



2018 Milestones Overview



2017 Milestones: A Look Back

Serving our Customers

- ✓ All Sounder service additions have been fully implemented
- ✓ Ridership reaches record 47 million



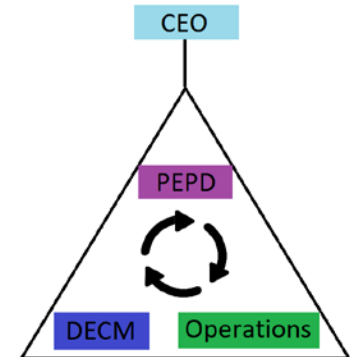
Building the System

- ✓ All construction milestones reached on Northgate and East Link Light Rail Extensions
- ✓ Design-build contract awarded for Link Operations & Maintenance Facility - East



Planning the Future

- ✓ Initiated project development activities for West-Seattle to Ballard, Tacoma Dome, and Federal Way Extensions
- ✓ Agency released new System Expansion Implementation Plan



2018 Milestones: A Look Ahead

Serving our Customers

- Hire a Chief Customer Experience Officer
- Double-deck coaches put into service
- Launch mobile-friendly website
- Ridership reaches record 50 million with 165,600 daily boardings
- Update Transit-Oriented Development (TOD) policy



Building the System

- Break ground for Operations and Maintenance Facility-East (OMF-E)
- Northgate Link tunneling substantially complete
- Set budget and schedule for Lynnwood Link Extension
- Begin Bus Rapid Transit alternatives development
- Select Sounder Base project to be built
- Issue design/build Request for Proposal (RFP) for Puyallup/Sumner projects
- Issue design/build RFP for Federal Way Link Extension
- Initiate project development on South Sounder expansion program
- Set budget and schedule for Federal Way Link Extension
- Open Northgate Station parking garage
- Complete Downtown Bellevue Tunnel excavation
- Complete post-tensioning of I-90 floating bridge
- Set budget and schedules for Puyallup/Sumner projects
- Select Downtown Redmond Link project to be built
- Launch on-demand bike locker program

Planning the Future

- Implement paid family leave program
- Complete co-location of all system expansion project teams
- Adopt service plan for rail-only Downtown Seattle Transit Tunnel
- Adopt updated ST Sustainability Plan
- Launch new employee training content and interface
- Award contract for Next Generation ORCA System Integrator
- Adopt strategic access fund guidelines
- Launch workplace flexibility program



Serving our Customers

- **Hire a Chief Customer Experience Officer**
- Start double-deck coaches into service
- **Launch a mobile-friendly website**
- Ridership reaches record 50 million with 165,600 daily boardings
- Update Transit-Oriented Development (TOD) policy



Building the System – Planning and Operations



- **Initiate project development on South Sounder expansion program**
- Launch on-demand bike locker program
- Select Sounder Base project to be built
- Select Downtown Redmond Link project to be built
- **Begin Bus Rapid Transit alternatives development**

Building the System - Design

- Issue design/build Request for Proposal (RFP) for Puyallup/Sumner projects
- **Issue design/build RFP for Federal Way Link Extension**
- **Set budget and schedule for Lynnwood Link Extension**
- Set budget and schedule for Federal Way Link Extension
- Set budget and schedules for Puyallup/Sumner projects



Building the System - Construction



- Break ground for Operations and Maintenance Facility-East
- Northgate Link tunneling substantially complete
- Open Northgate Station parking garage
- Complete Downtown Bellevue Tunnel excavation
- **Complete post-tensioning of I-90 floating bridge**

Planning the Future – ST Workforce

- **Implement paid family leave program**
- **Launch workplace flexibility program**
- Launch new employee training content and interface
- **Complete co-location of all system expansion project teams**



Planning the Future – Strategy and Tech



- **Adopt strategic access fund guidelines**
- Adopt service plan for rail-only Downtown Seattle Transit Tunnel
- Adopt updated ST Sustainability Plan
- Award contract for Next Generation ORCA System Integrator