

REO Performance Metrics

Performance Metrics Monthly Report

Rider Experience and Operations Committee

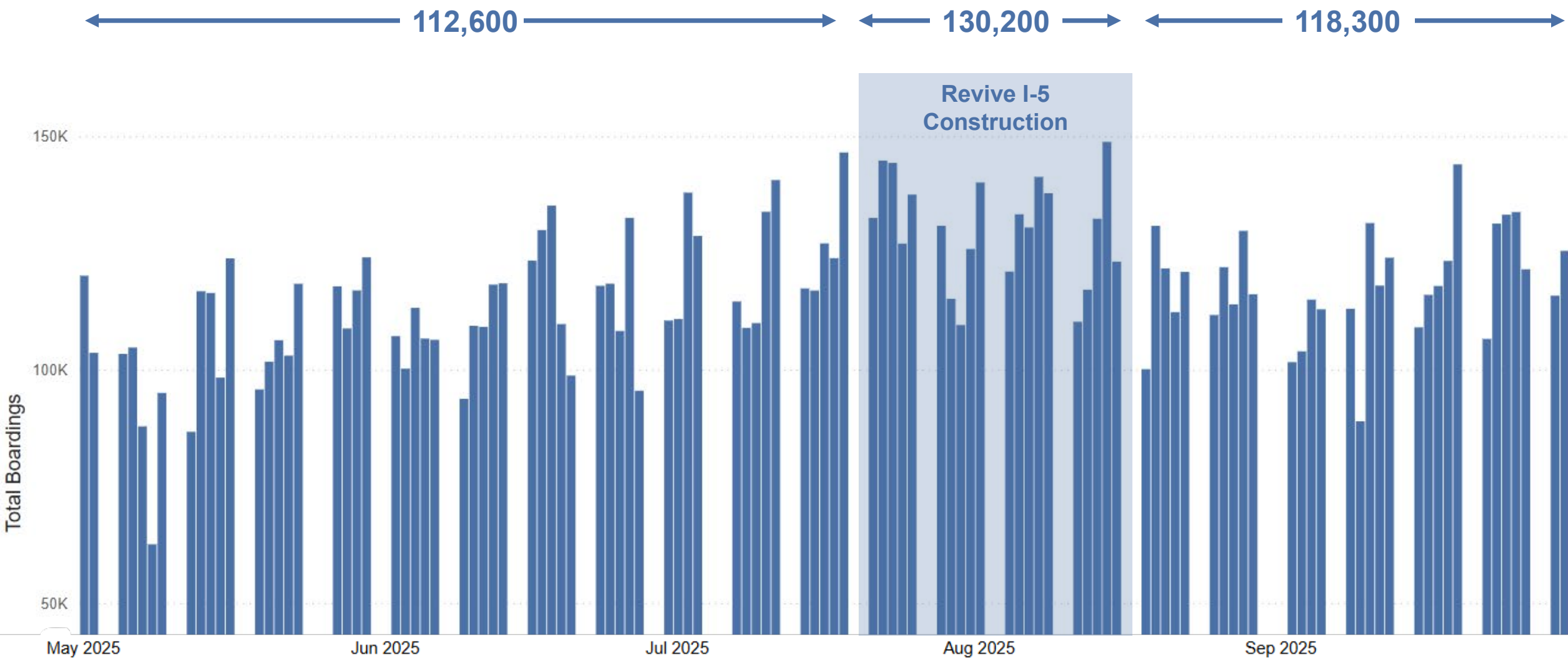
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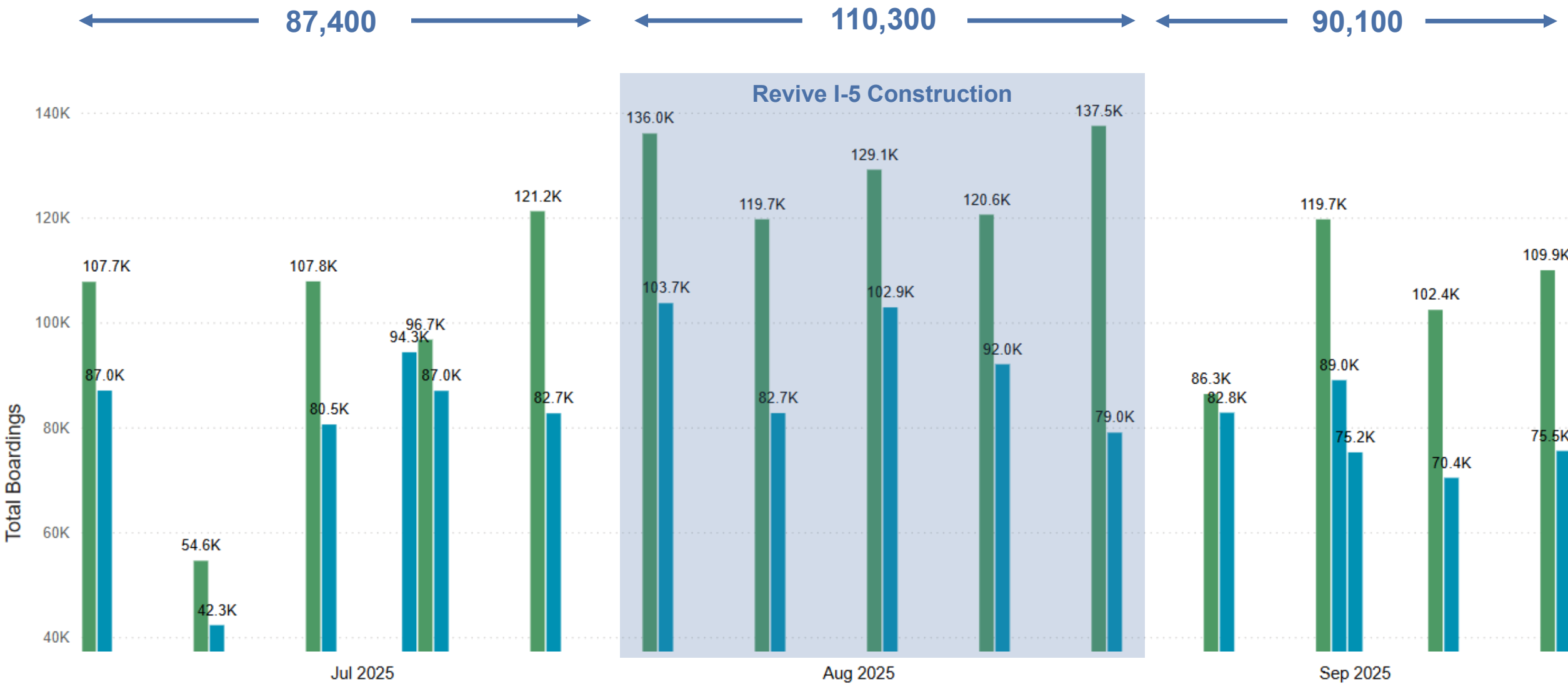
Why we are here

- Describe ridership and service delivery on our Link service during one of the core periods of the Revive I-5
- This presentation is for information only

Average Weekday Ridership on the 1-Line



Average Weekend Ridership on the 1-Line



Average Passenger Loads on the 1-Line Before Revive I-5

Direction, Friendly	Northgate	Roosevelt	U District	University of Washington	Capitol Hill	Westlake/Seattle	Symphony	Pioneer Square	International District/Chinatown	Stadium	SODO	Beacon Hill
☐ North												
☐ 0	<div><div></div></div> 15.46	<div><div></div></div> 20.33	<div><div></div></div> 22.98	<div><div></div></div> 28.54	<div><div></div></div> 27.78	<div><div></div></div> 24.05	<div><div></div></div> 22.93	<div><div></div></div> 23.23	<div><div></div></div> 20.37	<div><div></div></div> 22.79	<div><div></div></div> 17.06	<div><div></div></div> 12.21
☐ 1	<div><div></div></div> 10.34	<div><div></div></div> 14.02	<div><div></div></div> 19.78	<div><div></div></div> 42.11	<div><div></div></div> 20.62	<div><div></div></div> 19.39	<div><div></div></div> 20.45	<div><div></div></div> 13.45	<div><div></div></div> 11.53	<div><div></div></div> 15.29	<div><div></div></div> 15.25	<div><div></div></div> 0.77
☐ 5	<div><div></div></div> 5.12	<div><div></div></div> 6.06	<div><div></div></div> 6.99	<div><div></div></div> 7.28	<div><div></div></div> 11.73	<div><div></div></div> 11.33	<div><div></div></div> 13.72	<div><div></div></div> 16.18	<div><div></div></div> 15.67	<div><div></div></div> 13.98	<div><div></div></div> 14.29	<div><div></div></div> 16.77
☐ 6	<div><div></div></div> 6.45	<div><div></div></div> 8.87	<div><div></div></div> 9.59	<div><div></div></div> 11.20	<div><div></div></div> 21.10	<div><div></div></div> 19.08	<div><div></div></div> 22.03	<div><div></div></div> 23.43	<div><div></div></div> 24.86	<div><div></div></div> 24.37	<div><div></div></div> 23.35	<div><div></div></div> 24.44
☐ 7	<div><div></div></div> 10.60	<div><div></div></div> 15.00	<div><div></div></div> 17.30	<div><div></div></div> 22.77	<div><div></div></div> 34.89	<div><div></div></div> 30.48	<div><div></div></div> 38.80	<div><div></div></div> 43.39	<div><div></div></div> 45.39	<div><div></div></div> 42.67	<div><div></div></div> 41.51	<div><div></div></div> 43.69
☐ 8	<div><div></div></div> 9.64	<div><div></div></div> 14.48	<div><div></div></div> 16.20	<div><div></div></div> 23.39	<div><div></div></div> 35.60	<div><div></div></div> 32.18	<div><div></div></div> 43.88	<div><div></div></div> 49.78	<div><div></div></div> 52.50	<div><div></div></div> 49.14	<div><div></div></div> 47.66	<div><div></div></div> 46.58
☐ 9	<div><div></div></div> 10.79	<div><div></div></div> 14.75	<div><div></div></div> 17.57	<div><div></div></div> 25.13	<div><div></div></div> 36.34	<div><div></div></div> 34.10	<div><div></div></div> 43.50	<div><div></div></div> 47.32	<div><div></div></div> 49.35	<div><div></div></div> 50.13	<div><div></div></div> 48.89	<div><div></div></div> 48.66
☐ 10	<div><div></div></div> 13.95	<div><div></div></div> 19.20	<div><div></div></div> 22.00	<div><div></div></div> 28.86	<div><div></div></div> 36.33	<div><div></div></div> 35.74	<div><div></div></div> 46.19	<div><div></div></div> 49.54	<div><div></div></div> 50.48	<div><div></div></div> 51.44	<div><div></div></div> 51.02	<div><div></div></div> 51.31
☐ 11	<div><div></div></div> 16.73	<div><div></div></div> 22.18	<div><div></div></div> 26.38	<div><div></div></div> 33.51	<div><div></div></div> 39.24	<div><div></div></div> 39.13	<div><div></div></div> 48.35	<div><div></div></div> 51.51	<div><div></div></div> 52.36	<div><div></div></div> 50.85	<div><div></div></div> 50.98	<div><div></div></div> 49.47
☐ 12	<div><div></div></div> 19.63	<div><div></div></div> 27.28	<div><div></div></div> 32.63	<div><div></div></div> 40.27	<div><div></div></div> 45.13	<div><div></div></div> 44.07	<div><div></div></div> 46.99	<div><div></div></div> 49.02	<div><div></div></div> 48.81	<div><div></div></div> 46.36	<div><div></div></div> 48.21	<div><div></div></div> 46.48
☐ 13	<div><div></div></div> 22.85	<div><div></div></div> 31.49	<div><div></div></div> 37.71	<div><div></div></div> 45.28	<div><div></div></div> 48.91	<div><div></div></div> 48.66	<div><div></div></div> 48.46	<div><div></div></div> 49.19	<div><div></div></div> 48.54	<div><div></div></div> 46.04	<div><div></div></div> 45.55	<div><div></div></div> 44.63
☐ 14	<div><div></div></div> 33.51	<div><div></div></div> 43.97	<div><div></div></div> 51.32	<div><div></div></div> 57.42	<div><div></div></div> 57.93	<div><div></div></div> 57.97	<div><div></div></div> 49.94	<div><div></div></div> 47.21	<div><div></div></div> 44.11	<div><div></div></div> 40.20	<div><div></div></div> 39.30	<div><div></div></div> 37.11
☐ 15	<div><div></div></div> 38.99	<div><div></div></div> 55.00	<div><div></div></div> 65.85	<div><div></div></div> 70.72	<div><div></div></div> 68.21	<div><div></div></div> 68.48	<div><div></div></div> 53.01	<div><div></div></div> 46.83	<div><div></div></div> 44.67	<div><div></div></div> 40.58	<div><div></div></div> 39.21	<div><div></div></div> 35.95
☐ 16	<div><div></div></div> 54.25	<div><div></div></div> 70.43	<div><div></div></div> 84.30	<div><div></div></div> 92.98	<div><div></div></div> 87.67	<div><div></div></div> 91.01	<div><div></div></div> 66.10	<div><div></div></div> 52.64	<div><div></div></div> 44.74	<div><div></div></div> 39.65	<div><div></div></div> 38.96	<div><div></div></div> 34.74
☐ 17	<div><div></div></div> 52.64	<div><div></div></div> 71.64	<div><div></div></div> 88.49	<div><div></div></div> 99.41	<div><div></div></div> 95.72	<div><div></div></div> 98.92	<div><div></div></div> 67.05	<div><div></div></div> 53.99	<div><div></div></div> 47.63	<div><div></div></div> 41.89	<div><div></div></div> 44.79	<div><div></div></div> 43.08
☐ 18	<div><div></div></div> 36.34	<div><div></div></div> 50.10	<div><div></div></div> 62.26	<div><div></div></div> 74.45	<div><div></div></div> 73.72	<div><div></div></div> 74.80	<div><div></div></div> 53.71	<div><div></div></div> 47.68	<div><div></div></div> 44.05	<div><div></div></div> 38.68	<div><div></div></div> 45.66	<div><div></div></div> 42.89
☐ 19	<div><div></div></div> 29.00	<div><div></div></div> 39.87	<div><div></div></div> 50.02	<div><div></div></div> 61.88	<div><div></div></div> 57.97	<div><div></div></div> 56.38	<div><div></div></div> 42.64	<div><div></div></div> 39.07	<div><div></div></div> 36.88	<div><div></div></div> 32.44	<div><div></div></div> 33.35	<div><div></div></div> 30.40
☐ 20	<div><div></div></div> 24.96	<div><div></div></div> 34.45	<div><div></div></div> 43.28	<div><div></div></div> 55.34	<div><div></div></div> 53.72	<div><div></div></div> 50.69	<div><div></div></div> 40.17	<div><div></div></div> 38.08	<div><div></div></div> 35.26	<div><div></div></div> 32.58	<div><div></div></div> 27.30	<div><div></div></div> 26.79
☐ 21	<div><div></div></div> 28.39	<div><div></div></div> 40.13	<div><div></div></div> 51.19	<div><div></div></div> 63.37	<div><div></div></div> 63.80	<div><div></div></div> 65.13	<div><div></div></div> 51.28	<div><div></div></div> 47.28	<div><div></div></div> 44.67	<div><div></div></div> 42.25	<div><div></div></div> 28.21	<div><div></div></div> 26.78
☐ 22	<div><div></div></div> 29.07	<div><div></div></div> 39.90	<div><div></div></div> 48.55	<div><div></div></div> 59.67	<div><div></div></div> 61.65	<div><div></div></div> 58.00	<div><div></div></div> 47.05	<div><div></div></div> 43.35	<div><div></div></div> 40.79	<div><div></div></div> 38.51	<div><div></div></div> 27.03	<div><div></div></div> 25.94
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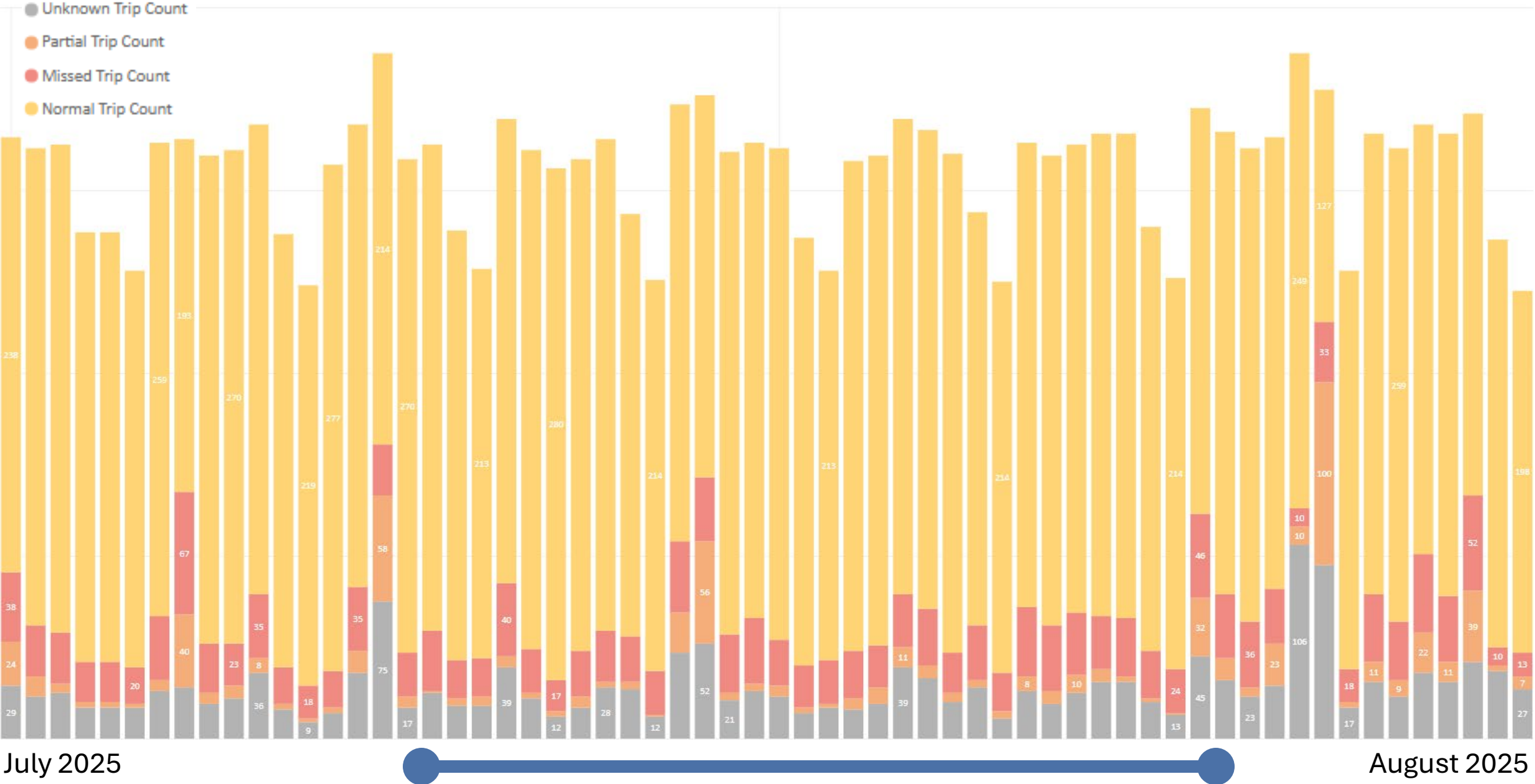
Average Passenger Loads on the 1-Line During Revive I-5

Direction, Friendly	Northgate	Roosevelt	U District	University of Washington	Capitol Hill	Westlake/Seattle	Symphony	Pioneer Square	International District/Chinatown	Stadium	SODO	Beacon Hill
☐ North												
☐ 0	<div><div></div></div> 23.64	<div><div></div></div> 31.38	<div><div></div></div> 32.73	<div><div></div></div> 48.39	<div><div></div></div> 39.04	<div><div></div></div> 36.98	<div><div></div></div> 32.76	<div><div></div></div> 31.07	<div><div></div></div> 31.57	<div><div></div></div> 34.86	<div><div></div></div> 19.70	<div><div></div></div> 13.66
☐ 1	<div><div></div></div> 12.29	<div><div></div></div> 11.08	<div><div></div></div> 22.75	<div><div></div></div> 59.50	<div><div></div></div> 2.00	<div><div></div></div> 6.00			<div><div></div></div> 7.00	<div><div></div></div> 4.00		<div><div></div></div> 0.00
☐ 5	<div><div></div></div> 5.30	<div><div></div></div> 5.64	<div><div></div></div> 6.88	<div><div></div></div> 7.27	<div><div></div></div> 10.48	<div><div></div></div> 9.95	<div><div></div></div> 13.65	<div><div></div></div> 16.60	<div><div></div></div> 16.14	<div><div></div></div> 16.41	<div><div></div></div> 15.53	<div><div></div></div> 16.66
☐ 6	<div><div></div></div> 6.50	<div><div></div></div> 8.78	<div><div></div></div> 9.61	<div><div></div></div> 11.39	<div><div></div></div> 23.67	<div><div></div></div> 21.26	<div><div></div></div> 23.31	<div><div></div></div> 24.27	<div><div></div></div> 25.75	<div><div></div></div> 24.93	<div><div></div></div> 24.59	<div><div></div></div> 25.40
☐ 7	<div><div></div></div> 12.29	<div><div></div></div> 17.05	<div><div></div></div> 19.12	<div><div></div></div> 23.73	<div><div></div></div> 34.13	<div><div></div></div> 30.63	<div><div></div></div> 41.48	<div><div></div></div> 47.56	<div><div></div></div> 49.49	<div><div></div></div> 45.31	<div><div></div></div> 44.63	<div><div></div></div> 45.37
☐ 8	<div><div></div></div> 10.40	<div><div></div></div> 15.18	<div><div></div></div> 17.44	<div><div></div></div> 24.38	<div><div></div></div> 38.84	<div><div></div></div> 33.65	<div><div></div></div> 44.74	<div><div></div></div> 50.15	<div><div></div></div> 52.30	<div><div></div></div> 49.83	<div><div></div></div> 49.45	<div><div></div></div> 48.32
☐ 9	<div><div></div></div> 11.69	<div><div></div></div> 15.86	<div><div></div></div> 19.19	<div><div></div></div> 26.61	<div><div></div></div> 36.59	<div><div></div></div> 34.28	<div><div></div></div> 47.16	<div><div></div></div> 51.41	<div><div></div></div> 53.17	<div><div></div></div> 54.80	<div><div></div></div> 52.39	<div><div></div></div> 53.28
☐ 10	<div><div></div></div> 15.16	<div><div></div></div> 19.71	<div><div></div></div> 22.76	<div><div></div></div> 28.61	<div><div></div></div> 35.99	<div><div></div></div> 34.12	<div><div></div></div> 48.94	<div><div></div></div> 53.29	<div><div></div></div> 55.27	<div><div></div></div> 52.73	<div><div></div></div> 53.72	<div><div></div></div> 54.57
☐ 11	<div><div></div></div> 17.98	<div><div></div></div> 24.81	<div><div></div></div> 29.26	<div><div></div></div> 35.42	<div><div></div></div> 40.99	<div><div></div></div> 40.85	<div><div></div></div> 54.78	<div><div></div></div> 58.29	<div><div></div></div> 59.70	<div><div></div></div> 53.05	<div><div></div></div> 56.91	<div><div></div></div> 56.73
☐ 12	<div><div></div></div> 19.59	<div><div></div></div> 26.66	<div><div></div></div> 31.27	<div><div></div></div> 38.73	<div><div></div></div> 43.54	<div><div></div></div> 42.72	<div><div></div></div> 47.64	<div><div></div></div> 50.64	<div><div></div></div> 51.96	<div><div></div></div> 50.65	<div><div></div></div> 55.54	<div><div></div></div> 52.86
☐ 13	<div><div></div></div> 27.25	<div><div></div></div> 35.68	<div><div></div></div> 42.76	<div><div></div></div> 48.41	<div><div></div></div> 51.78	<div><div></div></div> 52.48	<div><div></div></div> 55.13	<div><div></div></div> 55.53	<div><div></div></div> 53.33	<div><div></div></div> 50.47	<div><div></div></div> 50.88	<div><div></div></div> 49.89
☐ 14	<div><div></div></div> 33.61	<div><div></div></div> 44.26	<div><div></div></div> 52.23	<div><div></div></div> 59.77	<div><div></div></div> 62.83	<div><div></div></div> 63.17	<div><div></div></div> 58.50	<div><div></div></div> 58.00	<div><div></div></div> 54.47	<div><div></div></div> 55.36	<div><div></div></div> 44.08	<div><div></div></div> 43.30
☐ 15	<div><div></div></div> 44.80	<div><div></div></div> 61.76	<div><div></div></div> 73.40	<div><div></div></div> 78.08	<div><div></div></div> 79.57	<div><div></div></div> 81.32	<div><div></div></div> 66.64	<div><div></div></div> 60.39	<div><div></div></div> 57.30	<div><div></div></div> 49.01	<div><div></div></div> 43.52	<div><div></div></div> 40.11
☐ 16	<div><div></div></div> 61.73	<div><div></div></div> 77.91	<div><div></div></div> 91.95	<div><div></div></div> 103.63	<div><div></div></div> 100.76	<div><div></div></div> 102.37	<div><div></div></div> 75.50	<div><div></div></div> 59.83	<div><div></div></div> 52.42	<div><div></div></div> 45.73	<div><div></div></div> 48.11	<div><div></div></div> 45.00
☐ 17	<div><div></div></div> 55.37	<div><div></div></div> 74.71	<div><div></div></div> 93.24	<div><div></div></div> 112.74	<div><div></div></div> 111.79	<div><div></div></div> 118.29	<div><div></div></div> 75.04	<div><div></div></div> 61.58	<div><div></div></div> 53.58	<div><div></div></div> 46.62	<div><div></div></div> 61.52	<div><div></div></div> 57.80
☐ 18	<div><div></div></div> 37.61	<div><div></div></div> 51.89	<div><div></div></div> 64.92	<div><div></div></div> 85.65	<div><div></div></div> 84.56	<div><div></div></div> 86.57	<div><div></div></div> 64.35	<div><div></div></div> 58.57	<div><div></div></div> 54.71	<div><div></div></div> 50.96	<div><div></div></div> 61.38	<div><div></div></div> 58.44
☐ 19	<div><div></div></div> 37.33	<div><div></div></div> 49.50	<div><div></div></div> 61.38	<div><div></div></div> 72.31	<div><div></div></div> 70.56	<div><div></div></div> 68.16	<div><div></div></div> 49.82	<div><div></div></div> 45.12	<div><div></div></div> 42.27	<div><div></div></div> 38.37	<div><div></div></div> 40.56	<div><div></div></div> 36.45
☐ 20	<div><div></div></div> 29.04	<div><div></div></div> 40.64	<div><div></div></div> 53.62	<div><div></div></div> 67.71	<div><div></div></div> 69.49	<div><div></div></div> 68.24	<div><div></div></div> 53.39	<div><div></div></div> 48.89	<div><div></div></div> 46.07	<div><div></div></div> 43.49	<div><div></div></div> 33.88	<div><div></div></div> 33.28
☐ 21	<div><div></div></div> 43.65	<div><div></div></div> 56.03	<div><div></div></div> 66.85	<div><div></div></div> 80.73	<div><div></div></div> 82.16	<div><div></div></div> 84.30	<div><div></div></div> 70.55	<div><div></div></div> 63.01	<div><div></div></div> 60.69	<div><div></div></div> 53.79	<div><div></div></div> 29.84	<div><div></div></div> 26.65
☐ 22	<div><div></div></div> 30.93	<div><div></div></div> 45.35	<div><div></div></div> 52.13	<div><div></div></div> 65.32	<div><div></div></div> 65.54	<div><div></div></div> 62.54	<div><div></div></div> 53.02	<div><div></div></div> 52.16	<div><div></div></div> 47.26	<div><div></div></div> 44.71	<div><div></div></div> 29.45	<div><div></div></div> 28.64
☐ 23	<div><div></div></div> 36.02	<div><div></div></div> 47.52	<div><div></div></div> 58.73	<div><div></div></div> 65.78	<div><div></div></div> 70.07	<div><div></div></div> 68.52	<div><div></div></div> 53.84	<div><div></div></div> 52.90	<div><div></div></div> 46.23	<div><div></div></div> 34.05	<div><div></div></div> 30.13	<div><div></div></div> 30.21

Average Passenger Loads on the 1-Line After Revive I-5

Direction, Friendly	Northgate	Roosevelt	U District	University of Washington	Capitol Hill	Westlake/Seattle	Symphony	Pioneer Square	International District/Chinatown	Stadium	SODO	Beacon Hill
North												
0	10.73	11.90	13.20	15.80	15.40	14.67	13.00	12.78	10.92	15.57	13.00	9.09
1	7.75	13.33	11.25	11.33								0.46
5	4.28	5.53	6.19	6.48	11.42	11.52	15.45	16.55	15.68	12.92	14.69	15.31
6	5.97	8.25	8.14	9.90	20.40	19.00	24.30	31.65	33.38	28.75	28.53	30.29
7	12.65	17.68	18.25	21.55	32.40	32.89	40.09	46.43	50.76	50.47	47.18	52.35
8	9.44	14.24	16.59	25.60	41.20	35.84	46.98	52.90	56.55	57.07	55.47	55.31
9	8.25	11.50	16.07	25.55	42.15	38.92	47.71	54.63	55.44	51.77	52.29	49.73
10	18.43	24.71	31.28	38.48	44.58	44.05	52.88	52.47	53.27	50.50	50.27	50.71
11	18.32	23.75	26.36	33.09	37.95	38.09	47.86	49.36	49.55	47.13	44.17	46.14
12	19.37	28.22	33.78	41.78	46.46	44.69	45.23	45.54	44.85	41.12	42.95	39.70
13	26.12	35.76	43.31	51.38	53.39	52.28	52.94	48.58	46.27	42.25	41.04	44.39
14	26.78	35.92	41.64	44.52	41.94	42.76	37.30	31.93	29.40	27.59	29.73	23.50
15	39.33	51.71	67.39	70.83	81.50	76.40	61.07	49.67	45.67	41.13	41.06	37.87
16	64.36	84.07	94.15	98.53	92.24	97.92	71.00	56.71	46.20	42.77	41.31	36.12
17	65.29	86.15	112.36	116.50	122.40	125.58	96.17	68.50	60.13	50.53	65.93	55.06
18	50.19	61.48	76.88	83.76	77.84	73.26	56.96	43.00	38.00	35.38	39.65	39.25
19	35.52	50.42	62.08	70.04	64.08	65.50	50.71	45.54	42.38	35.79	38.71	38.57
20	34.47	38.33	48.42	56.10	51.90	58.25	51.86	48.29	45.71	47.89	29.79	28.21
21	34.62	46.46	60.07	66.47	66.21	60.41	53.27	52.47	49.88	68.00	21.42	23.09
22	36.06	52.53	64.97	77.90	79.58	84.62	77.34	78.66	69.37	66.27	28.55	29.24
23	47.95	57.00	65.00	70.24	69.84	66.44	46.93	41.94	38.72	37.69	19.14	17.75

Trip Delivery Statistics



Summary

- Significant increases in ridership during Revive I-5 construction
 - Difficult to say if increase was directly attributable to construction
 - Increased level of ridership following construction period
- Passenger loads during construction were greater and spread into the evening
 - Following construction passenger loads in evening fell, but were higher in peak
- Sound Transit did not significantly alter service during construction

Thank you.



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