

Citizen Oversight Panel

Wednesday, March 16, 2022, 8:30 – 11:00 AM

Audio/Dial-in Number: +415-655-0001 or 206-207-1700

Event number (access code): 2480 699 1480

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Event address for Attendees:

<https://soundtransit.webex.com/soundtransit/onstage/g.php?MTID=eeb53649d8a6d1fc29bc59e640692835e>

Virtual Meeting Agenda

8:30 – 9:30 AM **Operations Performance and Peer Comparisons**

- Emily Nutsch – Deputy Director – Business Intelligence Program

9:30 – 10:30 AM **Portfolio Services Office Quarterly Update**

- Eric Beckman – Acting Executive Director - Portfolio Services Office

10:30 – 11:00 AM **Discussion, Adoption of Previous Meeting Summary, Member Reports**

- Larry Sauvé, Chair, COP Members

Next Virtual Meeting: Wednesday, April 13, 2022 – 5:30pm – 8:15pm

- Transit Oriented Development Annual Update
- Civil Rights, Equity, and Inclusion Office Update
- Fare Engagement Program and Policy Update

2022 Focus Areas

- Adequacy and appropriateness of station access, including use of emerging technologies
- Coordination with local jurisdictions to mitigate impacts of unauthorized parking around stations
- Monitoring and review of social equity, racial equity and inclusion policies
- Fare enforcement
- Uses of peer comparison data
- Asset management plan progress
- Reliability and availability of federal, state, local, and third-party funding sources
- Customer experience focused metrics across the RTA region and transit agencies within it
- COVID-19, contingency planning, and disaster preparedness
- Program realignment, interagency cooperation, and interoperability