

# *Portfolio Services Office: An Introduction*

*Citizens' Oversight Panel*  
11/03/21

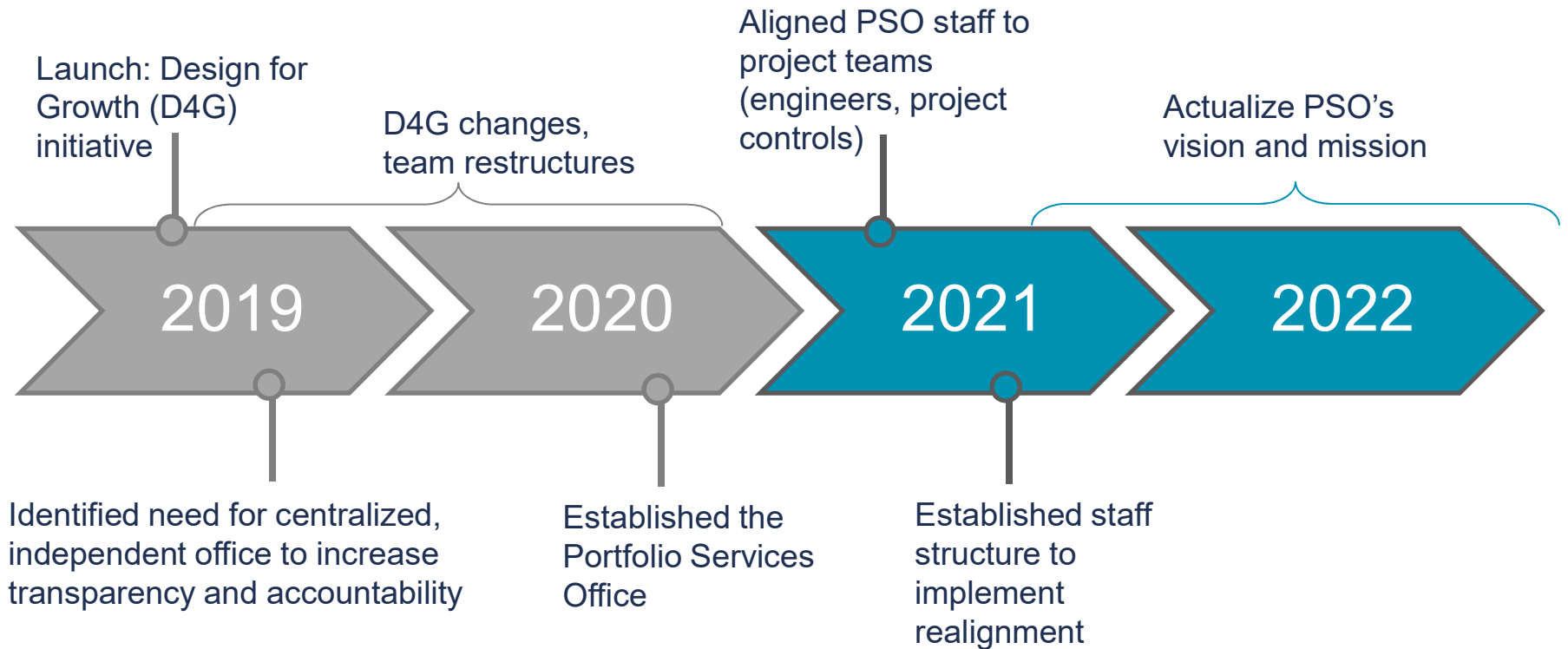


# *Why we are here*

## PSO Structure

- What is PSO?
- How will PSO's structure and responsibilities implement the Board's direction on realignment?

# History: where did PSO come from?



## *PSO's Accountability*

- **Transparency:** provide centralized reporting.
- **Standardization:** establish consistent and scalable requirements.
- **Efficiency:** ensure adequate resources and processes.

# *PSO Vision, Mission, and Purpose*

## Vision

We are a **center of excellence** in partnership with agency and project teams to provide the best value in project delivery for passenger service.

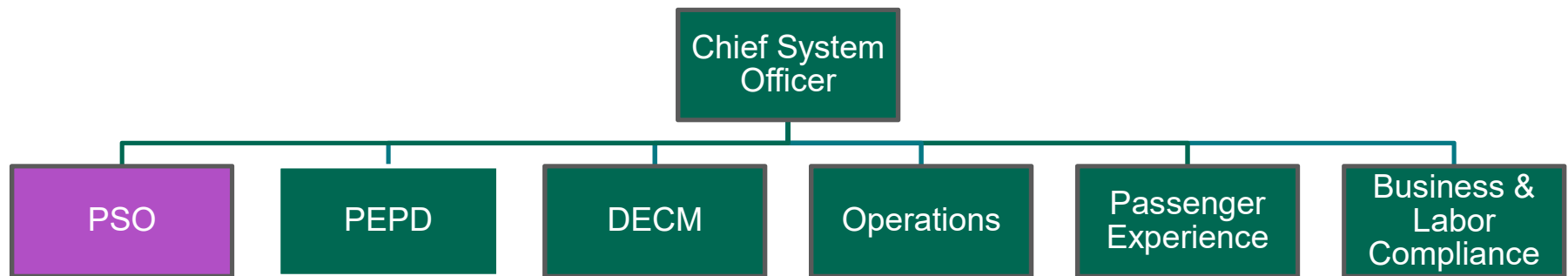
## Mission

Define **durable standards** and ensure **readiness** for Sound Transit to efficiently build, activate, and operate a safe, high-quality transit system.

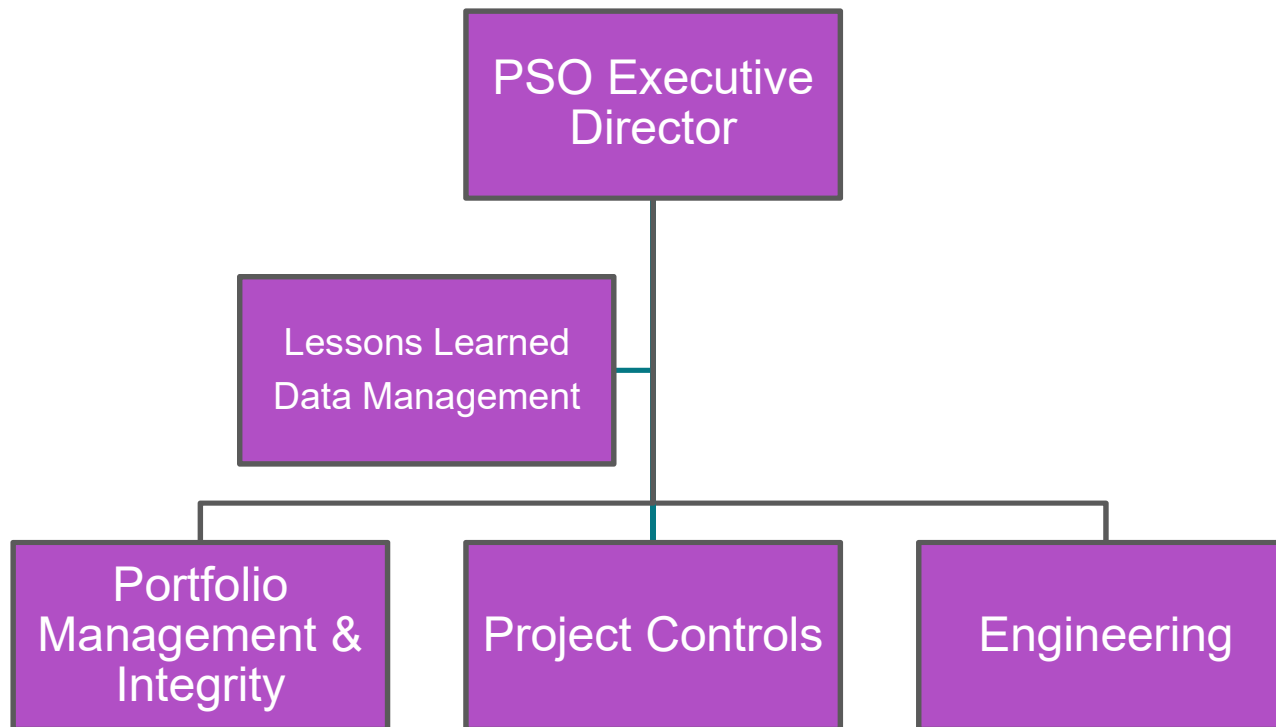
## Purpose

Enable **One ST** thinking by transforming the organizational norms and culture, increasing **transparency**, and creating consistent delivery.

# *PSO as an Independent Department*



# PSO Functions



## ***What will the Board see and when?***

- Annual Program Review (*inaugural version: Q2 2022*)
- Online program performance dashboard (*Q2 2022*)
- Biannual report on cost drivers (*Q2 & Q4 2022*)
- Report on cost savings work plan implementation (*quarterly and at project-specific milestones*)
- Schedule assessments (*on project-specific timelines*)
- Updates if cost or schedule will be materially impacted (*as soon as known*)



# *What's Coming Next to the Board?*

## **Q4 2021**

- Status of implementing the Board's direction on realignment
- Summary of how we're incorporating Triunity's recommendations

## **Q1 2022**

- Realignment implementation update
- Internal governance framework: overview of phased approach

*Thank you.*



 [soundtransit.org](https://www.soundtransit.org)

