

# *Ridership Experience Metric Review*

*Data through October of 2020*

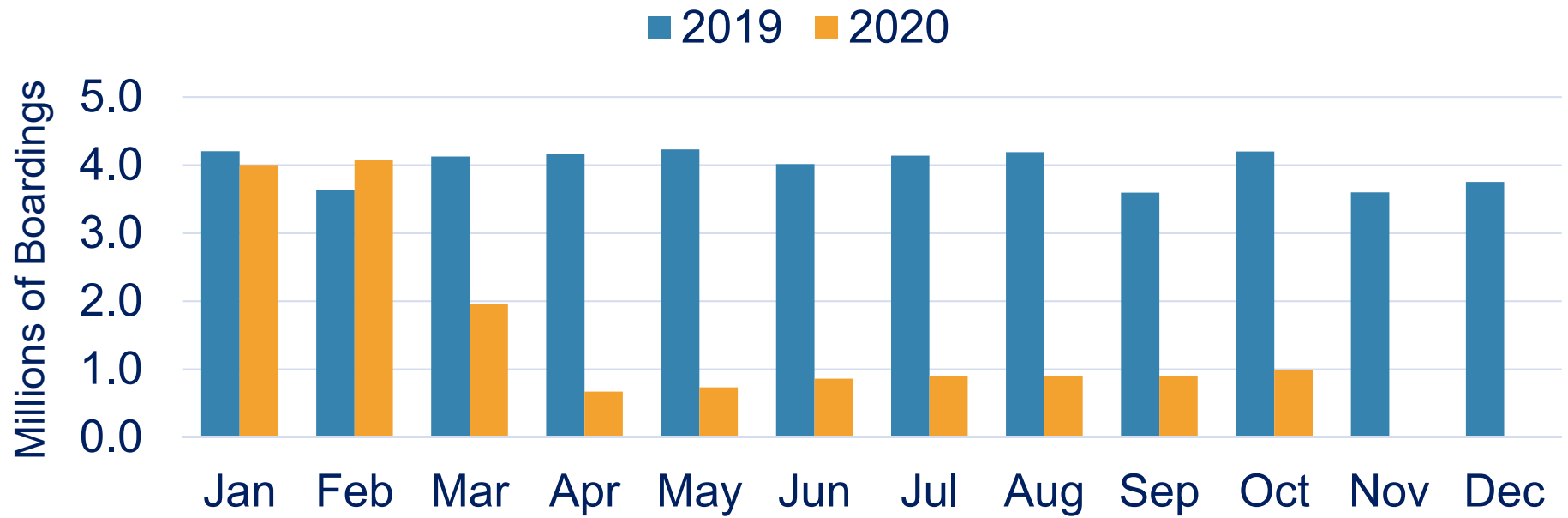
12/3/20



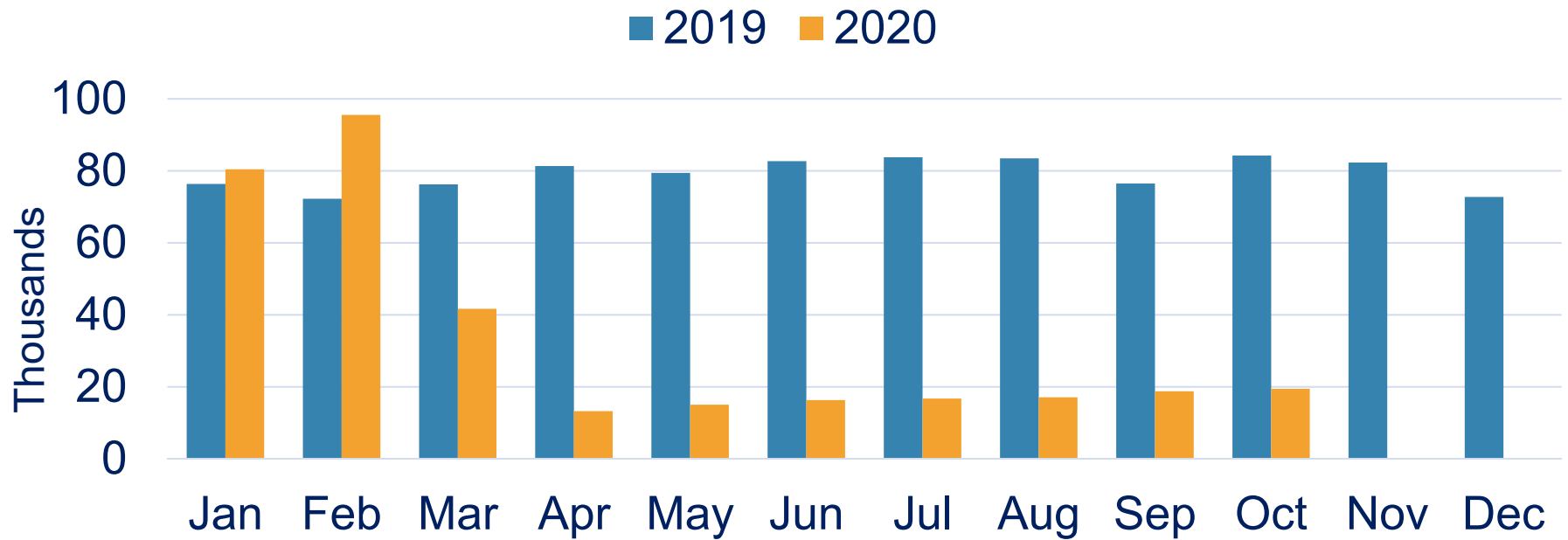
## *Why we are here*

- Provide a high level recap for ridership by mode and vertical conveyance data
- Today we are here to provide information

# Ridership - Total System



# Average Weekday Ridership Link Light Rail



# Passenger Confidence Metric on ST.org

Home / Ride with us / Link passenger count dashboard

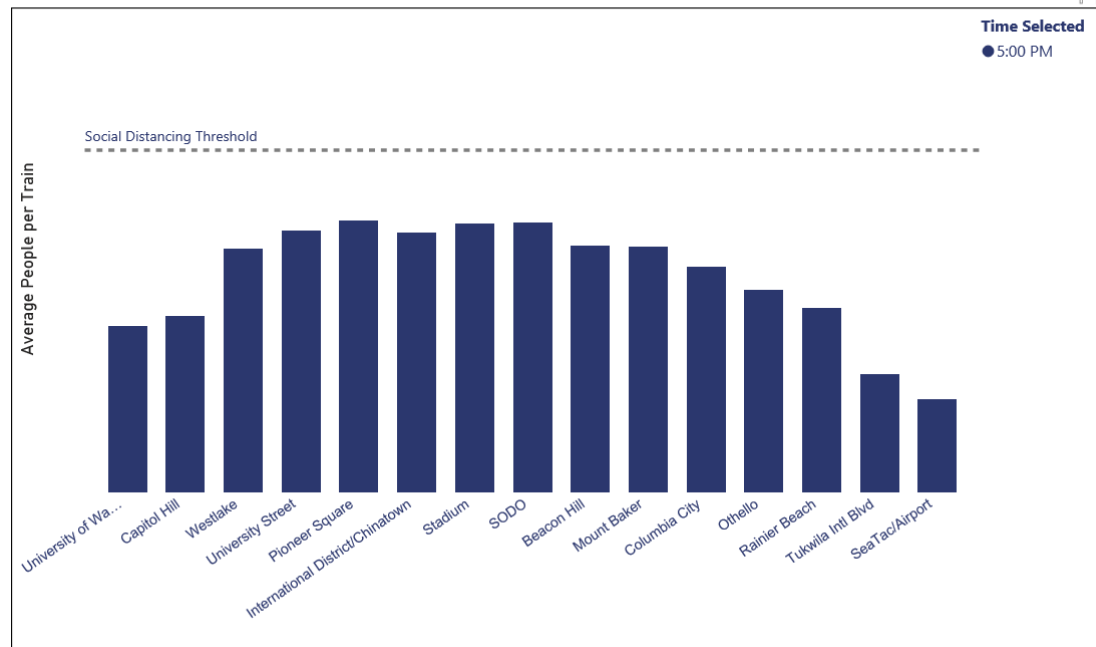
If you are using a mobile device, please rotate to landscape mode for the best experience.

Day: WEEKDAYS Direction: SOUTH

Choose one or more times to board link:

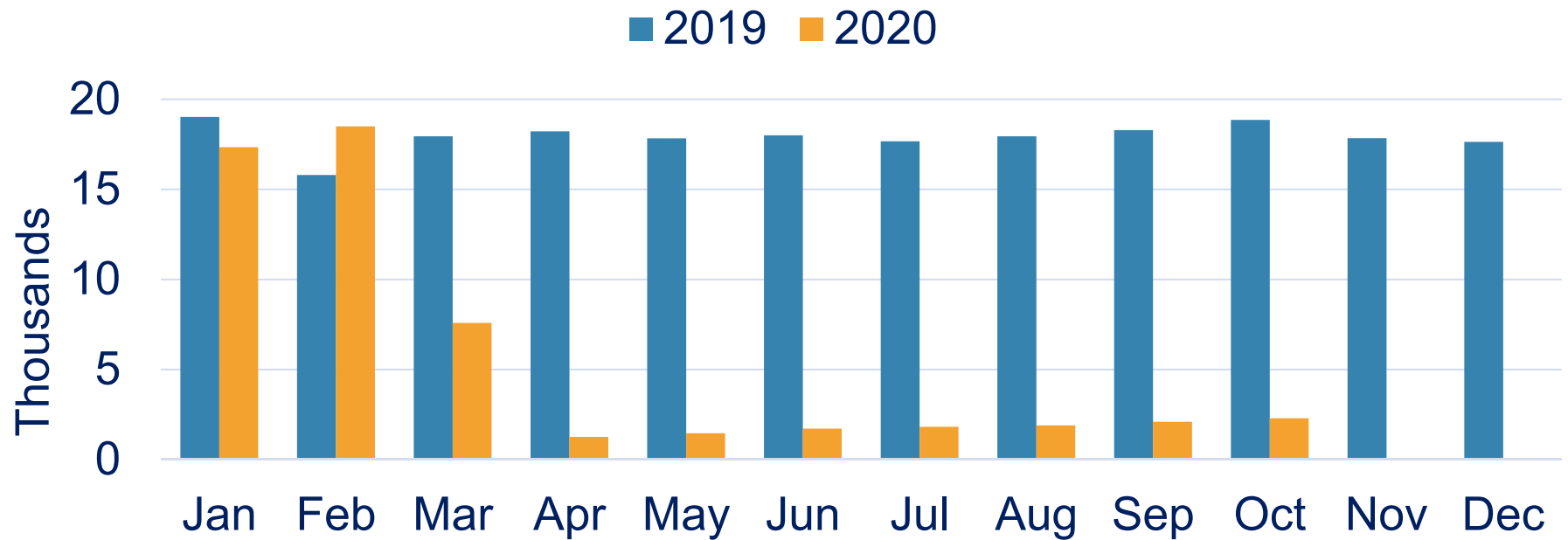
4:00 AM	2:00 PM
5:00 AM	3:00 PM
6:00 AM	4:00 PM
7:00 AM	5:00 PM
8:00 AM	6:00 PM
9:00 AM	7:00 PM
10:00 AM	8:00 PM
11:00 AM	9:00 PM
12:00 PM	10:00 PM
1:00 PM	11:00 PM

Arrival Time at Station  
(averaged by hour)

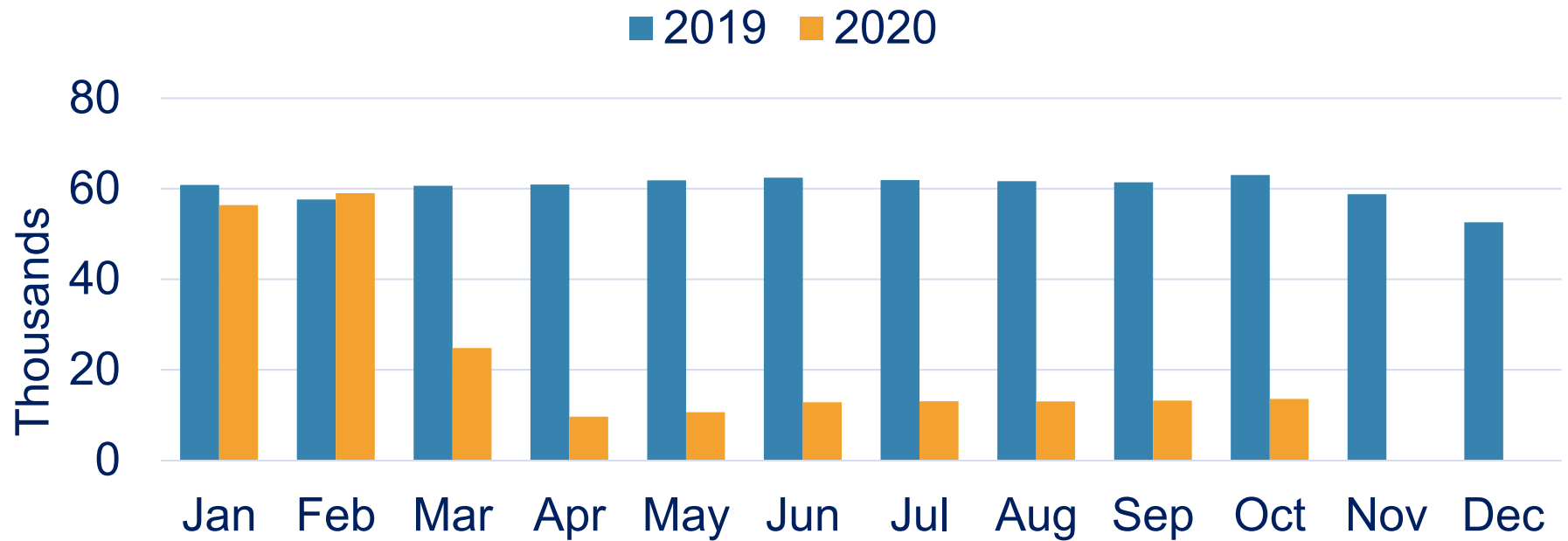


Note: Data is not real time. Data is an average of the number of people in train cars over the last 2 calendar weeks and is updated with a one day lag. There is no guarantee that a train car that has been below the threshold over the last 2 weeks will be below the threshold for any given trip.

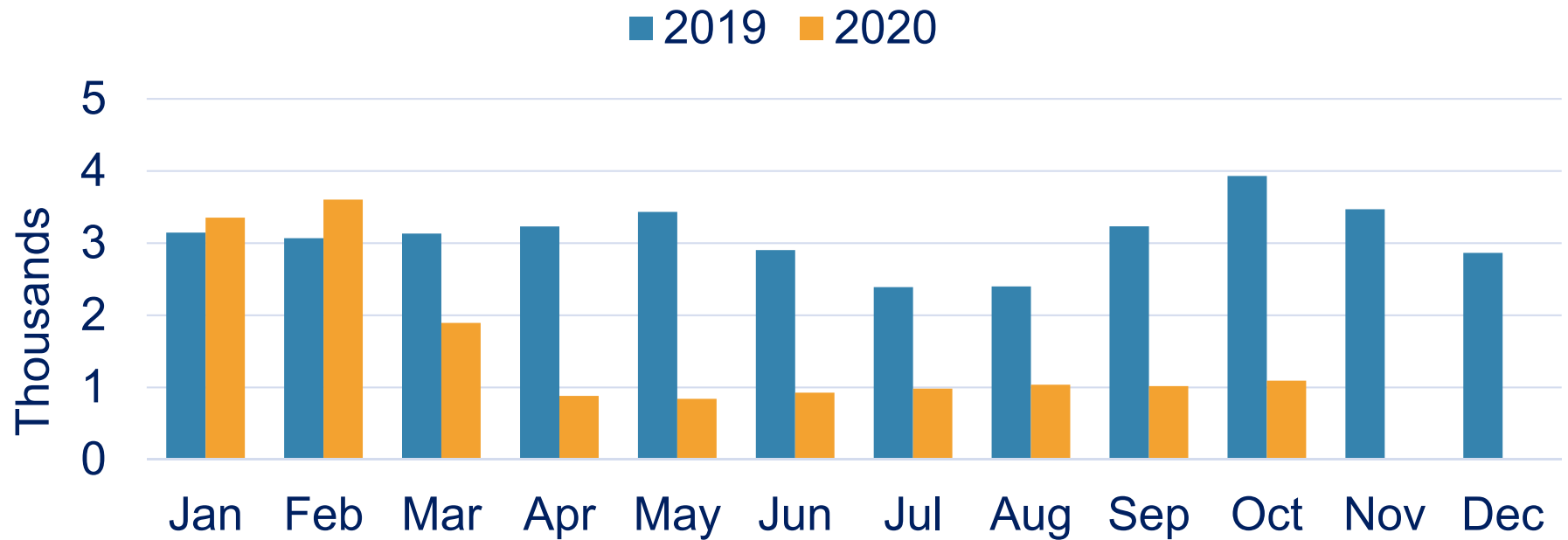
# Average Weekday Ridership Sounder



# Average Weekday Ridership ST Express



# Average Weekday Ridership Tacoma Link





# Conveyance Uptime – Link Elevators

YTD Through October 2020 (including DSTT Stations)

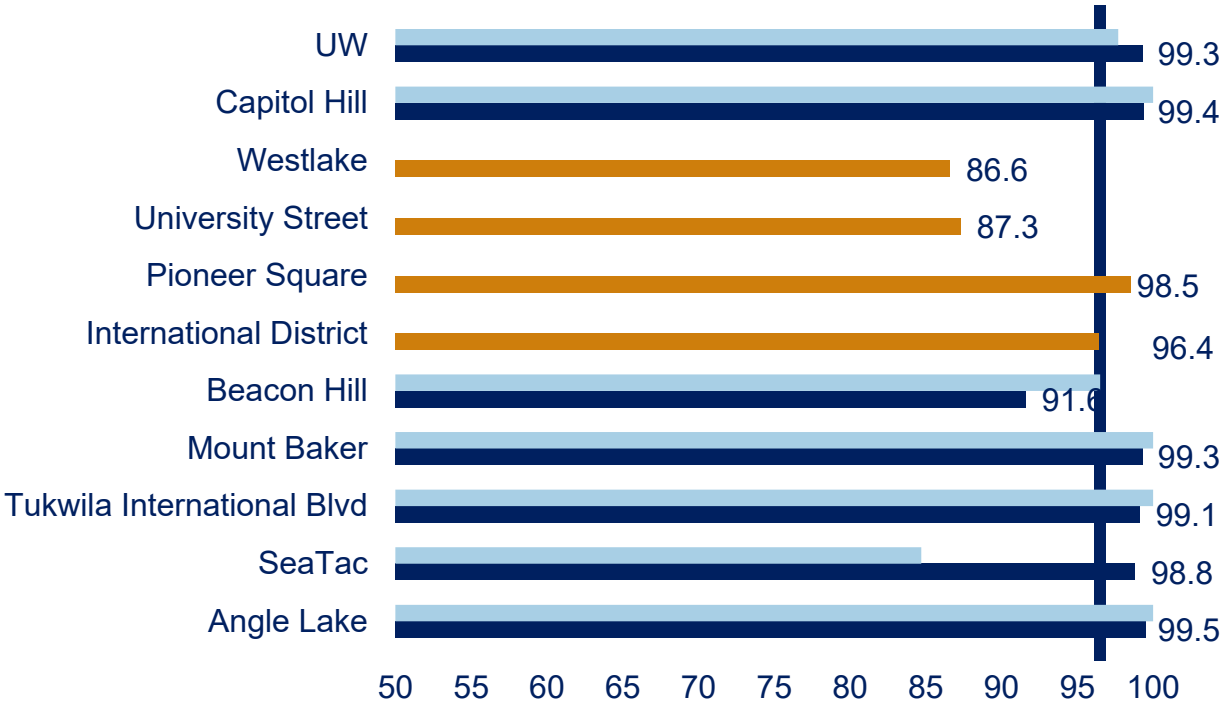
Target 97%



## Elevators

█ DSTT Stations

█ 2019  
█ 2020



# Conveyance Uptime – Link Escalators

YTD Through October 2020 (including DSTT Stations)

Target 95%

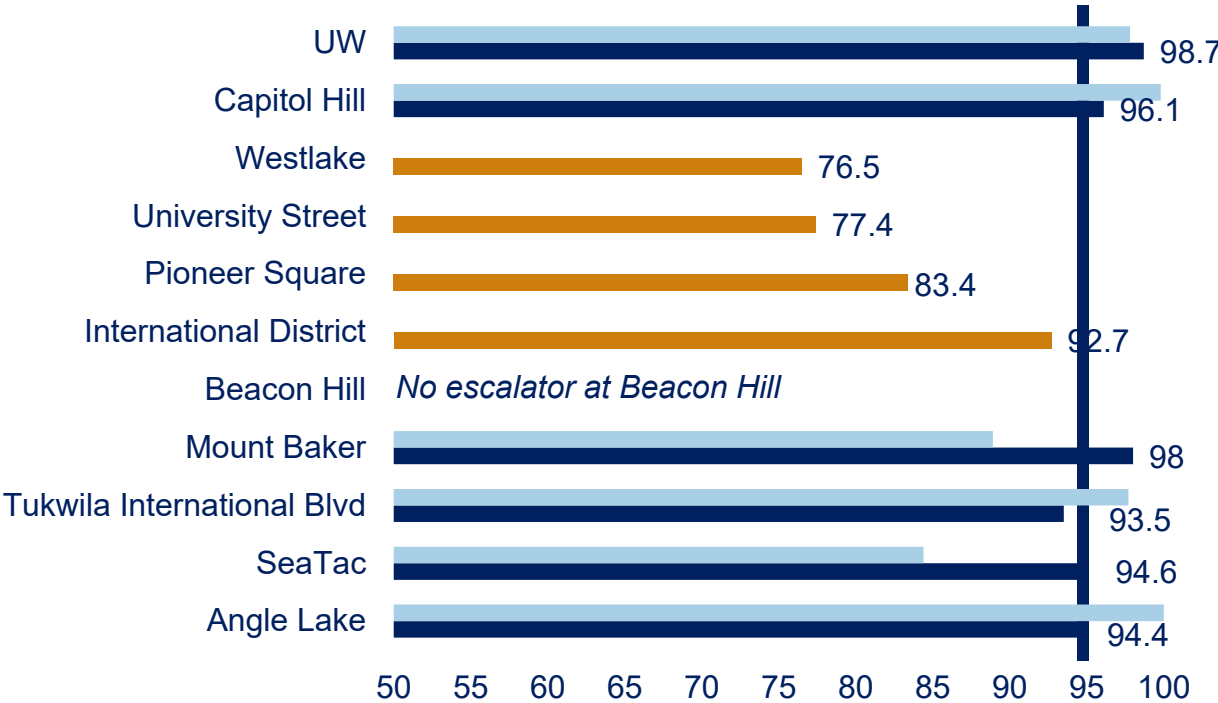


## Escalators

█ DSTT Stations

█ 2019

█ 2020



# Conveyance Uptime – Sounder/ST Express/Garage Elevators

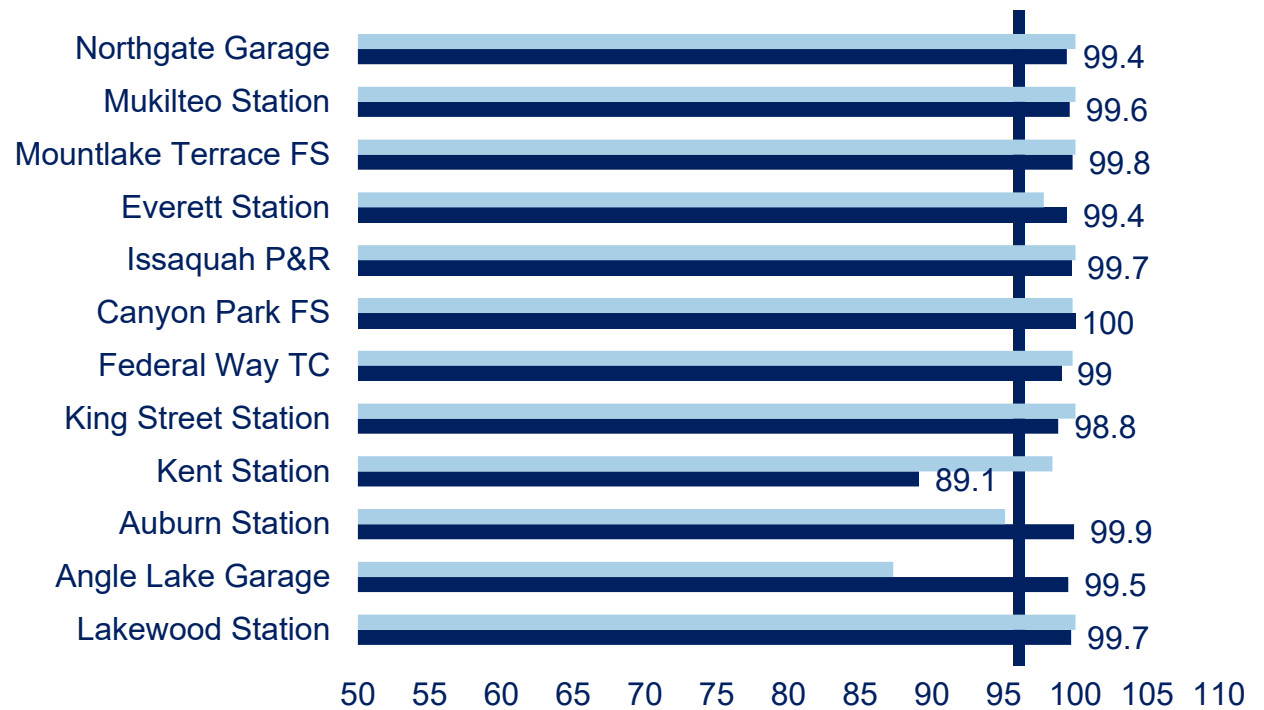
YTD Through October 2020 (including DSTT Stations)

Target 97%



## Elevators

2019  
2020



*Thank you.*



 [soundtransit.org](https://www.soundtransit.org)

