



Passenger Impact Program

Rider Experience and Operations Committee

1/15/2026



Why we are Here

Passenger Impact Program Update

- Work Completed Since Last Meeting (December 4, 2025)
- Upcoming Scheduled Service Disruptions
- Monthly Maintenance Program Update

The purpose of this presentation is for information only.

No Board action is expected today.

Work Through Q4 2025

Service Disruptions Completed

Signal upgrades in Downtown Tunnel for Eastlink connection

- *Dec 12 (extended night closure)*
- *Dec 20 (extended night closure)*
- *Jan 2-5 (full weekend DSTT closure)*
- *Jan 9 (extended night closure)*
- *Jan 10 (extended night closure)*



Work in Q1 2026

Upcoming Service Disruptions

Downtown Tunnel Signal Upgrades (SODO to Capitol Hill)

- *Extended night closures*
Friday, Jan 16 (10pm close)
Saturday, Jan 17 (normal operation)
Sunday, Jan 18 (noon opening)
- *Full weekend closure, Jan 23-26,*
- *Potential changes to accommodate the Seahawks game on Jan 24 or 25.*

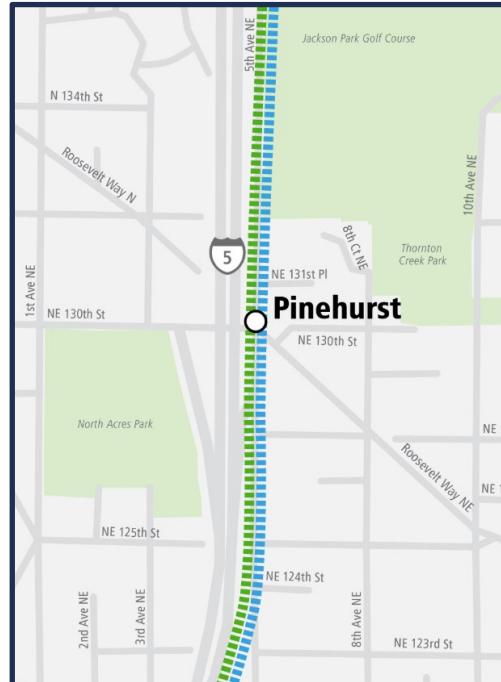


Work in Q1 2026

Upcoming Service Disruptions (continued)

Pinehurst Station Construction Continues

- *Weekday nightly single tracking resumed Dec 8*
- *Up to 12-minute headways, 7pm to close*
- *Standing down for Eastlink testing, Jan 29 – Feb 2*
- *Delaying disruptions to 9pm during Lunar New Year, Feb 14 – Mar 3*
- *Continuing to avoid nights of regional events with high attendance*



Work in Q1 2026

Upcoming Service Disruptions (continued)

Monthly Maintenance Program

- *11pm closures on 3 consecutive weeknights with locations on monthly rotation*
- Completed and scheduled dates:
 - *October (Angle Lake to Rainier Beach) - completed*
 - *November (SoDo to Capitol Hill) - completed*
 - *December (Capitol Hill to Northgate) – completed*
 - *Jan 13-15 (Mt. Baker to Stadium) – wraps up tonight*
 - *Feb 10-12 (Tukwila International Blvd. to Mt. Baker)*
 - *Mar 3-5 (Northgate to Lynnwood City Center)*
 - *Apr 14-16 (Bel Red to Redmond City Center)*



Thank you.



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