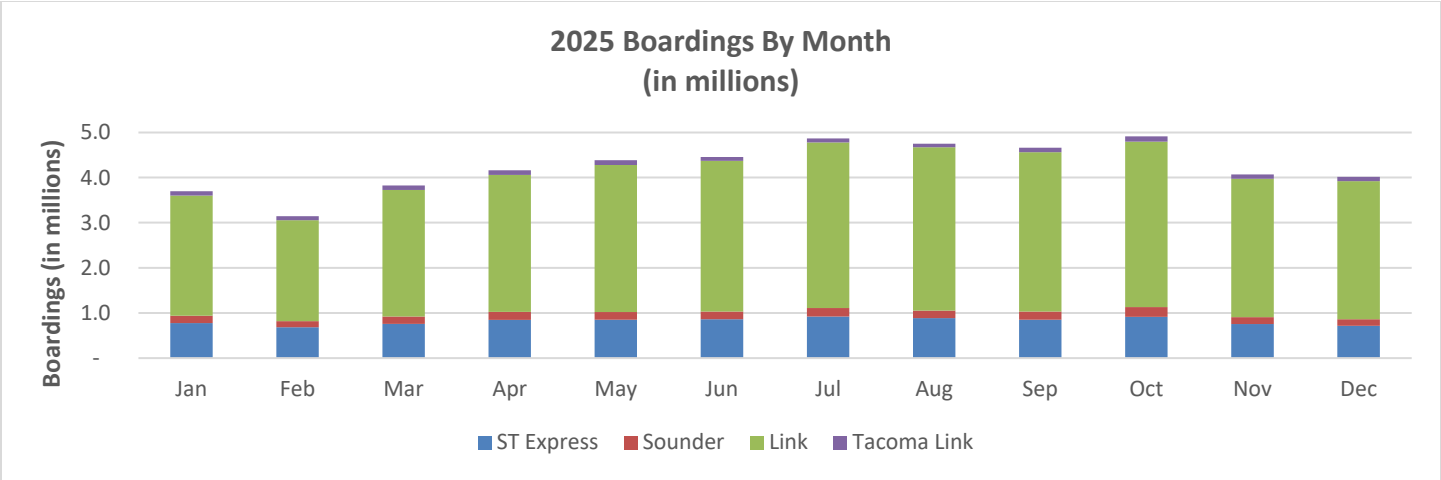
Farebox recovery rates: Per Sound Transit's fare policy, farebox revenue should recover a specified minimum percentage of operating costs. In 2025, Link and Sounder were below the policy for minimum farebox recovery thresholds as fare revenue is not keeping pace with increases in operating costs and as well as continuing fare payment compliance shortfalls. Operating costs continue to grow year over year.

- Systemwide farebox recovery was 10% of operating costs in 2025, in line with 2024, lower than the 15% minimum policy threshold
- Link farebox revenue was 12% of operating costs in 2025, in line with 2024; lower than the 17% minimum policy threshold.
- ST Express bus farebox revenue was 8% of operating costs in 2025, down from 10% in 2024; higher than the 7% minimum policy threshold.
- Sounder farebox revenue was 8% of operating costs in 2025, up from 7% in 2024; lower than the 13% minimum policy threshold.

Helping riders with low income: More than 289,000 people have enrolled in the ORCA LIFT program. In 2025, Sound Transit continued several fare-related efforts to assist riders with low incomes or those experiencing economic hardship, including:

- Funding additional outreach to promote registration for the ORCA LIFT low-income fare program.
- Promoting ORCA LIFT registration events through ST's social media channels.
- Partnering with Metro, Seattle-King County Public Health, Catholic Community Services and other human service agencies to increase ORCA LIFT and Subsidized Annual Pass enrollment, especially in Pierce and Snohomish counties. By the end of 2025, there had been more than 289,000 ORCA LIFT enrollments since the program rolled out in 2015, with over 102,000 active ORCA LIFT riders, an increase of over 20% from 2024.
- Continuation of the ORCA LIFT Subsidized Annual Pass Pilot Program with King County Metro. For this program, Sound Transit and King County Metro are providing free 12-month ORCA passes to riders with incomes 80% of the federal poverty level (or lower) who are enrolled in one of six state benefit programs. At the end of 2025, there were over 11,000 riders currently enrolled.
- Working with staff at Community Transit to support their 2025 implementation of the ORCA LIFT Subsidized Annual Pass program.
- Providing human services tickets at a 90-95% discount to human service agencies in cooperation with King County Metro. Working with King County Metro to develop and implement a demonstration program to test the use of ORCA products with agencies participating in the human services ticket program.

The graph below shows how ridership in 2025 trended by month. 2025 ridership reflected pre-pandemic seasonality, with higher ridership in summer months.



Overview

Transit fares are an important source of revenue to fund transit operations. Through 2046, Sound Transit’s long-range Financial Plan assumes \$5.2 billion of fare revenue.

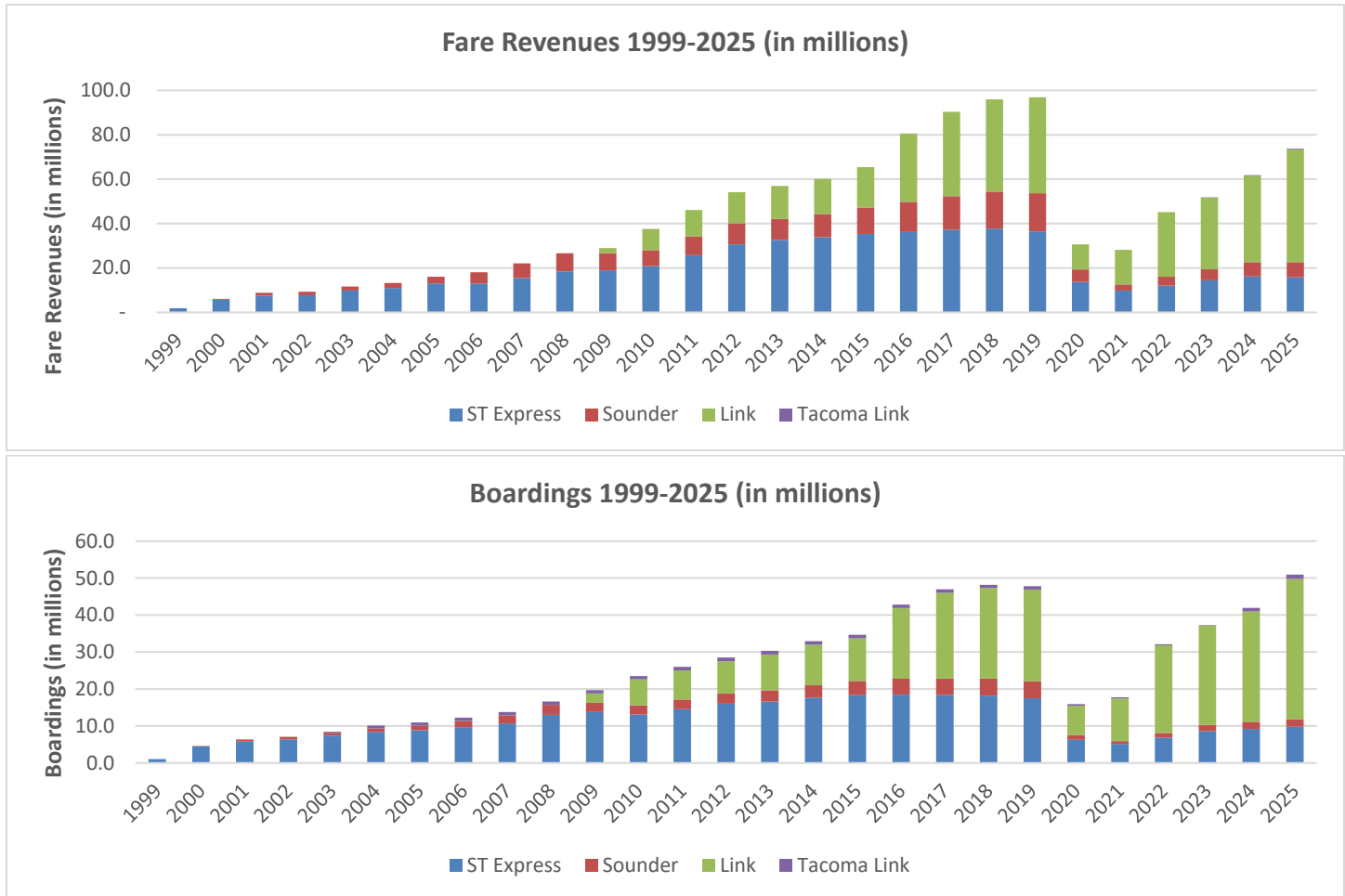
Sound Transit are policy sets farebox recovery targets at a minimum percentage of total operating costs, and this ratio varies by mode as defined in Sound Transit Board Resolution 2024-08.

Figure 1: Sound Transit District



Sound Transit fare revenue and ridership

The two graphs below show that Sound Transit fare revenue and ridership grew significantly from 1999-2019. In 2020-2024, however, the COVID-19 pandemic caused fare revenue and ridership to drop significantly. In 2025, ridership surpassed pre-pandemic levels, reaching an all-time high while revenue has not yet fully recovered.



Sound Transit operational milestones

- September 1999 – ST Express service begins
- September 2000 – Sounder rail service begins
- August 2003 – Tacoma Link service begins
- July 2009 – Link light rail begins service from Westlake to Tukwila International Boulevard
- December 2009 – Link light rail begins service to Sea-Tac Airport
- October 2012 – Sounder extension to South Tacoma and Lakewood begins
- March 2016 – Link light rail begins service to Capitol Hill and the University of Washington
- September 2016 – Link light rail begins service to Angle Lake
- October 2021 – Link light rail begins service to Northgate, Roosevelt and U-District
- September 2023 – Tacoma Link begins service from Old City Hall to St. Joseph
- April 2024 – East Link begins service from South Bellevue to Redmond Technology
- August 2024 – Lynnwood Link begins service from Lynnwood City Center to Northgate
- May 2025 – Downtown Redmond Link begins service from Redmond Technology Station
- December 2025 – Federal Way Link begins service from Angle Lake to Federal Way Downtown

Fare structure

Sound Transit's fare structure varies based on mode of service, distance traveled, and/or the rider's fare category. All our customer fare categories are consistent with those of the other five transit agencies participating in the ORCA system for regional fare payment:

- **Adult:** Ages 19 to 64
- **Youth:** Ages 18 and under
- **Reduced:** Ages 65 or older, persons with disabilities or Medicare card holders (requires a valid Regional Reduced Fare Permit as proof of eligibility on buses)
- **Low income (ORCA LIFT):** Riders with household income equal to or less than 200% of the federal poverty level (enrollment by authorized ORCA LIFT agencies with income verification)

Sound Transit is also participating, on a demonstration program basis, in King County Metro's program for very low-income riders:

- **Subsidized Annual Pass:** This program provides a free annual pass for riders with household incomes equal to or less than 80% of the federal poverty level and who are enrolled in one of six state benefit programs – TANF/SFA, RCA, ABD, PWA, SSI, HEN (enrollment by authorized DSHS, Public Health, and Community Services agencies with income verification and state benefit programs)

Link

Link light rail currently serves 38 stations. The 1 Line travels 41 miles from Lynnwood to Federal Way, and the 2 Line travels 33 miles between Lynnwood to Downtown Redmond station. Link charged a base fare of \$2.25 plus a distance charge of \$0.05 per mile, rounded to the nearest \$0.25 until August 2024. In August 2024, a \$3 adult Link flat fare was implemented pursuant to Sound Transit Board Resolution No. R2023-37.

	August 30, 2024 - Present	September 1, 2022 – August 29, 2024
Adult	\$3.00	\$2.25 - \$3.50
Youth	Free	Free
Senior/Disabled (RRFP)	\$1.00	\$1.00
ORCA LIFT	\$1.00	\$1.00

ST Express

ST Express buses provide transportation services throughout Snohomish, King and Pierce counties. ST Express routes provide fast service between major cities and job centers, and they allow for convenient transfers to train and local bus service. In December 2024, the Sound Transit Board approved Resolution R2024-27, reducing the full adult fare on ST Express from \$3.25 to \$3, aligning the ST Express bus fare with the Link flat fare. The new fare took effect on March 1, 2025.

	March 1, 2025 – Present	September 1, 2022 – February 28, 2025
Adult	\$3.00	\$3.25
Youth	Free	Free
Senior/Disabled (RRFP)	\$1.00	\$1.00
ORCA LIFT	\$1.00	\$1.00

Sounder

Sounder provides weekday rail service to and from Seattle during peak hours. Sounder South extends 47.6 miles from Seattle to Lakewood, serving eight stations in Pierce and South King counties. Sounder South also provides limited reverse-peak service between Seattle and Tacoma. Sounder North extends 34.2 miles from Seattle to Everett, serving three stations in Snohomish County. Sounder charges a base fare of \$3.05 plus a distance charge of \$0.055 per mile, rounded to the nearest \$0.25. (See Appendix A for a chart of station-to-station fares.)

	September 1, 2022 - Present		March 1, 2021 – August 30, 2022	
	North Line	South Line	North Line	South Line
	Fare Range	Fare Range	Fare Range	Fare Range
Adult	\$3.25 - \$5.00	\$3.25 - \$5.75	\$3.25 - \$5.00	\$3.25 - \$5.75
Youth		Free		\$1.50
Senior/Disabled (RRFP)		\$1.00		\$1.00
ORCA LIFT		\$1.00		\$1.50

Tacoma Link

Tacoma Link light rail provides transportation services on a 4.0-mile line in downtown Tacoma between the Tacoma Dome and the Tacoma Hilltop/St. Joseph. T line charges a flat fare of \$2.00 Adult, \$1.00 ORCA LIFT, \$0 Youth, and \$1.00 Senior/Disabled (RRFP) fare.

	September 16, 2023 - Present
Adult	\$2.00
Youth	Free
Senior/Disabled (RRFP)	\$1.00
ORCA LIFT	\$1.00

Farebox recovery

- Sound Transit policy establishes that farebox revenue must recover a specified percentage of operating costs. The percentage of farebox revenue to operating costs is called the farebox recovery ratio. Sound Transit calculates farebox recovery ratios by dividing fare revenues by direct and indirect service operating costs. Sound Transit farebox recovery policy for 2025 was established in ST Board Resolution No. R2024-08, which established the following minimum and target farebox recovery ratio thresholds:
 - Systemwide: 15% (target 20%)
 - Link: 17% (target 22%)
 - ST Express: 7% (target 12%)
 - Sounder: 13% (target 18%)

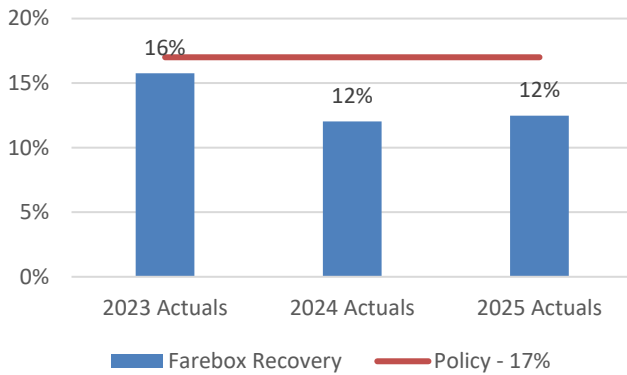
2025 Farebox Recovery performance is outlined below:

- Link farebox revenue was 12% of operating costs in 2025, the same as in 2024; this remains lower than the 17% minimum policy threshold. Pre-pandemic, 2019 farebox recovery was 34%. Link fare revenue in 2025 was up 18% from 2019, Link operating costs in 2025 were up 219% from 2019.
- ST Express bus farebox revenue was 8% of operating costs in 2025 down from 10% in 2024; higher than the 7% minimum policy threshold. Pre-pandemic, 2019 farebox recovery was 25%. ST Express fare revenue in 2025 was down 57% from 2019, ST Express operating costs in 2025 were up 28% from 2019.
- Sounder farebox revenue was 8% of operating costs in 2025 up from 7% in 2024; lower than the 13% minimum policy threshold. Pre-pandemic 2019 farebox recovery was 31%. Sounder fare revenue in 2025 was down 60% from 2019, Sounder operating costs in 2025 were up 65% from 2019.

Boardings with fare media are boardings where there is an associated record of fare media use. The boardings with fare media rate on Link was 61% in 2025 down from 86% in 2019, which indicates there are more passengers who did not tap ORCA cards, did not purchase a paper or mobile ticket or use other fare media. While youth are encouraged to use fare media, they are not required when riding Sound Transit.

Link

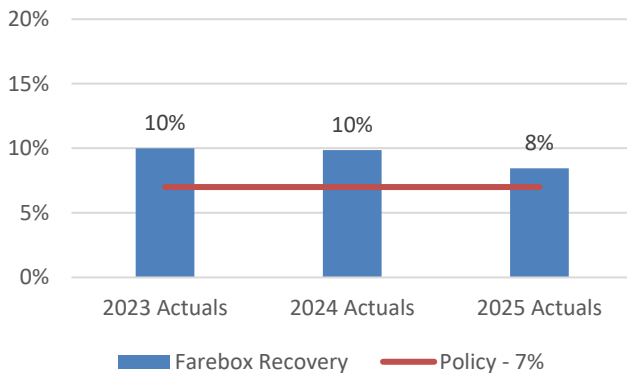
Link Farebox Recovery



Link Light Rail Farebox Recovery	Farebox Revenues	Operating Expenses	Farebox Recovery
2023 Actuals	\$32,358,465	\$205,314,451	16%
2024 Actuals	\$38,933,386	\$323,776,934	12%
2025 Actuals	\$50,918,782	\$408,058,374	12%

ST Express

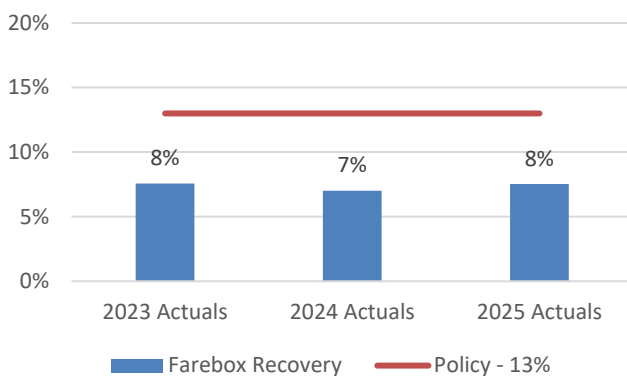
ST Express Farebox Recovery



ST Express Farebox Recovery	Farebox Revenues	Operating Expenses	Farebox Recovery
2023 Actuals	\$14,403,774	\$144,174,454	10%
2024 Actuals	\$16,179,685	\$164,137,061	10%
2025 Actuals	\$15,737,614	\$186,458,073	8%

Sunder

Sunder Farebox Recovery



Sunder Farebox Recovery	Farebox Revenues	Operating Expenses	Farebox Recovery
2023 Actuals	\$4,966,273	\$65,649,821	8%
2024 Actuals	\$6,394,914	\$90,519,983	7%
2025 Actuals	\$6,838,974	\$90,952,959	8%

Passenger fare revenue by mode

Sound Transit fare revenue increased overall by \$12.0 million in 2025, and boardings increased by 8.1 million. Link accounted for 69% of the total passenger fare revenue, ST Express was 21%, Sounder was 9%, and Tacoma Link was 1%.

In 2025, the overall average fare per boarding was \$1.45, down from \$1.47 in 2024, in part due to the ST Express adult fare reduction to \$3.00 in March 2025. Boardings with fare media accounted for 61% of total Link boardings in 2025 same as 2024, but down from 86% in 2019. Boardings with fare media accounted for 90% of total Sounder boardings in 2025 up from 85% in 2024, also down from 98% in 2019.

	REVENUES			% CHANGE	
	2025	2024	2023	2025-2024	2024-2023
Link Light Rail	\$ 50,918,782	\$ 38,933,386	\$ 32,358,465	31%	20%
ST Express	15,737,614	16,179,685	14,403,774	-3%	12%
Sounder	6,838,974	6,394,914	4,966,273	7%	29%
Tacoma Link	351,781	314,545	129,072	12%	144%
Totals	\$ 73,847,151	\$ 61,822,529	\$ 51,857,585	19%	19%

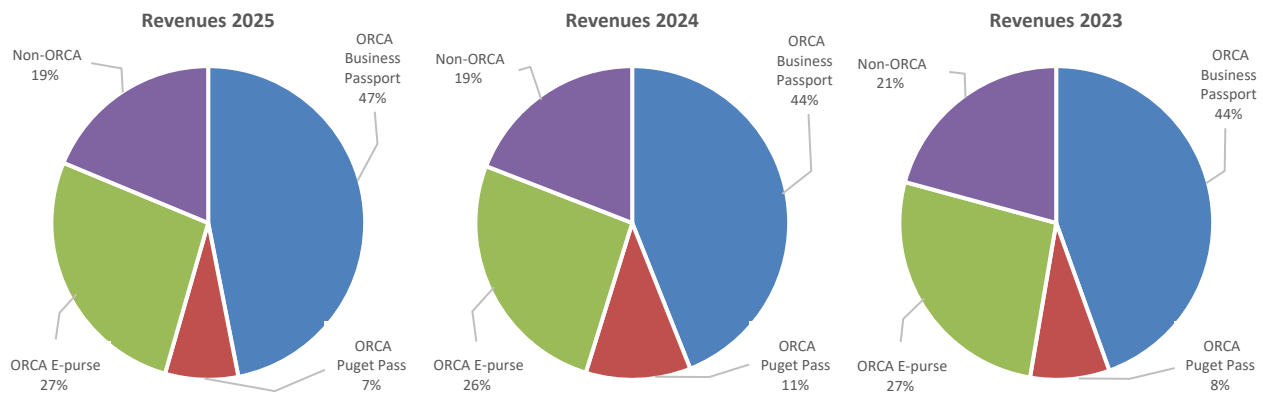
	BOARDINGS			% CHANGE	
	2025	2024	2023	2025-2024	2024-2023
Link Light Rail	37,948,202	29,843,190	26,867,750	27%	11%
ST Express	9,809,654	9,197,467	8,568,134	7%	7%
Sounder	2,029,247	1,916,429	1,755,751	6%	9%
Tacoma Link	1,147,409	992,082	121,554	16%	716%
Totals	50,934,512	41,949,168	37,313,189	21%	12%

	AVERAGE FARE PER BOARDING			% CHANGE	
	2025	2024	2023	2025-2024	2024-2023
Link Light Rail	\$ 1.34	\$ 1.30	\$ 1.20	3%	8%
ST Express	1.60	1.76	1.68	-9%	5%
Sounder	3.37	3.34	2.83	1%	18%
Tacoma Link ¹	0.31	0.32	1.06	-3%	-70%
Totals	\$ 1.45	\$ 1.47	\$ 1.39	-1%	6%

¹ Tacoma Link – The 2023 full year ridership is 380,001 and ridership from 9/16/23-12/31/23 is 121,554 (after fare implementation).

Passenger fare revenue by source

Sound Transit receives fare revenue from ORCA products, Sounder and Link ticket sales, Mobile Ticket sales and cash farebox receipts on ST Express. ORCA product use on Sound Transit services accounted for 81% of total fare revenue in 2025, same as in 2024 and up from 79% in 2023.



The breakdown of detailed revenue and ridership amounts for all product types, passenger types and route-level details relies on various assumptions for the allocation of non-ORCA generated revenues. These allocations may change and evolve as ridership and payment patterns change. The following is a brief description of the various fare payment methods and how those revenues are allocated.

ORCA products

ORCA Business Passport agreements are annual contracts based on the actual or estimated transit usage for a company or a geographical area and allocated to each agency based on the annual rate specific to each agency.

Per Sound Transit Board policy, Business Passport agreements need to be “priced according to the actual or estimated use at a level no lower than the fare revenue expected from the pass users as a group if the bulk purchase/distribution program were not in place.” The expected fare revenue is the amount of fare revenue historically collected from the group of program participants, based on their transit use prior to the Passport program. This amount acts as the introductory price for the initial Passport agreement. Agencies price renewal contracts based upon actual ridership during the prior contract period, which regularly results in revenue increases since the introduction of Passport programs usually results in increased ridership.

ORCA e-purse is stored transportation value used like cash to pay a fare. E-purse revenues are allocated to each agency and mode based on all trips traveled by the rider within the regional ORCA two-hour transfer window. For trips involving multiple agencies (“linked trips”), the highest total single fare of the linked trip is allocated among each of the agencies traveled. Each agency’s revenue allocation for a linked trip is based in proportion to the actual cash value of the fare each agency would have charged for the service.

ORCA Regional PugetPass is a monthly regional pass that allows for travel on bus, light rail or train services within the region on one or more participating agencies’ transit services. Regional passes are sold in denominations valid for payment of trip fares ranging in value from \$0.50 to \$6.00. ORCA agencies price the pass based on the value of 36 monthly trips, or \$9 per month for every \$0.25 in pass value. Funds received from the purchase of regional passes are allocated in proportion to the total value of services used on each agency during the period in which the pass is valid.

Non-ORCA products

Paper tickets are sold for one-way fares or as round trip/day passes via ticket machines for travel on Link, Sounder, and Tacoma Link. Paper tickets are valid only for the origin and destination and mode for which they are purchased. Ticket machines are located at all Link light rail, Sounder rail, and Tacoma Link stations, and at select transit centers.

Farebox includes cash and paper tickets deposited into fareboxes and are specific to ST Express.

Mobile tickets are available via the Transit GO Ticket mobile app. The app provides day passes, one-way and round-trip tickets for Link light rail, Tacoma Link, Sounder, and one-way tickets for ST Express. The mobile ticketing option started in December 2016 for Link light rail and Sounder, November 2019 for ST Express, and July 2025 for Tacoma Link. In 2025, mobile ticket sales were \$2.6M, up from \$2.1M in 2024.

Other generally consists of revenues and boardings from non-ORCA fare media such as:

- Paper tickets such as Human Services Program tickets
- Boardings without fare media, including children and youth ages 18 and under, Personal Care Attendants for riders with disabilities, free ride tickets, police officers or estimated fare evasion (see detail in “Special rates of fare” section)

Link

Link fare revenue increased by \$12.0 million in 2025 after increasing by \$6.6 million in 2024. Link ridership increased by 8.1 million boardings in 2025. Sound Transit attributes the ridership increase to the Lynnwood Link extension and less remote work; however, fare revenue remains significantly below the pre-pandemic level of 2019.

Revenue by payment type

Link Payment Type	REVENUES			% CHANGE	
	2025	2024	2023	2025-2024	2024-2023
ORCA Business Passport	\$22,380,778	\$ 15,782,686	\$ 13,460,035	42%	17%
ORCA Puget Pass ²	3,312,816	3,554,157	2,163,821	-7%	64%
ORCA E-purse	13,249,674	9,781,603	8,021,449	35%	22%
VM/Paper Tickets	10,172,687	8,446,623	7,567,365	20%	12%
Mobile Tickets	1,802,827	1,368,316	1,145,795	32%	19%
Totals	\$ 50,918,782	\$ 38,933,386	\$ 32,358,465	31%	20%

Link Payment Type	BOARDINGS			% CHANGE	
	2025	2024	2023	2025-2024	2024-2023
ORCA Business Passport	10,039,085	7,611,055	6,118,942	32%	24%
ORCA Puget Pass	1,470,038	1,090,032	936,743	35%	16%
ORCA E-purse	7,012,893	5,470,524	4,395,491	28%	24%
VM/Paper Tickets	4,181,414	3,532,053	3,203,263	18%	10%
Mobile Tickets	618,701	492,412	463,025	26%	6%
Boardings without Fare Media	14,626,071	11,647,114	11,750,286	26%	-1%
Totals	37,948,202	29,843,190	26,867,750	27%	11%

Link Payment Type	AVERAGE FARE PER BOARDING			% CHANGE	
	2025	2024	2023	2025-2024	2024-2023
ORCA Business Passport ³	\$ 2.23	\$ 2.07	\$ 2.20	8%	-6%
ORCA Puget Pass	2.25	3.26	2.31	-31%	41%
ORCA E-purse	1.89	1.79	1.82	6%	-2%
VM/Paper Tickets	2.43	2.39	2.36	2%	1%
Mobile Tickets	2.91	2.78	2.47	5%	13%
Totals	\$ 1.34	\$ 1.30	\$ 1.20	3%	8%

² ORCA Puget Pass – Revenue adjustment to ORCA Puget Pass of \$1.2M in 2024.

³ ORCA Business Passport – Combination of per trip, and fixed annual contracts that are priced based on previous year's ridership.

Revenue by passenger type

Adult passenger fares accounted for 96% of total Link revenues with 3% from reduced-fare passengers (qualifying seniors and persons with disabilities) and 1% from ORCA LIFT (low-income adults). Link averaged more than 11,000 unique ORCA LIFT (low-income) passengers monthly in 2025, up from about 8,700 in 2024. Sound Transit implemented free fares for Youth ages 18 and under in September 2022. Although some Youth continue to tap their ORCA cards, more are riding without fare media year over year.

Link Passenger Type	REVENUES			% CHANGE	
	2025	2024	2023	2025-2024	2024-2023
Adult	\$ 48,636,122	\$ 37,252,709	\$ 30,971,021	31%	20%
Youth	-	-	-	-	-
RRFP	1,547,188	1,135,239	979,468	36%	16%
Low Income	735,472	545,437	407,977	35%	34%
Totals	\$ 50,918,782	\$ 38,933,386	\$ 32,358,465	31%	20%

Link Passenger Type	BOARDINGS			% CHANGE	
	2025	2024	2023	2025-2024	2024-2023
Adult	34,885,698	27,441,596	24,846,938	27%	10%
Youth	284,040	330,721	391,397	-14%	-16%
RRFP	1,599,786	1,143,602	928,740	40%	23%
Low Income	1,178,678	927,271	700,675	27%	32%
Totals	37,948,202	29,843,190	26,867,750	27%	11%

Link Passenger Type	AVERAGE FARE PER BOARDING			% CHANGE	
	2025	2024	2023	2025-2024	2024-2023
Adult	\$ 1.39	\$ 1.36	\$ 1.25	2%	9%
Youth	-	-	-	-	-
RRFP	0.97	0.99	1.05	-2%	-6%
Low Income	0.62	0.59	0.58	5%	2%
Totals	\$ 1.34	\$ 1.30	\$ 1.20	3%	8%

Fare compliance

Sound Transit's Fare Compliance Policy can be found in Resolution R2022-07.

ST Express

ST Express is Sound Transit's second largest mode in terms of boardings, serving major transportation corridors and transit centers in the Sound Transit District. Ridership increased by 0.6 million in 2025 and revenue decreased by \$0.4 million, reflecting a March 2025 fare decrease for full-fare adult riders from \$3.25 to \$3.00 to align fares with Link light rail. Sound Transit continued to make frequency changes on several routes in 2025, including route 590 Tacoma-Seattle, 580 South Hill-Puyallup, 577 Federal Way-Seattle, 578 Puyallup-Seattle, and 594 Lakewood-Seattle.

Revenue by payment type

ST Express		REVENUES		% CHANGE	
Payment Type	2025	2024	2023	2025-2024	2024-2023
ORCA Business Passport	\$ 8,035,698	\$ 7,526,943	\$ 6,829,764	7%	10%
ORCA Puget Pass ⁴	1,634,892	2,393,354	1,593,379	-32%	50%
ORCA E-purse	4,775,952	4,809,800	4,407,973	-1%	9%
Non-ORCA	1,291,072	1,449,587	1,572,658	-11%	-8%
Totals	\$ 15,737,614	\$ 16,179,685	\$ 14,403,774	-3%	12%

ST Express		BOARDINGS		% CHANGE	
Payment Type	2025	2024	2023	2025-2024	2024-2023
ORCA Business Passport	3,559,597	3,238,351	2,906,782	10%	11%
ORCA Puget Pass	723,434	663,153	664,236	9%	-
ORCA E-purse	2,671,732	2,589,476	2,344,231	3%	10%
Non-ORCA	2,854,891	2,706,487	2,652,885	5%	2%
Totals	9,809,654	9,197,467	8,568,134	7%	7%

ST Express	AVERAGE FARE PER BOARDING			% CHANGE	
Payment Type	2025	2024	2023	2025-2024	2024-2023
ORCA Business Passport ⁵	\$ 2.26	\$ 2.32	\$ 2.35	-3%	-1%
ORCA Puget Pass	2.26	3.61	2.40	-37%	50%
ORCA E-purse	1.79	1.86	1.88	-4%	-1%
Non-ORCA	0.45	0.54	0.59	-17%	-8%
Totals	\$ 1.60	\$ 1.76	\$ 1.68	-9%	5%

⁴ ORCA Puget Pass – Revenue adjustment to ORCA Puget Pass of \$0.8M in 2024.

⁵ ORCA Business Passport – Combination of per trip and fixed annual contracts that are priced based on previous year's ridership.

Revenue by passenger type

Adult fares accounted for 94% of total ST Express revenues, with 4% from reduced-fare passengers (qualifying seniors and persons with disabilities), and 2% from ORCA LIFT passengers (low-income adults). ST Express averaged more than 6,900 unique ORCA LIFT (low-income) passengers monthly in 2025. Sound Transit implemented free fares for Youth ages 18 and under in September 2022. Although some Youth continue to tap their ORCA cards, others are riding without fare media.

ST Express Passenger Type	REVENUES			% CHANGE	
	2025	2024	2023	2025-2024	2024-2023
Adult	\$ 14,747,741	\$ 15,210,389	\$ 13,475,187	-3%	13%
Youth	-	-	-	-	-
RRFP	610,414	621,676	653,324	-2%	-5%
Low Income	379,459	347,619	275,263	9%	26%
Totals	\$ 15,737,614	\$ 16,179,685	\$ 14,403,774	-3%	12%

ST Express Passenger Type	BOARDINGS			% CHANGE	
	2025	2024	2023	2025-2024	2024-2023
Adult	8,527,639	7,953,700	7,443,779	7%	7%
Youth	137,684	153,362	169,314	-10%	-9%
RRFP	529,094	511,212	501,775	3%	2%
Low Income	615,237	579,193	453,266	6%	28%
Totals	9,809,654	9,197,467	8,568,134	7%	7%

ST Express Passenger Type	AVERAGE FARE PER BOARDING			% CHANGE	
	2025	2024	2023	2025-2024	2024-2023
Adult	\$ 1.73	\$ 1.91	\$ 1.81	-9%	6%
Youth	-	-	-	-	-
RRFP	1.15	1.22	1.30	-6%	-6%
Low Income	0.62	0.60	0.61	3%	-2%
Totals	\$ 1.60	\$ 1.76	\$ 1.68	-9%	5%

Sounder

Sounder revenue increased by \$0.4 million in 2025 with ridership increasing by more than 100,000 boardings. In 2025, Sounder South fare revenues increased by 7%, and Sounder North revenues increased by 13% due in large part to increasing revenue from ORCA Business Passport use.

Revenue by payment type

Sounder Payment Type	REVENUES			% CHANGE	
	2025	2024	2023	2025-2024	2024-2023
ORCA Business Passport	\$ 4,085,341	\$ 3,770,020	\$ 2,730,117	8%	38%
ORCA Puget Pass ⁶	566,761	702,446	471,377	-19%	49%
ORCA E-purse	1,671,418	1,443,365	1,288,354	16%	12%
VM/Paper Tickets	331,900	330,966	332,445	-	-
Mobile Tickets	183,554	148,117	143,980	24%	3%
Totals	\$ 6,838,974	\$ 6,394,914	\$ 4,966,273	7%	29%

Sounder Payment Type	BOARDINGS			% CHANGE	
	2025	2024	2023	2025-2024	2024-2023
ORCA Business Passport	1,045,984	942,248	821,591	11%	15%
ORCA Puget Pass	124,121	104,931	87,772	18%	20%
ORCA E-purse	510,837	453,623	387,219	13%	17%
VM/Paper Tickets	97,637	94,549	93,698	3%	1%
Mobile Tickets	40,905	32,983	35,239	24%	-6%
Boardings without Fare Media	209,763	288,095	330,232	-27%	-13%
Totals	2,029,247	1,916,429	1,755,751	6%	9%

Sounder Payment Type	AVERAGE FARE PER BOARDING			% CHANGE	
	2025	2024	2023	2025-2024	2024-2023
ORCA Business Passport ⁷	\$ 3.91	\$4.00	\$ 3.32	-2%	20%
ORCA Puget Pass	4.57	6.69	5.37	-32%	25%
ORCA E-purse	3.27	3.18	3.33	3%	-5%
VM/Paper Tickets	3.40	3.50	3.55	-3%	-1%
Mobile Tickets	4.49	4.49	4.09	-	10%
Totals	\$ 3.37	\$ 3.34	\$ 2.83	1%	18%

⁶ ORCA Puget Pass – Revenue adjustment to ORCA Puget Pass of \$0.2M in 2024.

⁷ ORCA Business Passport – Combination of per trip, and fixed annual contracts that are priced based on previous year's ridership.

Revenue by passenger type

Adult passenger fares accounted for 98% of Sounder revenues due to the market composition for commuter rail service. Sounder averaged more than 800 unique ORCA LIFT (low-income) passengers monthly in 2025, up from 700 in 2024. Sound Transit implemented free fares for Youth ages 18 and under in September 2022. Although some Youth continue to tap their ORCA cards, others are riding without fare media.

Sounder Passenger Type	REVENUES			% CHANGE	
	2025	2024	2023	2025-2024	2024-2023
Adult	\$ 6,681,043	\$ 6,262,704	\$ 4,851,285	7%	29%
Youth	-	-	-	-	-
RRFP	106,873	89,393	83,209	20%	7%
Low Income	51,058	42,817	31,779	19%	35%
Totals	\$ 6,838,974	\$ 6,394,914	\$ 4,966,273	7%	29%

Sounder Passenger Type	BOARDINGS			% CHANGE	
	2025	2024	2023	2025-2024	2024-2023
Adult	1,879,297	1,783,574	1,642,485	5%	9%
Youth	13,603	16,587	16,177	-18%	3%
RRFP	81,443	67,837	60,381	20%	12%
Low Income	54,904	48,431	36,708	13%	32%
Totals	2,029,247	1,916,429	1,755,751	6%	9%

Sounder Passenger Type	AVERAGE FARE PER BOARDING			% CHANGE	
	2025	2024	2023	2025-2024	2024-2023
Adult	\$ 3.56	\$ 3.51	\$ 2.95	1%	19%
Youth	-	-	-	-	-
RRFP	1.31	1.32	1.38	-1%	-4%
Low Income	0.93	0.88	0.87	6%	1%
Totals	\$ 3.37	\$ 3.34	\$ 2.83	1%	18%

Fare compliance

Sound Transit's Fare Compliance Policy can be found in Resolution R2022-07.

Revenue by line

Sounder revenues are allocated to Sounder North and Sounder South based on the origin/destination of the trip taken. The maximum one-way adult fare on Sounder North is \$5.00 and is \$5.75 on Sounder South. The Sounder North average fare per boarding (shown below as AFB) for 2025 was \$3.58, and it was \$3.36 for Sounder South.

Sounder North				% CHANGE	
	2025	2024	2023	2025-2024	2024-2023
Revenues	\$ 444,900	\$ 392,988	\$ 314,448	13%	25%
Boardings	124,375	106,789	96,158	16%	11%
AFB	\$ 3.58	\$ 3.68	\$ 3.27	-3%	13%

Sounder South				% CHANGE	
	2025	2024	2023	2025-2024	2024-2023
Revenues	\$ 6,394,074	\$ 6,001,926	\$ 4,651,826	7%	29%
Boardings	1,904,872	1,809,640	1,659,593	5%	9%
AFB	\$ 3.36	\$ 3.32	\$ 2.80	1%	18%

Sounder special event service

Sound Transit offers occasional special Sounder weekend service, primarily for major sporting events and concerts held at Lumen Field and T-Mobile Park. Special event boardings and revenues in the table below are included in Sounder totals presented earlier.

Sounder Special Events				% CHANGE	
	2025	2024	2023	2025-2024	2024-2023
Revenues	\$ 251,279	\$ 153,693	\$ 153,861	63%	-
Boardings	61,462	30,563	30,954	101%	-1%
AFB	\$ 4.09	\$ 5.03	\$ 4.97	-19%	1%
# of Events	34	24	26	42%	-8%

Special event service is particularly popular on the north line, which accounted for 16% of total special event boardings but only 0.5% of total Sounder boardings in 2025.

Sounder North Special Events				% CHANGE	
	2025	2024	2023	2025-2024	2024-2023
Revenues	\$ 58,372	\$ 48,468	\$ 50,940	20%	-5%
Boardings	10,043	9,382	9,825	7%	-5%
AFB	\$ 5.81	\$ 5.17	\$ 5.18	13%	-
# of Events	34	24	26	42%	-8%

Sounder South Special Events				% CHANGE	
	2025	2024	2023	2025-2024	2024-2023
Revenues	\$ 192,907	\$ 105,225	\$ 102,921	83%	2%
Boardings	51,419	21,181	21,129	143%	-
AFB	\$ 3.75	\$ 4.97	\$ 4.87	-24%	2%
# of Events	34	24	26	42%	-8%

Tacoma Link

Tacoma Link fare revenue collection started on September 16, 2023, and revenue was \$0.3 million in 2025, up 12% from 2024.

Revenue by payment type

Tacoma Link		REVENUES			% CHANGE	
Payment Type	2025	2024	2023	2025-2024	2024-2023	
ORCA Business Passport	\$ 146,758	\$ 100,514	\$ 62,450	46%	61%	
ORCA Puget Pass	44,126	38,555	8,302	14%	364%	
ORCA E-purse	105,199	105,521	36,281	-	191%	
Non-ORCA	55,698	69,955	22,039	-20%	217%	
Totals	\$ 351,781	\$ 314,545	\$ 129,072	12%	144%	

Tacoma Link		BOARDINGS			% CHANGE	
Payment Type	2025	2024	2023	2025-2024	2024-2023	
ORCA Business Passport	93,864	81,603	23,137	15%	253%	
ORCA Puget Pass	35,590	33,419	8,522	6%	292%	
ORCA E-purse	95,591	96,360	32,376	-1%	198%	
Non-ORCA	922,364	780,700	57,519	18%	1257%	
Totals	1,147,409	992,082	121,554	16%	716%	

Tacoma Link		AVERAGE FARE PER BOARDING			% CHANGE	
Payment Type	2025	2024	2023	2025-2024	2024-2023	
ORCA Business Passport ⁸	\$ 1.56	\$ 1.23	\$ 2.70	27%	-54%	
ORCA Puget Pass	1.24	1.15	0.97	8%	19%	
ORCA E-purse	1.10	1.10	1.12	-	-2%	
Non-ORCA	0.06	0.09	0.38	-33%	-76%	
Totals	\$ 0.31	\$ 0.32	\$ 1.06	-3%	-70%	

⁸ ORCA Business Passport – Combination of per trip and fixed annual contracts that are priced based on previous year's ridership.

Revenue by passenger type

Adult passenger fares accounted for 86% of total Tacoma Link revenues with 11% from reduced-fare passengers (qualifying seniors and persons with disabilities) and 3% from ORCA LIFT (low-income adults). Tacoma Link averaged more than 300 unique ORCA LIFT (low-income) passengers monthly in 2025.

Tacoma Link Passenger Type	REVENUES			% CHANGE	
	2025	2024	2023	2025-2024	2024-2023
Adult	\$ 300,992	\$ 267,046	\$ 116,901	13%	128%
Youth	-	-	-	-	-
RRFP	40,781	38,856	10,420	5%	273%
Low Income	10,008	8,642	1,752	16%	393%
Totals	\$ 351,781	\$ 314,545	\$ 129,072	12%	144%

Tacoma Link Passenger Type	BOARDINGS			% CHANGE	
	2025	2024	2023	2025-2024	2024-2023
Adult	1,076,446	922,417	103,267	17%	793%
Youth	3,723	5,291	1,974	-30%	168%
RRFP	48,950	47,842	12,795	2%	274%
Low Income	18,290	16,532	3,518	11%	370%
Totals	1,147,409	992,082	121,554	16%	716%

Tacoma Link Passenger Type	AVERAGE FARE PER BOARDING			% CHANGE	
	2025	2024	2023	2025-2024	2024-2023
Adult	\$ 0.28	\$ 0.29	\$ 1.13	-3%	-74%
Youth	-	-	-	-	-
RRFP	0.83	0.81	0.81	2%	0%
Low Income	0.55	0.52	0.50	6%	4%
Totals	\$ 0.31	\$ 0.32	\$ 1.06	13%	-77%

Special rates of fare

This section describes all Sound Transit fare rates other than the general retail rates as described in the “Fare structures” section above. The Sound Transit Fare Policy (Resolution No. R2014-27) allows for establishing a special rate of fare under certain conditions for special event service, ride-free zones, peace officer fares, discount and free fares (for the purposes of: marketing, educational outreach, customer relations, human services, demonstration of transit services and facility tours hosted by Sound Transit or local transit agencies, public emergencies, natural disasters) and employer/institutional programs. The table below shows the types of discounted/free fares offered and the value of the total discount in 2025 compared with 2024 and 2023. The following sections describe each special fare type further.

Fare media provided for transit promotional and marketing campaigns, educational outreach and transit training, and customer relations and complaint resolution include:

- Complimentary and discounted tickets/passes for one-way tickets on ST Express service valued at \$3.00 per trip (based on maximum value)
- Sounder day passes at \$10.00 per pass (Sounder North) and \$11.50 (Sounder South)
- Link light rail day passes at \$6.00 per pass

In 2025, the value of these discounts increased by about \$94,000 from the previous year, with the discount representing 1% of total passenger fare revenue.

Type of Fare	Value of Discount		
	2025	2024	2023
Free Ride Zone - Tacoma	\$ -	\$ -	\$ 173,159
Peace Officers	43,677	34,793	29,017
Transit Promotional and Marketing Campaigns	22,642	16,652	5,804
Educational Outreach and Transit Training	8,239	21,737	8,166
Customer Relations and Complaint Resolution	75,720	53,550	40,753
Transit Demonstrations and Tours	840	3,780	205
Amtrak RailPlus Program	691	707	320
Human Services	245,971	245,916	236,559
Paratransit	2,308	2,521	3,119
Public emergencies and natural disasters	15,940	9,685	85
ORCA LIFT Subsidized Annual Pass	433,820	366,464	314,627
Total	\$ 849,848	\$ 755,803	\$ 811,814
% of Total Fare Revenue	1%	1%	2%

Type of Fare	Value of Discount		
	2025	2024	2023
Link	\$608,809	\$528,931	\$449,574
ST Express	184,979	184,407	160,903
Sounder	49,340	36,822	27,181
Tacoma Link	6,720	5,643	174,157
Total	\$ 849,848	\$ 755,803	\$ 811,814

Free ride zone - Tacoma Link

Through September 16, 2023, when Sound Transit began fare collection on the extended Tacoma Link line, Sound Transit received payment of \$29,000 per year under an agreement with the City of Tacoma and local Tacoma businesses in lieu of fares for Tacoma Link.

Peace officer fares

Sound Transit recognizes any of the following as “fare payment” for peace officers:

- Law enforcement uniform
- Badge or identification

This applies to officers of a Washington general authority and/or federal law enforcement agency.

Sound Transit derived boarding estimates from the 2015-2016 Origin and Destination Survey. Sound Transit applied the percentage of peace officer boardings in 2015-2016 to estimate 2025 ridership, resulting in an estimated \$43,677 of foregone revenue.

Promotional and marketing campaigns

As part of some Sound Transit promotional and marketing campaigns, Sound Transit provides complimentary tickets/passes. Foregone revenue was \$22,642 in 2025. There were 3,487 complimentary tickets/passes distributed in 2025.

Educational outreach and transit training

Sound Transit conducts educational outreach and transit training events, primarily at local schools. Outreach includes Link, Sounder and Martin Luther King Corridor Safety programs. In 2025 Sound Transit provided 1,464 discounted tickets/passes at these events, down from 3,361 in 2024. The total foregone revenue from educational outreach and transit training was \$8,239 in 2025 and \$21,737 in 2024.

Customer relations and complaint resolution

For customer communications and complaint resolution, Sound Transit provides complimentary tickets/passes. The total foregone revenue was \$75,720 in 2025 and \$53,550 in 2024. Reasons for complimentary and discounted tickets/pass distribution included elevator and escalator outages and overcrowding during peak times.

Transit demonstrations and facility tours (includes conferences and industry tours)

Sound Transit provides complimentary and discounted tickets/passes for transit demonstration activities. The total amount of foregone revenue from this program in 2025 was \$840 and \$3,780 in 2024. Different hosted groups and conferences affect the totals for this category from year to year.

Amtrak RailPlus program

Sound Transit maintains an agreement with Amtrak to allow mutual acceptance of certain fare media on rail service between Seattle and Everett. Sound Transit reimburses Amtrak for each recorded instance of a Sounder rider using a qualifying pass on Amtrak service. In 2025, Sounder riders took 193 RailPlus trips aboard Amtrak service with an average fare per boarding of \$3.58; foregone revenue for these trips is estimated at \$691.

Human Services Ticket Program

King County Metro coordinates the Human Services Ticket Program, which is administered by the King County Department of Community and Health Services. In 2025 Sound Transit participated in this program by selling Link day- passes to qualified agencies at a 90-95% discount, and by accepting Metro tickets on ST Express bus service. Participating agencies provide tickets or day passes to clients experiencing homelessness and/or those who have very low incomes. The tickets help clients access shelters, health care, employment and related services critical to personal and residential stability. Per agreement with KCM, ST receives 10% of the retail price of day pass sales and 5% of the retail price of day passes sold in combination with Metro tickets.

The total foregone revenue resulting from the fare discount provided for this program was \$245,971 in 2025 and \$245,916 in 2024.

Sound Transit also began working with Metro to develop a pilot program to assess whether and how ORCA cards can be used by agencies participating in the Human Services Ticket Program to meet the needs of their clients.

Paratransit access to Sound Transit fixed route service

In 2025 Sound Transit provided an estimated 1,592 free trips on ST fixed route modes for eligible paratransit shuttle riders. Sound Transit estimates foregone fare revenue for these trips is \$2,308. However, had these trips been taken on actual paratransit shuttle service, the cost would have been approximately \$152,147.

Public emergencies and natural disasters

In 2025 Sound Transit accommodated approximately 11,500 riders on special service buses due to mudslides and/or other Sound Transit service cancellations. The agency estimates foregone fare revenue for these trips to be \$15,940.

The number of riders for 2025 reflects the ongoing success of Sound Transit's Operations Department strategy to ensure bus bridge service to customers in the event of rail service disruptions. The practice provides a level of service that anticipates customers' needs and provides immediate service to compensate for the inconvenience of service disruptions.

Sound Transit contracts for coaches from Community Transit, King County Metro, Pierce Transit and Starline Luxury Coaches. When Sounder cannot operate, reduced operating expenses and lower revenues offset the cost of the bus bridges.

Employer/institutional programs

Per the ORCA agreement, Sound Transit may grant a temporary discount of no more than 20% to bulk pass purchasers as long as the purchaser offers a minimum 50% subsidy to the individual pass recipients.

Sound Transit provided no bulk pass discounts to Business Accounts in 2025.

Low-income fare (ORCA LIFT) promotion

Sound Transit provides funding for King County Public Health and human services agencies in Pierce and Snohomish Counties to provide ORCA LIFT income verification and registration, to make the reduced ORCA LIFT fare more accessible to low-income riders in Sound Transit's service area.

ORCA LIFT Subsidized Annual Pass Pilot Program

Since 2020, Sound Transit has participated in partnership with King County Metro to provide free ORCA passes to riders with incomes 80% below the federal poverty level (or lower) and who are also enrolled in one of six state benefit programs. The Subsidized Annual Pass is available to qualified riders living in King, Pierce and Snohomish counties and allows passholder to ride for free on services provided by King County Metro, Sound Transit, Everett Transit and the City of Seattle.

This program is intended to serve people with no income or very-low income who cannot afford the reduced fare on public transportation already available through ORCA LIFT or the Regional Reduced Fare Permit program for seniors or riders with disabilities. In 2022, the Board extended participation in the program until the end of 2024, or until a permanent program is approved. In 2024, Sound Transit staff worked with staff at Community Transit to assist with their planned 2025 implementation of this program. Sound Transit have worked with Metro staff since on the program evaluation and assessing options for continuing and expanding the program. Sound Transit provides funding to Metro for a share of the costs to administer this program.

By the end of 2025, there were over 11,000 active customers enrolled in the Subsidized Annual Pass Program, with over 39,000 people enrolled since it began.

APPENDIX A - Fares by station

Souder fare tables

Souder South (Lakewood-Seattle)

<i>Adult</i>	Lakewood	Tacoma	South Tacoma	Puyallup	Sumner	Auburn	Kent	Tukwila	Seattle
Lakewood		\$3.25	\$3.50	\$4.00	\$4.00	\$4.50	\$4.75	\$5.00	\$5.75
South Tacoma	\$3.25		\$3.25	\$3.75	\$4.00	\$4.25	\$4.50	\$5.00	\$5.50
Tacoma	\$3.50	\$3.25		\$3.50	\$3.50	\$4.00	\$4.25	\$4.50	\$5.25
Puyallup	\$4.00	\$3.75	\$3.50		\$3.25	\$3.50	\$4.00	\$4.25	\$4.75
Sumner	\$4.00	\$4.00	\$3.50	\$3.25		\$3.50	\$3.75	\$4.00	\$4.75
Auburn	\$4.50	\$4.25	\$4.00	\$3.50	\$3.50		\$3.25	\$3.75	\$4.25
Kent	\$4.75	\$4.50	\$4.25	\$4.00	\$3.75	\$3.25		\$3.25	\$4.00
Tukwila	\$5.00	\$5.00	\$4.50	\$4.25	\$4.00	\$3.75	\$3.25		\$3.75
Seattle	\$5.75	\$5.50	\$5.25	\$4.75	\$4.75	\$4.25	\$4.00	\$3.75	

Souder North (Everett-Seattle)

<i>Adult</i>	Everett	Mukilteo	Edmonds	Seattle
Everett		\$3.25	\$4.00	\$5.00
Mukilteo	\$3.25		\$3.75	\$4.50
Edmonds	\$4.00	\$3.75		\$4.00
Seattle	\$5.00	\$4.50	\$4.00	

Youth – Free

Reduced fare – All one-way fares \$1.00

APPENDIX B - ST Express route detail

Revenue by route

2025 revenues for ST Express increased from 2024 levels. Revenues for ST Express routes are allocated as follows:

ST Express Route	REVENUES			% CHANGE	
	2025	2024	2023	2025-2024	2024-2023
510	\$ 763,992	\$ 741,134	\$ 655,190	3%	13%
511	-	-	43,885	-	-100%
512	414,878	954,299	1,044,970	-57%	-9%
513	27,051	109,454	152,305	-75%	-28%
515	663,618	170,140		290%	-
522	748,615	862,088	786,542	-13%	10%
532	505,611	466,103	329,102	8%	42%
535	757,243	780,969	602,633	-3%	30%
540	-	12	10	-100%	21%
541	-	28	-	-100%	-
542	948,042	963,597	893,270	-2%	8%
545	3,085,606	2,919,659	2,512,146	6%	16%
550	2,085,143	2,075,650	1,789,958	-	16%
554	1,203,522	1,326,125	1,226,461	-9%	8%
555/556	206,772	216,405	183,554	-4%	18%
560	511,604	543,034	457,912	-6%	19%
566	212,419	254,316	223,047	-16%	14%
567	-	-	8	-	-100%
574	789,779	886,589	790,781	-11%	12%
577	457,403	454,924	444,109	1%	2%
578	590,736	657,237	570,466	-10%	15%
580	809	859	5,813	-6%	-85%
586	181,894	209,283	196,117	-13%	7%
590	402,333	398,478	509,407	1%	-22%
592	144,058	156,498	134,378	-8%	16%
594	653,107	696,791	654,349	-6%	6%
595	78,251	97,006	89,525	-19%	8%
596	63,759	65,420	40,777	-3%	60%
Extra Bus	241,369	173,587	67,059	39%	159%
Totals	\$ 15,737,614	\$ 16,179,684	\$ 14,403,774	-3%	12%

Boardings by route

ST Express ridership increased by 7% in 2025, led by growth on Routes 550 and 545.

ST Express Route	BOARDINGS			% CHANGE	
	2025	2024	2023	2025-2024	2024-2023
510	286,012	263,546	256,551	9%	3%
511	-	-	20,946	-	-100%
512	388,654	752,588	798,473	-48%	-6%
513	19,127	64,145	82,045	-70%	-22%
515	275,008	75,588		264%	-
522	781,444	759,271	635,757	3%	19%
532	216,075	180,256	140,844	20%	28%
535	470,372	439,054	350,828	7%	25%
540	-	-	-	-	-
541	-	-	-	-	-
542	448,341	384,869	340,638	16%	13%
545	1,562,608	1,343,844	1,165,383	16%	15%
550	1,483,195	1,319,922	1,174,020	12%	12%
554	850,274	801,630	719,249	6%	11%
555/556	90,103	83,736	72,306	8%	16%
560	407,148	383,670	402,899	6%	-5%
566	144,262	142,958	107,960	1%	32%
567	-	-	-	-	-
574	654,895	596,922	614,318	10%	-3%
577	236,663	204,661	266,083	16%	-23%
578	515,010	508,182	448,281	1%	13%
580	1,380	799	5,354	73%	-85%
586	64,425	65,718	62,251	-2%	6%
590	204,092	170,381	263,001	20%	-35%
592	72,114	66,719	66,939	8%	-
594	546,100	498,455	499,204	10%	-
595	37,255	42,619	41,515	-13%	3%
596	43,845	39,368	30,322	11%	30%
Extra Bus	11,251	8,566	2,967	31%	189%
Totals	9,809,654	9,197,467	8,568,134	7%	7%

Average Fare Per Boarding by route

ST Express average fare per boarding decreased by 9% in 2025 and increased by 5% in 2024.

ST Express Route	AVERAGE FARE PER BOARDING			% CHANGE	
	2025	2024	2023	2025-2024	2024-2023
510	\$2.67	\$2.81	\$2.55	-5%	10%
511	-	-	2.10	-	-
512	1.07	1.27	1.31	-16%	-3%
513	1.41	1.71	1.86	-17%	-8%
515	2.41	2.25	-	7%	-
522	0.96	1.14	1.24	-16%	-8%
532	2.34	2.59	2.34	-10%	11%
535	1.61	1.78	1.72	-9%	4%
540	-	-	-	-	-
541	-	-	-	-	-
542	2.11	2.50	2.62	-16%	-5%
545	1.97	2.17	2.16	-9%	1%
550	1.41	1.57	1.52	-11%	3%
554	1.42	1.65	1.71	-14%	-3%
555/556	2.29	2.58	2.54	-11%	2%
560	1.26	1.42	1.14	-11%	25%
566	1.47	1.78	2.07	-17%	-14%
567	-	-	-	-	-
574	1.21	1.49	1.29	-19%	15%
577	1.93	2.22	1.67	-13%	33%
578	1.15	1.29	1.27	-11%	2%
580	0.59	1.08	1.09	-46%	-1%
586	2.82	3.18	3.15	-11%	1%
590	1.97	2.34	1.94	-16%	21%
592	2.00	2.35	2.01	-15%	17%
594	1.20	1.40	1.31	-14%	7%
595	2.10	2.28	2.16	-8%	6%
596	1.45	1.66	1.34	-12%	24%
Totals	\$1.60	\$1.76	\$1.68	-9%	5%