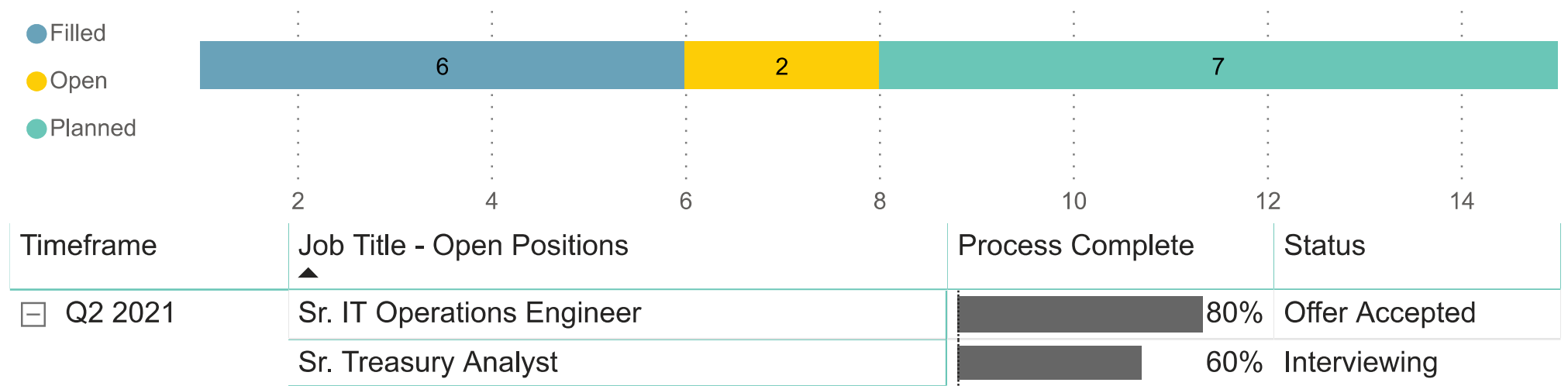
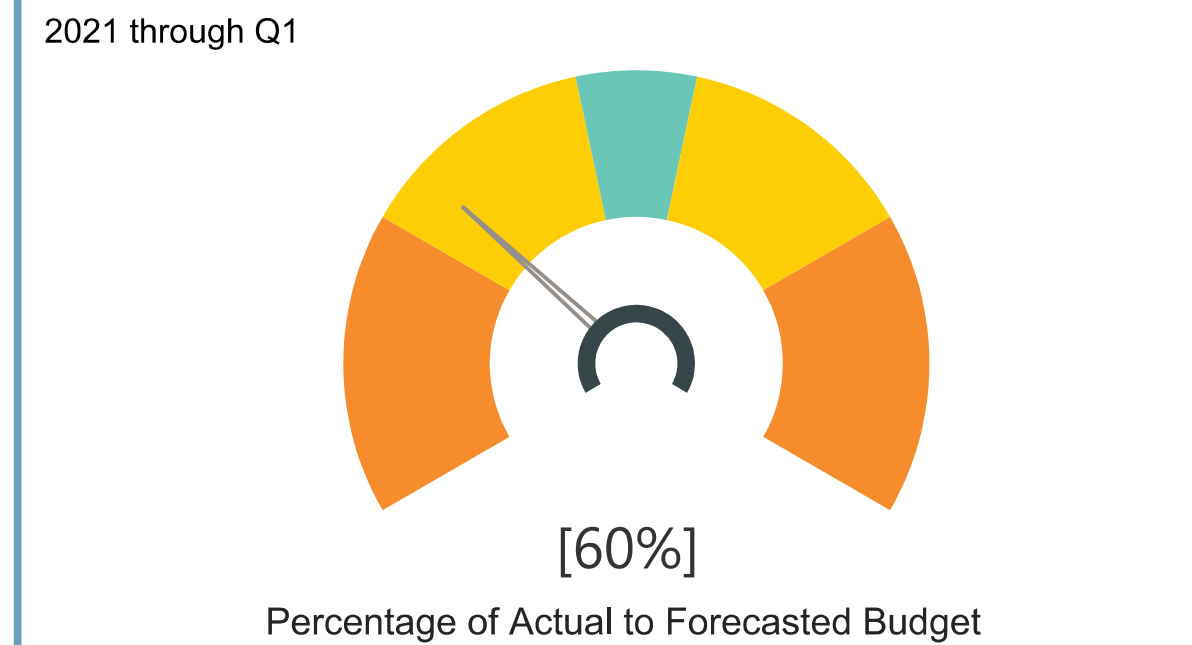


Operations Staffing



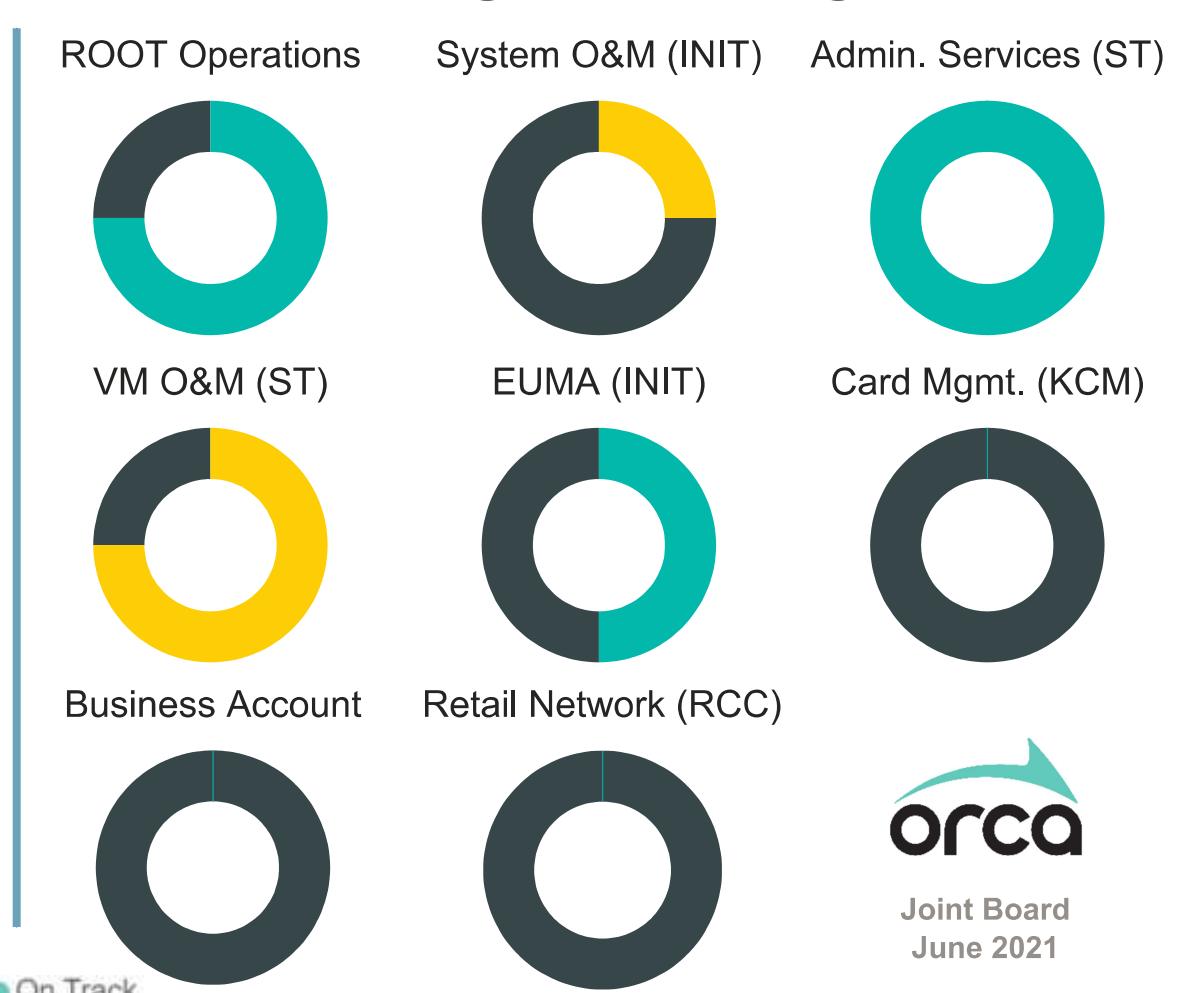
Quarterly next gen Operations Budget



Operational Readiness

Milestone	Percent Complete	Status
Change Control Board	40%	On Track
Failure Review Board	25%	On Track
Financial Processes	25%	On Track
Financial Systems	50%	On Track
Information Security Policy	85%	On Track
INIT KPI Reporting	30%	At Risk
Joint Procedures Manual	15%	On Track
Phase II Project Selection	35%	On Track
Prelaunch Marketing Materials	35%	On Track
Regional Policies and Procedures	20%	On Track
Service Management System	25%	On Track

Master Service Agreement Progress



Legend: At Risk (Orange), Complete (Dark Blue), Off Track (Yellow), On Hold (Light Yellow), On Track (Teal)