



Agenda

Rider Experience and Operations Committee Meeting

Thursday, October 1, 2026

1:00 p.m. to 3:00 p.m.

Ruth Fisher Boardroom
Union Station
401 S. Jackson St.
Seattle, WA

Hybrid Meeting – In person and Video/Telephone Conference

To participate in the meeting via video conference: <https://soundtransit-org.zoom.us/j/82430614574?pwd=BnX7qyHi0wI7cAlbZGTBckXm8lcbgb.1>.

To participate in the meeting via telephone conference: Call 253-215-8782 or 253-205-0468, then enter Webinar ID: 824 3061 4574, followed by the “#” key.

Kristina Walker, Committee Chair, Presiding

1. **Call to order**
2. **Roll call of members**
3. **Report of the Chair**
4. **CEO report**
5. **Transit Operations report**
6. **Public comment**

The committee is accepting public comment on today’s agenda items and on topics within the committee’s purview in the following formats:

Written public comment: Written comments can be submitted electronically via meetingcomments@soundtransit.org. Written comments received up to one hour before the meeting will be provided to Board members electronically during the meeting, comments received after that deadline will be provided to Board members after the meeting.

In person public comment: Individuals who would like to provide in person public comment must sign up in the Ruth Fisher Boardroom before the meeting begins. The sign-up sheet is available 30 minutes before the scheduled meeting start time.

Virtual public comment: Individuals who would like to provide live virtual public comment via phone or computer must [sign-up in advance on the virtual sign-up sheet](#). The virtual sign-up sheet is open from 8:00am until 5 minutes before the scheduled meeting start time.

COMMITTEE CHAIR

Kristina Walker

Tacoma Councilmember

VICE CHAIR

Ed Prince

Renton Councilmember

BOARD MEMBERS

Claudia Balducci

King County Councilmember

Steffanie Fain

King County Councilmember

Hunter George

Fircrest Councilmember

Teresa Mosqueda

King County Councilmember

David Parshall

Lynnwood Councilmember

Peter von Reichbauer

King County Councilmember

CHIEF EXECUTIVE OFFICER

Dow Constantine

7. **Business items**

For Committee Final Action

- A. **Minutes:** September 3, 2026, Rider Experience and Operations Committee Meeting
- B. **Motion No. M2026-37:** Authorizing the chief executive officer to execute a 5-year contract with two optional one-year extensions with Northwest Landscape Services to provide guideway corridor landscape maintenance services in an amount not to exceed \$24,680,791, plus applicable taxes.

For Recommendation to the Board

- C. **Motion No. M2026-38:** Authorizing the chief executive officer to execute an Amendment to extend the existing Commuter Rail Rolling Stock Maintenance Agreement with the National Railroad Passenger Corporation for the continued maintenance of Sounder locomotives and cars, including the cost of fuel, in an amount not to exceed \$22,827,448 for a new total authorized agreement amount not to exceed \$439,010,149.
- D. **Resolution No. R2026-22:** Adopting the 2027 Service Plan and approving major service changes to ST Express bus routes, and a minor service change to Link light rail 2 Line.
- E. **Motion No. M2026-39:** Authorizing the chief executive officer to execute an agreement with the Washington State Department of Transportation for the preservation of certain bridge structures within the SR-520 corridor as part of the administrative closeout process of the Downtown Redmond Link Extension.

8. **Reports to the Committee**

- REO Metrics – Link Headway Adherence
- Passenger Impact Plan

9. **Executive Session** (if needed)

10. **Other Business**

11. **Next meeting:**

Thursday, November 5, 2026

1:00 p.m. to 3:00 p.m.

Ruth Fisher Boardroom and virtually via Zoom

12. **Adjourn**