



# FARE REVENUE REPORT 2024

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## Executive summary

The purpose of this report is to review Sound Transit fare revenue, farebox recovery rates and the status of various fare-related programs. Insights from the 2024 Fare Revenue Report:

**Systemwide ridership, fare revenue and farebox recovery rates increased as compared to 2023 levels.** In 2024, systemwide ridership increased 12% and fare revenue increased 19% when compared to 2023. Fare revenue gains were driven in part from higher overall ridership, led by gains in ORCA Business Passport ridership and the opening of the Lynnwood Link extension in August. Although increasing, systemwide ridership and fare revenue are not yet at pre-pandemic levels. Systemwide ridership in 2024 was still 10% lower than 2019 levels and fare revenue was 36% lower than 2019.

In 2024, systemwide ridership increased by 12% and fare revenue increased by 19% (from \$51.8 million to \$61.8 million) as compared to 2023.

- Link fare revenue increased by \$6.6 million (20%) from 2023;
- ST Express fare revenue increased by \$1.7 million (12%) from 2023;
- Sounder fare revenue increased by \$1.4 million (29%) from 2023;
- Tacoma Link fare revenue increased by \$0.2 million (144%) from 2023.

The ORCA Passport program involves transit agencies working with businesses and institutions to help them provide transportation services to employees and students. ORCA Business Passport fare revenue increased by 18% from \$23.1 million in 2023 to \$27.2 million in 2024 as more employees returned to their worksites. In 2024, revenue from ORCA Business Passport accounts was 44% of the total Sound Transit fare revenue.

**Gains in ridership and fare revenue vary greatly by mode, with Link ridership at or above pre-pandemic levels.** Link ridership recovery is faster than ridership recovery from Sounder and ST Express, due in part to the expansion of Link service to Lynnwood.

### Continuing to monitor the use of fare media, particularly on Link.

- Sound Transit continues to monitor fare compliance each month, using two different methodologies.
  - Data automatically generated from the ORCA system, ticket vending machines, mobile ticket sales and automatic passenger counters shows 61% of boardings on Link used fare media in 2024 up from 56% in 2023.
  - Data from inspections from Fare Ambassadors, with a goal of inspecting 10% of boardings.
- The Average Fare per Boarding (AFB) has increased compared to prior years. mainly due to increased use of fare media. Correspondingly, the Average Fare per Boarding on Link continued a favorable trend from \$1.20 in 2023 to \$1.30 in 2024.

Additional information on Sound Transit's Fare Compliance Policy can be found in Resolution R2022-07.

**Updated Fare Policy Adopted.** In May of 2024 the Sound Transit Board adopted an updated Fare Policy (Resolution No. R2024-08). The updated Fare Policy establishes new farebox recovery minimums and targets both systemwide and for individual modes of service.

- The updated minimums are aligned with fare revenue projections in the current Finance Plan and are 17% for Link light rail, 13% for Sounder commuter rail, 7% for Regional Express bus and 15% systemwide.
- The updated farebox recovery targets are 22% for Link light rail, 18% for Sounder commuter rail, 12% for Regional Express bus and 20% systemwide.
- The updated Fare Policy also establishes that the Board will set farebox recovery minimums and targets for all modes within three years after the start of operation or fare collection.
- The updated Fare Policy also provides that the Board consider potential fare changes every four years in line with assumptions for fare increases in the agency's Finance Plan. In addition, the Fare Policy establishes a trigger for Board consideration of a fare change when an individual mode does not achieve its farebox recovery minimum in two consecutive calendar years.

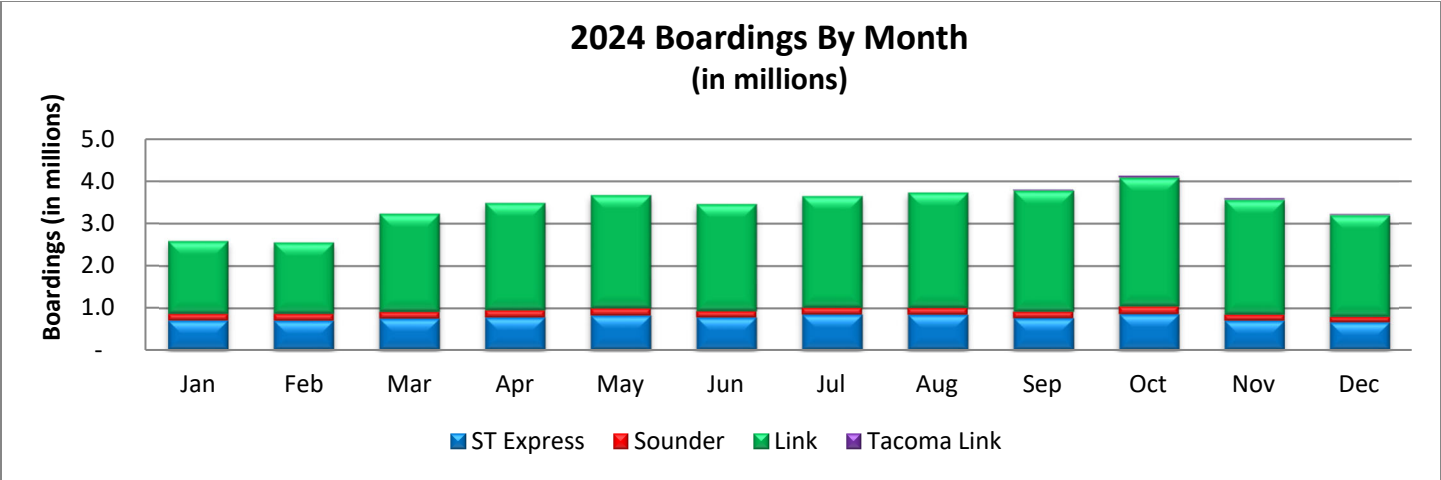
**Farebox recovery rates:** Per Sound Transit's fare policy, farebox revenue should recover a specified percentage of operating costs. In 2024, Link and Sounder were below the policy for minimum farebox recovery thresholds as fare revenue is not keeping pace with operating costs and reflects lower fare payment compliance. Operating costs continue to grow year over year.

- Link farebox revenue was 12% of operating costs in 2024; lower than the 17% minimum policy threshold.
- ST Express bus farebox revenue was 10% of operating costs in 2024; higher than the 7% minimum policy threshold.
- Sounder farebox revenue was 7% of operating costs in 2024; lower than the 13% minimum policy threshold.

**Helping riders with low income: More than 255,000 people have enrolled in the ORCA LIFT program.** In 2024, Sound Transit continued several fare-related efforts to assist riders with low incomes or those experiencing economic hardship, including:

- Funding additional outreach to promote registration for the ORCA LIFT low-income fare program.
- Promoting ORCA LIFT registration events through ST's social media channels.
- Partnering with Metro, Seattle-King County Public Health, Catholic Community Services and the Washington State Department of Health and Social Service (DSHS) to increase ORCA LIFT enrollment, especially in Pierce and Snohomish counties. By the end of 2024, there had been more than 255,000 ORCA LIFT enrollments since the program rolled out in 2015, with over 83,000 active ORCA LIFT riders, an increase of over 50% from 2023.
- Working with staff at Pierce Transit to support their implementation of the ORCA LIFT program.
- Continuation of the ORCA LIFT Subsidized Annual Pass Pilot Program with King County Metro. For this program, Sound Transit and King County Metro are providing free 12-month ORCA passes to riders with incomes 80% of the federal poverty level (or lower) who are enrolled in one of six state benefit programs. At the end of 2024, there were over 13,000 riders currently enrolled.
- Working with staff at Community Transit to support their 2025 implementation of the ORCA LIFT Subsidized Annual Pass program.
- Providing human services tickets at a 90-95% discount to human service agencies in cooperation with King County Metro.

The graph below shows how ridership in 2024 trended by month. 2024 ridership reflected pre-pandemic seasonality, with higher ridership in summer months.

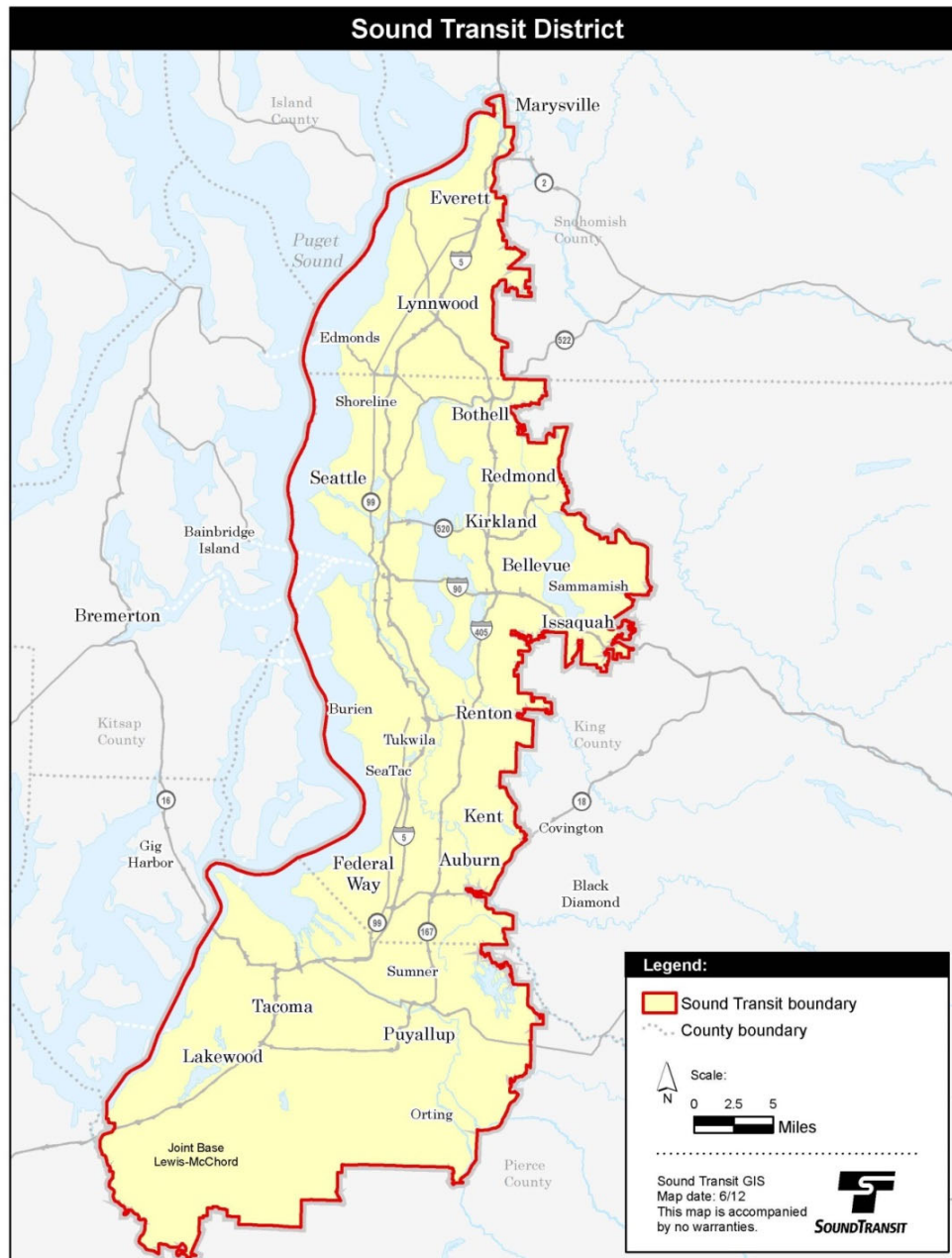


## Overview

Transit fares are an important source of revenue to fund transit operations. Through 2046, Sound Transit's long-range Financial Plan assumes \$5.5 billion of fare revenue.

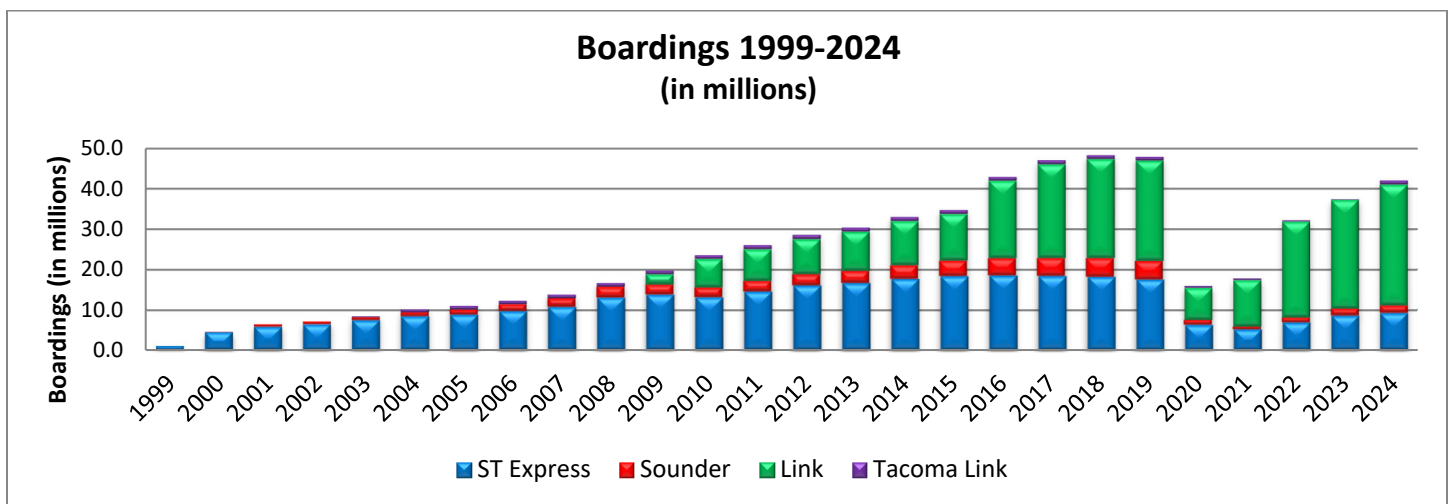
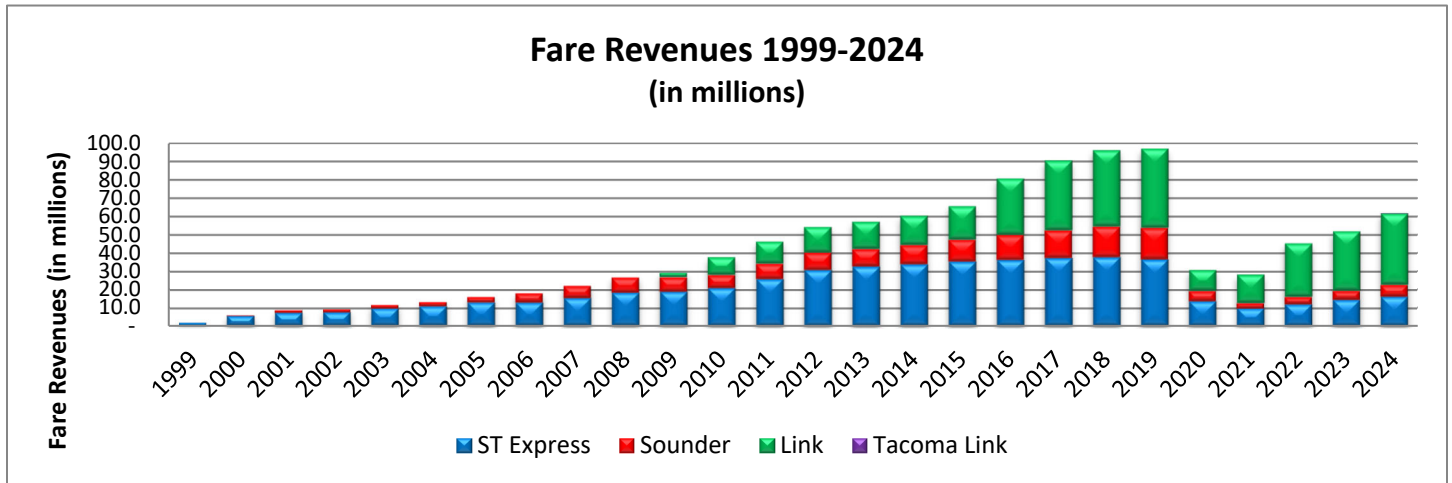
Sound Transit policy sets farebox recovery targets at a minimum percentage of total operating costs, and this ratio varies by mode as defined in Sound Transit Board Resolution 2024-08.

Figure 1: Sound Transit District



## Sound Transit fare revenue and ridership

The two graphs below show that Sound Transit fare revenue and ridership grew significantly from 1999-2019. In 2020-2024, however, the COVID-19 pandemic caused fare revenue and ridership to drop significantly.



## Sound Transit operational milestones

- September 1999 – ST Express service begins
- September 2000 – Sounder rail service begins
- August 2003 – Tacoma Link service begins
- July 2009 – Link light rail begins service from Westlake to Tukwila International Boulevard
- December 2009 – Link light rail begins service to Sea-Tac Airport
- October 2012 – Sounder extension to South Tacoma and Lakewood begins
- March 2016 – Link light rail begins service to Capitol Hill and the University of Washington
- September 2016 – Link light rail begins service to Angle Lake
- October 2021 – Link light rail begins service to Northgate, Roosevelt and U-District
- September 2023 – Tacoma Link begins service from Old City Hall to St. Joseph
- April 2024 – East Link begins service from South Bellevue to Redmond Technology Station
- August 2024 – Lynnwood Link begins service from Lynnwood City Center to Shoreline South/148th

## Fare structure

Sound Transit's fare structure varies based on mode of service, distance traveled and/or the rider's fare category. With Pierce Transit's implementation of a reduced fare for ORCA LIFT, all of our customer fare categories are consistent with those of the other five transit agencies participating in the ORCA system for regional fare payment:

- **Adult:** Ages 19 to 64
- **Youth:** Ages 18 and under
- **Reduced:** Ages 65 or older, persons with disabilities or Medicare card holders (requires a valid Regional Reduced Fare Permit as proof of eligibility on buses)
- **Low income (ORCA LIFT):** Riders with household income equal to or less than 200% of the federal poverty level (enrollment by authorized ORCA LIFT agencies with income verification)

Sound Transit is participating, on a demonstration program basis, in King County Metro's program for very low-income riders:

- **Subsidized Annual Pass:** This program provides a free annual pass for riders with household incomes equal to or less than 80% of the federal poverty level and who are enrolled in one of six state benefit programs – TANF/SFA, RCA, ABD, PWA, SSI, HEN (enrollment by authorized DSHS, Public Health, and Community Services agencies with income verification and state benefit programs)

## Link

Link light rail currently serves 31 stations. The 1 Line travels 33 miles from Lynnwood to Angle Lake, and the 2 Line travels 6 miles between South Bellevue to Redmond Technology station. Link charged a base fare of \$2.25 plus a distance charge of \$0.05 per mile, rounded to the nearest \$0.25 until August 2024. (See Appendix A for a chart of station-to-station fares.) In August 2024, a \$3 adult Link flat fare was implemented pursuant to Sound Transit Board Resolution No. R2023-37.

August 30, 2024 - Present		September 1, 2022 – August 29, 2024
Adult	\$3.00	\$2.25 - \$3.50
Youth	Free	Free
Senior/Disabled (RRFP)	\$1.00	\$1.00
ORCA LIFT	\$1.00	\$1.00

## ST Express

ST Express buses provide transportation services throughout Snohomish, King and Pierce counties. ST Express routes provide fast service between major cities and job centers, and they allow for convenient transfers to train and local bus service. In December, the Sound Transit Board approved Resolution R2024-27, reducing the full adult fare on ST Express from \$3.25 to \$3, aligning the ST Express bus fare with the Link flat fare. The new fare will take effect on March 1, 2025.

September 1, 2022 – February 28, 2025		July 1, 2020 – August 30, 2022
Adult	\$3.25	\$3.25
Youth	Free	\$1.50
Senior/Disabled (RRFP)	\$1.00	\$1.00
ORCA LIFT	\$1.00	\$1.50



## Sounder

Sounder provides weekday rail service to and from Seattle during peak hours. Sounder South extends 47.6 miles from Seattle to Lakewood, serving eight stations in Pierce and South King counties. Sounder South also provides limited reverse-peak service between Seattle and Tacoma. Sounder North extends 34.2 miles from Seattle to Everett, serving three stations in Snohomish County. Sounder charges a base fare of \$3.05 plus a distance charge of \$0.055 per mile, rounded to the nearest \$0.25. (See Appendix A for a chart of station-to-station fares.)

	September 1, 2022 - Present		March 1, 2021 – August 30, 2022	
	North Line	South Line	North Line	South Line
	Fare Range	Fare Range	Fare Range	Fare Range
Adult	\$3.25 - \$5.00	\$3.25 - \$5.75	\$3.25 - \$5.00	\$3.25 - \$5.75
Youth		Free		\$1.50
Senior/Disabled (RRFP)		\$1.00		\$1.00
ORCA LIFT		\$1.00		\$1.50

## Tacoma Link

Tacoma Link light rail provides transportation services on a 4.0-mile line in downtown Tacoma between the Tacoma Dome and the Tacoma Hilltop/St. Joseph. T line charges a flat fare of \$2.00 Adult, \$1.00 ORCA LIFT, \$0 Youth, and \$1.00 Senior/Disabled (RRFP) fare.

	September 16, 2023 - Present
Adult	\$2.00
Youth	Free
Senior/Disabled (RRFP)	\$1.00
ORCA LIFT	\$1.00

## Farebox recovery

Sound Transit policy establishes that farebox revenue must recover a specified percentage of operating costs. The percentage of farebox revenue to operating costs is called the farebox recovery ratio. Sound Transit calculates farebox recovery ratios by dividing fare revenues by direct and indirect service operating costs. Sound Transit farebox recovery policy for 2024 was established in ST Board Resolution No. R2024-08, which established the following minimum farebox recovery ratio thresholds:

- Link: 17% (target 22%)
- ST Express: 7% (target 12%)
- Sounder: 13% (target 18%)

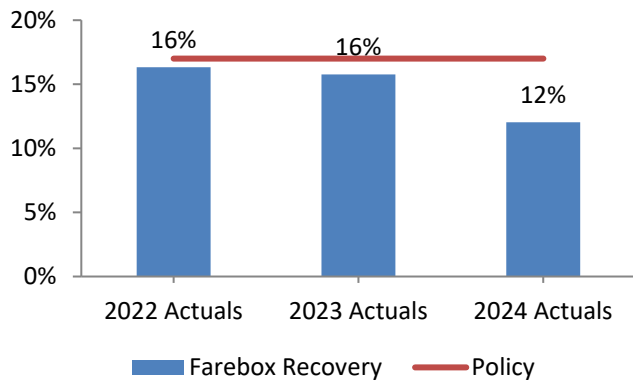
2024 Farebox Recovery performance is outlined below:

- Link farebox revenue was 12% of operating costs in 2024 down from 16% in 2023; lower than the 17% minimum policy threshold. Pre-pandemic 2019 farebox recovery was 34%.
- ST Express bus farebox revenue was 10% of operating costs in 2024 same as 2023; higher than the 7% minimum policy threshold. Pre-pandemic 2019 farebox recovery was 25%.
- Sounder farebox revenue was 7% of operating costs in 2024 down from 8% in 2023; lower than the 13% minimum policy threshold. Pre-pandemic 2019 farebox recovery was 31%.

Boardings with fare media are boardings where there is an associated record of fare media use. The boardings with fare media rate on Link was 61% in 2024 down from 86% in 2019, which indicates there are more passengers who did not tap ORCA cards, did not purchase a paper or mobile ticket or use other fare media. While youth are encouraged to use fare media, they are not required to when riding Sound Transit.

## Link

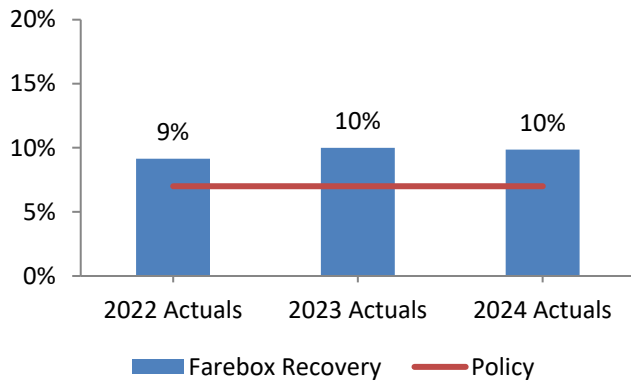
## Link Farebox Recovery



Link Light Rail Farebox Recovery	Farebox Revenues	Operating Expenses	Farebox Recovery
2022 Actuals	\$29,126,877	\$178,417,310	16%
2023 Actuals	\$32,358,465	\$205,314,451	16%
2024 Actuals	\$38,933,386	\$323,776,934	12%

## ST Express

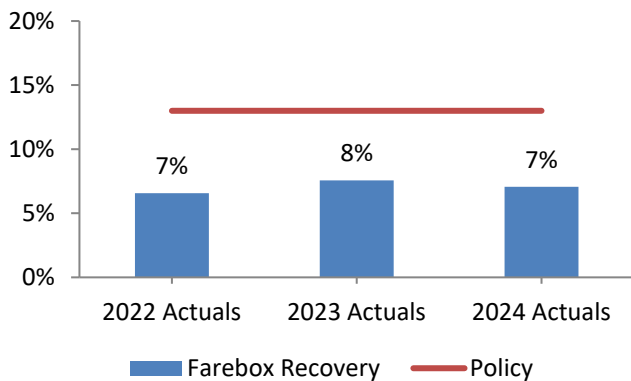
## ST Express Farebox Recovery



ST Express Farebox Recovery	Farebox Revenues	Operating Expenses	Farebox Recovery
2022 Actuals	\$11,982,131	\$131,047,108	9%
2023 Actuals	\$14,403,774	\$144,174,454	10%
2024 Actuals	\$16,179,685	\$164,137,061	10%

## Sounder

## Sounder Farebox Recovery



Sounder Farebox Recovery	Farebox Revenues	Operating Expenses	Farebox Recovery
2022 Actuals	\$4,024,173	\$61,338,340	7%
2023 Actuals	\$4,966,273	\$65,649,821	8%
2024 Actuals	\$6,394,914	\$90,519,983	7%

## Passenger fare revenue by mode

Sound Transit fare revenue increased overall by \$10.0 million in 2024, and boardings increased by 4.6 million. Link accounted for 63% of the total passenger fare revenue, ST Express was 26%, Sounder was 10%, and Tacoma Link was 1%.

In 2024, the overall average fare per boarding was \$1.47, up from \$1.39 in 2023, in part due to an increase in fare media usage. Boardings with fare media accounted for 61% of total Link boardings in 2024 up from 56% in 2023, but down from 86% in 2019. Boardings with fare media accounted for 85% of total Sounder boardings in 2024 up from 81% in 2023, also down from 98% in 2019.

	REVENUES			% CHANGE	
	2024	2023	2022	2024-2023	2023-2022
Link Light Rail	\$ 38,933,386	\$ 32,358,465	\$ 29,126,877	20%	11%
ST Express	16,179,685	14,403,774	11,982,131	12%	20%
Sounder	6,394,914	4,966,273	4,024,173	29%	23%
Tacoma Link	314,545	129,072	-	144%	-
	\$ 61,822,529	\$ 51,857,585	\$ 45,133,181	19%	15%

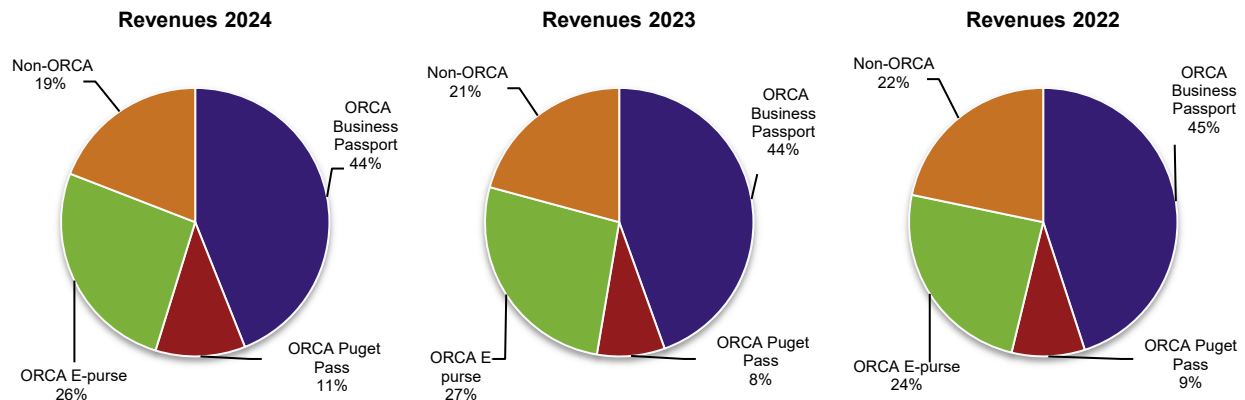
	BOARDINGS			% CHANGE	
	2024	2023	2022	2024-2023	2023-2022
Link Light Rail	29,843,190	26,867,750	23,706,210	11%	13%
ST Express	9,197,467	8,568,134	6,852,694	7%	25%
Sounder	1,916,429	1,755,751	1,269,923	9%	38%
Tacoma Link <sup>1</sup>	992,082	121,554	-	716%	-
	41,949,168	37,313,189	31,828,827	12%	17%

	AVERAGE FARE PER BOARDING			% CHANGE	
	2024	2023	2022	2024-2023	2023-2022
Link Light Rail	\$ 1.30	\$ 1.20	\$ 1.23	8%	-2%
ST Express	1.76	1.68	1.75	5%	-4%
Sounder	3.34	2.83	3.17	18%	-11%
Tacoma Link	0.32	1.06	-	-70%	-
	\$ 1.47	\$ 1.39	\$ 1.42	6%	-2%

<sup>1</sup> Tacoma Link – The 2023 full year ridership is 380,001 and ridership from 9/16/23-12/31/23 is 121,554 (after fare implementation).

### Passenger fare revenue by source

Sound Transit receives fare revenue from ORCA products, Sounder and Link ticket sales, Mobile Ticket sales and cash farebox receipts on ST Express. ORCA product use on Sound Transit services accounted for 81% of total fare revenue in 2024, up from 79% in 2023 and 78% in 2022.



The breakdown of detailed revenue and ridership amounts for all product types, passenger types and route-level details rely on various assumptions for the allocation of non-ORCA generated revenues. These allocations may change and evolve as ridership and payment patterns change. The following is a brief description of the various fare payment methods and how those revenues are allocated.

### ORCA products

**ORCA Business Passport** agreements are annual contracts based on the actual or estimated transit usage for a company or a geographical area and allocated to each agency based on the annual rate specific to each agency.

Per Sound Transit Board policy, Business Passport agreements need to be “priced according to the actual or estimated use at a level no lower than the fare revenue expected from the pass users as a group if the bulk purchase/distribution program were not in place.” The expected fare revenue is the amount of fare revenue historically collected from the group of program participants, based on their transit use prior to the Passport program. This amount acts as the introductory price for the initial Passport agreement. Agencies price renewal contracts based upon actual ridership during the prior contract period, which regularly results in revenue increases since the introduction of Passport programs usually results in increased ridership.

**ORCA e-purse** is stored transportation value used like cash to pay a fare. E-purse revenues are allocated to each agency and mode based on all trips traveled by the rider within the regional ORCA two-hour transfer window. For trips involving multiple agencies (“linked trips”), the highest total single fare of the linked trip is allocated among each of the agencies traveled. Each agency’s revenue allocation for a linked trip is based in proportion to the actual cash value of the fare each agency would have charged for the service.

**ORCA Regional PugetPass** is a monthly regional pass that allows for travel on bus, light rail or train services within the region on one or more participating agencies’ transit services. Regional passes are sold in denominations valid for payment of trip fares ranging in value from \$0.50 to \$10.00. ORCA agencies price the pass based on the value of 36 monthly trips, or \$9 per month for every \$0.25 in pass value. Funds received from the purchase of regional passes are allocated in proportion to the total value of services used on each agency during the period in which the pass is valid.

### **Non-ORCA products**

**Paper tickets** are sold for one-way fares or as round trip/day passes via ticket machines for travel on Link, Sounder, and Tacoma Link. Paper tickets are valid only for the origin and destination and mode for which they are purchased. Ticket machines are located at all Link light rail, Sounder rail, and Tacoma Link stations, and also at select transit centers.

**Farebox** includes cash and paper tickets deposited into fareboxes and are specific to ST Express.

**Mobile tickets** are available via the Transit GO Ticket mobile app. The app provides day passes, one-way and round-trip tickets for Link light rail and Sounder, and one-way tickets for ST Express. The mobile ticketing option started in December 2016 for Link light rail and Sounder, and in November 2019 for ST Express. In 2024, mobile ticket sales were \$2.1M, up from \$1.8M in 2023.

**Other** generally consists of revenues and boardings from non-ORCA fare media such as:

- Paper tickets such as Human Services Program tickets
- Boardings without fare media, including children and youth ages 18 and under, Personal Care Attendants for riders with disabilities, free ride tickets, police officers or estimated fare evasion (see detail in “Special rates of fare” section)

## Link

Link fare revenue increased by \$6.6 million in 2024 after increasing by \$3.2 million in 2023. Link ridership increased by 3.0 million boardings in 2024. Sound Transit attributes the ridership increase to the East Link and Lynnwood Link extension and less remote work, however fare revenue still remains significantly below the pre-pandemic level of 2019.

### Revenue by payment type

Link Payment Type	2024	REVENUES 2023	2022	% CHANGE 2024-2023	2023-2022
ORCA Business Passport	\$ 15,782,686	\$ 13,460,035	\$ 12,325,728	17%	9%
ORCA Puget Pass	3,554,157	2,163,821	2,216,115	64%	-2%
ORCA E-purse	9,781,603	8,021,449	6,740,832	22%	19%
VM/Paper Tickets	8,446,623	7,567,365	6,863,069	12%	10%
Mobile Tickets	1,368,316	1,145,795	981,133	19%	17%
Totals	\$ 38,933,386	\$ 32,358,465	\$ 29,126,877	20%	11%

Link Payment Type	2024	BOARDINGS 2023	2022	% CHANGE 2024-2023	2023-2022
ORCA Business Passport	7,611,055	6,118,942	5,444,270	24%	12%
ORCA Puget Pass	1,090,032	936,743	948,112	16%	-1%
ORCA E-purse	5,470,524	4,395,491	3,588,897	24%	22%
VM/Paper Tickets	3,532,053	3,203,263	2,915,840	10%	10%
Mobile Tickets	492,412	463,025	370,175	6%	25%
Boardings without Fare Media	11,647,114	11,750,286	10,438,916	-1%	13%
Totals	29,843,190	26,867,750	23,706,210	11%	13%

Link Payment Type	2024	AVERAGE FARE PER BOARDING 2023	2022	% CHANGE 2024-2023	2023-2022
ORCA Business Passport <sup>2</sup>	\$ 2.07	\$ 2.20	\$ 2.26	-6%	-3%
ORCA Puget Pass	3.26	2.31	2.34	41%	-1%
ORCA E-purse	1.79	1.82	1.88	-2%	-3%
VM/Paper Tickets	2.39	2.36	2.35	1%	0%
Mobile Tickets	2.78	2.47	2.65	13%	-7%
Totals	\$ 1.30	\$ 1.20	\$ 1.23	8%	-2%

<sup>2</sup> ORCA Business Passport – Combination of per trip, and fixed annual contracts that are priced based on previous year's ridership.

*Revenue by passenger type*

Adult passenger fares accounted for 96% of total Link revenues with 3% from reduced-fare passengers (qualifying seniors and persons with disabilities) and 1% from ORCA LIFT (low-income adults). Link averaged more than 8,700 unique ORCA LIFT (low-income) passengers monthly in 2024, up from about 5,100 in 2023. Sound Transit implemented free fares for Youth ages 18 and under in September 2022. Although some Youth continue to tap their ORCA cards, others are riding without fare media.

Link Passenger Type	REVENUES			% CHANGE	
	2024	2023	2022	2024-2023	2023-2022
Adult	\$ 37,252,709	\$ 30,971,021	\$ 27,577,773	20%	12%
Youth	-	-	639,510	-	-100%
RRFP	1,135,239	979,468	619,005	16%	58%
ORCA LIFT (Low Income)	545,437	407,977	290,589	34%	40%
Totals	\$ 38,933,386	\$ 32,358,465	\$ 29,126,877	20%	11%

Link Passenger Type	BOARDINGS			% CHANGE	
	2024	2023	2022	2024-2023	2023-2022
Adult	27,441,596	24,846,938	20,518,834	10%	21%
Youth	330,721	391,397	1,137,995	-16%	-66%
RRFP	1,143,602	928,740	1,506,322	23%	-38%
ORCA LIFT (Low Income)	927,271	700,675	543,059	32%	29%
Totals	29,843,190	26,867,750	23,706,210	11%	13%

Link Passenger Type	AVERAGE FARE PER BOARDING			% CHANGE	
	2024	2023	2022	2024-2023	2023-2022
Adult	\$ 1.36	\$ 1.25	\$ 1.34	9%	-7%
Youth	-	-	0.56	-	-100%
RRFP	0.99	1.05	0.41	-6%	156%
ORCA LIFT (Low Income)	0.59	0.58	0.54	2%	7%
Totals	\$ 1.30	\$ 1.20	\$ 1.23	8%	-2%

*Fare compliance*

Sound Transit's Fare Compliance Policy can be found in Resolution R2022-07.



## ST Express

ST Express is Sound Transit's second largest mode in terms of boardings, serving major transportation corridors and transit centers in the Sound Transit District. Ridership increased by 0.6 million in 2024 and revenue increased by \$1.8 million. Sound Transit continued to make frequency changes on several routes in 2024, including route 511 Ash Way Park and Ride-Northgate, 512 Everett-Northgate, 513 Seaway Transit Center-Northgate, and new 515 Lynnwood Transit Center-Downtown Seattle.

### Revenue by payment type

ST Express Payment Type	REVENUES			% CHANGE	
	2024	2023	2022	2024-2023	2023-2022
ORCA Business Passport	\$ 7,526,943	\$ 6,829,764	\$ 5,574,274	10%	23%
ORCA Puget Pass	2,393,354	1,593,379	1,454,563	50%	10%
ORCA E-purse	4,809,800	4,407,973	3,388,259	9%	30%
Non-ORCA	1,449,587	1,572,658	1,565,035	-8%	0%
Totals	\$ 16,179,685	\$ 14,403,774	\$ 11,982,131	12%	20%

ST Express Payment Type	BOARDINGS			% CHANGE	
	2024	2023	2022	2024-2023	2023-2022
ORCA Business Passport	3,238,351	2,906,782	2,202,705	11%	32%
ORCA Puget Pass	663,153	664,236	652,211	0%	2%
ORCA E-purse	2,589,476	2,344,231	1,785,448	10%	31%
Non-ORCA	2,706,487	2,652,885	2,212,330	2%	20%
Totals	9,197,467	8,568,134	6,852,694	7%	25%

ST Express Payment Type	AVERAGE FARE PER BOARDING			% CHANGE	
	2024	2023	2022	2024-2023	2023-2022
ORCA Business Passport <sup>3</sup>	\$ 2.32	\$ 2.35	\$ 2.53	-1%	-7%
ORCA Puget Pass	3.61	2.40	2.23	50%	8%
ORCA E-purse	1.86	1.88	1.90	-1%	-1%
Non-ORCA	0.54	0.59	0.71	-8%	-17%
Totals	\$ 1.76	\$ 1.68	\$ 1.75	5%	-4%

<sup>3</sup> ORCA Business Passport – Combination of per trip and fixed annual contracts that are priced based on previous year's ridership.

*Revenue by passenger type*

Adult fares accounted for 94% of total ST Express revenues, with 4% from reduced-fare passengers (qualifying seniors and persons with disabilities), and 2% from ORCA LIFT passengers (low-income adults). ST Express averaged more than 6,400 unique ORCA LIFT (low-income) passengers monthly in 2024. Sound Transit implemented free fares for Youth ages 18 and under in September 2022. Although some Youth continue to tap their ORCA cards, others are riding without fare media.

ST Express		REVENUES			% CHANGE	
Passenger Type	2024	2023	2022	2024-2023	2023-2022	
Adult	\$ 15,210,389	\$ 13,475,187	\$ 11,347,420	13%	19%	
Youth	-	-	146,101	-	-100%	
RRFP	621,676	653,324	304,307	-5%	115%	
ORCA LIFT (Low Income)	347,619	275,263	184,303	26%	49%	
Totals	\$ 16,179,685	\$ 14,403,774	\$ 11,982,131	12%	20%	

ST Express		BOARDINGS			% CHANGE	
Passenger Type	2024	2023	2022	2024-2023	2023-2022	
Adult	7,953,700	7,443,779	5,713,925	7%	30%	
Youth	153,362	169,314	193,916	-9%	-13%	
RRFP	511,212	501,775	604,607	2%	-17%	
ORCA LIFT (Low Income)	579,193	453,266	340,246	28%	33%	
Totals	9,197,467	8,568,134	6,852,694	7%	25%	

ST Express		AVERAGE FARE PER BOARDING				% CHANGE		
Passenger Type		2024		2023		2022	2024-2023	2023-2022
Adult	\$	1.91	\$	1.81	\$	1.99	6%	-9%
Youth		-		-		0.75	-	-100%
RRFP		1.22		1.30		0.50	-6%	160%
ORCA LIFT (Low Income)		0.60		0.61		0.54	-2%	13%
Totals	\$	1.76	\$	1.68	\$	1.75	5%	-4%

## Sounder

Sounder revenue increased by \$1.4 million in 2024 with ridership increasing by more than 150,000 boardings. In 2024, Sounder South fare revenues increased by 29%, and Sounder North revenues increased by 25% due in large part to increasing revenue from ORCA Business Passport use.

### Revenue by payment type

Sounder Payment Type	REVENUES			% CHANGE	
	2024	2023	2022	2024-2023	2023-2022
ORCA Business Passport	\$ 3,770,020	\$ 2,730,117	\$ 2,406,893	38%	13%
ORCA Puget Pass	702,446	471,377	308,417	49%	53%
ORCA E-purse	1,443,365	1,288,354	907,041	12%	42%
VM/Paper Tickets	330,966	332,445	282,165	0%	18%
Mobile Tickets	148,117	143,980	119,658	3%	20%
Totals	\$ 6,394,914	\$ 4,966,273	\$ 4,024,173	29%	23%

Sounder Payment Type	BOARDINGS			% CHANGE	
	2024	2023	2022	2024-2023	2023-2022
ORCA Business Passport	942,248	821,591	586,219	15%	40%
ORCA Puget Pass	104,931	87,772	86,736	20%	1%
ORCA E-purse	453,623	387,219	276,546	17%	40%
VM/Paper Tickets	94,549	93,698	67,509	1%	39%
Mobile Tickets	32,983	35,239	27,183	-6%	30%
Boardings without Fare Media	288,095	330,232	225,730	-13%	46%
Totals	1,916,429	1,755,751	1,269,923	9%	38%

Sounder Payment Type	AVERAGE FARE PER BOARDING			% CHANGE	
	2024	2023	2022	2024-2023	2023-2022
ORCA Business Passport <sup>4</sup>	\$ 4.00	\$ 3.32	\$ 4.11	20%	-19%
ORCA Puget Pass	6.69	5.37	3.56	25%	51%
ORCA E-purse	3.18	3.33	3.28	-5%	2%
VM/Paper Tickets	3.50	3.55	4.18	-1%	-15%
Mobile Tickets	4.49	4.09	4.40	10%	-7%
Totals	\$ 3.34	\$ 2.83	\$ 3.17	18%	-11%

<sup>4</sup> ORCA Business Passport – Combination of per trip and fixed annual contracts that are priced based on previous year's ridership.

*Revenue by passenger type*

Adult passenger fares accounted for 98% of Sounder revenues due to the market composition for commuter rail service. Sounder averaged more than 700 unique ORCA LIFT (low-income) passengers monthly in 2024, up from 400 in 2023. Sound Transit implemented free fares for Youth ages 18 and under in September 2022. Although some Youth continue to tap their ORCA cards, others are riding without fare media.

Sounder Passenger Type	REVENUES			% CHANGE	
	2024	2023	2022	2024-2023	2023-2022
Adult	\$ 6,262,704	\$ 4,851,285	\$ 3,954,312	29%	23%
Youth	-	-	15,301	-	-100%
RRFP	89,393	83,209	40,054	7%	108%
ORCA LIFT (Low Income)	42,817	31,779	14,506	35%	119%
Totals	\$ 6,394,914	\$ 4,966,273	\$ 4,024,173	29%	23%

Sounder Passenger Type	BOARDINGS			% CHANGE	
	2024	2023	2022	2024-2023	2023-2022
Adult	1,783,574	1,642,485	1,181,715	9%	39%
Youth	16,587	16,177	15,576	3%	4%
RRFP	67,837	60,381	48,154	12%	25%
ORCA LIFT (Low Income)	48,431	36,708	24,478	32%	50%
Totals	1,916,429	1,755,751	1,269,923	9%	38%

Sounder Passenger Type	AVERAGE FARE PER BOARDING			% CHANGE	
	2024	2023	2022	2024-2023	2023-2022
Adult	\$ 3.51	\$ 2.95	\$ 3.35	19%	-12%
Youth	-	-	0.98	-	-100%
RRFP	1.32	1.38	0.83	-4%	66%
ORCA LIFT (Low Income)	0.88	0.87	0.59	1%	47%
Totals	\$ 3.34	\$ 2.83	\$ 3.17	18%	-11%

*Fare compliance*

Sound Transit's Fare Compliance Policy can be found in Resolution R2022-07.

*Revenue by line*

Sounder revenues are allocated to Sounder North and Sounder South based on the origin/destination of the trip taken. The maximum one-way adult fare on Sounder North is \$5.00 and is \$5.75 on Sounder South. The Sounder North average fare per boarding (shown below as AFB) for 2024 was \$3.68, and it was \$3.32 for Sounder South.

Sounder North				% CHANGE	
	2024	2023	2022	2024-2023	2023-2022
Revenues	\$ 392,988	\$ 314,448	\$ 227,380	25%	38%
Boardings	106,789	96,158	60,167	11%	60%
AFB	\$ 3.68	\$ 3.27	\$ 3.78	13%	-13%

Sounder South				% CHANGE	
	2024	2023	2022	2024-2023	2023-2022
Revenues	\$ 6,001,926	\$ 4,651,826	\$ 3,796,793	29%	23%
Boardings	1,809,640	1,659,593	1,209,756	9%	37%
AFB	\$ 3.32	\$ 2.80	\$ 3.14	18%	-11%

*Sounder special event service*

Sound Transit offers occasional special Sounder weekend service, primarily for major sporting events held at Lumen Field and T-Mobile Park. Special event boardings and revenues in the table below are included in Sounder totals presented earlier.

Sounder Special Events	2024	2023	2022	% CHANGE	
				2024-2023	2023-2022
Revenues	\$ 153,693	\$ 153,861	\$ 118,310	0%	30%
Boardings	30,563	30,954	28,663	-1%	8%
AFB	\$ 5.03	\$ 4.97	\$ 4.13	1%	20%
# of Events	24	26	24	-8%	8%

Special event service is particularly popular on the north line, which accounted for 31% of total special event boardings but only 0.5% of total Sounder boardings in 2024.

Sounder North Special Events	2024	2023	2022	% CHANGE	
				2024-2023	2023-2022
Revenues	\$ 48,468	\$ 50,940	\$ 48,915	-5%	4%
Boardings	9,382	9,825	12,025	-5%	-18%
AFB	\$ 5.17	\$ 5.18	\$ 4.07	0%	27%
# of Events	24	26	24	-8%	8%

Sounder South Special Events	2024	2023	2022	% CHANGE	
				2024-2023	2023-2022
Revenues	\$ 105,225	\$ 102,921	\$ 69,396	2%	48%
Boardings	21,181	21,129	16,638	0%	27%
AFB	\$ 4.97	\$ 4.87	\$ 4.17	2%	17%
# of Events	24	26	24	-8%	8%

## Tacoma Link

Tacoma Link fare revenue collection started on September 16, 2023, and revenue was \$0.3 million in 2024.

### Revenue by payment type

Tacoma Link		REVENUES			% CHANGE	
Payment Type	2024	2023	2022	2024-2023	2023-2022	
ORCA Business Passport	\$ 100,514	\$ 62,450	-	61%	-	
ORCA Puget Pass	38,555	8,302	-	364%	-	
ORCA E-purse	105,521	36,281	-	191%	-	
Non-ORCA	69,955	22,039	-	217%	-	
Totals	\$ 314,545	\$ 129,072	-	144%	-	

Tacoma Link		BOARDINGS			% CHANGE	
Payment Type	2024	2023	2022	2024-2023	2023-2022	
ORCA Business Passport	81,603	23,138	-	253%	-	
ORCA Puget Pass	33,419	8,523	-	292%	-	
ORCA E-purse	96,360	32,377	-	198%	-	
Non-ORCA	780,700	57,519	-	1,257%	-	
Totals	992,082	121,557	-	716%	-	

Tacoma Link		AVERAGE FARE PER BOARDING			% CHANGE	
Payment Type	2024	2023	2022	2024-2023	2023-2022	
ORCA Business Passport <sup>5</sup>	\$ 1.23	\$ 2.70	-	-54%	-	
ORCA Puget Pass	1.15	0.97	-	19%	-	
ORCA E-purse	1.10	1.12	-	-2%	-	
Non-ORCA	0.09	0.38	-	-76%	-	
Totals	\$ 0.32	\$ 1.06	-	-70%	-	

<sup>5</sup> ORCA Business Passport – Combination of per trip, and fixed annual contracts that are priced based on previous year's ridership.

*Revenue by passenger type*

Adult passenger fares accounted for 85% of total Tacoma Link revenues with 12% from reduced-fare passengers (qualifying seniors and persons with disabilities) and 3% from ORCA LIFT (low-income adults). Tacoma Link averaged more than 300 unique ORCA LIFT (low-income) passengers monthly in 2024.

Tacoma Link Passenger Type	REVENUES			% CHANGE	
	2024	2023	2022	2024-2023	2023-2022
Adult	\$ 267,046	\$ 116,901	-	128%	-
Youth	-	-	-	-	-
RRFP	38,856	10,420	-	273%	-
ORCA LIFT (Low Income)	8,642	1,752	-	393%	-
Totals	\$ 314,545	\$ 129,072	-	144%	-

Tacoma Link Passenger Type	BOARDINGS			% CHANGE	
	2024	2023	2022	2024-2023	2023-2022
Adult	922,417	103,267	-	793%	-
Youth	5,291	1,974	-	168%	-
RRFP	47,842	12,795	-	274%	-
ORCA LIFT (Low Income)	16,532	3,518	-	370%	-
Totals	992,082	121,554	-	716%	-

Tacoma Link Passenger Type	AVERAGE FARE PER BOARDING			% CHANGE	
	2024	2023	2022	2024-2023	2023-2022
Adult	\$ 0.29	\$ 1.13	-	-74%	-
Youth	-	-	-	-	-
RRFP	0.81	1.81	-	0%	-
ORCA LIFT (Low Income)	0.52	0.50	-	4%	-
Totals	\$ 0.32	\$ 1.06	-	-77%	-



## Special rates of fare

This section describes all Sound Transit fare rates other than the general retail rates as described in the “Fare structures” section above. The Sound Transit Fare Policy (Resolution No. R2014-27) allows for establishing a special rate of fare under certain conditions for special event service, ride-free zones, peace officer fares, discount and free fares (for the purposes of: marketing, educational outreach, customer relations, human services, demonstration of transit services and facility tours hosted by Sound Transit or local transit agencies, public emergencies, natural disasters) and employer/institutional programs. The table below shows the types of discounted/free fares offered and the value of the total discount in 2024 compared with 2023 and 2022. The following sections describe each special fare type further.

Fare media provided for transit promotional and marketing campaigns, educational outreach and transit training, and customer relations and complaint resolution include:

- Complimentary and discounted tickets/passes for one-way tickets on ST Express service valued at \$3.25 per trip (based on maximum value)
- Sounder day passes at \$10.00 per pass (Sounder North) and \$11.50 (Sounder South)
- Link light rail day passes at \$7.00 per pass

In 2024, the value of these discounts decreased by about \$56,000 from the previous year, with the discount representing 1% of total passenger fare revenue.

Type of Fare	Value of Discount		
	2024	2023	2022
Free Ride Zone - Tacoma	\$-	\$173,159	\$179,374
Peace Officers	34,793	29,017	25,819
Transit Promotional and Marketing Campaigns	16,652	5,804	7,050
Educational Outreach and Transit Training	21,737	8,106	21,535
Customer Relations and Complaint Resolution	53,550	40,753	39,054
Transit Demonstrations and Tours	3,780	205	-
Amtrak RailPlus Program	707	320	-
Human Services Tickets	245,916	236,559	237,995
Paratransit	2,521	3,119	1,948
Public emergencies and natural disasters	9,685	85	517
ORCA LIFT Subsidized Annual Pass	366,464	314,627	189,464
<b>Total</b>	<b>\$755,803</b>	<b>\$811,814</b>	<b>\$702,754</b>
<b>% of Total Fare Revenue</b>	<b>1%</b>	<b>2%</b>	<b>2%</b>

Mode	Value of Discount		
	2024	2023	2022
Link	\$528,931	\$449,574	\$380,861
ST Express	184,407	160,903	113,657
Sounder	36,822	27,181	28,863
Tacoma Link	5,643	174,157	179,374
<b>Total</b>	<b>\$755,803</b>	<b>\$811,814</b>	<b>\$702,754</b>

### *Free ride zone - Tacoma Link*

Through September 16, 2023, when Sound Transit began fare collection on the extended Tacoma Link line, Sound Transit received payment of \$29,000 per year under an agreement with the City of Tacoma and local Tacoma businesses in lieu of fares for Tacoma Link.

### *Peace officer fares*

Sound Transit recognizes any of the following as “fare payment” for peace officers:

- Law enforcement uniform
- Badge or identification

This applies to officers of a Washington general authority and/or federal law enforcement agency.

Sound Transit derived boarding estimates from the 2015-2016 Origin and Destination Survey. Sound Transit applied the percentage of peace officer boardings in 2015-2016 to estimate 2024 ridership, resulting in an estimated \$34,793 of foregone revenue.

### *Promotional and marketing campaigns*

As part of some Sound Transit promotional and marketing campaigns, Sound Transit provides complimentary tickets/passes. Foregone revenue was \$16,652 in 2024. There were 2,740 complimentary tickets/passes distributed in 2024.

### *Educational outreach and transit training*

Sound Transit conducts educational outreach and transit training events, primarily at local schools. Outreach includes Link, Sounder and Martin Luther King Corridor Safety programs. In 2024 Sound Transit provided 3,361 discounted tickets/passes at these events, up from 1,256 in 2023. The total foregone revenue from educational outreach and transit training was \$21,737 in 2024 and \$8,166 in 2023.

### *Customer relations and complaint resolution*

For customer communications and complaint resolution, Sound Transit provides complimentary tickets/passes. The total foregone revenue was \$53,5500 in 2024 and \$40,753 in 2023. Reasons for complimentary and discounted tickets/pass distribution included elevator and escalator outages and overcrowding during peak times.

### *Transit demonstrations and facility tours (includes conferences and industry tours)*

Sound Transit provides complimentary and discounted tickets/passes for transit demonstration activities. The total amount of foregone revenue from this program in 2024 was \$3,780 and \$205 in 2023. Different hosted groups and conferences affect the totals for this category from year to year.

### *Amtrak RailPlus program*

Sound Transit maintains an agreement with Amtrak to allow mutual acceptance of certain fare media on rail service between Seattle and Everett. Sound Transit reimburses Amtrak for each recorded instance of a Sounder rider using a qualifying pass on Amtrak service. In 2024, Sounder riders took 192 RailPlus trips aboard Amtrak service with an average fare per boarding of \$3.68; foregone revenue for these trips is estimated at \$707.

### *Human Services Ticket Program*

King County Metro coordinates the Human Services Ticket Program, which is administered by the King County Department of Community and Health Services. In 2024 Sound Transit participated in this program by selling Link day- passes to qualified agencies at a 90-95% discount, and by accepting Metro tickets on ST Express bus service. Participating agencies provide tickets or day passes to clients experiencing homelessness and/or those who have very low incomes. The tickets help clients access shelters, health care, employment and related services critical to personal and residential stability. Per agreement with KCM, ST receives 10% of the retail price of day pass sales and 5% of the retail price of day passes sold in combination with Metro tickets.

The total foregone revenue resulting from the fare discount provided for this program was \$245,916 in 2024 and \$236,559 in 2023.

Sound Transit also began working with Metro to develop a pilot program to assess whether and how ORCA cards can be used by agencies participating in the Human Services Ticket Program to meet the needs of their clients.

### *Paratransit access to Sound Transit fixed route service*

In 2024 Sound Transit provided an estimated 1,715 free trips on ST fixed route modes for eligible paratransit shuttle riders. Sound Transit estimates foregone fare revenue for these trips is \$2,521. However, had these trips been taken on actual paratransit shuttle service, the cost would have been approximately \$159,495.

### *Public emergencies and natural disasters*

In 2024 Sound Transit accommodated approximately 7,450 riders on special service buses due to mudslides and/or other Sound Transit service cancellations. The agency estimates foregone fare revenue for these trips to be \$9,685.

The number of riders for 2024 reflects the ongoing success of Sound Transit's Operations Department strategy to ensure bus bridge service to customers in the event of rail service disruptions. The practice provides a level of service that anticipates customers' needs and provides immediate service to compensate for the inconvenience of service disruptions.

Sound Transit contracts for coaches from Community Transit, King County Metro, Pierce Transit and Starline Luxury Coaches. When Sounder cannot operate, reduced operating expenses and lower revenues offset the cost of the bus bridges.

### *Employer/institutional programs*

Per the ORCA agreement, Sound Transit may grant a temporary discount of no more than 20% to bulk pass purchasers as long as the purchaser offers a minimum 50% subsidy to the individual pass recipients.

Sound Transit provided no bulk pass discounts to Business Accounts in 2024.

### *Low-income fare (ORCA LIFT) promotion*

In 2018 the Sound Transit Board approved an interlocal agreement with King County Metro and Public Health that provided Sound Transit funding to train staff at State Department of Social and Health Services offices in Pierce and Snohomish counties to provide ORCA LIFT registration, making it more convenient for people to register for ORCA LIFT. Sound Transit is also providing funding for human services agencies to register ORCA LIFT customers at other locations in Pierce and Snohomish counties. In 2024, some ORCA LIFT cards preloaded with \$10 (10 free rides on ST services) using Sound Transit funds were provided as an incentive for people to register for ORCA LIFT in King, Pierce and Snohomish counties. Together, these efforts help Sound Transit expand ORCA LIFT awareness and registration in Pierce and Snohomish counties and continue to promote ORCA LIFT in King County.

### *ORCA LIFT Subsidized Annual Pass Pilot Program*

Since 2020, Sound Transit has participated in partnership with King County Metro to provide free ORCA passes to riders with incomes 80% below the federal poverty level (or lower) and who are also enrolled in one of six state benefit programs. The Subsidized Annual Pass is available to qualified riders living in King, Pierce and Snohomish counties and allows passholder to ride for free on services provided by King County Metro, Sound Transit, Everett Transit and the City of Seattle.

This program is intended to serve people with no income or very-low income who cannot afford the reduced fare on public transportation already available through ORCA LIFT, the Regional Reduced Fare Permit program for seniors or riders with disabilities or the free youth fare. Sound Transit originally committed to join the program for a two-year pilot period. In 2022, the Board extended participation in the program until the end of 2024, or until a permanent program is approved. In 2024, Sound Transit staff worked with staff at Community Transit to assist with their planned 2025 implementation of this program. Sound Transit worked with Metro staff in 2024 on the program evaluation.

By the end of 2024, there were over 13,200 active customers enrolled in the Subsidized Annual Pass Program, with over 33,000 people enrolled since it began.

## APPENDIX A - Fares by station

### *Sounder fare tables*

#### **Sounder South (Lakewood-Seattle)**

<i>Adult</i>	Lakewood	South Tacoma	Tacoma	Puyallup	Sumner	Auburn	Kent	Tukwila	Seattle
Lakewood		\$3.25	\$3.50	\$4.00	\$4.00	\$4.50	\$4.75	\$5.00	\$5.75
South Tacoma	\$3.25		\$3.25	\$3.75	\$4.00	\$4.25	\$4.50	\$5.00	\$5.50
Tacoma	\$3.50	\$3.25		\$3.50	\$3.50	\$4.00	\$4.25	\$4.50	\$5.25
Puyallup	\$4.00	\$3.75	\$3.50		\$3.25	\$3.50	\$4.00	\$4.25	\$4.75
Sumner	\$4.00	\$4.00	\$3.50	\$3.25		\$3.50	\$3.75	\$4.00	\$4.75
Auburn	\$4.50	\$4.25	\$4.00	\$3.50	\$3.50		\$3.25	\$3.75	\$4.25
Kent	\$4.75	\$4.50	\$4.25	\$4.00	\$3.75	\$3.25		\$3.25	\$4.00
Tukwila	\$5.00	\$5.00	\$4.50	\$4.25	\$4.00	\$3.75	\$3.25		\$3.75
Seattle	\$5.75	\$5.50	\$5.25	\$4.75	\$4.75	\$4.25	\$4.00	\$3.75	

#### **Sounder North (Everett-Seattle)**

<i>Adult</i>	Everett	Mukilteo	Edmonds	Seattle
Everett		\$3.25	\$4.00	\$5.00
Mukilteo	\$3.25		\$3.75	\$4.50
Edmonds	\$4.00	\$3.75		\$4.00
Seattle	\$5.00	\$4.50	\$4.00	

### **Youth – Free**

### **Reduced fare – All one-way fares \$1.00**

## Link

*Effective August 30, 2024, the adult one-way fare for Link light rail is \$3.*

<b>Adult</b>	Northgate	Roosevelt	U-District	UW	Capitol Hill	Downtown Tunnel stations*	Stadium	SODO	Beacon Hill	Mt. Baker	Columbia City	Othello	Rainier Beach	Tukwila Int'l	SeaTac/Airport	Angle Lake
Northgate		\$2.25	\$2.50	\$2.50	\$2.50	\$2.75	\$2.75	\$2.75	\$2.75	\$2.75	\$3.00	\$3.00	\$3.00	\$3.25	\$3.50	\$3.50
Roosevelt	\$2.25		\$2.25	\$2.25	\$2.50	\$2.50	\$2.50	\$2.50	\$2.75	\$2.75	\$2.75	\$2.75	\$3.00	\$3.25	\$3.25	\$3.25
U-District	\$2.50	\$2.25		\$2.25	\$2.50	\$2.50	\$2.50	\$2.50	\$2.75	\$2.75	\$2.75	\$2.75	\$2.75	\$3.25	\$3.25	\$3.25
UW	\$2.50	\$2.25	\$2.25		\$2.25	\$2.50	\$2.50	\$2.50	\$2.50	\$2.50	\$2.75	\$2.75	\$2.75	\$3.00	\$3.25	\$3.25
Capitol Hill	\$2.50	\$2.50	\$2.50	\$2.25		\$2.25	\$2.25	\$2.25	\$2.50	\$2.50	\$2.50	\$2.50	\$2.75	\$3.00	\$3.00	\$3.00
Downtown Tunnel stations	\$2.75	\$2.50	\$2.50	\$2.50	\$2.25	\$2.25	\$2.25	\$2.25	\$2.25	\$2.50	\$2.50	\$2.50	\$2.50	\$3.00	\$3.00	\$3.00
Stadium	\$2.75	\$2.50	\$2.50	\$2.50	\$2.25	\$2.25		\$2.25	\$2.25	\$2.25	\$2.25	\$2.50	\$2.50	\$2.75	\$3.00	\$3.00
SODO	\$2.75	\$2.75	\$2.50	\$2.50	\$2.25	\$2.25	\$2.25		\$2.25	\$2.25	\$2.25	\$2.50	\$2.50	\$2.75	\$2.75	\$3.00
Beacon Hill	\$2.75	\$2.75	\$2.75	\$2.50	\$2.50	\$2.25	\$2.25	\$2.25		\$2.25	\$2.25	\$2.50	\$2.50	\$2.75	\$2.75	\$3.00
Mt. Baker	\$2.75	\$2.75	\$2.75	\$2.50	\$2.50	\$2.50	\$2.25	\$2.25	\$2.25		\$2.25	\$2.25	\$2.50	\$2.75	\$2.75	\$3.00
Columbia City	\$3.00	\$2.75	\$2.75	\$2.75	\$2.50	\$2.50	\$2.25	\$2.25	\$2.25	\$2.25		\$2.25	\$2.25	\$2.50	\$2.75	\$2.75
Othello	\$3.00	\$2.75	\$2.75	\$2.75	\$2.50	\$2.50	\$2.50	\$2.50	\$2.50	\$2.25	\$2.25		\$2.25	\$2.50	\$2.75	\$2.75
Rainier Beach	\$3.00	\$3.00	\$2.75	\$2.75	\$2.75	\$2.50	\$2.50	\$2.50	\$2.50	\$2.50	\$2.25	\$2.25		\$2.50	\$2.50	\$2.75
Tukwila Int'l	\$3.25	\$3.25	\$3.25	\$3.00	\$3.00	\$3.00	\$2.75	\$2.75	\$2.75	\$2.75	\$2.50	\$2.50	\$2.50		\$2.25	\$2.50
SeaTac/Airport	\$3.50	\$3.25	\$3.25	\$3.25	\$3.00	\$3.00	\$3.00	\$2.75	\$2.75	\$2.75	\$2.75	\$2.75	\$2.50	\$2.25		\$2.25
Angle Lake	\$3.50	\$3.25	\$3.25	\$3.25	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00	\$2.75	\$2.75	\$2.75	\$2.50	\$2.25	

\*Downtown Tunnel stations include: Westlake, University St., Pioneer Square and International District/Chinatown

## Youth – Free

*Reduced fare – All one-way fares \$1.00*

## APPENDIX B - ST Express route detail

### Revenue by route

2024 revenues for ST Express increased from 2023 levels. Revenues for ST Express routes are allocated as follows:

ST Express Route	2024	REVENUES 2023	2022	% CHANGE 2024-2023	2023-2022
510	\$741,134	\$ 655,190	\$ 522,346	13%	25%
511	-	43,885	206,477	-100%	-79%
512	954,299	1,044,970	886,878	-9%	18%
513	109,454	152,305	120,634	-28%	26%
515	170,140	-	-	-	-
522	862,088	786,542	663,202	10%	19%
532	466,103	329,102	241,989	42%	36%
535	780,969	602,633	455,844	30%	32%
540	12	10	-	21%	-
541	28	-	10	-	-100%
542	963,597	893,270	750,415	8%	19%
544	-	-	121	-	-100%
545	2,919,659	2,512,146	1,612,992	16%	56%
550	2,075,650	1,789,958	1,342,381	16%	33%
554	1,326,125	1,226,461	793,093	8%	55%
555/556	216,405	183,554	113,409	18%	62%
560	543,034	457,912	469,651	19%	-2%
566	254,316	223,047	184,932	14%	21%
567	-	8	75	-100%	-89%
574	886,589	790,781	904,863	12%	-13%
577	454,924	444,109	450,613	2%	-1%
578	657,237	570,466	579,846	15%	-2%
580	859	5,813	14,499	-85%	-60%
586	209,283	196,117	161,945	7%	21%
590	398,478	509,407	525,257	-22%	-3%
592	156,498	134,378	136,973	16%	-2%
594	696,791	654,349	702,411	6%	-7%
595	97,006	89,525	94,299	8%	-5%
596	65,420	40,777	46,976	60%	-13%
Extra Bus	173,587	67,059	-	159%	-
Totals	\$ 16,179,684	\$ 14,403,774	\$ 11,982,131	12%	20%

*Boardings by route*

ST Express ridership increased by 7% in 2024, led by growth on Routes 550 and 545.

ST Express Route	BOARDINGS			% CHANGE	
	2024	2023	2022	2024-2023	2023-2022
510	263,546	256,551	201,192	3%	28%
511	-	20,946	104,609	-100%	-80%
512	752,588	798,473	577,274	-6%	38%
513	64,145	82,045	63,103	-22%	30%
515	75,588	-	-	-	-
522	759,271	635,757	521,227	19%	22%
532	180,256	140,844	102,373	28%	38%
535	439,054	350,828	253,481	25%	38%
540	-	-	-	-	-
541	-	-	-	-	-
542	384,869	340,638	284,489	13%	20%
544	-	-	-	-	-
545	1,343,844	1,165,383	851,163	15%	37%
550	1,319,922	1,174,020	945,140	12%	24%
554	801,630	719,249	508,296	11%	42%
555/556	83,736	72,306	48,565	16%	49%
560	383,670	402,899	342,887	-5%	18%
566	142,958	107,960	99,693	32%	8%
567	-	-	-	-	-
574	596,922	614,318	503,592	-3%	22%
577	204,661	266,083	229,717	-23%	16%
578	508,182	448,281	377,774	13%	19%
580	799	5,354	8,842	-85%	-39%
586	65,718	62,251	57,925	6%	7%
590	170,381	263,001	225,421	-35%	17%
592	66,719	66,939	59,537	0%	12%
594	498,455	499,204	423,668	0%	18%
595	42,619	41,515	33,641	3%	23%
596	39,368	30,322	22,966	30%	32%
Extra Bus	8,566	2,967	6,119	189%	-52%
Totals	9,197,467	8,568,134	6,852,694	7%	25%



*Average Fare Per Boarding by route*

ST Express average fare per boarding increased by 5% in 2024 and decreased by 4% in 2023.

ST Express Route	AVERAGE FARE PER BOARDING			% CHANGE	
	2024	2023	2022	2024-2023	2023-2022
510	\$2.81	\$ 2.55	\$ 2.60	10%	-2%
511	-	2.10	1.97	-	6%
512	1.27	1.31	1.54	-3%	-15%
513	1.71	0.86	1.91	-8%	-3%
515	2.25	-	-	-	-
522	1.14	1.24	1.27	-8%	-3%
532	2.59	2.34	2.36	11%	-1%
535	1.78	1.72	1.80	4%	-4%
540	-	-	-	-	-
541	-	-	-	-	-
542	2.50	2.62	2.64	-5%	-1%
544	-	-	-	-	-
545	2.17	2.16	1.90	1%	14%
550	1.57	1.52	1.42	3%	7%
554	1.65	1.71	1.56	-3%	9%
555/556	2.58	2.54	2.34	2%	9%
560	1.42	1.14	1.37	25%	-17%
566	1.78	2.07	1.86	-14%	11%
567	-	-	-	-	-
574	1.49	1.29	1.80	15%	-28%
577	2.22	1.67	1.96	33%	-15%
578	1.29	1.27	1.53	2%	-17%
580	1.08	1.09	1.64	-1%	-34%
586	3.18	3.15	2.80	1%	13%
590	2.34	1.94	2.33	21%	-17%
592	2.35	2.01	2.30	17%	-13%
594	1.40	1.31	1.66	7%	-21%
595	2.28	2.16	2.80	6%	-23%
596	4.41	2.55	2.05	99%	-
Totals	\$ 1.76	\$ 1.68	\$ 1.75	5%	-4%