

# ***Improving Link Light Rail Reliability***

## *System and operations resiliency update*

*Rider Experience and Operations Committee*

*6/4/2026*



# *Why we are here*

## *Provide quarterly update on resiliency progress:*

- Work completed since March 2026 to reduce unplanned disruptions.
- How unplanned disruptions are trending.
- Plans to complete remaining resiliency work.

*Update only, no Board action requested*

# Unplanned disruptions (hours per month)

All 2024

38

All 2025

15

Q1 2026

8

April 2026

8

January

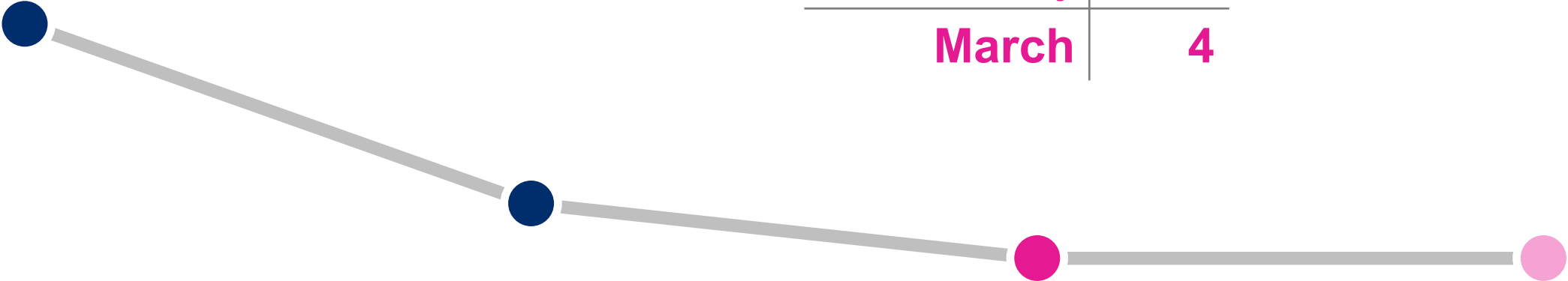
6

February

12

March

4



# May Planned Service Disruption Work



- **Replaced** overhead power cables based on condition assessment of age
- **Completed** preventative maintenance and repaired as needed
- **Completed** condition assessments to inform future maintenance needs

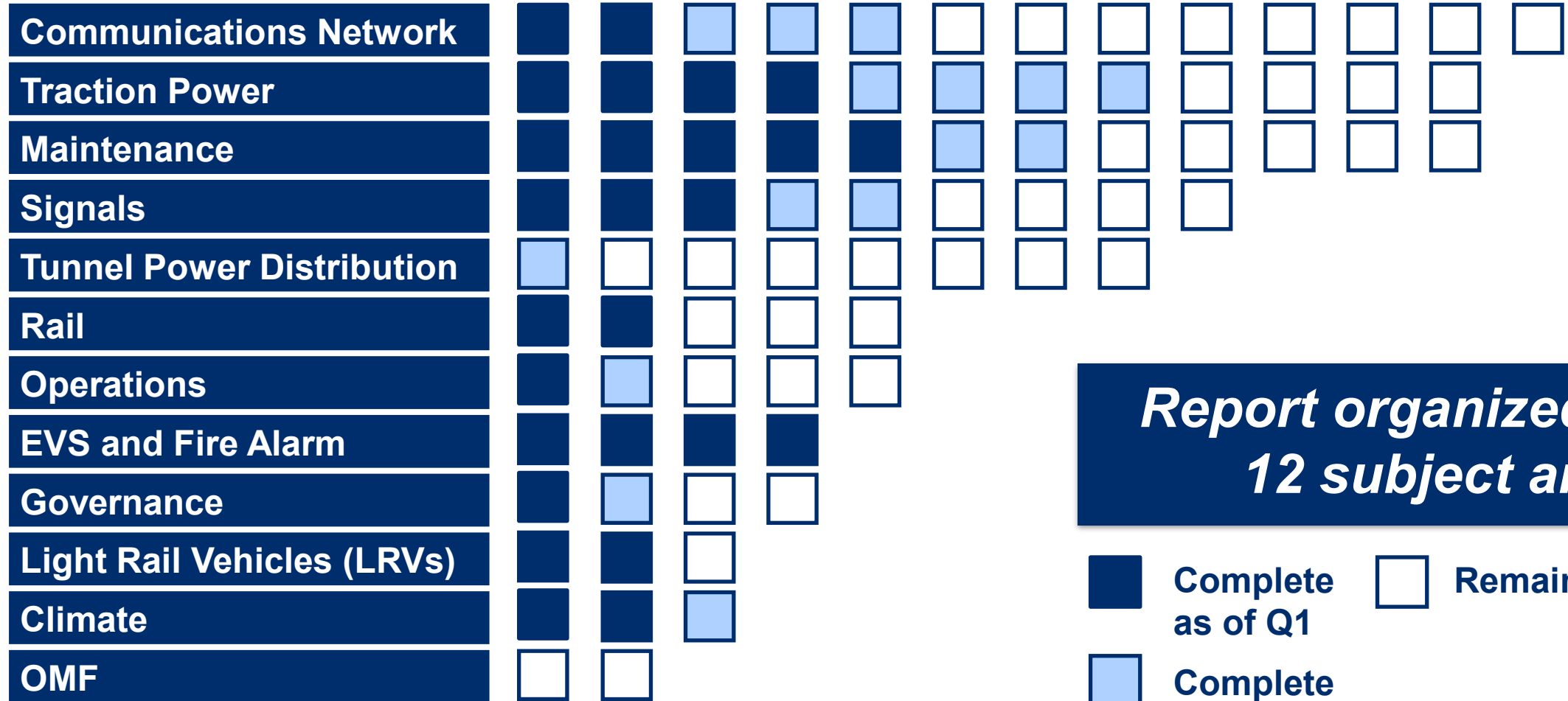


- **Replaced** sections of rail based on condition assessment of age
- **Installed** vandalism prevention fencing to mitigate theft risks

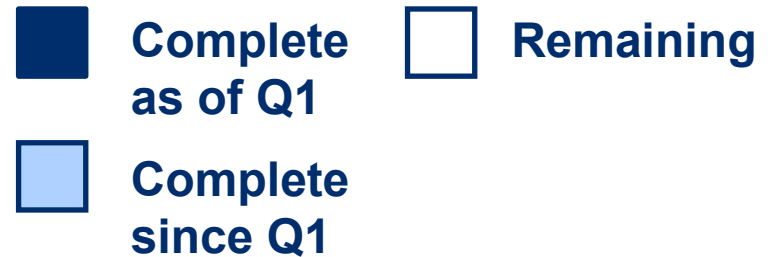


- **Replaced** tiles and grout in preparation for increased passenger traffic
- **Completed** deep cleaning of stations

# 80 report recommendations



*Report organized by 12 subject areas*



# *Upcoming SOGR/Resiliency Focus Areas*

## *Transform agency processes over 3-5 years by implementing Condition Based Maintenance*

- **Strengthen** stewardship through risk and value-based prioritization of SOGR projects.
- **Improve** asset condition by addressing risks before disruptions occur.
- **Increase** asset data quality and data access with upgrades to the digital Enterprise Asset Management System (EAMS) platform.
- **Apply** global industry best practice through partnerships with mature rail transit agencies.

*Thank you.*



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