



Edmonds and Mukilteo Stations

Parking and Access Improvements

Spring 2019 Outreach Summary



Over 800 online open house participants



368 completed surveys



6 total tabling events
(3 in each community)



Interactions with over 300 people at tabling events at the station and in the community



More than 40,000 mailers sent to homes and businesses within 6 miles of the stations



Two project email updates sent to over 375 people



Facebook and Twitter posts that reached over 995 people and made over 20,000 impressions

Overview

Sound Transit is planning parking and access improvements at the Edmonds and Mukilteo Sounder stations so that more people can ride the train. Public input helps determine the best options to improve access and increase ridership at each station. Feedback from this round of public outreach will be used to help determine a package of improvements for each station.

Sound Transit hosted an online open house and survey from March 19 to April 14, 2019 and also held in-person events to inform the public about the project and gather feedback on priorities. In person outreach included information tables at the Edmonds and Mukilteo libraries and at the station platforms during both a special event train and a weekday morning commute period.

More than 800 people visited the online open house, and over 300 people interacted with Sound Transit representatives. A total of 368 people completed surveys, either online or in person.

The project and input opportunities were publicized through a mailing to over 40,000 local homes and businesses, a press release, promotions on social media, handouts, and posters at local businesses, among other methods.

The following summary includes results from the survey.

Edmonds and Mukilteo Stations

Parking and Access Improvements



Sound Transit employees talk to riders of the Mariners special event train at Mukilteo Station

Ranked Access Improvements

Survey respondents were asked to identify the station closest to them and to rank in order of importance to them (with 1 being most important and 5 being least important) five different types of access improvements: pedestrian improvements, bicyclist improvements, transit connections, parking and vehicle access, and general station amenities. Following is a summary of those rankings, broken out by station.

Edmonds average ranking

- 1 Parking and vehicle access
- 2 Transit connections
- 3 Pedestrian improvements
- 4 General station amenities
- 5 Bicyclist improvements



Those who selected Edmonds as their station ranked parking and vehicle access as their top priority

Mukilteo average ranking

- 1 Pedestrian improvements
- 2 Transit connections
- 3 Parking and vehicle access
- 4 Bicyclist improvements
- 5 General station amenities



Those who selected Mukilteo as their station ranked pedestrian improvements as their top priority

Edmonds Station respondents far and away ranked parking and vehicle access as their preferred improvement, with transit connections and pedestrian improvements following fairly closely behind. When looking at the differences between riders and non-riders, non-riders actually ranked pedestrian improvements as their preferred access improvement followed by transit connections and parking and vehicle access respectively. However, 90% of Edmonds respondents were riders.

Among Mukilteo Station respondents, Sounder riders and non-riders alike ranked pedestrian improvements as the most important type of access improvement. Among daily riders who use Mukilteo Station, transit connections were the highest-ranked access improvement, followed closely by parking and vehicle access and pedestrian improvements.

Edmonds and Mukilteo Stations

Parking and Access Improvements

Specific Access Improvements

Survey respondents were given a list of specific access improvement options and asked to select those that would make it easier for them to get to the station. They chose as many options as they liked and did not rank the options. The options were specific to each station and listed by type. The three specific options with the most selections are listed below, along with representative comments from participants.

Note that the most popular of these options can differ from the ranked categories on the previous page. When allowed to choose specific access improvements without having to rank types of improvements against each other, specific needs became clearer. Edmonds respondents ranked general station amenities as their lowest priority access improvement, but when not forced to rank improvements against each other, additional screening from the wind/rain, a station amenity, was the third most chosen specific access improvement.

Edmonds Top Improvements

Increased parking options and availability (chosen by 75% of respondents who selected improvements)



“...in Edmonds the primary need is more parking...”

Improved connections between buses and Sounder (chosen by 54% of respondents who selected improvements)



“I love taking the Sounder, however the unreliable bus connections with Community Transit make it a challenge for me.”

Additional screening from the wind/rain (chosen by 54% of respondents who selected improvements)



“Better wind/rain shelter at the station is my #2 priority – it’s bitterly cold in the winter when the wind hits you right off the water.”

Other Comment Themes

Comment themes outside the scope of this current project included:

- ▶ Additional trains during commute hours
- ▶ Additional midday and weekend trains
- ▶ Concerns with the new permit parking program

For more information on these topics, see the attached Frequently Asked Questions document.

Mukilteo Top Improvements

Increased parking options and availability (chosen by 67% of respondents who selected improvements)



“I love taking the train from Mukilteo to Seattle! The only problem is there is never any parking for me, and I don’t live in Mukilteo so I can’t get one of those special parking passes.”

Improved connections between buses and Sounder (chosen by 45% of respondents who selected improvements)



“Put a priority on coordinating with transit to improve schedules with the Mukilteo train asap please... Even if (the bus) were on time, there is not sufficient time to walk to the station.”

More direct connections between Sounder station and Old Town (chosen by 41% of respondents who selected improvements)

“My biggest challenge as a pedestrian is not having another option besides the speedway to walk to/from home.”



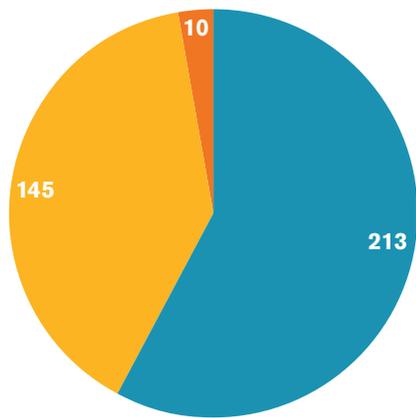
Edmonds and Mukilteo Stations

Parking and Access Improvements

Respondent Characteristics

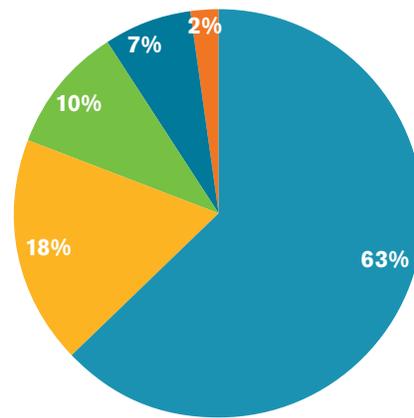
A goal of the outreach was to reach a variety of audiences from both Edmonds and Mukilteo, including daily commuters, occasional riders, special event riders, and those who have never ridden Sounder. As shown below, a majority of Edmonds respondents are daily riders, while Mukilteo respondents included a higher proportion of occasional and special event riders.

Survey Respondents by Station



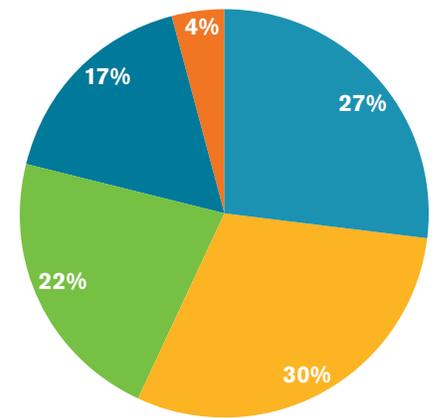
- Edmonds: 213
- Mukilteo: 145
- No Answer: 10

Edmonds Respondents' Ride Frequency



- Daily: 63%
- Occasionally: 18%
- For Special Events: 10%
- Never: 7%
- No Answer: 2%

Mukilteo Respondents' Ride Frequency



- Daily: 27%
- Occasionally: 30%
- For Special Events: 22%
- Never: 17%
- No Answer: 4%

Next Steps

Sound Transit will consider this community feedback as we identify access options for each station. A second round of outreach will take place in the fall to update the community and solicit feedback on a draft package of improvements.

Once community feedback has been considered, a package of projects will be submitted to the Sound Transit Board, expected in late 2019. The public will have another opportunity to comment on projects during the conceptual engineering and environmental review phases.



To stay informed:

- ▶ Contact Melanie Mayock, Community Outreach Specialist: melanie.mayock@soundtransit.org or 206-689-4877
- ▶ Visit the project website: soundtransit.org/edmonds-mukilteo
- ▶ Sign-up for project updates by email: soundtransit.org/subscribe