

MOTION NO. M2011-26
Security Services Contract Amendment

MEETING:	DATE:	TYPE OF ACTION:	STAFF CONTACT:	PHONE:
Operations and Administration Committee	03/17/11	Recommendation to Board	Celia Kupersmith, Deputy CEO	206-398-5037
Board	03/24/11	Final Action	Ken Cummins, Chief Security Officer	206-398-5322

PROPOSED ACTION

Authorizes the chief executive officer to execute a contract amendment with Securitas USA, Inc. for unarmed security services in the amount of \$14,000,000 for a new total authorized contract amount not to exceed \$28,000,000.

KEY FEATURES

- This action allows Sound Transit to exercise two one-year options extending the current unarmed security services contract to June 30, 2013, and adds \$14,000,000 to the contract.
- The scope of this contract includes unarmed security services to patrol rail stations, park and rides, parking garages; provides security for various administration, real properties, and storage facilities; provides parking and fare enforcement; and offer assistance to passengers.
- Since 2008 requests for security services have increased by 1,463 hours per week. Reallocation of existing resources were able to fulfill 993 hours of those requests; resulting in an increase of 470 hours per week over the peak hours per week initially planned in 2008.
- Security officers staff the Sound Transit Security Operations Center in Union Station, and provide coordination among unarmed security officers, station agents, and law enforcement; continuous communications to and from various partner agencies; staff duty officers; and customer service functions.
- Unarmed security officers are a key component in Sound Transit's security strategy as a visible, customer focused presence to provide a safe, secure and comfortable environment for Sound Transit's customers and employees.

PROJECT DESCRIPTION

Sound Transit has adopted an approach to security that is consistent with other transit agencies. The approach uses facility designs, operations and maintenance programs, technical security systems, law enforcement and security personnel, training and education, and public awareness to provide a comprehensive and effective security program

FISCAL INFORMATION

Action Item: To amend a contract with Securitas Security Services to provide unarmed security services at various Sound Transit facilities.

2011 Security Budget	Adopted 2011 budget (1)	YTD Actual Spending	2011 Estimated Spending	Remaining 2011 Budget
Sounder Commuter Rail	1,969	-	1,954	15
ST Express	357	-	354	3
Central Link	2,768	-	2,747	21
Tacoma Link	289	-	287	2
Union Station	215	-	212	3
Total	5,597	-	5,554	43

Contract Spending Plan	Prior Year(s) Spending	2011 Spending	Future Expenditures	Total
Securitas Security Services	11,432	5,554	11,014	28,000

Current				
Contract Budget	Approved Contract Value	Spent to Date	Proposed Action	Proposed Total Contract Value
Securitas Security Services	14,000	11,432	14,000	28,000
Contingency	-	-	-	-
Total Contract	14,000	11,432	14,000	28,000
Percent Contingency	0%	0%	0%	0%

Notes:

2011 Private Security Service is a part of Security and Safety budget that resides within Service Delivery modal budgets. The budget information relating to Sounder, ST Express, Tacoma Link and Central Link can be found on page 48, 54, 39 and 43 of 2011 Proposed Budget book, respectively. The Private Security Service budget for Union Station is included in the Operations staff budget, which can be found on page 130 of 2011 Proposed Budget book. The Board endorsed the 2011 budget on December 16th, 2010.

SMALL BUSINESS PARTICIPATION

Securitas USA Inc. is the prime contractor for this contract and will perform 100% of the work.

EQUAL EMPLOYMENT WORKFORCE PROFILE

Securitas USA Inc.'s workforce profile is as follows:

Puget Sound Wide (all contracts):

773 employees; 16.7% women; 35.7% minorities.

Sound Transit Contract:

95 employees; 18.9% women; 33.7% minorities.

BACKGROUND

In 2008, Sound Transit conducted a competitive procurement process to select a firm to provide unarmed security services for all modes of service; facilities; and administrative buildings. Securitas USA Inc. was selected as a result of that competitive process.

Unarmed security officers increase security by providing the physical presence of uniformed authority. These officers respond to a variety of issues that do not require commissioned police officers. Security officers patrol rail stations; parking facilities; provide security for administration, real property and storage facilities; provide parking and fare enforcement; and offer assistance to passengers. In addition, these officers staff the Sound Transit Security Operations Center which provides coordination among unarmed security officers, station agents and law enforcement; continuous communications to and from various partner agencies; staff duty officers; and customer service functions.

Analysis of Contracting versus In-House Security

An American Society of Industrial Security (ASIS) security survey results show that proprietary security is, on average, 25% more per hour than contracted security in wages alone. The staff costs would increase an additional 30% for benefits. The costs benefit analysis did not include the costs for background checks; training and certification; uniforms and equipment; and vehicle costs. These costs are included in the Securitas contract amount.

ENVIRONMENTAL COMPLIANCE

JI 3/7/11

PRIOR BOARD/COMMITTEE ACTIONS

Motion No. M2008-56 – Authorized the chief executive officer to execute a three-year contract Securitas Security Services to provide unarmed security services, for a total authorized contract amount not to exceed \$14,000,000.

Motion No. M2007-86 – Authorized the chief executive officer to execute a contract amendment with Securitas Security Services to provide unarmed security services in the amount of \$1,800,000, for a new total authorized contract amount not to exceed \$7,764,744.

Motion No. M2006-63 - Authorized the Chief Executive Officer to execute a contract amendment with Securitas Security Services to exercise the option to extend the contract for one year to provide unarmed security services in the amount of \$3,164,744, for a new total authorized contract amount not to exceed \$5,964,744.

Motion No. M2005 - Authorized the chief executive officer to execute a contract with Securitas Security Services, Inc. to provide unarmed security services for one year, for a total contract amount not to exceed \$2,800,000.

TIME CONSTRAINTS

The current contract expires June 30, 2011. A one month delay would not create a significant impact to security operations.

PUBLIC INVOLVEMENT

Not applicable to this action.

LEGAL REVIEW

JW 3/10/11

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A motion of the Board of the Central Puget Sound Regional Transit Authority authorizing the chief executive officer to execute a contract amendment with Securitas USA, Inc. for unarmed security services in the amount of \$14,000,000 for a new total authorized contract amount not to exceed \$28,000,000.

BACKGROUND:

In 2008, Sound Transit conducted a competitive procurement process to select a firm to provide unarmed security services for all modes of service; facilities; and administrative buildings. Securitas USA Inc. was selected as a result of that competitive process.

Unarmed security officers increase security by providing the physical presence of uniformed authority. These officers respond to a variety of issues that do not require commissioned police officers. Security officers patrol rail stations; parking facilities; provide security for administration, real property and storage facilities; provide parking and fare enforcement; and offer assistance to passengers. In addition, these officers staff the Sound Transit Security Operations Center which provides coordination among unarmed security officers, station agents and law enforcement; continuous communications to and from various partner agencies; staff duty officers; and customer service functions.

This action allows Sound Transit to exercise two one-year options extending the current unarmed security services contract to June 30, 2013, and adds \$14,000,000 to the contract. Since 2008 requests for security services have increased by 1,463 hours per week. Reallocation of existing resources were able to fulfill 993 hours of those requests; resulting in an increase of 470 hours per week over the peak hours per week initially planned in 2008.

Analysis of Contracting versus In-House Security

An American Society of Industrial Security (ASIS) security survey results show that proprietary security is, on average, 25% more per hour than contracted security in wages alone. The staff costs would increase an additional 30% for benefits. The costs benefit analysis did not include the costs for background checks; training and certification; uniforms and equipment; and vehicle costs. These costs are included in the Securitas contract amount.

MOTION:


It is hereby moved by the Board of the Central Puget Sound Regional Transit Authority that the chief executive officer is authorized to execute a contract amendment with Securitas USA, Inc. for unarmed security services in the amount of \$14,000,000 for a new total authorized contract amount not to exceed \$28,000,000.

APPROVED by the Board of the Central Puget Sound Regional Transit Authority at a regular meeting thereof held on March 24, 2011.



Aaron Reardon
Board Chair

ATTEST:



Marcia Walker
Board Administrator