

**Joint Board Meeting
May 10, 2021**

Action: Approve Business Rule (BR) 301 ORCA Card Fees

Purpose: To align reduced cards issuance fees effective June 1, 2021, and to establish adult card fees and youth card replacement fees effective after cutover to the next gen ORCA system. Cutover is defined as the 2-3 day period when INIT replaces Vix as the system of record.

Background: On June 11, 2018, the Joint Board approved the current card fees (Table 1) which set Low Income and Regional Reduced Fare Permit new card issuance fees to \$0. There were no changes to youth or adult card fees.

| ORCA Card Fees as of July 1, 2018 | | |
|--|---------------------|------------------------|
| Card type | Issuance fee | Replacement fee |
| Adult (19 – 64 years) | \$5 | \$5 |
| Youth (6 – 18 years) | \$5 | \$5 |
| Senior RRFP (65+ years) | \$0 | \$3 |
| Disability RRFP | \$0 | \$3 |
| Low Income (LIFT) | \$0 | \$3 |
| Human Service Agency | \$3 | \$3 |

Table 1

Proposed ORCA Card Fees

1. A new youth card will be issued at no charge effective June 1, 2021. This aligns with new Low Income (LIFT) and Regional Reduced Fare Permits (RRFP) cards which are issued at no charge.
2. Youth card replacement fees will remain at \$5 until cutover to the next gen system. After cutover, the youth card replacement fee will be \$3.
3. Adult cards fees will remain at \$5 for a new or replacement card until cutover to the next gen system. After cutover, the fee for a new or replacement adult card will be \$3.
4. Human Services Agency card fees will be removed as they are obsolete.

| Proposed ORCA Card Fees | | |
|--|---------------------|------------------------|
| Card type | Issuance fee | Replacement fee |
| Adult (19–64 years) until cutover | \$5 | \$5 |
| Adult (19–64 years) after cutover | \$3 | \$3 |
| Youth (6–18 years) until cutover | \$0 | \$5 |
| Youth (6–18 years) after cutover | \$0 | \$3 |
| Senior RRFP (65+ years) | \$0 | \$3 |
| Disability RRFP | \$0 | \$3 |
| Low Income (LIFT) | \$0 | \$3 |

Table 2

This action supersedes BR 297 Current ORCA Card Fee.

Recommendation: The Site Managers recommend BR 301 ORCA Card Fees.