

DRAFT

XXX 2020

Sound Transit Board
The Honorable Kent Keel, Chair
401 South Jackson Street
Seattle, WA 98104

Re: Citizen Oversight Panel 2019 Year-End Report

Dear Chair Keel:

This is the 23rd yearly report of the Citizen Oversight Panel (COP), which sets forth to the Board and the public our assessment of Sound Transit's performance. The framework for our analysis is the COP's authorizing legislation, which requires that it monitor seven major areas of Sound Transit's performance:

- Public participation in plan implementation
- Evaluation of project alternatives and recommendations
- Annual capital and operating budgets and plan of finance
- Regional fund management
- Equity, subarea budgets, and financial reporting
- Schedule and budget adherence
- Annual performance review audits

For 2019, the COP has found that Sound Transit is in substantial compliance in all of these areas.

The report contains two sections, the first highlighting several of the Agency's many accomplishments over the past year, the second noting issues of concern to the COP. The COP appreciates this opportunity to express its insights and the seriousness with which the Board takes our observations and recommendations.

Major Accomplishments

System Expansion Construction

Full Funding Grant Agreement for Federal Way Link Extension

Elevator and Escalator Improvements

DSTT Transfer

Communications and Public Involvement

Connect 2020

Areas of Concern

Safety Office and Hazard Analysis System

NTSB report and consultant review of Amtrak derailment

Reliability of State and Federal Funding Sources

I-976, etc.

Adequacy and Appropriateness of System Access and Awareness of Emerging Technologies

Customer Experience Metrics and Regional Focus

Labor Cost and Labor Supply

Social Equity and TOD