



## Agenda

**Rider Experience and Operations Committee Meeting**  
**Thursday, July 1, 2021**  
**1:00 p.m. to 3:00 p.m.**

### **\*\*Virtual Meeting via Video and Telephone Conference\*\***

To limit the spread of COVID-19, this meeting is taking place virtually. To hear the meeting audio, call 415-655-0002 or 206-207-1700, then enter access code: 187 443 4468 and pin code: #. To view the video stream:

<https://soundtransit.webex.com/soundtransit/onstage/g.php?>

[MTID=e0f6a68226bd550585142a2276f961cf9](https://soundtransit.webex.com/soundtransit/onstage/g.php?MTID=e0f6a68226bd550585142a2276f961cf9), if a password is not already entered, enter the following password: Agency.

### **Paul Roberts, Committee Chair, Presiding**

1. **Call to order**
2. **Roll call of members**
3. **Report of the Chair**
4. **CEO report**
5. **Public comment**

*The Rider Experience and Operations Committee is accepting virtual and written public comment on items on today's agenda. Individuals who would like to provide live virtual public comment via phone or computer [must sign-up in advance on the meeting page](#). Written comments can be submitted electronically via [emailtheboard@soundtransit.org](mailto:emailtheboard@soundtransit.org). Written comments received up to one hour before the meeting will be provided to Board members electronically during the meeting, comments received after that deadline will be provided to Board members after the meeting.*

### 6. **Business items**

#### For Committee Final Action

- A. **Minutes:** June 3, 2021, Rider Experience and Operations Committee Meeting
- B. **Motion No. M2021-39:** Authorizes the chief executive officer to execute a contract modification with Dell Marketing L.P. to provide technology software, hardware, and related maintenance services in the amount of \$1,405,109 for a total authorized contract amount not to exceed \$9,500,000, plus applicable taxes.
- C. **Motion No. M2021-40:** Authorizes the chief executive officer to execute a contract with Juniper Networks, Inc. and/or its Authorized Fulfillment Partners to provide Juniper network equipment, design, software and hardware maintenance and professional services for a total authorized contract amount not to exceed \$11,000,000, plus applicable taxes.

#### COMMITTEE CHAIR

**Paul Roberts**  
*Everett Councilmember*

#### VICE CHAIR

**Joe McDermott**  
*King County Council Vice Chair*

#### BOARD MEMBERS

**David Baker**  
*Kenmore Mayor*

**Debora Juarez**  
*Seattle Councilmember*

**Ed Prince**  
*Renton Councilmember*

**Nicola Smith**  
*Lynnwood Mayor*

**Peter von Reichbauer**  
*King County Councilmember*

**Victoria Woodards**  
*Tacoma Mayor*

#### CHIEF EXECUTIVE OFFICER

**Peter M. Rogoff**

**7. Reports to the Committee**

- 2022 Service Concepts
- Communities of Focus
- Performance Metrics Review – On time performance

**8. Executive Session** (If needed)

**9. Other Business**

**10. Next meeting:**

Thursday, August 5, 2021

1:00 p.m. to 3:00 p.m.

Virtually via WebEx

**11. Adjourn**