# Citizen Oversight Panel Retreat Summary February 20, 2020

**COP Members Present:** Fred Auch, Jan Berlin, Hally Bert, Brett Johnson, Scott Lampe, James Peyton, Helen Powell, Bill Roach, Dan Santon, Larry Sauve, Paul Thompson

COP Members Absent: Dan Parker, Joe Scorcio

Others Present: Shelly Brown, Salina Lyons, Taylor Wilkinson

### Welcome, Introductions and Member Reflections

Panel members gave brief self-introductions, discussed why they had joined the COP, and identified specific areas of interest in the Panel's work.

### **Revised Ongoing Concerns List**

- Adequacy and appropriateness of access to stations
- Monitoring and review of social equity, racial equity, fare enforcement and inclusion policies
- Implications of emerging technologies and their impacts
- Workforce development and measurement of outcomes
- Meaningful uses of peer comparison data
- Asset management plan progress
- Reliability and availability of federal, state, local and third party funding sources
- Customer experience focus that includes the entire region and all of the transit agencies within it
- Customer experience metrics that focus more specifically on the customer experience
- Safety performance and function
- Contingency planning and disaster preparedness
- Cost management for SEIP

#### **Lunch and a Conversation with Sound Transit Deputy CEO Mary Cummings**

Deputy CEO Mary Cummings discussed her professional background, vision for her work at Sound Transit, and early observations about the Agency after six weeks on the job.

## Housekeeping

In addition to the COP's regular meetings on the first and third Thursdays of each month, it was agreed that an additional meeting would be held on Thursday April 30, 2020, and on Thursday October 29, 2020. It was suggested that COP meetings be held periodically in the subareas.

The February 6, 2020, meeting summary was approved.

The 2019 draft year-end report was reviewed and discussed.

## **COP Mission and Operating Principles**

Desmond Brown, General Counsel, gave an overview of the COP's authorizing authority, operating principles and ethics requirements. COP members were also briefed on implications of recent judicial rulings regarding calculation of the Motor Vehicle Excise Tax (MVET) and the constitutionality of I-976. A legal opinion on Pierce County Ordinance No. 94-148/Regional Transit System Plan (October 29, 1994) was distributed.

Next Meeting: Thursday, March 5, 2020, 8:30 AM - 11:00 AM, Santa Fe Room, Union Station