August 2018

# Here's what you had to say

This summer, we asked you to share your thoughts about how you'd like to be involved in the planning and design process for this project. Read on to learn more about what we heard and how we're working to improve your engagement experience.

**97**%

of project

**30**%





want direct project involvement and more information

35% face barriers → 63% too busy & 55% inconvenient meeting time/date

How does the community want to be involved?

63% web based tools







# What we're working on

## Hearing from diverse voices

> The majority of survey respondents were white and from high-income earning households. Recognizing the importance of inclusive outreach and surveying, we're working to integrate different tools that are effective in connecting us to diverse voices within the community.

# Closing the loop

Many survey participants aren't sure how public feedback is being used. This is important to us, so in future communications we plan to better highlight how your feedback has shaped project decision-making.

### Working with your busy schedule

In order to accommodate your busy schedules, we'll provide estimates of the time it takes to engage in different activities, provide more advanced notice of community meetings, and provide more digital opportunities so you can engage on your timeline.

#### Improving engagement satisfaction

> While a majority of respondents are satisfied or neutral with the ways they have engaged with us, about 15 percent have been dissatisfied with their experience. We are using your comments and suggestions to consider ways to improve overall satisfaction.

### Providing more options

> Some survey participants don't like community meetings on weekday evenings and some don't like them on weekends. We'll do our best to provide choices, including online materials and tools so you can provide feedback from home.

