

## Community Oversight Panel

Wednesday, February 8, 2023, 5:30 – 8:15 PM

**Audio/Dial-in Number:** +415-655-0001 or 206-207-1700

**Event number (access code):** 2496 648 5081

**Password:** 243629

**Event address for Attendees:**

<https://soundtransit.webex.com/soundtransit/j.php?MTID=ma6cc192a05973e43ea31f554d4510e77>

## Virtual Meeting Agenda

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|----------------|---|
| 5:30 – 6:15 PM | <b>Rider Experience Survey and Data Collection</b> <ul style="list-style-type: none"><li>• Michael Berman, Deputy Director of Research and Innovation</li></ul>     |
| 6:15 – 7:00 PM | <b>Fare Engagement Policy and Practices Update</b> <ul style="list-style-type: none"><li>• Russ Arnold, Chief Passenger Experience and Innovation Officer</li></ul> |
| 7:00 – 7:15 PM | <b>Break</b>  |
| 7:15 – 8:00 PM | <b>Public Safety Update</b> <ul style="list-style-type: none"><li>• Ken Cummins, Director of Public Safety</li></ul>  |
| 8:00 – 8:15 PM | <b>Discussion, Adoption of Previous Meeting Summary, Member Reports</b> <ul style="list-style-type: none"><li>• James Peyton, Chair, COP Members</li></ul>          |

Next Meeting (Hybrid): Wednesday, March 8, 2023 – 5:30 – 8:15 PM

- Everett Link Extension
- Tacoma Dome Link Extension
- West Seattle and Ballard Link Extensions

## 2023 Focus Areas

- Adequacy and appropriateness of station access, including use of emerging technologies
- Coordination with local jurisdictions to mitigate impacts of unauthorized parking around stations
- Monitoring and review of social equity, racial equity and inclusion policies

- Fare enforcement
- Uses of peer comparison data
- Asset management plan progress
- Reliability and availability of federal, state, local, and third-party funding sources
- Customer experience focused metrics across the RTA region and transit agencies within it
- COVID-19, contingency planning, and disaster preparedness
- Program realignment, interagency cooperation, and interoperability