Why we are here: Connect 2020

Information Only, no Board action needed

• Tying in East Link to the operating railroad.

• Service preservation vs. shut-down approach.
Connect 2020 Schedule

Regular service resumes
March 16

Weekend Closures
- Jan. 4 - 6
- Feb. 8 - 9
- Mar. 14 - 15

Phases
- Phase 1: Jan. 6 – Feb. 7
  - Single Tracking on SB – Working on NB
- Phase 2: Feb. 10 – Mar. 13
  - Single Tracking on NB – Working on SB
Connect 2020 Sequence

PHASE 1
January - February
Preparation the work area

- Platform Closed - NB
- Single Tracking - SB
- Stadium Station
- Closed
- Abandoned
- New track
- Operating
Connect 2020 Sequence

Track and Systems installation

PHASE 1

January - February

Platform Closed - NB

Turnback track

Single Tracking - SB

from Angle Lake

Stadium island platform

Closed  Abandoned  New track  Operating
Connect 2020 Sequence

Track and Systems installation

PHASE 2
February - March

Single Tracking - NB
Platform closed - SB
Stadium island platform

Closed | Abandoned | New track | Operating
Connect 2020 Sequence

at Completion

IDS platform - NB

IDS platform - SB

POST CONSTRUCTION

Stadium Station

Operating Abandoned New track
Adjacent Construction
Track-bed Preparation
Track Installation
Systems Work
Testing and Safety Certification
Operations

Connect/2020
Northbound closure: Jan 6 - Feb 7, 2020
Weeks 1-5

TO UNIVERSITY OF WASHINGTON

CAPITOL HILL
WESTLAKE UNIVERSITY ST PIONEER SQ INT’L DISTRICT/CHINATOWN
WORK ZONE STADIUM STADIUM
WESTLAKE UNIVERSITY ST PIONEER SQ INT’L DISTRICT/CHINATOWN
TO ANGLE LAKE

SoundTransit
Operations
Public Safety

- Security operating 24/7, increased staffing from 6am – 10pm.
- All station entrances remain open for emergency access.
- No fares during weekend closures to speed transfers between Link and bus shuttles.
- The overall passenger response has been supportive and positive.
Temporary Signage:
Ambassador Program

• 705 staff have participated.

• More than 6,000 staff hours of outreach.

• Ambassadors answering questions and receiving feedback.
Feedback

Customer Service
81 total
• Announcements (29)
• Early/Late Operations (29)

Social - Twitter
183 total
• Neutral or positive (133)
• Negative (50)

the transfer across the platforms at pioneer square was crowded, but not as much of a hot mess as i was expecting! #connect2020
Partner Agencies

- Seattle Department of Transportation
- King County
- Washington State Department of Transportation
- City of Seattle Fire Department
- Port of Seattle
- Seattle Police Department
- Sound Transit
Thank you.

soundtransit.org