

Passenger Restrooms

REO Briefing

2/4/21

Why we are here

- Present the findings and recommendations from the passenger restroom working group.
- Get feedback and direction from the board on the Passenger restroom strategy.

Summary of Board Motion M2019-31

Staff has been asked to:

- Review and propose updates to Motion No. M98-67
- Present low and no-cost opportunities for passenger access to restrooms at future light rail stations
- Evaluate and recommend opportunities including wayfinding, requiring leased retail spaces to provide access, and on-site restrooms.
- Provide suggestions for board actions to expand restroom access
- Consider budget and proposed implementation plan

Motion No. M98-67

Restroom locations cited

- Northgate Transit Center, Bellevue Transit Center, King/Union Station, Everett Sounder Station, Tacoma Dome Sounder Station
- On board Sounder trains
- Additional restrooms may be provided when funding, staffing and maintenance arrangements can be made that do not affect Sound Transit's goal to meet budgets and schedules and in coordination with local jurisdictions





Locations

9 Passenger Restroom Locations

- Decisions have been made on a project by project basis
- In addition to locations cited in M98-67, restrooms are now located at
 - Auburn Sounder Station
 - Sumner Sounder Station
 - Federal Way Transit Center
 - SeaTac Airport Link Station
 - Tukwila Link Station

Locations by 2024

16 Passenger Restroom Locations

- Lynnwood Link Extension (4 locations)
- Federal Way Link Extension (2 locations)
- Locations have been determined on a project-by-project basis and in conjunction with local jurisdictions



What are other agencies doing?

Common theme among the nine agencies we talked to:

(LA Metro, Long Beach, Trimet, Valley Metro, Charlotte, Miami, Toronto, WMATA)

- Passenger Only
- Only at major hubs
- Within fare paid zones
- Locked and have to request access

Passenger Restroom Criteria

Sound Transit Working Group Recommended Passenger Restroom Criteria:

- Minimum 10k boardings per day
- Multi-modal locations with 5 routes or more
- Approximately 20 min ride time

Total Operational Costs

Passenger Restroom Operational Costs	
Description	Average Annual Costs
Daily Cleaning	\$113,556
Security/Customer Service Presence	\$188,291
On-Call Maintenance	\$20,327
Average Annual Cost Per Facility	\$322,174

Passenger Restroom System Costs

Passenger Restroom Options			
Option	Direction	Facilities Annual Costs	
A	Current passenger restroom options	9	\$2,899,566
B	Future passenger restroom options	14	\$4,510,430
C	Add two additional passenger restrooms (Issaquah, Seattle Center)	16	\$5,154,777

* Does not include design and engineering cost



Passenger Restrooms:

Lynnwood, Mountlake Terrace, Shoreline North/185th, Shoreline South/145th, Northgate, Seattle Center, Bellevue, Issaquah International District/Chinatown, Tukwila Intl. Blvd, SeaTac/Airport, Kent/Des Moines, S 272nd Star Lake, Federal Way, Auburn, Sumner and all Sounder Trains

Other Transit Restrooms:

Everett, Tacoma Dome

Passenger Restroom

Staff Recommendations:

- Provide passenger only restrooms strategically throughout the system in fare paid zones.
- Implement the standard restroom design and operational considerations to enhance safety and maintainability and passenger access.
- Use a mix of security and customer service presence to control and monitor the passenger restrooms.

Thank you.



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