Why we are here

• Provide the details of the temporary ST Express service reductions authorized by Motion No. M2023-113

• Briefing only, no action requested
Context for service reductions

- Pierce Transit, King County Metro, Community Transit operate ST Express
  - Sound Transit monitors service quality, provides oversight and direction
- Industry-wide workforce challenges since the pandemic caused service reductions across all three operating partners
- Pierce Transit now requires additional service reductions according to revised staffing outlook
Board authorized temporary service reductions

- Motion No. M2023-113 authorized temporary Major Service Changes on Pierce Transit-operated service of up to a 10% reduction and established the following priorities:
  - Preserve key regional routes on I-5 and I-405, consistent with future High Capacity Transit Plans
  - Prioritize Board adopted equitable service restoration plans as identified in the 2022 Service Plan
  - Continue to align resources where the most riders are using service
- Changes effective March 2024, remain until the Board adopts the 2025 ST Express Service Plan as Sound Transit continues to monitor service quality
Preserve key regional routes

Key routes identified for preservation

- **560** ✓ West Seattle – Bellevue via SeaTac
- **574** ✓ Lakewood TC – SeaTac
- **577** ✓ Federal Way – Seattle*
- **578** ✓ Puyallup – Seattle* via Sumner, Auburn, Federal Way
- **586** ✓ Tacoma – University District
- **592** ✓ DuPont – Seattle
- **594** ✓ Lakewood – Seattle* via Tacoma Dome
- **595** ✓ Gig Harbor – Seattle, via Tacoma Dome
- **596** ✓ Bonney Lake – Sumner

*Routes with minor service changes*
Authorized major service changes

- Key routes identified for preservation
- Suspended segments with parallel service

590 Tacoma - Seattle

*Suspend downtown Tacoma segment.* Tacoma Link provides alternative service between 10th & Commerce and Tacoma Dome Station.

580 South Hill - Puyallup

*Suspend service.* Average of 3 riders per trip, parallel Pierce Transit route serves same stops.
Authorized major service changes

- Key routes identified for preservation
- Suspended segments with parallel service
- 25% of more reduction in service hours

590 Suspend ~1/2 weekday trips Tacoma - Seattle

Coordinate schedule with Sounder S Line and Route 595 between Tacoma Dome and downtown Seattle to provide alternatives.
## Authorized minor service changes

<table>
<thead>
<tr>
<th>Route</th>
<th>Origin - Destination</th>
<th>Service Changes</th>
</tr>
</thead>
<tbody>
<tr>
<td>577</td>
<td>Federal Way - Seattle</td>
<td>Suspend all midday trips and most Sunday trips, direct riders to <strong>Route 578</strong></td>
</tr>
<tr>
<td>578</td>
<td>Puyallup - Federal Way - Seattle</td>
<td>Suspend some evening trips, preserve all-day service</td>
</tr>
<tr>
<td>594</td>
<td>Lakewood - Seattle</td>
<td>Suspend some weekday trips and many Sunday trips with low ridership</td>
</tr>
</tbody>
</table>

- Reductions allow for maintaining service on key regional corridors
- Continue to prioritize resources where the most riders are using service
Next steps

- **Q1 2024:** Review revised bus schedules and readiness for March implementation of service changes
- **March 2024:** Propose Phase 2 of the ST Express Service Plan for Board adoption
- **Q4 2024:** Propose 2025 Service Plan for Board adoption
- **Ongoing:** Monitor staffing levels and service quality performance; in consultation with operating partners, determine if more adjustment to service is needed
Thank you.