

Operations Staffing



Timeframe	Job Title - Open Positions	Process Complete	Status
Q2 2022	Accountant - Centralized BA Billing	<div style="width: 40%;"></div>	40% Posted
	Information Security Manager	<div style="width: 40%;"></div>	40% Posted
Q1 2022	Sr. Revenue Analyst	<div style="width: 60%;"></div>	60% Interviewing
	System Administrator	<div style="width: 60%;"></div>	60% Interviewing

Operational Readiness

Milestone Category	Average of Percent Complete
Financial Processes	39%
Financial Reporting	37%
Financial Systems	72%
Marketing - Change Management	100%
Marketing - Content	87%
Marketing - Plan	100%
Marketing - Promotion	85%
Project Delivery	68%
Regional Policies and Procedures Approvals	40%
SysOps Systems	35%
SysOps Critical Processes	51%
InfoSec Critical Policies	53%
InfoSec Critical Processes	35%

Quarterly next gen Operations Budget

2021 through Q4



Percentage of Actual to Forecasted Budget

Master Service Agreement Progress

