

Citizen Oversight Panel

Wednesday, March 2, 2022, 8:30 – 11:00 AM

Please note that to limit the spread of COVID-19, this meeting is being held virtually.

Audio/Dial-in Number: +415-655-0001 or 206-207-1700

Event number (access code): 2494 573 1415

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Event address for Attendees:

<https://soundtransit.webex.com/soundtransit/onstage/g.php?MTID=ed973ecfb137b976b935344ad3726ca4c>

Virtual Meeting Agenda

8:30 – 9:30 AM **Employee, Consultant and Operator Availability and Recruitment Strategy**

- Julie Honeywell – Chief Human Resources Officer
- Ted Lucas – Chief Procurement and Contracts Officer
- Suraj Shetty – Executive Director of Operations

9:30 – 10:30 AM **November 26, 2021 Link Incident Report**

- Patrick Johnson – Audit Director
- Suraj Shetty – Executive Director of Operations
- Russ Arnold – Chief Passenger Experience and Innovation Officer

10:30 – 11:00 AM **Discussion, Adoption of Previous Meeting Summaries, Member Reports**

- Larry Sauv , Chair, COP Members

Next Virtual Meeting: Wednesday, March 16, 2022, 8:30 – 12:00 PM

- Operations Performance Information, National Transit Database and Peer Comparisons
- Portfolio Services Office Quarterly Update

2022 Focus Areas

- Adequacy and appropriateness of station access, including use of emerging technologies
- Coordination with local jurisdictions to mitigate impacts of unauthorized parking around stations
- Monitoring and review of social equity, racial equity and inclusion policies
- Fare enforcement
- Uses of peer comparison data

- Asset management plan progress
- Reliability and availability of federal, state, local, and third-party funding sources
- Customer experience focused metrics across the RTA region and transit agencies within it
- COVID-19, contingency planning, and disaster preparedness
- Program realignment, interagency cooperation, and interoperability