

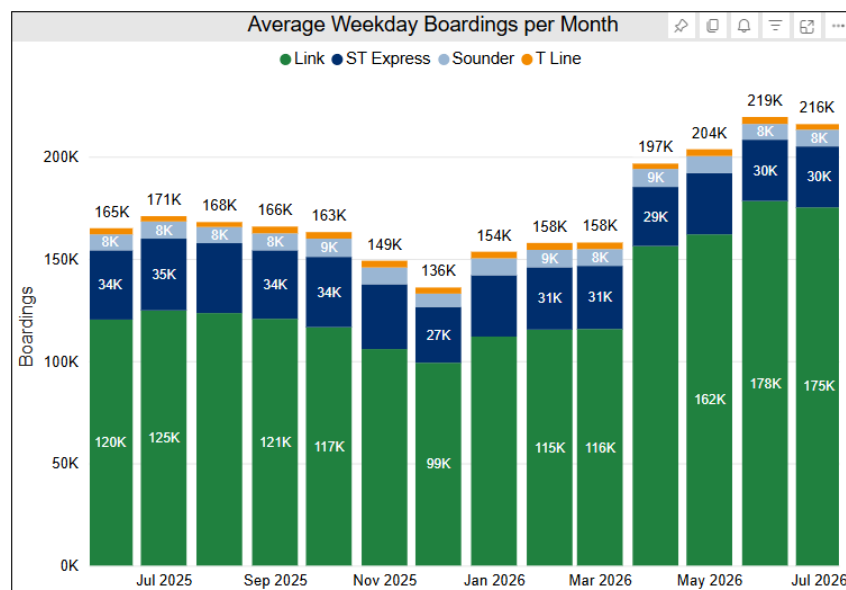
Monthly Performance Report

July 2026



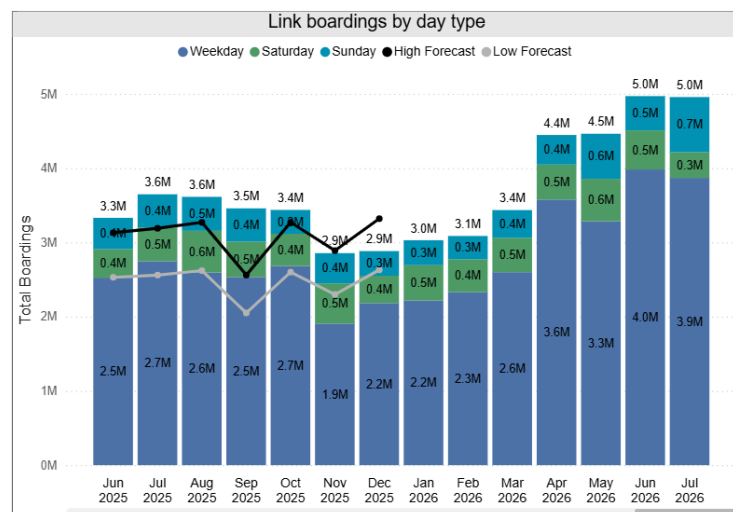
Ridership

For an up-to-date¹, interactive and more detailed look at ridership, please see: <https://www.soundtransit.org/ride-with-us/system-performance-tracker/ridership>.



Monthly Boardings Metrics				
Month	Monthly Total Boardings	Average Weekday Boardings	Month-over-Month % Change	% Change vs. 2019
Jul 2026	6,108,000	215,800	-2%	31%
Jun 2026	5,972,000	219,400	8%	33%
May 2026	5,533,000	203,500	3%	27%
Apr 2026	5,281,000	196,600	24%	22%
Mar 2026	4,416,000	158,100	0%	1%
Feb 2026	3,813,000	157,800	3%	8%
Jan 2026	4,070,000	153,500	13%	-2%
Dec 2025	3,818,000	136,000	-9%	-5%
Nov 2025	3,839,000	149,100	-9%	-7%
Oct 2025	4,638,000	163,000	-2%	-4%
Sep 2025	4,565,000	165,800	-1%	5%
Aug 2025	4,728,000	168,000	-2%	3%
Jul 2025	4,827,000	171,100	4%	4%
Jun 2025	4,432,000	165,000	4%	0%
May 2025	4,362,000	157,900	4%	-2%
Apr 2025	4,145,000	151,800	8%	-6%

Following record ridership numbers in June 2026, occasioned by Seattle's role as a World Cup host city, boardings totals began declining in July to more normal levels. Total boardings in July slightly eclipsed those of June, topping 6 million in a single month for the first time ever. Average weekday boardings across all Sound Transit modes fell by about 2% from June to July. Link ridership continues to benefit from Crosslake connectivity, while the initial drop in ST Express ridership following this event has returned to prior levels.



Link

- July 2026 Link boardings remained broadly unchanged from June at approximately 5.0 million. The FIFA World Cup, which continued into July, remained a key driver of elevated ridership. July boardings were also approximately 39% higher than the 3.6 million recorded in July 2025.
- Weekday boardings decreased slightly from 4.0 million in June to 3.9 million in July, while Saturday boardings decreased from 0.5 million to 0.3 million. Sunday boardings increased from 0.5 million to 0.7 million, offsetting these declines and helping maintain overall ridership at the June level.

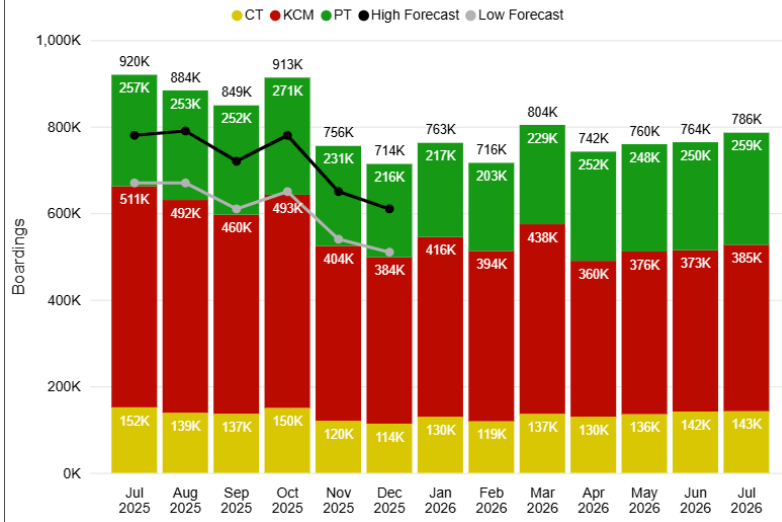
¹ ST Express data only becomes available when Sound Transit's operating partners provide it on the 25th of the month following that which is being reported. For this reason, there is often a delay in the months for which data is available.

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ST Express Monthly Total Boardings (7/1/2025 - 7/31/2026)



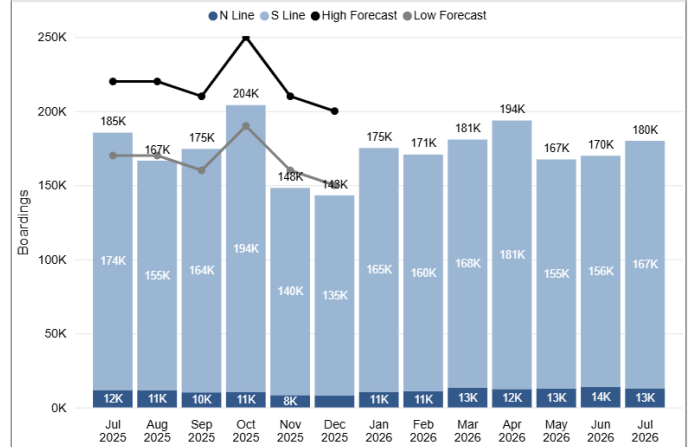
ST Express

- Average weekday boardings for ST Express are similar between May and June consistent with the extension of Link's 2 Line in March.
- Overall ridership shows a consistent monthly pattern from last year with the exception of the 2 Line impacts.

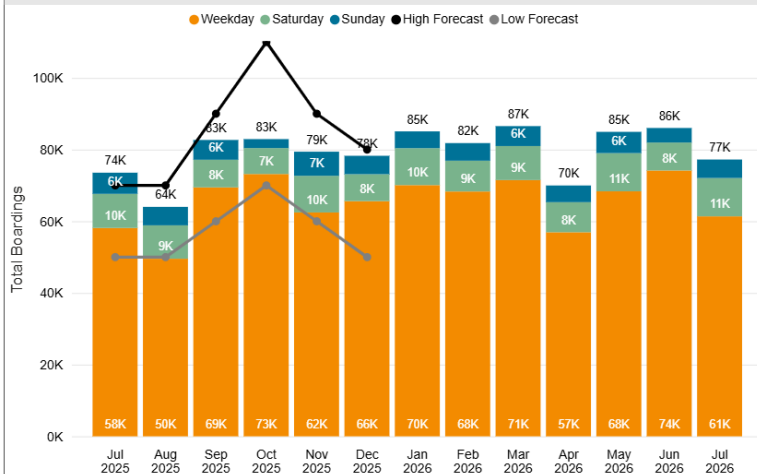
Sounder

- Average weekday boardings in July of 8,180 is a 6% increase from the June figure. The N Line boardings in July is a 10% increase over the same month in 2025.
- Sounder average daily boardings through July 2026 are 52% of the average daily boardings from the 2019 pre-pandemic level, showing slow but steady growth.

Sounder Monthly Total Boardings (7/1/2025 - 7/31/2026)



Monthly Total Boardings



T-Line

- Total monthly boardings 76,479 a decrease of 15% from June 2026 to July 2026 likely due to University of Washington and Stadium High School summer breaks.
- July 2026 decreased by 1% lower than July of 2025.

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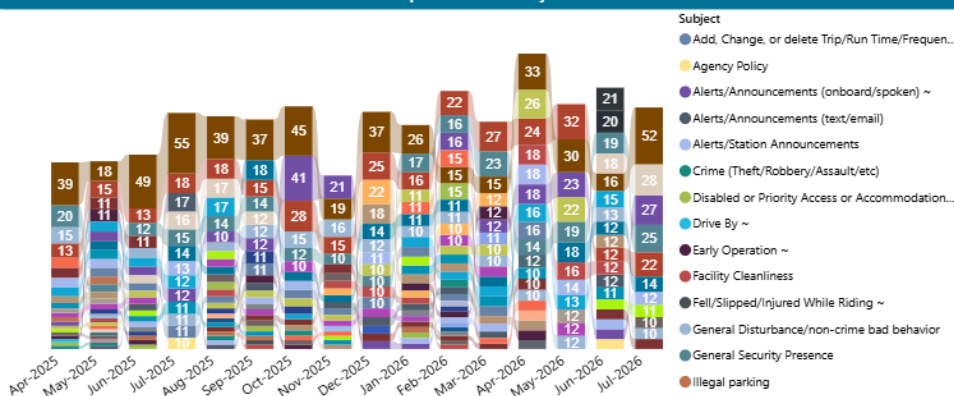


Link

	Headway Adherence	Operated as Scheduled	Fleet Availability	Mean Distance Between Failure	PM Compliance	Parking Usage	Customer Complaints
Target	> 90%	>98.5%	>80%	>20,000	>90%	>40%	<15 per 100,000 boardings
Prior Year	88%	Line 1: N/A Line 2: N/A	Siemens: 76% Kinkisharyo: 67%	Siemens: 54,404 Kinkisharyo: 18,633	Vehicles: 97% Track: 99% Power: 95% Facilities Mech: 97% Facilities Elec: 99%	84%	7.32
Prior Month	89%	Line 1: 95% Line 2: 97%	Siemens: 81% Kinkisharyo: 71%	Siemens: 72,041 Kinkisharyo: 69,142	Vehicles: 96% Track: 99% Power: 93% Facilities Mech: 97% Facilities Elec: 96%	83%	5.89
Current	86%	Line 1: 96% Line 2: 97%	Siemens: 82% Kinkisharyo: 69%	Siemens: 79,286 Kinkisharyo: 39,561	Vehicles: 97% Track: 98% Power: 89% Facilities Mech: 91% Facilities Elec: 95%	88%	5.85

- Headway Adherence decreased from 89% to 86%, remaining below the 90% target and the prior-year performance of 88%. Operated as Scheduled improved from 95% to 96% on Line 1, while Line 2 remained stable at 97%. Despite these improvements, both lines remained below the 98.5% target.
- The decline in Headway Adherence was likely influenced by several unplanned disruptions, including multiple OCS power-loss events, multiple LRV mechanical failures, an the LRV roof-hatch failure incident, a collision, infrastructure-related issues, emergency door-handle activations, road vehicle blocking the trackway, and a station closure associated with a police investigation. The LRV roof-hatch failure incident was particularly notable due to its operational impact and the service response required. Collectively, these disruptions likely contributed to service gaps, train bunching, and uneven train spacing. However, the improved or stable Operated as Scheduled results indicate that most scheduled trips were delivered despite these operational challenges.
- The FIFA World Cup was the most significant special event during the reporting period and the primary driver of increased ridership. Link service also supported Mariners, Sounders and Reign games, concerts, and the Torchlight Parade. The substantial event-related ridership, particularly associated with the FIFA World Cup, increased demands on passenger management and service regulation while Link continued to support the region's major events.

Top n Case Subjects



Link Customer Comments

- Link complaints per 100,000 boardings decreased slightly from June to July 2026.

Monthly Performance Report

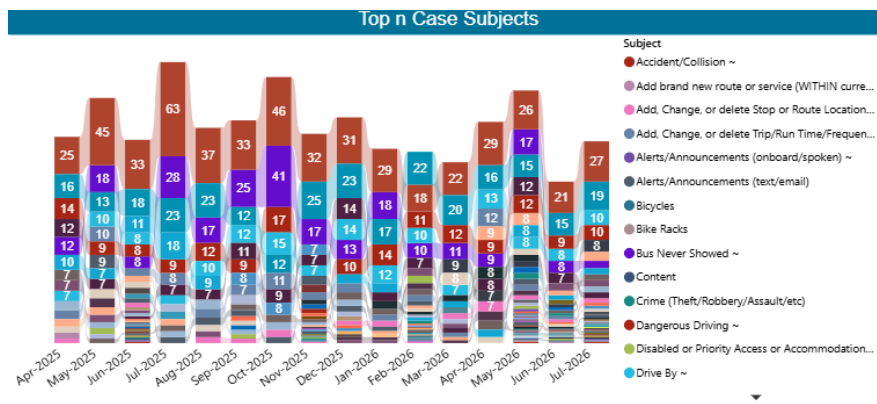
July 2026



ST Express

	On Time Performance	Operated as Scheduled	Fleet Availability	Mean Distance Between Failure	PM Compliance	Parking Usage	Customer Complaints
Target	> 85%	99.8%	>90%	>7,000	>90%	>40%	<15 per 100,000 boardings
Prior Year	CT: 96% PT: 72% KCM: 82%	CT: 97.1% PT: 99.5% KCM: 99.5%	CT: 22% PT: 97% KCM: 97%	CT: 12,531 PT: 18,506 KCM: 5,706	CT: 100% PT: 99% KCM: 98%	78%	19.89
Prior Month	CT: 98% PT: 77% KCM: 83%	CT: 98.4% PT: 99.5% KCM: 99.5%	CT: N/A PT: 97% KCM: 96%	CT: N/A PT: 22,955 KCM: 8,364	CT: 100% PT: 99% KCM: 100%	79%	11.78
Current	CT: 97% PT: 77% KCM: 83%	CT: 99.6% PT: 99.2% KCM: 99.3%	CT: N/A PT: 99% KCM: 96%	CT: 6,165 PT: 23,596 KCM: 4,812	CT: 100% PT: 100% KCM: 100%	74%	15.01

- Pierce Transit has started to address previous On Time Performance issues despite consistent barriers related to inconsistent traffic patterns on the I-5 corridor south of Seattle. Pierce Transit met most of their other performance targets, except that trips operated as scheduled are marginally below standard due to personnel and traffic issues delaying trips significantly.
- Community Transit continued to see challenges with Fleet Availability and operating scheduled trips. These service impacts continue to be driven by personnel availability issues, an aging fleet and Community Transit moving vehicles into direct operation and away from their contracted service provider. However, their missed trip metric is only marginally below standards due to their use of CT buses on STX services. However, it needs to be pointed out that the Vehicle Availability Metric at CT is incorrect as the actual number is much closer to the standard. King County Metro fell only short of their Operated Trips as scheduled for February. The decrease in mean distance between road failures is likely a result of KCM's policy of replacing a vehicle in the field regardless of the scope of a failure.



ST Express Customer Comments

- Overall, customer complaints were well within standards for July 2026.
- Many complaints are related to late operations, bus no shows and overcrowding which are consistent with our OTP metric.

Monthly Performance Report

July 2026



Sounder

	On Time Performance	Operated as Scheduled	Fleet Availability	Mean Distance Between Failure	PM Compliance	Parking Usage	Customer Complaints
Target	> 95%	99.0%	TBD	>20,000	>90%	>28.8%	<15 per 100,000 boardings
Prior Year	South: 96% North: 96%	South: 100% North: 100%	N/A	7,924	N/A	59%	16.72
Prior Month	South: 95% North: 98%	South: 99% North: 99%	N/A	15,745	N/A	64%	25.90
Current	South: 96% North: 94%	South: 98% North: 98%	N/A	5,184	N/A	61%	24.45

- In July 2026, South Line on-time performance improved by 1% compared to June and matched the performance achieved in July 2025.
- Our North Line experienced two significant emergency events involving pedestrian incidents on 7/7 and 7/31, which resulted in major service delays. Despite these unforeseen disruptions, the line maintained strong overall performance, with OTP finishing only slightly below the 95% target.

Tacoma Link

	On Time Performance	Operated as Scheduled	Fleet Availability	Mean Distance Between Failure	PM Compliance	Parking Usage ²	Customer Complaints
Target	> 98.5%	> 98.5%	TBD	TBD	>90%	TBD	<15 per 100,000 boardings
Prior Year	99.6%	99.5%	94.2%	N/A	95%	N/A	4.08
Prior Month	99.7%	99.6%	88%	N/A	99%	41%	2.32
Current	99.8%	99.8%	87.1%	N/A	98%	39%	3.88

- In July 2026, T-Line's on-time performance and the percentage of trips operated as scheduled continue to be well above target. T Line fleet availability had a slight decrease for July when compared to June. The mode's preventative maintenance compliance in July remains well above the target.

² Based on Tacoma Dome Station, which is shared with Sounder.

Monthly Performance Report

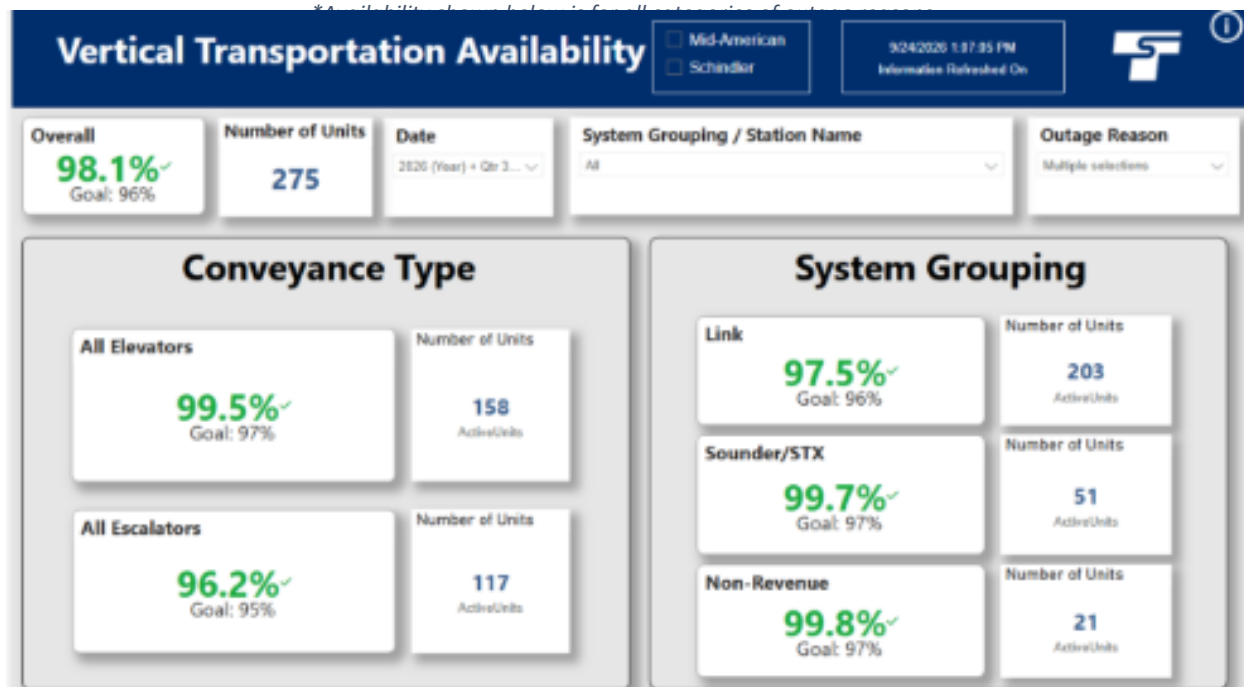
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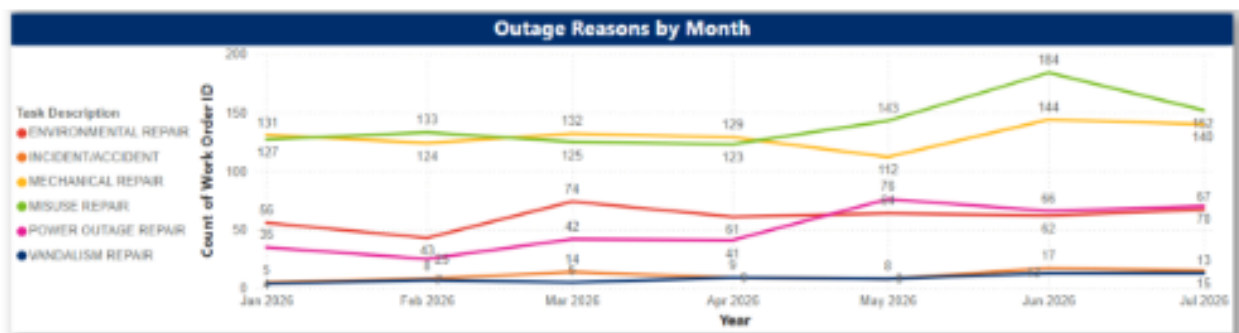
Vertical Transportation

For an up-to-date, interactive and more detailed look at escalator and elevator performance, please see:

<https://www.soundtransit.org/ride-with-us/system-performance-tracker/accessible>



- All system groups met their respected target availability.



- Noteworthy: June 2026 was the month that was during The World Cup when we saw the highest numbers of ridership.
- Misuse outages saw a 17% decrease in outages from the previous month. 40% of these outages were due to individuals with scooters and pushing the emergency stop button for no apparent reason.
- Mechanical outages stayed relatively equal from the prior month.

Monthly Performance Report

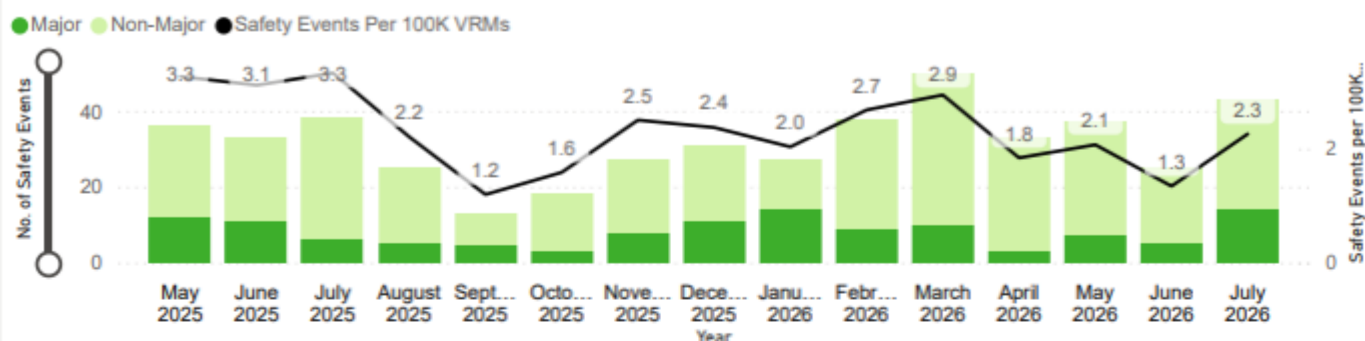
July 2026



REO Safety Report

Monthly Reportable Events for Link July 2025- July 2026

Reportable Safety Events: Total Volume and Rate Per 100K Vehicle Revenue Miles



Definitions: The National Transit Database (NTD) defines a reportable event as a safety or security event that occurs on transit right-of-way, transit revenue/maintenance facilities, or involves a transit vehicle and meets the NTD's major reporting thresholds. Examples include collisions, fires, derailments, evacuations, injuries, or substantial property damage.

The Link safety event rate increased 77% (from 26 to 43) compared to the prior month and was 6% above the 12-month average. The increase was primarily driven by evacuations (3 to 11, +267%), slip-and-falls (3 to 7, +133%), fires (3 to 6, +100%), and assault-related events (14 to 18, +29%).

Of the 43 July events, 14 (33%) were major events. Of these, 12 involved evacuations: 8 non-life-threatening emergency door evacuations, 3 fire alarm-related evacuations, and 1 power outage at Capitol Hill Station that required passengers to exit a disabled LRV along the trackway. The remaining 2 major events were 1 passenger assault and 1 transit worker assault.

Emergency door evacuations increased in July; however, the 2026 year-to-date rate remained 38% below the same period in 2025. Staff continue to work cross-functionally on a mitigation project to redesign the emergency door pull to reduce non-emergency door evacuations.

Transit worker assault events accounted for 17 of the total 43 events (40%). Non-physical assaults increased from 5 to 7 (+40%) and physical assaults from 7 to 10 (+43%); however, the July transit worker assault rate remained 13% below the 12-month average.

Reportable Injuries: Total Volume and Rate Per 100K Vehicle Revenue Miles



NTD definition of reportable injury: An injury requiring transportation away from the scene for medical attention for one of more persons.

Link reported 9 injuries in July, with the injury rate 26% above the 2026 year-to-date rate. Of the 9 injuries, 7 were related to slip and falls, 1 to a transit worker assault at Tukwila International Boulevard Station, and 1 to a passenger assault at Northgate Station. Despite the July increase to the total number of slip and fall injuries, the slip and fall injury rate (0.36) was consistent with the year-to-date rate (0.35) and 14% below the 12-month average (0.42). The top 3 locations for slip and fall injuries continue to be escalators, rolling stock, and platforms.

Active and planned escalator safety measures focus on improving visibility and signage.

Monthly Performance Report

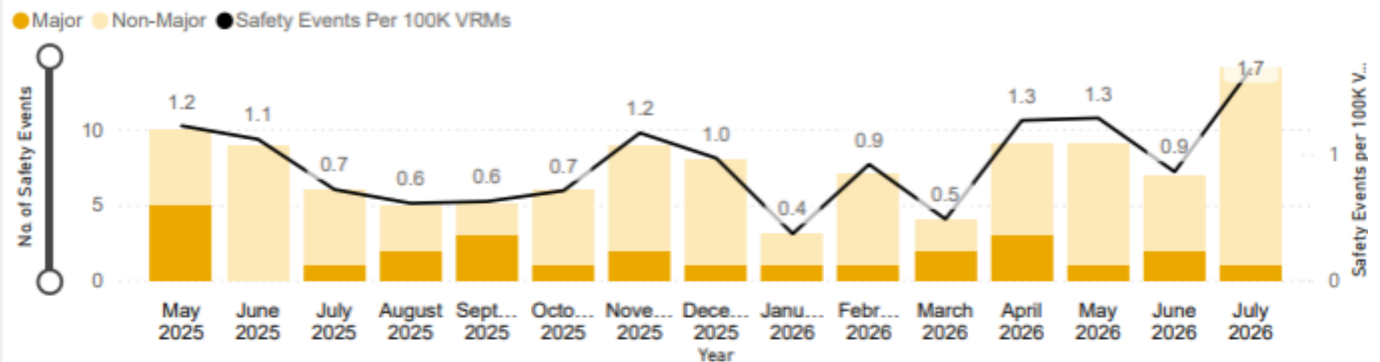
July 2026



REO Safety Report

Monthly Reportable Events for ST Express July 2025 - July 2026

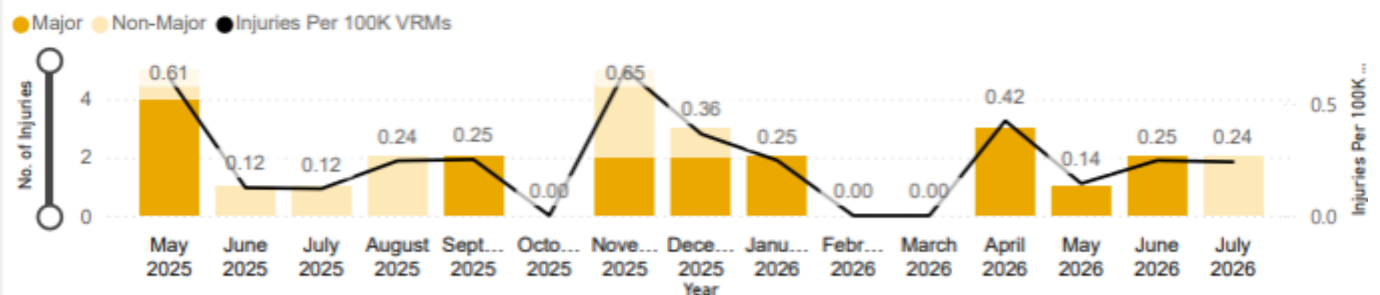
Reportable Safety Events: Total Volume and Rate Per 100K Vehicle Revenue Miles



Definitions: The National Transit Database (NTD) defines a reportable event as a safety or security event that occurs on transit right-of-way, transit revenue/maintenance facilities, or involves a transit vehicle and meets the NTD's major reporting thresholds. Examples include collisions, fires, derailments, evacuations, injuries, or substantial property damage.

The ST Express safety event rate increased 82% from June to July and was 113% above the 12-month average, with events increasing from 8 to 15. The increase was primarily driven by transit worker assaults, which accounted for 10 of the 15 events. Of the remaining 5 events, two were fires reported in the landscaping at Everett Station, 2 were slip and fall events and 1 was a collision.

Reportable Injuries: Total Volume and Rate Per 100K Vehicle Revenue Miles



NTD definition of reportable injury: An injury requiring transportation away from the scene for medical attention for one or more persons.

The ST Express injury rate remained relatively unchanged from June to July and was 7% above the 12-month average. The two injuries reported in July were related to slip and fall events.

Monthly Performance Report

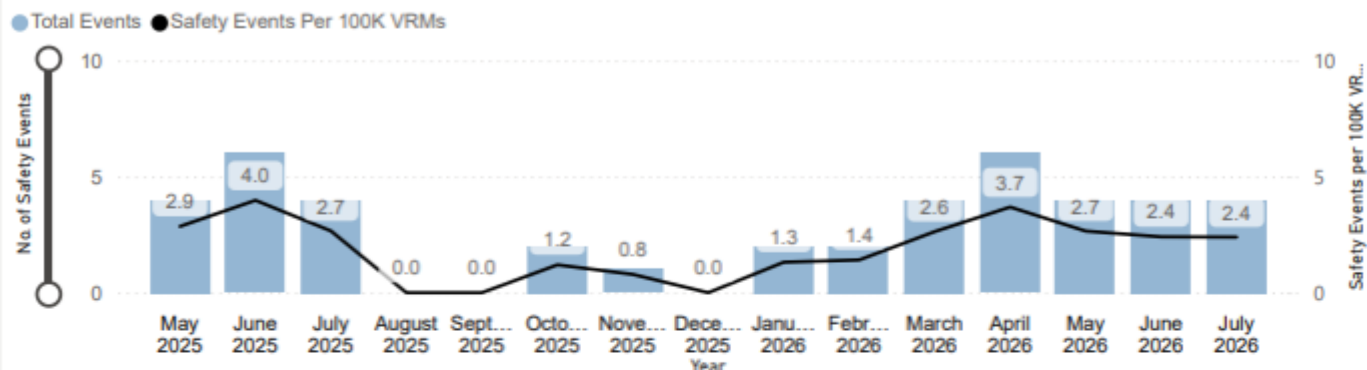
July 2026



REO Safety Report

Monthly Reportable Events for Sounder July 2025 - July 2026

Reportable Safety Events: Total Volume and Rate Per 100K Vehicle Revenue Miles

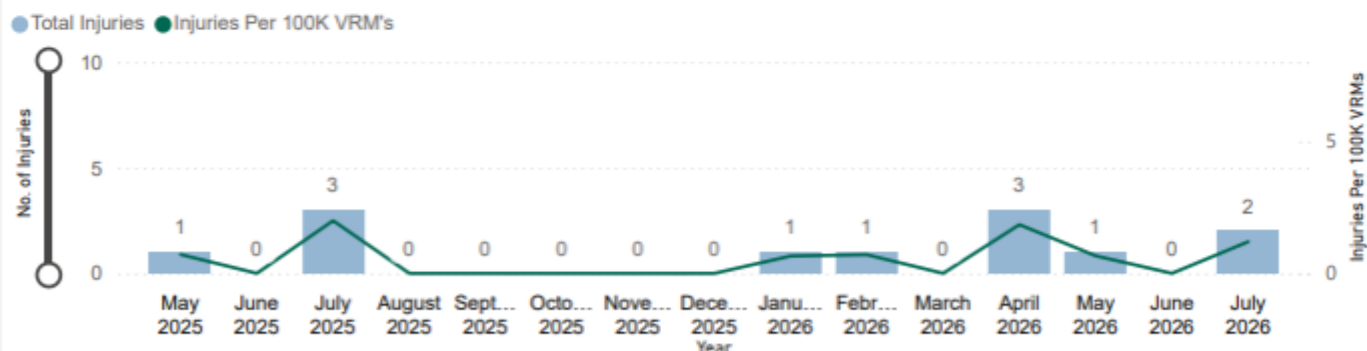


Sounder Commuter Rail events are reported under multiple definitions. Federal Railroad Administration (FRA) reporting requirements generally cover safety events, while National Transit Database (NTD) reporting requirements for commuter rail cover major security events and non-major assaults against transit workers. Environmental spills are reported per Washington Administrative Code (WAC) 173-303-145 and federal Environmental Protection Agency (EPA) requirements.

Sounder reported 4 safety events in July, unchanged from June and slightly above the 12-month average of approximately 3 events per month. July safety events included 2 collisions, 1 slip and fall, and 1 non-physical transit worker assault.

Year-to-date through July, 26 events were reported compared with 27 during the same period in 2025. Collisions increased from 2 to 4, with 2 occurring in July. One resulted in a fatality near Carkeek Park and the other in a serious injury.

Reportable Injuries: Total Volume and Rate Per 100K Vehicle Revenue Miles



The FRA and NTD also have different definitions governing the reportability of injuries. FRA injury reporting covers injuries resulting in medical treatment, significant injury diagnosed by a licensed health care professional, or loss of consciousness. NTD injury reporting only covers major security-related events in which certain defined serious injuries are sustained, or where medical transport is given to the involved person.

Sounder reported 2 injuries in July related to a collision and a slip and fall event on a parking garage stairway. Year-to-date through July, 8 injuries were reported compared with 5 during the same period in 2025.

Monthly Performance Report

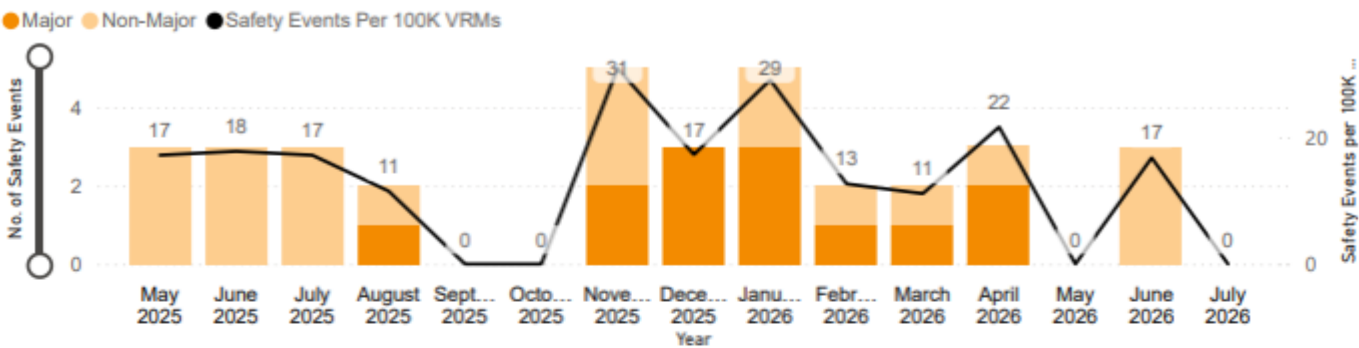
July 2026



REO Safety Report

Monthly Reportable Events for T-Line July 2025 - July 2026

Reportable Safety Events: Total Volume and Rate Per 100K Vehicle Revenue Miles



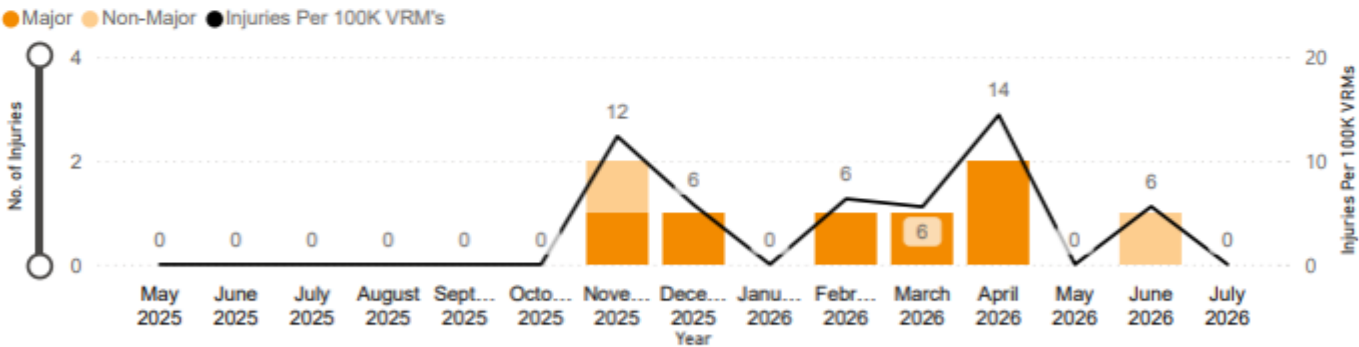
Definitions: The National Transit Database (NTD) defines a reportable event as a safety or security event that occurs on transit right-of-way, transit revenue/maintenance facilities, or involves a transit vehicle and meets the NTD's major reporting thresholds. Examples include collisions, fires, derailments, evacuations, injuries, or substantial property damage.

July 2026 recorded zero safety events, compared to the 12-month average of 2 to 3 safety events per month and a rate of 14 safety events per 100K VRMs.

Year-to-date through July, the safety event rate was 27% higher than the same period in 2025, with collisions increasing from 0 in 2025 to 5 in 2026.

Sound Transit continues to partner with the State Safety Oversight Office, the City of Tacoma, and Operations to monitor collision and near-miss trends and potential targeted mitigation measures along the T-Line corridor.

Reportable Injuries: Total Volume and Rate Per 100K Vehicle Revenue Miles



NTD definition of reportable injury: An injury requiring transportation away from the scene for medical attention for one or more persons.

No T Line injuries were reported in July, compared to the 12-month average of 1 injury per month and an injury rate of 4 per 100K VRMs.

Year-to-date through July, 5 injuries were reported compared with none during the same period in 2025. The 2026 injuries include 3 collision-related injuries, 1 passenger assault injury, and 1 transit worker assault injury.

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July 2026

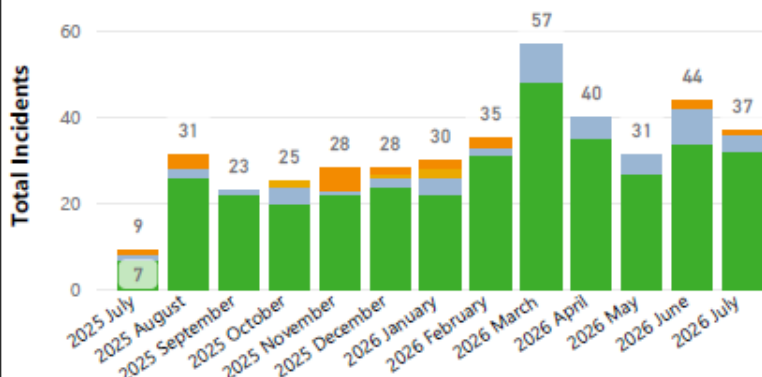


REO Security Report

July 2025- July 2026

Crimes Against Persons

Mode ● LINK ● SOUNDER ● ST BUS ● TACOMA LINK

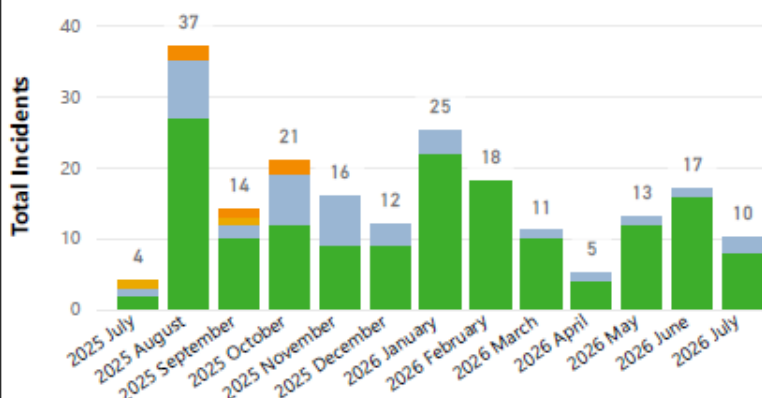


According to the National Incident-Based Reporting System (NIBRS), Crimes Against Persons are those crimes such as assault, whose victims are always individuals. These numbers include reports of physical and verbal assaults, assaults with a weapon, and sexual offenses on both customers and transit workers. These numbers will differ from confirmed crimes against persons data.

In July 2026, incidents involving reported **crimes against persons** decreased by 16%. Assaults on transit workers increased from 15 to 22 from June to July, a 32% decrease. Physical assaults accounted for 74% of assaults, verbal accounted for 26%. Sex offenses decreased from 17 to 16 from June to July 2026.

Crimes Against Property

Mode ● LINK ● SOUNDER ● ST BUS ● TACOMA LINK

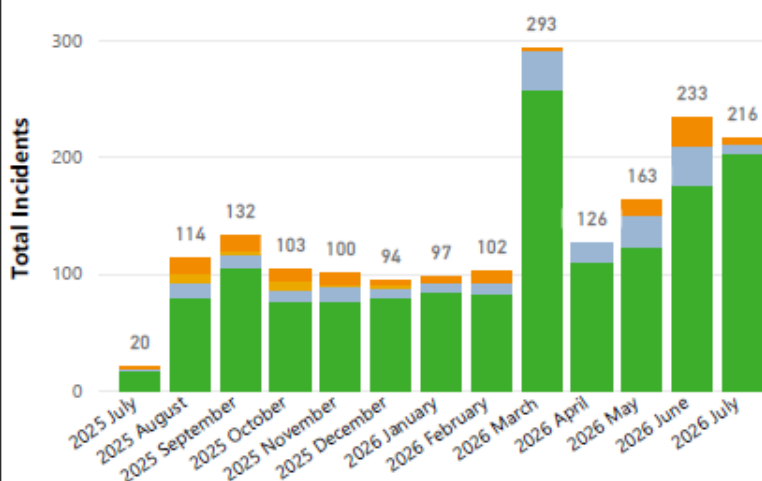


According to the National Incident-Based Reporting System (NIBRS), Crimes Against Property include offenses like burglary, robbery, and other acts committed for financial or material gain. Reported incidents are categorized as arson, graffiti, robbery, theft (vehicle, property, or bicycle), and vandalism. These numbers may differ from confirmed crime data.

In July 2026, incidents involving reported **crimes against property** decreased from 17 to 10, a 41% decrease from June 2026. Thefts accounted for all incidents involving reported crimes against property in July 2026. Examples of stolen items include scooters, an e-bike, luggage, a phone, and a fire extinguisher.

Unlawful Transit Conduct Incidents

Mode ● LINK ● SOUNDER ● ST BUS ● TACOMA LINK



Unlawful Transit Conduct (UTC) includes incidents such as playing loud music, smoking, littering, alcohol consumption, unreasonably disturbing others, and defecating/urinating/ spitting, etc. as defined by the Revised Code of Washington 9A.01.025.

In July 2026, total **unlawful transit conduct** incidents decreased by 7%. 94% of incidents occurred on Link, followed by 4% on Sounder, and 2% on Tacoma Link. A majority of these events are smoking related, accounting for 34% of UTC incidents.

Note: 2 of 6 FIFA World Cup games held in Seattle occurred during the month of July