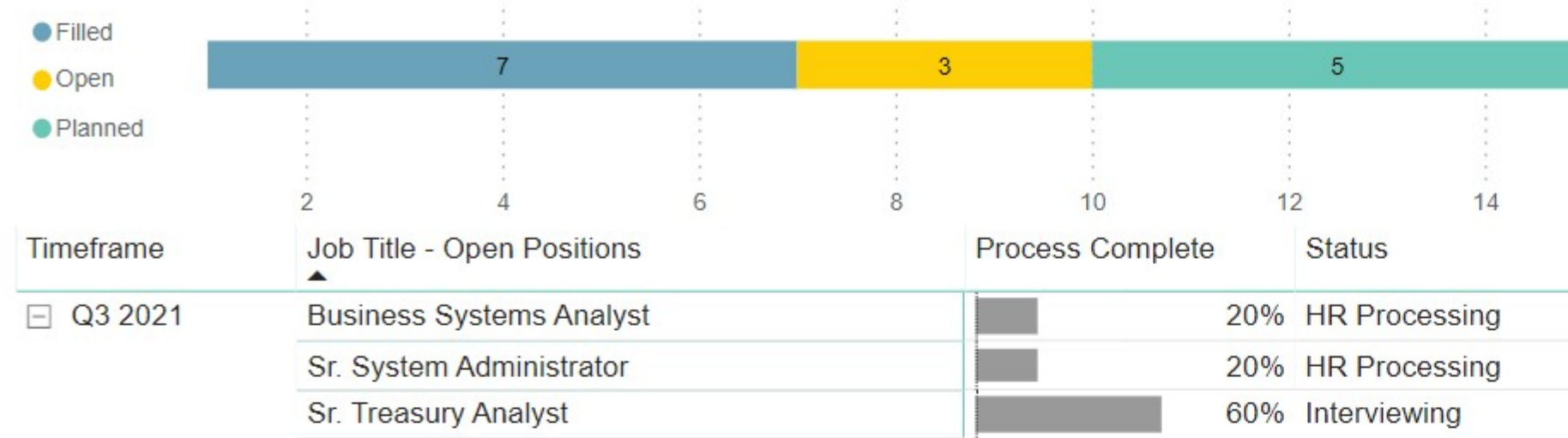
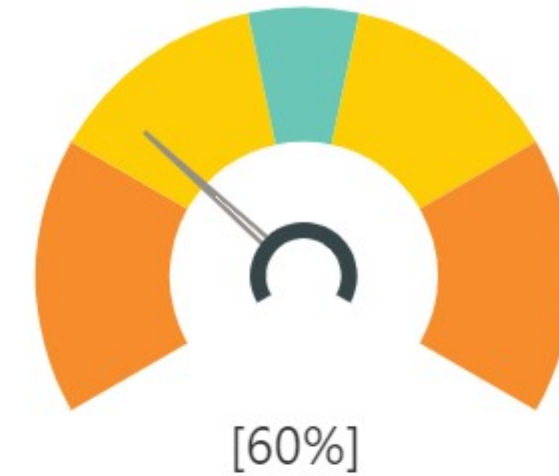


## Operations Staffing



## Quarterly next gen Operations Budget

2021 through Q1

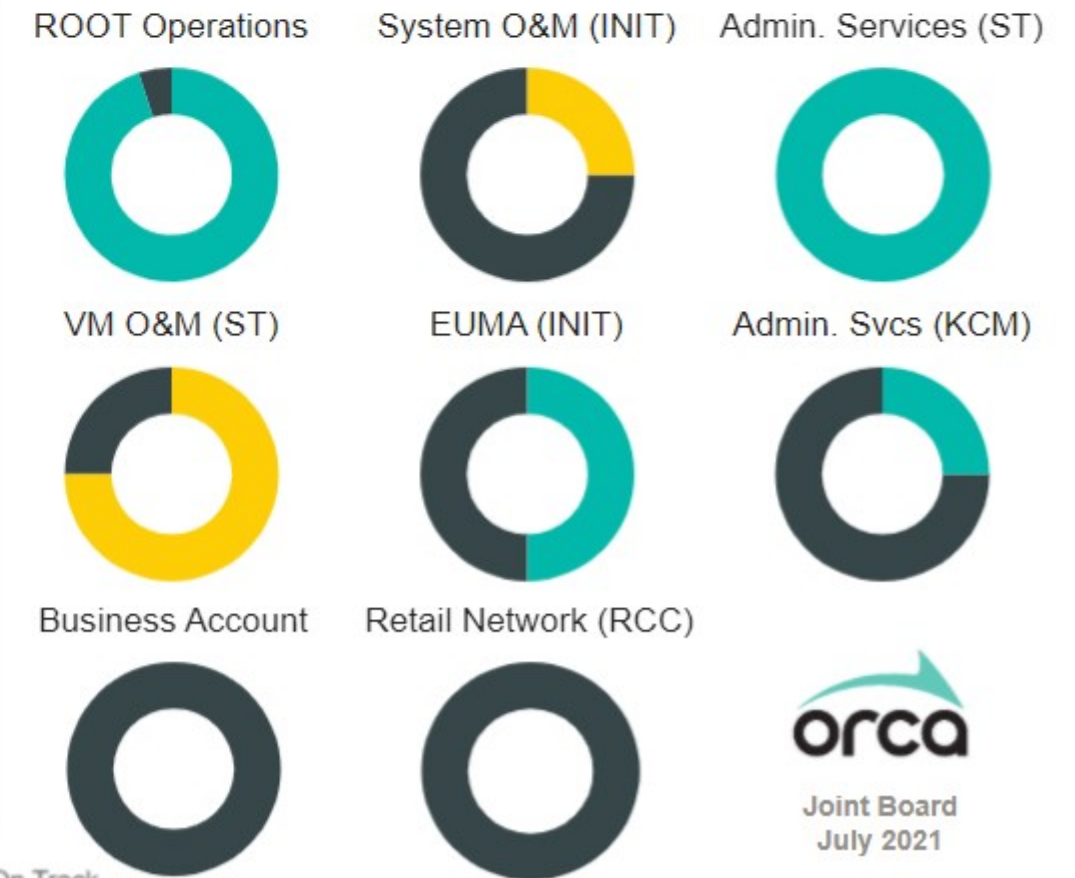


Percentage of Actual to Forecasted Budget

## Operational Readiness

Milestone	Status	Percent Complete
Change Control Board	On Track	45%
Failure Review Board	On Track	25%
Financial Processes	On Track	30%
Financial Systems	On Track	55%
InfoSec Preparedness Analysis	On Track	5%
INIT KPI Reporting	At Risk	30%
Joint Procedures Manual	On Track	15%
Phase II Project Selection	On Track	35%
Prelaunch Marketing Materials	On Track	35%
Regional Policies and Procedures	On Track	30%
Service Management System	On Track	25%

## Master Service Agreement Progress



Legend ● At Risk ● Complete ● Off Track ● On Hold ● On Track