

NEXT GEN ORCA 2021 IN REVIEW

Scott Corbridge, Brittany Esdaile
Regional ORCA Operations Team (ROOT)

December 13, 2021



2021 .IN REVIEW



Q1

January

February

March

Project

- CO: SI Trades List and Scope Shift approved
- DARE design workshops

- Test: SI Functional Unit Testing complete

- Procurement phase officially complete
- Test: SI SIT started
- Design: RN PDR complete
- Approved phase II process

Operations

- Kicked off next gen Business Mgrs' Meeting
- New Elevator Pitch shared with the region
- Established ROOT 2021 team goals

- ROOT Operations Dashboard established
- Regional community outreach efforts initiated

- Action: NBR-039
- Completed Retail Marketing Kit Design
- Hired: Deputy Director – Financial Management

2021 .IN REVIEW



Q2

April

May

June

Project

- Test: SI Use Case Round 1 Testing Complete
- CO: SI #9 executed
- CO: Estrada #7 executed

- Retail Network integration agreement negotiated
- High-level cutover plan developed

- Design: SI PDR complete
- Install: Agency Test Facility complete

Operations

- Shared detailed ROOT functions document
- Hired: Marketing Project Manager

- Contract: Marketing Creative Services
- Action: BR-301/NBR-008
- MSA: ST Admin Host Services Agreement

- Action: 2022 Ops Budget
- Contract: Media Buying Services
- ROOT Mission and Vision debut
- myorca.com launched

2021 .IN REVIEW



	July	August	September
Project	<ul style="list-style-type: none">• Install: Production environment infrastructure• Design: SI FDR substantial completion• Test: SI FIT started	<ul style="list-style-type: none">• Equipment: Last transition adapter kits delivered• Test: Legacy data migration• CO: INIT – VM Spares, Parts, and Components	<ul style="list-style-type: none">• Test: Detailed Pilot planning began• CST Site surveys completed
Operations	<ul style="list-style-type: none">• Policy: Operating Budget• Internal SharePoint portal launched• Marketing Plan completed• Hired: Senior IT Operations Engineer	<ul style="list-style-type: none">• MSA: ROOT Operations Master Service Agreement• MSA: ST VM O&M Master Service Agreement• Actions: NBR-041, NBR-042• Hired: Senior Treas. Analyst	<ul style="list-style-type: none">• myorca.com promoted• Change/Test/Release Mgmt Team formed• ROOT Values debut• Contract: Twilio Msg.• Hired: Sr. Business Systems Analyst

2021 .IN REVIEW



Q4

October

November

December

Project

- CO: SI #10 executed
- Launch gating plan approved
- DARE launch reports identified

- Launch timeline negotiated
- Test: SIT use case testing complete
- Install: Transition adapters onboard buses complete

- Equipment: Vending Machines delivered
- FIT Plan approved
- Production environment delivered
- SI training starts

Operations

- Policy: next gen ORCA Privacy Statement
- Completed InfoSec Preparedness Analysis
- Moss Adams Diagnostic Review Initiated
- Hired: Senior System Administrator

- MSA: KCM Admin Regional Service Provider Agrmt
- myorca.com updated
- Field Device Asset/Incident Mgmt Process Completed
- Hired: Senior Financial Reporting Analyst

- First ORCA Advisory Committee: Information Security OAC kicked off
- Banking and Merchant Accounts set up
- Established 2022 strategic priorities



Thank you.



Friendly. Practical. Trustworthy.