

ST Express July 2020 Fare Change

All Adult trips \$3.25

When fares resume, all regular Adult rides on ST Express buses will cost \$3.25, no matter how far you travel. Fares will remain the same for riders using ORCA LIFT, Youth and riders with Regional Reduced Fare Permits (RRFPs – seniors and riders with disabilities). Adult riders making a two-county trip will see a 50-cent fare decrease, while Adult riders making a trip within a single county will see a 50-cent fare increase.

Beginning July 2020

	All ST Express routes
Adult	\$3.25
ORCA LIFT/Youth*	\$1.50
Senior/Disabled*	\$1.00

* no change to current fare

Reduced fares are available

Reduced fares are available for low-income, youth, seniors and riders with disabilities. Find out if you qualify at Soundtransit.org/fares

Why are ST Express fares changing?

In fall 2016, regional elected officials recommended simplifying fares to prepare for the Next Generation ORCA system. There were 2 recommendations:

- Eliminate trip-based peak fares.
- Eliminate zone-based fares.

In 2017, King County Metro and Community Transit adopted simplified fares. Pierce Transit, Kitsap Transit, Everett Transit and Washington State Ferries all accepted these recommendations as well. In 2018, the Sound Transit Board acted to simplify ST Express fares, with flat fares for youth, ORCA LIFT, seniors and riders with disabilities to take effect in July 2018, and flat fares for Adult riders to take effect in July, 2020.

How did Sound Transit decide on the flat fare?

In 2018 Sound Transit conducted a fare change process including public outreach and Title VI analysis, proposing to eliminate zone-based fares for ST Express. During outreach, the public overwhelmingly supported a simplified flat fare.

More information on this fare change can be found at Soundtransit.org/flatfare

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General Rider Inquiries



main@soundtransit.org
1-888-889-6368, TTY Relay 711
Monday- Friday, 7 a.m. to 7 p.m.

Language Assistance



For translated information about a project or transportation service, please call the language line at **1-800-823-9230** during normal business hours: Monday-Friday, 7:00 a.m. to 7:00 p.m.

The caller must identify the language they seek to the customer service representative, who then conferences in a translator. A three-way call will take place between the person requesting help, the translator, and the customer service representative.

Civil Rights and Complaints



Sound Transit operates its programs and services without regard to race, color or national origin in accordance with Title VI of the Civil Rights Act. In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 (ADA), Sound Transit will not discriminate on the basis of disability in its services, programs, or activities. Any person who believes they have been unlawfully discriminated against for these reasons may file a complaint with Sound Transit. More information on Sound Transit's Title VI Policy and the procedures to file a Title VI or ADA complaint may be obtained by:

- calling 800-201-4900; TTY Relay 711
- emailing stdiscriminationcomplaint@soundtransit.org
- mailing to Sound Transit, Attn: Customer Service, 401 S. Jackson St. Seattle, WA 98104