

Contract Modification

On-Call Consulting Services (Motion No. M2026-03)

Rider Experience and Operations Committee

1/15/2026



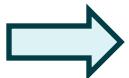
Why we are here

Committee Action Requested: Contract modification (Motion No. M2026-03)

- Increase contract capacity from Not to Exceed \$10M to \$15M. Today's action would increase capacity by \$5M.
- No modification to contract performance period or contract requirements (initially procured Nov 2024; duration through Dec 2029).
- No funding needed.

Purpose of On-Call Contract

Scope designed for:
Specialized support to implement **management and internal controls frameworks**, improve **agency processes and procedures**, and **streamline internal operations**.



Specific deliverables include:

- Project Management Information System (PMIS) initial deployment
- Enterprise risk management framework
- Agency Quality Plan
- Program Reporting, such as Board Annual Program Review
- Federal Transit Administration requirements management
- Other internal process improvement support

Justification for Request

This increase is being driven by:

- Continued agency focus on and need for improving and streamlining internal controls.
- Support for major initiatives such as the Project Management Information System (PMIS), Enterprise Risk Management, Enterprise Quality, and the Economic Impacts Study.

This request extends the agency's continued access to expertise and resources to integrate global industry best practices.

Thank you.



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