

Citizen Oversight Panel

Wednesday, June 16, 2021, 8:30 – 11:00 AM

Please note that to limit the spread of COVID-19, this meeting is being held virtually.

Audio/Dial-in Number: +415-655-0002 or 206-207-1700

Event number (access code): 187 023 2784

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Event address for Attendees:

<https://soundtransit.webex.com/soundtransit/onstage/g.php?MTID=e8f44b059f995915c15e285fd48176689>

Virtual Meeting Agenda

8:30 – 9:30 AM

Tacoma Link Fares

- Chad Davis – Deputy Director of Fares

9:30 – 10:30 AM

Rider Experience and Operations Metrics Dashboard

- Russ Arnold – Chief Passenger Experience and Innovation Officer
- Rajan Cheriell – Director of Essential Data & Analytics
- Emily Nutsch – Operations Performance Manager

10:30 – 11:00 AM

Discussion, Adoption of Previous Meeting Summary, Member Reports

- Scott Lampe, Chair, COP Members

Next Virtual Meeting: Wednesday, July 7, 8:30 – 11:00 AM

- Program Realignment
- Quarterly Conversation with the CEO