## Joint Board Meeting January 14, 2019

## **Operations Report**

## Release Status

Maintenance Release (MR):

- Human Service Pilot Testing (MR 40) Vix testing is complete after several weeks of delay.
  Agency user acceptance testing (UAT) testing is in progress. This work was scheduled to be completed in December 2018.
- Delete Expired Credit Card (MR 40) Vix testing is delayed due to unresolved bugs. Vix anticipates that agency testing will begin in February 2019. This work was scheduled to be completed in 2018.
- Tokenization Agency testing for Tokenization has moved to (MR 42). This work was scheduled to be completed in 2018.

## Delivery Status of 2018 High Priority Work

Terminal Revalue Unit (TRU) Device Upgrade – Vix has approximately 15 retail locations left to convert to the new hardware by the end of January.

Several stores continue to have poor cellular connections. The agencies are working with Vix and the retailers to review options. If no viable option exists, the devices will be removed and relocated to another store.