

# ***Internalization of Contracted Mobile Patrols to FAST***

***Resolution No. R2025-31***

***Rider Experience & Operations Committee***

***12/4/2025***



# ***Why we are here***

- Provide an update on Sound Transit's public safety investments and regional coordination
- Describe how Sound Transit's Field Activity Specialist Team (FAST) supports the security and safety of our riders
- Describe how the role of contracted Mobile Patrol can be integrated into our existing FAST functions

***Today, we are requesting a do-pass recommendation for Board approval of Resolution No. R2025-31 to transition the contracted Mobile Patrol services to full-time Sound Transit staff members of FAST.***

# ***Regional Transit Safety Task Force***

***Formed after 2024 King County Metro operator fatality, hundreds of stakeholders convened to improve safety and security on transit.***

**Public safety recommendations from Task Force plan, that ST is advancing this year:**

- Faster response times
- Improve coordination with safety teams
- Increase visible security presence
- Data driven deployment
- Expand non-law enforcement options

# Security Operations Center changes support Task Force Recommendations



**In June 2025**, Board approved internalization of the Security Operations Center to *improve response time and coordination*

- Transition ongoing, first cohort started mid-November
- “Text the SOC” marketing push underway

*We have identified an additional opportunity to improve rapid-response by bringing a field-based security function in-house*

# ***Rapid Security Response: Mobile Patrols***

## ***Contracted service provider scope***

### **Provides baseline security functions:**

- Pre-set routes to pre-set checkpoints
- Walk platforms, augment station security as needed
- Maintaining visibility and awareness across the system

### **Some enhanced-level security functions:**

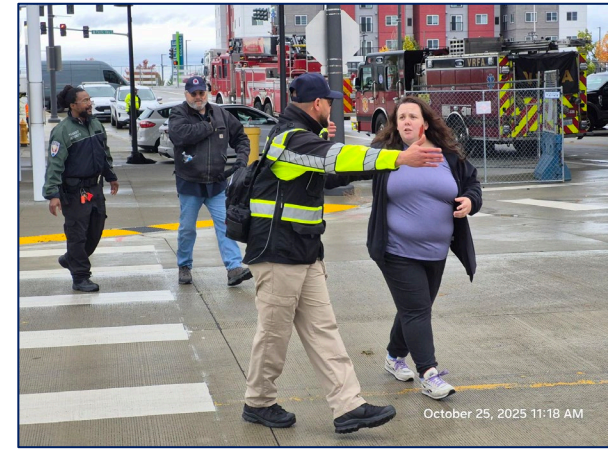
- Incident response
- Service disruptions
- Hotspot and vulnerable location monitoring (e.g., copper theft prevention)

# ***Field Activity Specialist Teams (FAST)***

***Employee rapid-response team improves passenger safety***

**Established in 2022, FAST provides rapid-response and on-site coordination between contracted security, law enforcement and other first responders.**

- Currently a team of 10 monitors entire service area
- Manages an average of 70 incidents per month
- Performs service disruption, major event support
- Maintains system-wide situational awareness
- Provides field-based oversight of Security Contracts

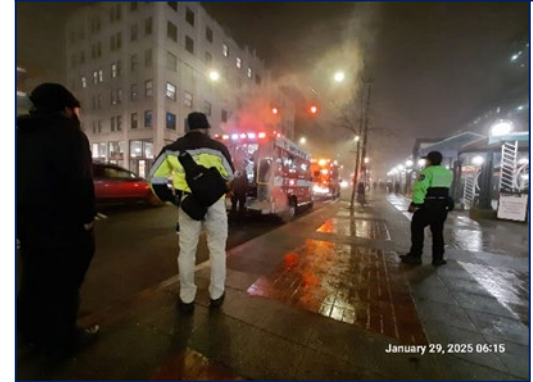


***Current staffing levels constrain providing consistent 24/7 system-wide coverage, limit response time.***

# Benefits of internalizing Mobile Patrol

## *Expanded FAST standardizes and professionalizes incident response*

- Improve collaboration with our partner agencies and first responders.
- Increase coverage through zone-based deployment to improve response time.
- More robust performance measurement.
- Ongoing monitoring of entire service area
- **Estimated \$84M+ Financial Plan cost savings compared to contracted resources**



*Thank you.*



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