



Motion No. M2022-62

Contract Modification with Cascadia Global Security for Temporary Security Guard Services

Meeting:	Date:	Type of action:	Staff contact:
Rider Experience and Operations Committee	7/15/2022	Final action	David Wright, Chief Safety Officer Ken Cummins, Director-Public Safety Brad Blackburn, Deputy Director-Public Safety

Proposed action

Authorizes the chief executive officer to execute a contract modification to a piggyback contract with Cascadia Global Security to provide security guard services in the amount of \$2,000,000 for a new total authorized contract amount not to exceed \$4,000,000.

Key features summary

- Sound Transit currently has a piggyback contract with Cascadia Global Security to provide temporary security guards for Sound Transit facilities to address quality of life issues and promote community confidence. The contract was executed under the CEO's authority in February 2022 based on a Washington State Department of Enterprise Services master contract.
- The contract was executed to supplement Sound Transit's agency-wide security services contract with Securitas Security Services USA Inc. (Securitas).
- Staff are currently in the process of evaluating proposals for agency-wide security services that will award multiple contracts to reliably and safely meet public safety requirements. Staff will bring these contract award recommendations to the Committee and Board for approval in 4th quarter 2022.
- This action will meet a temporary need for additional staffing to address shortfalls in staffing from the agency-wide security services contract that will expire at the end of the year and will provide a bridge for a successful transition through early 2023 while a new security services procurement is completed. Securitas will continue to provide officers at static posts and staff the security operations center until the successful transition to the new security contracts.
- Security guards will provide customer service, inspection of critical infrastructure, uniformed presence and patrols for Sounder, Tacoma Link, Link and ST Express facilities.
- Security guards may also provide 24/7 dispatch and security phone response for Sound Transit customers and employees with safety or security concerns if Securitas is unable to supply staff for this role. Located at the Security Operations Center in either Union Station or the Tacoma Link Operations and Maintenance Facility, these guards will serve as a hub for information to Station Agents and posted security staff. They will handle communications for service interruptions and monitor CCTV (Closed circuit television) and Customer Emergency Call Stations.
- The original contract term was 18 months, through July 31, 2023. The requested amount covers services through approximately February 28, 2023. If services are needed beyond February 2023, the state contract does not expire until December 31, 2024, and an extension is possible.

- The agency has exhausted all possibilities for other consultants at this critical time and the consultant is responding well to Sound Transit's need for these services. This is a responsible contractor.

Background

Sound Transit executed a contract with Securitas Security Services USA, Inc. on January 1, 2019, for agency-wide Public Safety and Security Services. This five-year contract has had many performance issues with staffing rates that have been declining for many months. Factors affecting Securitas' ability to maintain adequate staffing have been addressed with a Notice to Cure and other measures. This presents a critical public safety concern for our ridership and members of the community.

In light of these challenges, Sound Transit's Public Safety office sought alternate means to provide public security services to supplement the Securitas contract. Staff procured a contract for Mobile Patrol Services with PPC Solutions Inc. on August 9, 2021, under the CEO's authority, thereby removing the mobile patrol requirement from Securitas to allow them to reassign mobile patrol guards to posts.

Even with the mobile patrol portion removed from their contract, Securitas continued to fall short with the agency's security staffing needs. Currently, only around 50% of needed guard posts are being filled by Securitas. The Public Safety office determined that two piggyback contracts will help fill open posts while concurrently preparing a solicitation for the next Security Services contract.

The Washington State Department of Enterprise Services has a master contract available for cooperative purchasing with multiple security companies available to provide Security Guard Services. In February 2022 and June 2022, Cascadia Global Security and Allied Universal Security purchase orders were executed under the CEO's authority to fill guard posts through the end of the year.

Staff is currently in the process of evaluating proposals for agency-wide security services that will award multiple contracts to reliably and safely meet public safety requirements. Staff will bring these contract award recommendations to the Committee and Board for approval later in 2022.

In the meantime, it is necessary to continue this through February 2023 to allow for a successful transition to the new contractors, should the Board approve the contracts in late 2022.

Procurement information

This Purchase Order Contract is issued pursuant to the Washington State Department of Enterprise Services contract 03818 for Security Guard Services. The piggyback was chosen for its immediate availability to address the Securitas staffing shortfall and fill critical guard posts. Contract 03818 is the result of a competitive Request for Quotes and Qualifications process where multiple top ranked companies were awarded a contract. All contractors have been prequalified with the appropriate licenses, insurance, training, and experience to provide services on this contract.

Fiscal information

The proposed modification will amend the current contract by \$2.0 million for a new total authorized contract amount not to exceed \$4.0 million and will be funded from the Services category within the Safety department's annual operating budget. The Services category budget is \$37.7 million of which a total of \$3.0 million is estimated to be spent on the contract in 2022 and is within the agency's budget authority. After approval of this modification, the remaining annual budget amount will be used to fund other department expenditures anticipated in the 2022 annual budget. The balance of the contract will be included in future annual budget requests. This service is non-taxable.

This action does not have an impact on the affordability of the Agency's Finance Plan.

Safety (SFT)

(in thousands)

Cost Category	2022 Annual Operating Budget ¹	YTD Actuals ²	This Action (Current Year Impact Only)	YTD Actuals Plus Action (Current Year Only)	Remaining Annual Operating Budget
Salaries and Benefits	\$9,622	\$3,557	\$	\$3,557	\$6,065
Services	37,651	13,243	3,000	16,243	21,408
Materials and Supplies	756	160		\$160	596
Utilities	7	3		\$3	4
Miscellaneous	184	48		\$48	136
Leases and Rentals	3			\$	3
Total Annual Operating Budget	\$48,222	\$17,010	\$3,000	\$20,010	\$28,211

Contract Spending Plan	Forecasted Spend for Remainder of 2022			Total
	Spending to Date ³	2022	Future Spending	
CASCADIA GLOBAL SECURITY	\$416	\$2,584	\$1,000	\$4,000

Contract Detail	Board Approved Contract Value	Proposed Action	Proposed Revised Board Approved Contract Value
CASCADIA GLOBAL SECURITY	\$2,000	\$2,000	\$4,000
Contingency			
Contract Sub-Total (without taxes)	\$2,000	\$2,000	\$4,000
Estimated Taxes			
Contract Total (with taxes)	\$2,000	\$2,000	\$4,000
Percent Contingency	0%	0%	0%

Notes:

¹2022 Annual Operating Budget is located on page 71 of the Adopted Budget book.

²YTD Actuals as of May 31, 2022.

³Spending to Date as of May 31, 2022.

Disadvantaged and small business participation

Participation by small businesses and disadvantaged business enterprises (DBEs)

Sound Transit promotes and encourages small business participation, which also includes disadvantaged business enterprises (DBEs). Small business and DBE (Disadvantaged Business Enterprise) goals are based upon an examination of subcontracting opportunities contained in the work of this contract/agreement and the number of small businesses/DBEs available to perform such subcontracting work.

Sound Transit determined that there were few small business and DBE subcontracting opportunities based upon the work described in this contract/agreement, so small business/DBE goals were not established. For information purposes, Cascadia Global Security is a Small Business and Veteran owned.

Public involvement

Not applicable to this action.

Time constraints

Time is important to continue to secure Sound Transit property. A delay could result in a lapse of service.

Environmental review – KH 7/5/22

Legal review – AJP 7/8/22



Motion No. M2022-62

A motion of the Rider Experience and Operations Committee of the Central Puget Sound Regional Transit Authority authorizing the chief executive officer to execute a contract modification to a piggyback contract with Cascadia Global Security to provide security guard services in the amount of \$2,000,000 for a new total authorized contract amount not to exceed \$4,000,000.

Background

Sound Transit executed a contract with Securitas Security Services USA, Inc. on January 1, 2019, for agency-wide Public Safety and Security Services. This five-year contract has had many performance issues with staffing rates that have been declining for many months. Factors affecting Securitas' ability to maintain adequate staffing have been addressed with a Notice to Cure and other measures. This presents a critical public safety concern for our ridership and members of the community.

In light of these challenges, Sound Transit's Public Safety office sought alternate means to provide public security services to supplement the Securitas contract. Staff procured a contract for Mobile Patrol Services with PPC Solutions Inc. on August 9, 2021, under the CEO's authority, thereby removing the mobile patrol requirement from Securitas to allow them to reassign mobile patrol guards to posts.

Even with the mobile patrol portion removed from their contract, Securitas continued to fall short with the agency's security staffing needs. Currently, only around 50% of needed guard posts are being filled by Securitas. The Public Safety office determined that two piggyback contracts will help fill open posts while concurrently preparing a solicitation for the next Security Services contract.

The Washington State Department of Enterprise Services has a master contract available for cooperative purchasing with multiple security companies available to provide Security Guard Services. In February 2022 and June 2022, Cascadia Global Security and Allied Universal Security purchase orders were executed under the CEO's authority to fill guard posts through the end of the year.

Staff is currently in the process of evaluating proposals for agency-wide security services that will award multiple contracts to reliably and safely meet public safety requirements. Staff will bring these contract award recommendations to the Committee and Board for approval later in 2022.

In the meantime, it is necessary to continue this through February 2023 to allow for a successful transition to the new contractors, should the Board approve the contracts in late 2022.

Security guards will provide customer service, inspection of critical infrastructure, uniformed presence and patrols for Sounder, Tacoma Link, Link and ST Express facilities. Security guards may also provide 24/7 dispatch and security phone response for Sound Transit customers and employees with safety or security concerns if Securitas is unable to supply staff for this role. Located at the Security Operations Center in either Union Station or the Tacoma Link Operations and Maintenance Facility, these guards will serve as a hub for information to Station Agents and posted security staff. They will handle communications for service interruptions and monitor CCTV (Closed circuit television) and Customer Emergency Call Stations.

The original contract term was 18 months, through July 31, 2023. The requested amount covers services through approximately February 28, 2023. If services are needed beyond February 2023, the state contract does not expire until December 31, 2024, and an extension is possible.

Motion

It is hereby moved by the Rider Experience and Operations Committee of the Central Puget Sound Regional Transit Authority that the chief executive officer is authorized to execute a contract modification to a piggyback contract with Cascadia Global Security to provide security guard services in the amount of \$2,000,000 for a new total authorized contract amount not to exceed \$4,000,000.

APPROVED by the Rider Experience and Operations Committee of the Central Puget Sound Regional Transit Authority at a regular meeting thereof held on July 15, 2022.



Kristina Walker
Rider Experience and Operations Chair

Attest:



Kathryn Flores
Board Administrator