



# ***Passenger Impact Program***

*Rider Experience and Operations Committee*

*1/15/2026*



# ***Why we are Here***

## Passenger Impact Program Update

- Work Completed Since Last Meeting (December 4, 2025)
- Upcoming Scheduled Service Disruptions
- Monthly Maintenance Program Update

***The purpose of this presentation is for information only.***

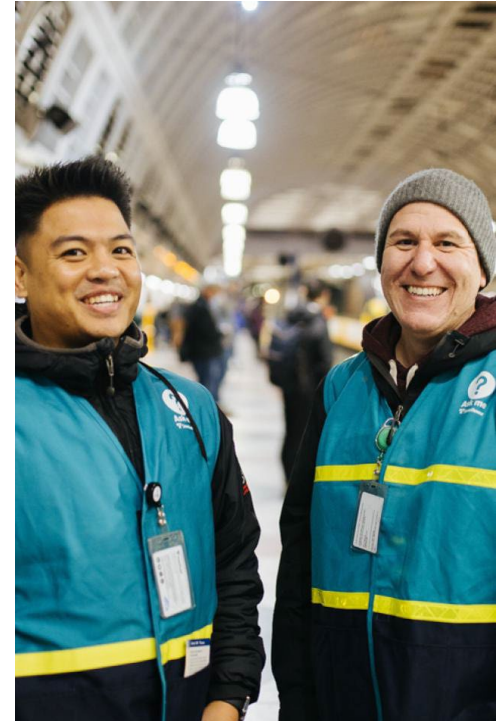
***No Board action is expected today.***

# **Work Through Q4 2025**

## ***Service Disruptions Completed***

### **Signal upgrades in Downtown Tunnel for Eastlink connection**

- *Dec 12 (extended night closure)*
- *Dec 20 (extended night closure)*
- *Jan 2-5 (full weekend DSTT closure)*
- *Jan 9 (extended night closure)*
- *Jan 10 (extended night closure)*



# Work in Q1 2026

## Upcoming Service Disruptions

### Downtown Tunnel Signal Upgrades (SODO to Capitol Hill)

- *Extended night closures*
  - Friday, Jan 16 (10pm close)*
  - Saturday, Jan 17 (normal operation)*
  - Sunday, Jan 18 (noon opening)*
- *Full weekend closure, Jan 23-26,*
- *Potential changes to accommodate the Seahawks game on Jan 24 or 25.*

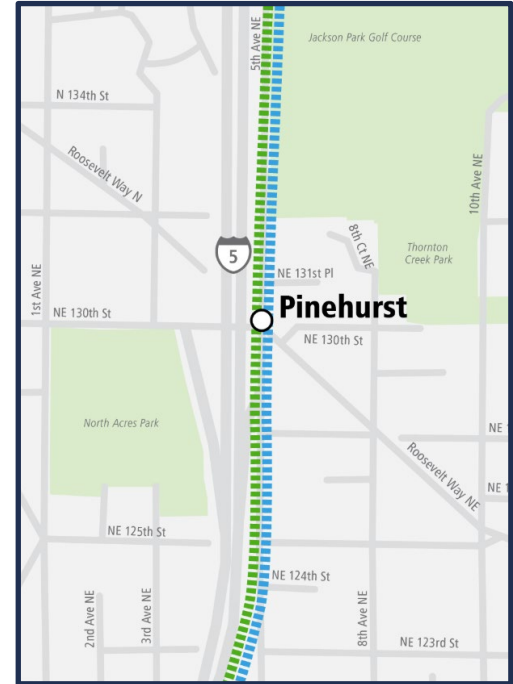


# Work in Q1 2026

## Upcoming Service Disruptions (continued)

### Pinehurst Station Construction Continues

- *Weekday nightly single tracking resumed Dec 8*
- *Up to 12-minute headways, 7pm to close*
- *Standing down for Eastlink testing, Jan 29 – Feb 2*
- *Delaying disruptions to 9pm during Lunar New Year, Feb 14 – Mar 3*
- *Continuing to avoid nights of regional events with high attendance*

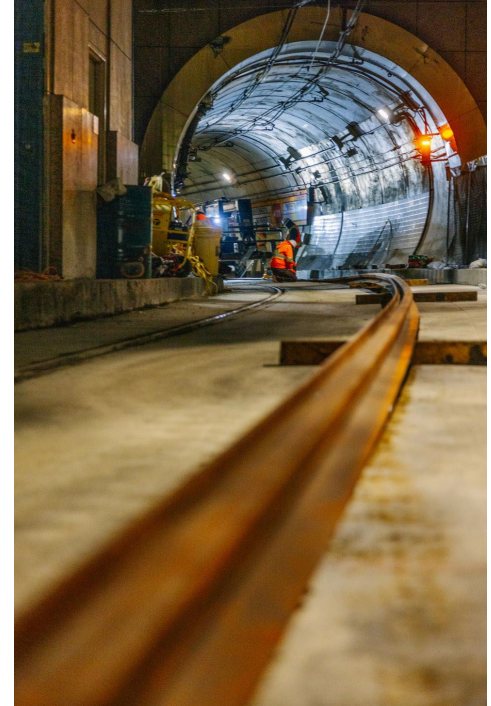


# Work in Q1 2026

## Upcoming Service Disruptions (continued)

### Monthly Maintenance Program

- 11pm closures on 3 consecutive weeknights with locations on monthly rotation
- Completed and scheduled dates:
  - October (Angle Lake to Rainier Beach) - **completed**
  - November (SoDo to Capitol Hill) - **completed**
  - December (Capitol Hill to Northgate) – **completed**
  - Jan 13-15 (Mt. Baker to Stadium) – **wraps up tonight**
  - Feb 10-12 (Tukwila International Blvd. to Mt. Baker)
  - Mar 3-5 (Northgate to Lynnwood City Center)
  - Apr 14-16 (Bel Red to Redmond City Center)



*Thank you.*



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