

# *Sound Transit's Title VI Program*

*Sound Transit Board*

*9/26/19*



# *Why we are here*

- **2019 Title VI Program and Service Monitoring Report**
- Title VI Program requires approval prior to submittal to FTA for continued implementation over the next 3 years
- Service Monitoring Report requires review and approval prior to inclusion in Title VI Program
- Today we are here to **inform today's decision** on two motions (M2019-94 and M2019-95)

# *Title VI of the Civil Rights Act*

“No person in the United States shall, on the grounds of **race**, **color** or **national origin**, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance.”

- Civil Rights Act of 1964

# Key Title VI Program Elements

*Ensure Title VI compliance*

## Key Program Elements

**Title VI Notice to the Public & Complaint Process**

**Public Participation Plan**

**Language Assistance Plan**

**Service, Fare & Facility Equity Analysis**

**Service Monitoring**

# *Title VI Program Ensures Equity*

- Passengers understand their rights and the complaint process
- Access for all – full and fair participation in decision making
- Limited English proficient persons have meaningful access
- Measure impacts of service changes, fare changes, and site selection on minority and low-income populations
- Measure equitable distribution of transit service delivery, vehicle assignment, and transit amenities
- M2019-95 authorizes submittal of Title VI Program to FTA

# *Service Monitoring at Sound Transit*

## *New report developed for 2019 Title VI Program*

- Equity is core to our values today and key element of future system expansion
- Aligns with FTA requirements to measure performance on **Minority and Low-Income routes**
- Improves our understanding of equity in service delivery
- Identifies adverse impacts in some areas of our service
- Proposes steps to avoid, minimize, or mitigate identified adverse impacts
- M2019-94 adopts the Service Monitoring Report

# Service Monitoring Adverse Impact Findings For Minority Routes

	Crowding	On-Time Performance	Span of Service	Frequency	Customer Complaints	Trips Operated
ST Express	<b>Adverse Impact</b>	<b>Adverse Impact</b>	<i>None</i>	<b>Adverse Impact</b>	<i>None</i>	<i>None</i>
Sounder	<i>None</i>	<b>Adverse Impact</b>	<i>None</i>	<i>None</i>	<i>None</i>	<i>None</i>
Link	<i>None</i>	<i>None</i>	<i>None</i>	<i>None</i>	<i>None</i>	<i>None</i>
Tacoma Link	<i>None</i>	<i>None</i>	<i>None</i>	<i>None</i>	<i>None</i>	<i>None</i>
Policies	Policies required for <b>Vehicle Assignment &amp; Transit Amenities</b>					

# Service Monitoring Adverse Impact Findings For Low-Income Routes

	Crowding	On-Time Performance	Span of Service	Frequency	Customer Complaints	Trips Operated
ST Express	<i>None</i>	<b>Adverse Impact</b>	<b>Adverse Impact</b>	<b>Adverse Impact</b>	<i>None</i>	<i>None</i>
Sounder	<i>None</i>	<i>None</i>	<i>None</i>	<i>None</i>	<i>None</i>	<i>None</i>
Link	<i>None</i>	<i>None</i>	<i>None</i>	<i>None</i>	<i>None</i>	<i>None</i>
Tacoma Link	<i>None</i>	<i>None</i>	<i>None</i>	<i>None</i>	<i>None</i>	<i>None</i>

**Policies** Policies required for **Vehicle Assignment & Transit Amenities**

# *Steps to Improve Equity in Service Delivery*

- Initial actions will begin with service changes in March and September 2020 to reduce crowding and adjust schedules
- Partner coordination & cooperation required to address regional challenges beyond ST's direct control
- System expansion of Link & Stride (BRT) will deliver more regional transit service, improve reliability and increase travel options
- New policies and procedures to further improve monitoring of equity in service delivery

# *Today's Title VI Actions*

## *Motion No. M2019-94*

- Recommend Board review and approval of the Service Monitoring Report

## *Motion No. M2019-95*

- Recommend Board approval for the submittal of the 2019 Title VI Program to the FTA for continued implementation over the next 3 years

*Thank you.*



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