

# Community Oversight Panel

## Community Oversight Panel

Wednesday, September 10, 2025, 5:30 – 8:15 PM

Union Station  
401 S. Jackson St.  
Seattle, WA

### Meeting Link for Attendees:

[Click here to join the meeting](#)

Meeting ID: 262 986 501 478

## Hybrid Meeting Agenda

5:30 PM	<b>Roll Call</b>
5:30 – 6:15 PM	<b>2024 Passenger Experience Survey</b> <ul style="list-style-type: none"><li>• Rebecca de Buen Kalman – Project Manager, Data &amp; Research</li><li>• Marcus Clark – Director, Passenger Services</li></ul>
6:15 – 7:00	<b>Update on Agency Resiliency Work</b> <ul style="list-style-type: none"><li>• Shankar Rajaram – Acting Executive Director, Core Infrastructure &amp; Asset</li></ul>
7:00 – 7:15 PM	<b>Break</b>
7:15 – 8:00 PM	<b>Enterprise Initiative – Program Affordability</b> <ul style="list-style-type: none"><li>• Alex Krieg – Deputy Executive Director, Enterprise Planning</li></ul>
8:00 – 8:15 PM	<b>Adoption of Previous Meeting Summary, Member Reports</b> <ul style="list-style-type: none"><li>• Tina Pierce, Chair, COP Members</li></ul>

Next Meeting (Hybrid): Wednesday, October 8, 2025 – 5:30 – 8:15 PM

### CHAIR

**Tina Pierce**  
*North King County*

### VICE CHAIR

**Charlotte Murry**  
*Snohomish County*

### PANEL MEMBERS

**Linda Dorris**  
*Pierce County*

**Lorenzo Frazier**  
*South King County*

**Scott Lampe**  
*East King County*

**Mark Lewington**  
*Pierce County*

**James Peyton**  
*South King County*

**Tom Norcott**  
*Snohomish County*

**Zak Osborne**  
*Pierce County*

**Trevor Reed**  
*East King County*

**Paul Thompson**  
*East King County*

**Donia Zaheri**  
*North King County*

### COP Administrator

- Sounder & ST Express NTD Data Review and Analysis
- Audit Division Update and Annual Performance Audit Topics
- TBD

## **2024/25 Focus Areas**

- Resilience
  - Emergency preparedness and response planning
  - Cyber security
- Environmental sustainability
  - Construction practices and materials
  - Operations practices
- Risk management
  - Construction quality control
  - External influences, such as coordination with other agencies and jurisdictions, regional growth and work/commute patterns
  - Comprehensive Performance Audit
  - Enterprise Risk Management
- Communications and engagement
  - Transparency of decision-making process
  - Community engagement on projects
  - Development of technology to improve communications and alerts
  - More engagement with Board members
- Agency Staff
  - MOST(Mobilizing One Sound Transit) program and outcomes
  - Meeting with new CEO
- Safety
  - Rider and staff safety advancements
- System reliability
  - Asset management
  - Metrics and performance
  - State of good repair
- Financial plan
  - Subarea equity
  - Feasibility
  - Financial risks
  - Funding sources updates
- Agency growth
  - Support from external technical experts
  - Continuous improvement
  - Lessons learned from FIFA Club event in 2025
- System expansion
  - Station expansion updates (West Seattle, Ballard, etc)