Rider Experience Metrics Performance Reporting
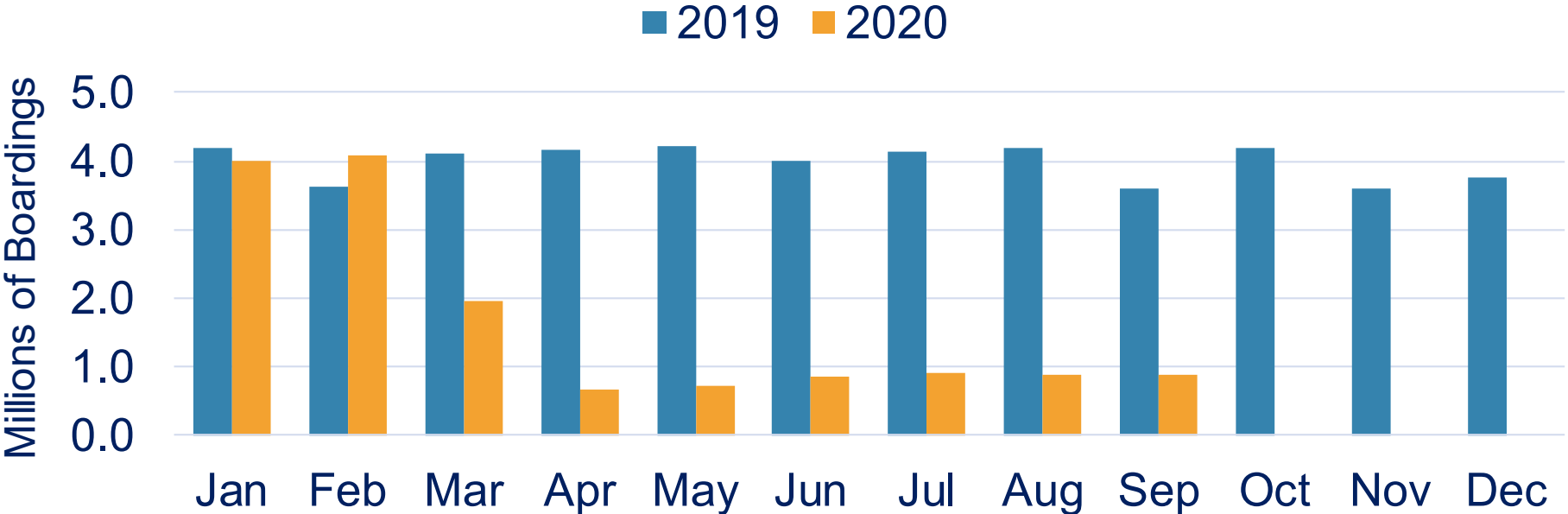
Data through September of 2020

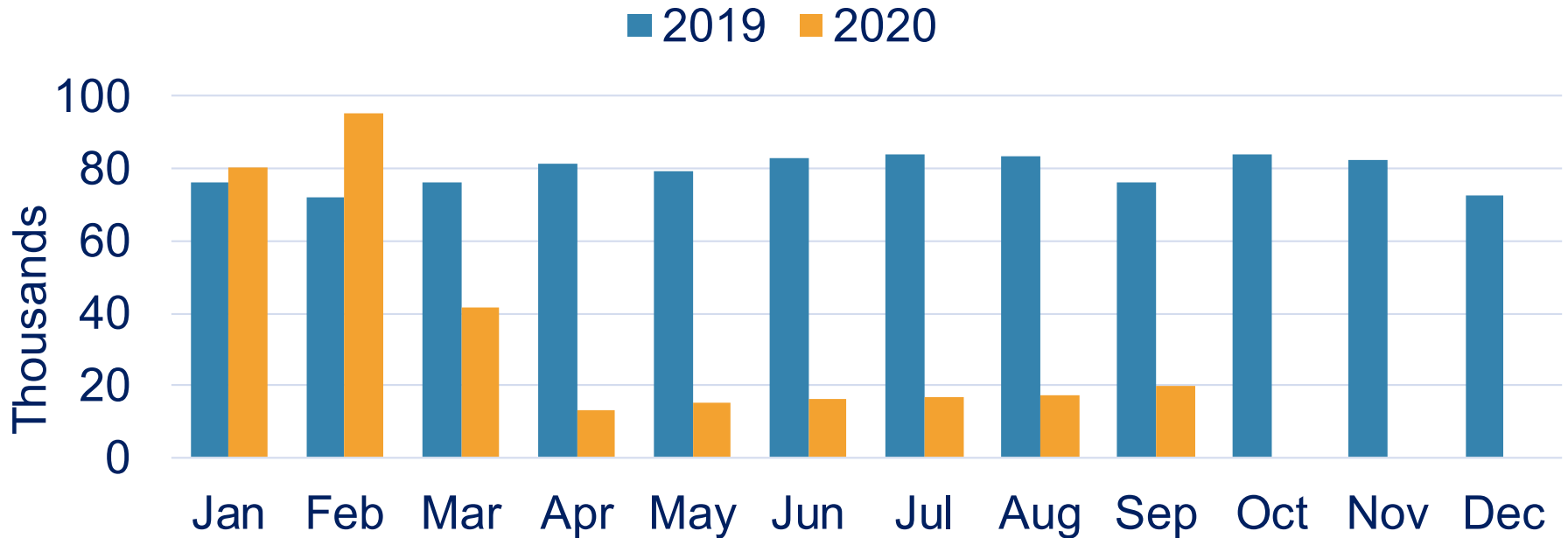*10/1/2020*

SOUNDTRANSIT

Why we are here

- Provide a high level recap for ridership by mode

- Today we are here to provide information

SOUND TRANSIT

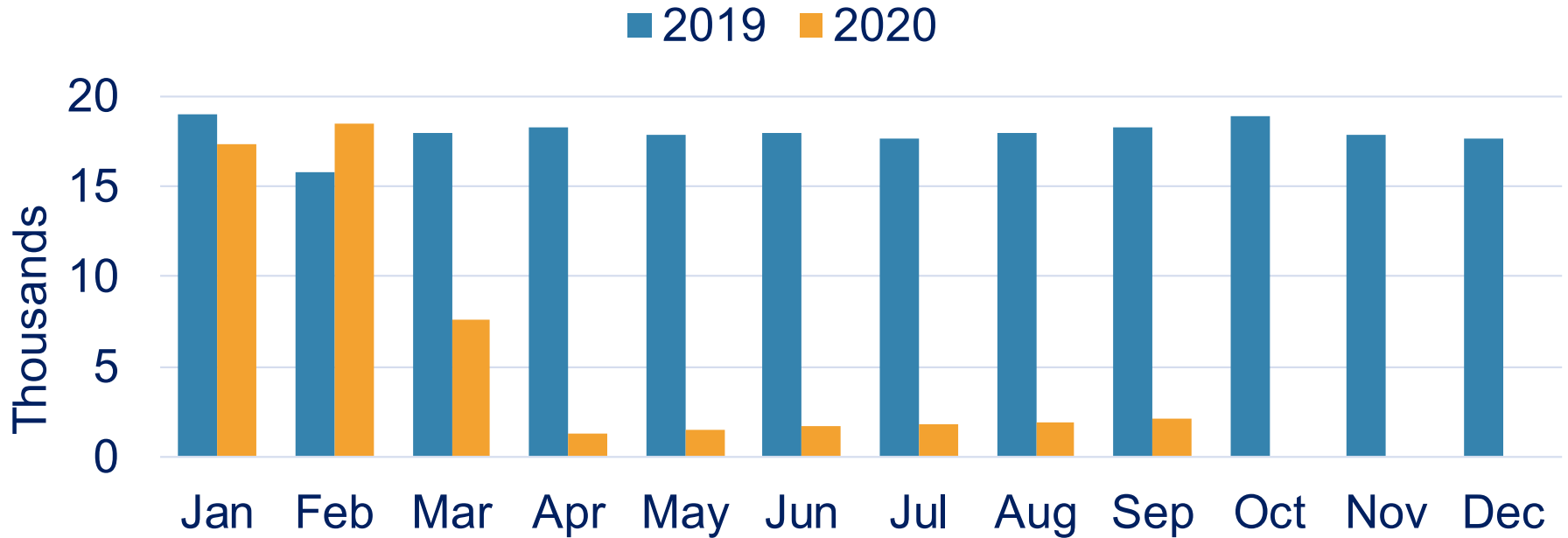# Ridership - Total System

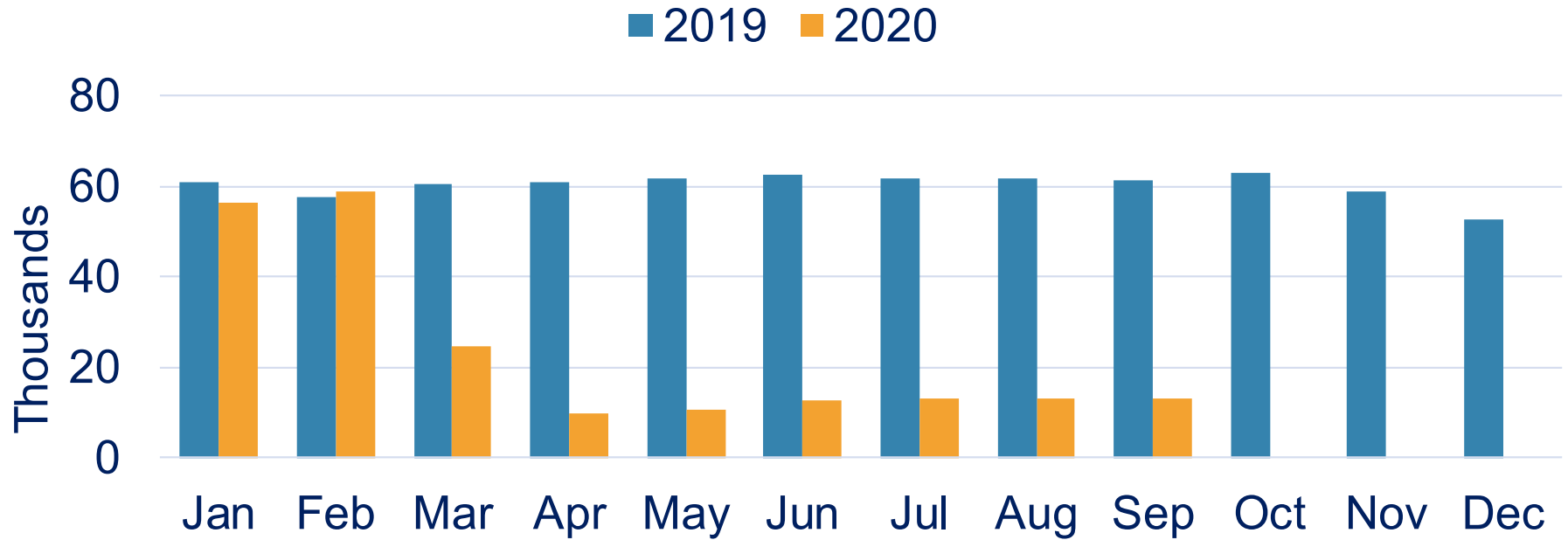Millions of Boardings

Legend: 2019, 2020

SOUND TRANSIT

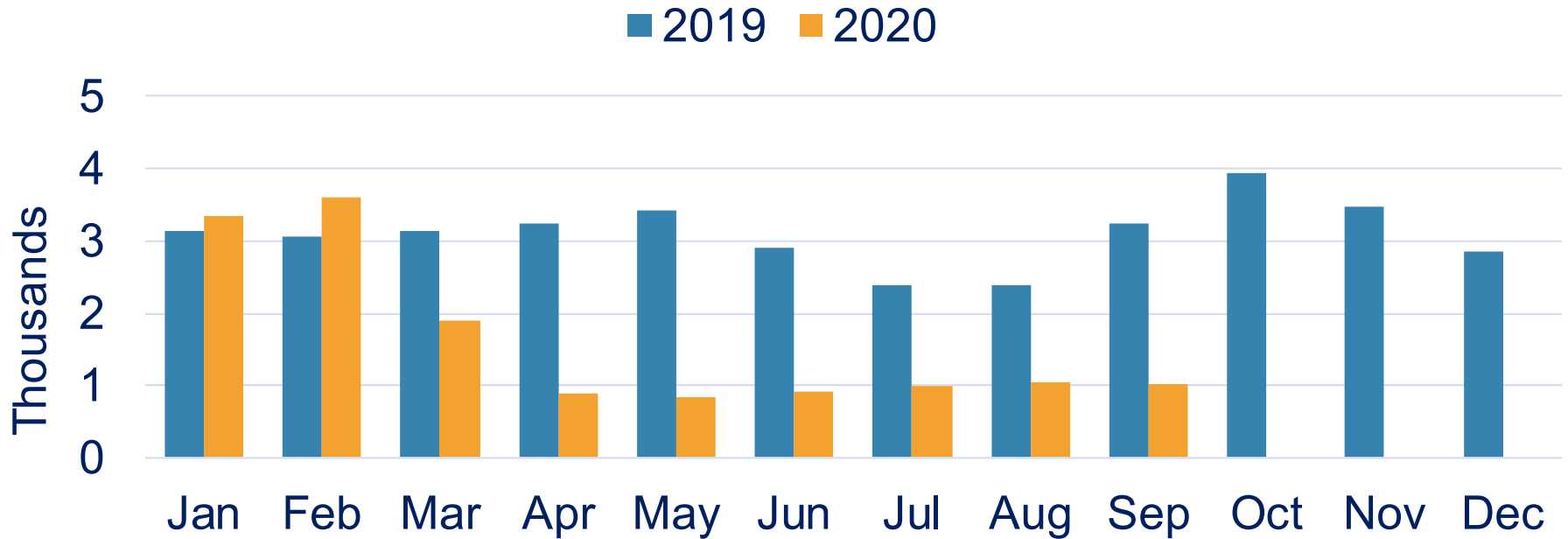Average Weekday Ridership
Link Light Rail

Average Weekday Ridership Sounder

Average Weekday Ridership
ST Express

Average Weekday Ridership
Tacoma Link

Conveyance Uptime – Link Elevators

YTD Through September 2020 *(including DSTT Stations)*

Target 97%

Elevators

DSTT Stations

2019
2020

Station	Value
UW	99.2
Capitol Hill	99.3
Westlake	85.1
University Street	85.9
Pioneer Square	99.0
International District	94.3
Beacon Hill	91.1
Mount Baker	99.2
TIBS	99.8
SeaTac	98.7
Angle Lake	99.5

SOUND TRANSIT
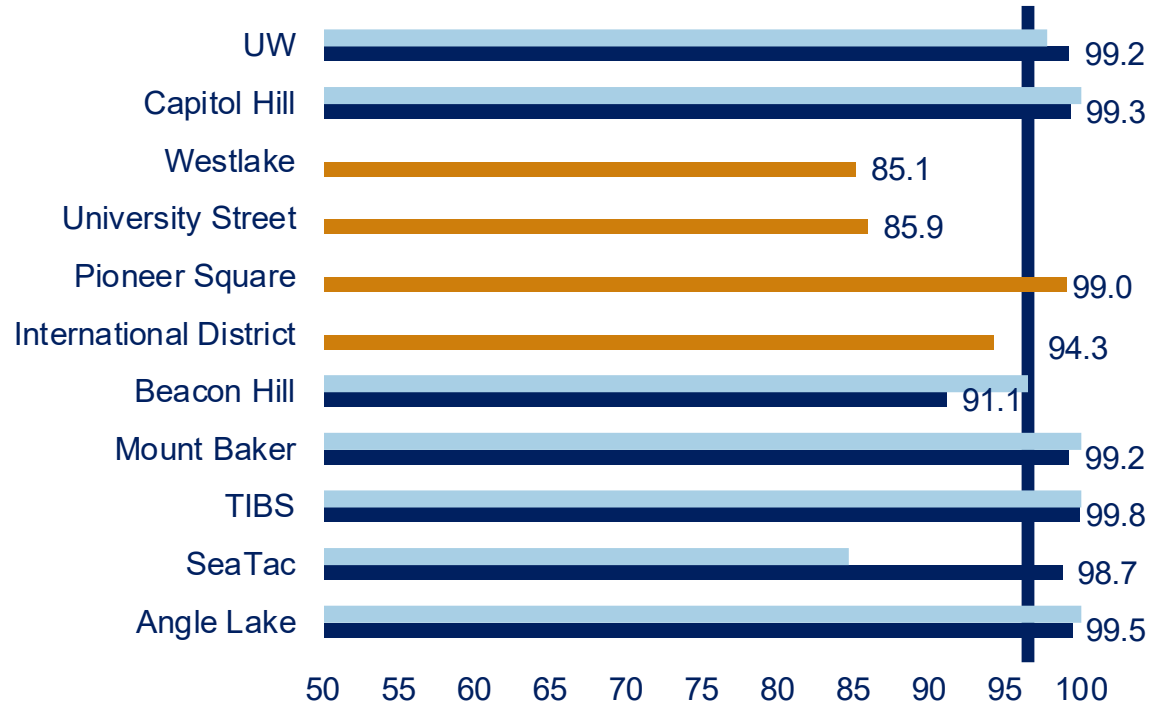
Conveyance Uptime – Link Escalators

YTD Through September 2020 *(including DSTT Stations)*

Target 95%

Escalators

- DSTT Stations
- 2019
- 2020

Station	Value
UW	98.6
Capitol Hill	96.5
Westlake	78.8
University Street	78.1
Pioneer Square	86.3
International District	94.3
Beacon Hill	*No escalator at Beacon Hill*
Mount Baker	98.2
TIBS	92.8
SeaTac	94.5
Angle Lake	93.8

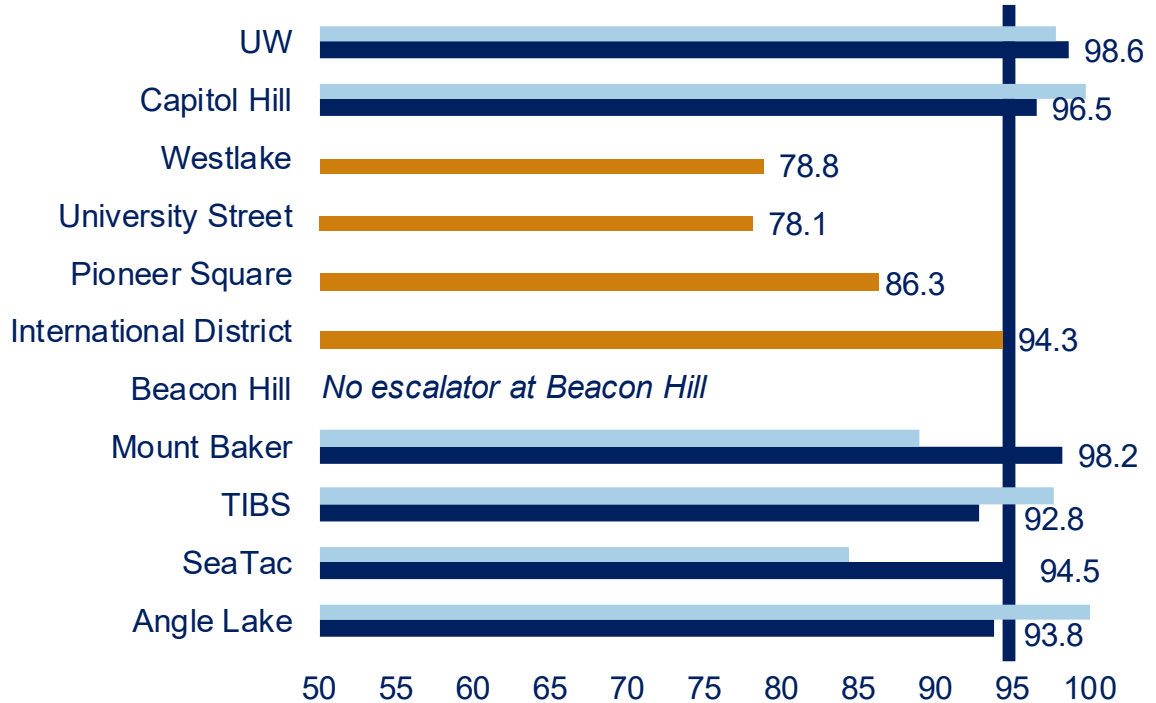SOUNDTRANSIT

Conveyance Uptime – Sounder/ST Express/Garage Elevators

YTD Through September 2020 *(including DSTT Stations)*

Target 97%

Elevators

Station	2020
Northgate Garage	99.4
Mukilteo Station	99.5
Mountlake Terrace FS	99.8
Everett Station	99.4
Issaquah P&R	99.6
Canyon Park FS	100
Federal Way TC	99.5
King Street Station	98.7
Kent Station	87.8
Auburn Station	99.8
Angle Lake Garage	99.4
Lakewood Station	99.8

2019
2020

50 55 60 65 70 75 80 85 90 95 100 105 110
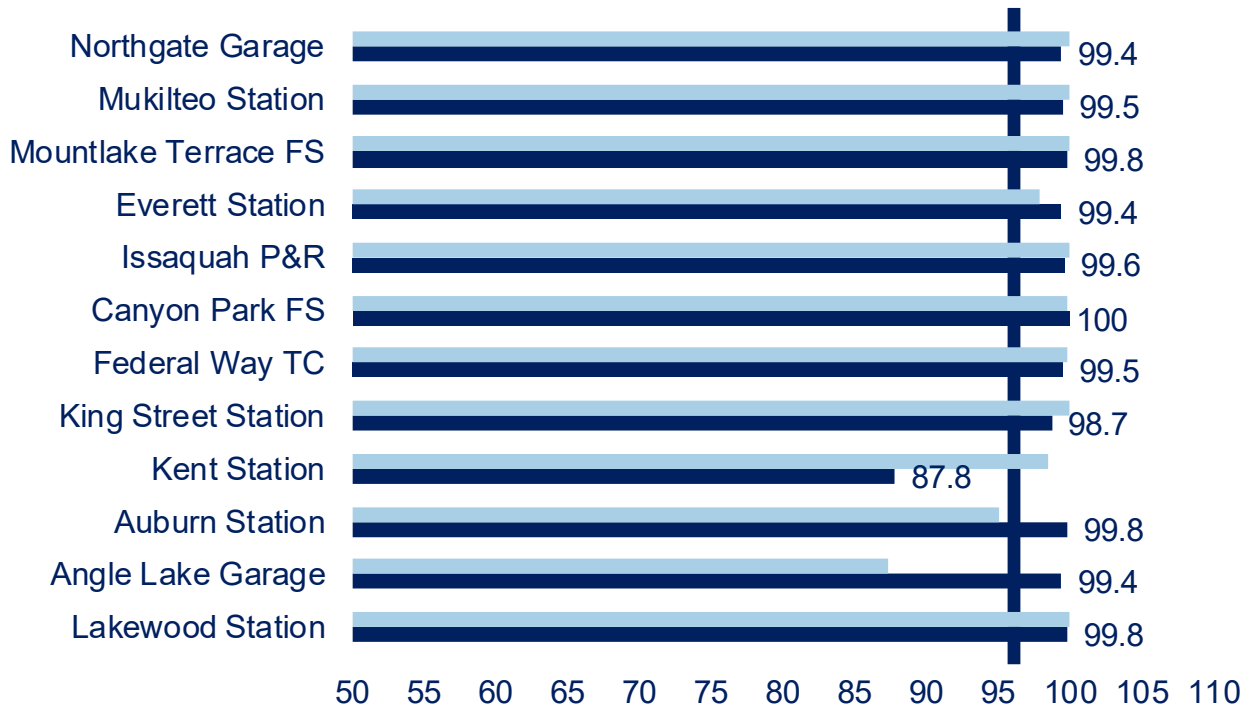
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Thank you.

SoundTransit

soundtransit.org

Link Passenger Count Dashboard

If you are using a mobile device, please rotate to landscape mode for the best experience.

Click the train to begin:

Safety is our highest priority at Sound Transit, and during the COVID-19 pandemic we've taken extra steps to help our passengers stay socially distanced while on our trains and buses.

We've also designed a new tool to help you plan your travel based on recent ridership data. While there's no guarantee that any given trip with have lower or higher ridership, these general patterns can help you plan your day for optimal social distancing.

https://www.soundtransit.org/ride-with-us/link-passenger-count-dashboard

SOUND TRANSIT