

Citizen Oversight Panel

Wednesday, April 13, 2022, 5:30 – 8:15 PM

Audio/Dial-in Number: +415-655-0001 or 206-207-1700

Event number (access code): 2498 787 0433

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Event address for Attendees:

<https://soundtransit.webex.com/soundtransit/onstage/g.php?MTID=e3251e6f17cfaa3a26f4e0cc47d2fb97f>

Virtual Meeting Agenda

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|----------------|---|
| 5:30 – 6:15 PM | Transit-Oriented Development Update <ul style="list-style-type: none">• Thatcher Imboden – Director Land Use Planning & Development |
| 6:15 – 7:00 PM | Civil Rights, Equity and Inclusion Office Update <ul style="list-style-type: none">• Jonté Robinson – Chief Diversity, Equity & Inclusion Officer |
| 7:00 – 7:15 PM | Break |
| 7:15 – 8:00 PM | Fare Engagement Program/Policy Update <ul style="list-style-type: none">• Russ Arnold – Chief Customer Experience and Innovation Officer• Sandee Ditt – Program Manager – Fare Engagement |
| 8:00 – 8:15 PM | Discussion, Adoption of Previous Meeting Summary, Member Reports <ul style="list-style-type: none">• Larry Sauvé, Chair, COP Members |

Next Virtual Meeting: Wednesday, May 11, 2022 – 5:30 – 8:15 PM

- Network Plan
- Station Experience Design Guidelines
- System Access Program Review

2022 Focus Areas

- Adequacy and appropriateness of station access, including use of emerging technologies
- Coordination with local jurisdictions to mitigate impacts of unauthorized parking around stations
- Monitoring and review of social equity, racial equity and inclusion policies
- Fare enforcement
- Uses of peer comparison data
- Asset management plan progress
- Reliability and availability of federal, state, local, and third-party funding sources
- Customer experience focused metrics across the RTA region and transit agencies within it
- COVID-19, contingency planning, and disaster preparedness
- Program realignment, interagency cooperation, and interoperability