



Passenger Impact Program

Rider Experience and Operations Committee

12/4/2025



Why we are Here

Passenger Impact Program Update

- Work Completed Since Last Meeting (November 6)
- Upcoming Scheduled Service Disruptions
- Monthly Maintenance Program Update
- Service Disruptions in Planning

The purpose of this presentation is for information only.

No Board action is expected today.

Work Through Q4 2025

Service Disruptions Completed

Emergency Network SCADA Switch Upgrades

- *12-hour closure on November 8 (Capitol Hill and UW Station)*

Westlake Rail Repair

- *All day closure on November 16 (Downtown Tunnel)*

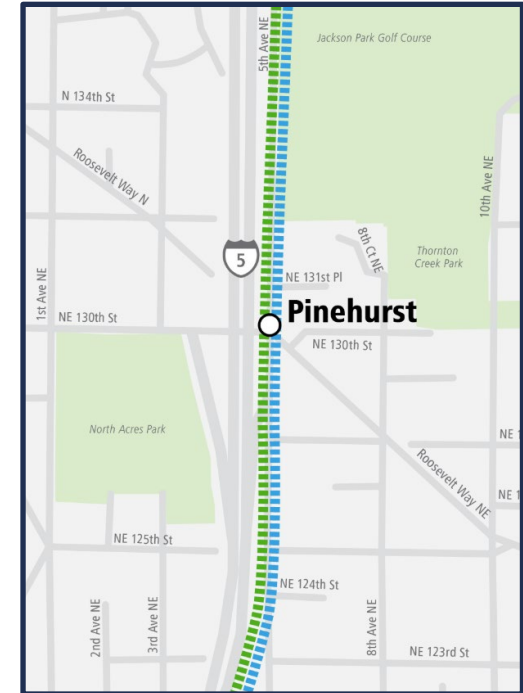


Work Through Q4 2025

Upcoming Service Disruptions

Pinehurst Stairwell Construction (Continues)

- *Disruptions were deferred in Oct and Nov*
- *Weekday nightly single tracking resumes Dec 8*
- *Up to 12-minute headways, 7pm to close*
- *Nights of high-attendance events will be avoided*
- *Start time will change to 9pm around the holidays*



Work Through Q4 2025

Upcoming Service Disruptions (continued)

Signal upgrades for Eastlink opening

- *Downtown tunnel closures to accelerate signal work*
- *Extended non-revenue period, Stadium to Capitol Hill (11pm to 10am)*
 - *Friday, Dec 12*
 - *Saturday, Dec 20*
 - *Saturday, Dec 27*
- *Full weekend tunnel closures*
 - *Jan 2-5*
 - *Jan 30-Feb 2*

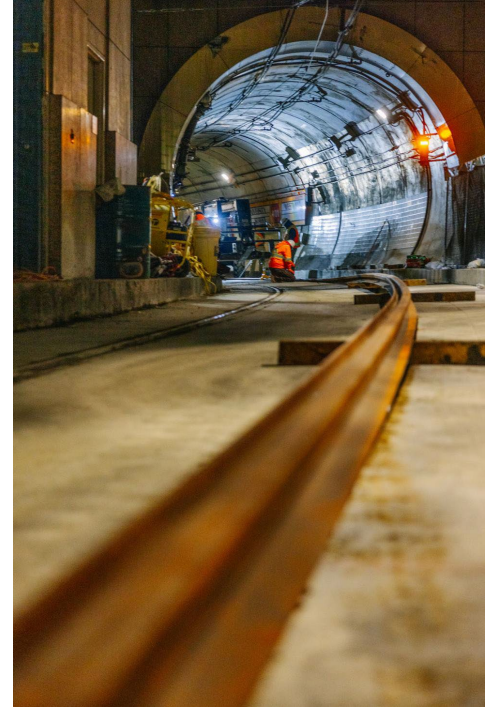


Work Through Q4 2025

Upcoming Service Disruptions (continued)

Monthly Maintenance Program

- 11pm closures on 3 consecutive weeknights with locations on monthly rotation
- Provides added stability in resource planning and scheduling for maintenance operations
- Completed and scheduled dates:
 - October (Angle Lake to Rainier Beach) - **completed**
 - November (SoDo to Capitol Hill) - **completed**
 - December (Capitol Hill to Northgate) - **completing tonight**
 - Jan 13-15 (Tukwila/International Blvd to Mt. Baker)
 - Feb 10-12 (Mt. Baker to Stadium)



Thank you.



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