

# *Passenger Restrooms*

*Executive Committee*

*10/7/21*

# *Why we are here*

- Adopting a Passenger Restroom Policy and superseding Motion No. M98-67.

# Summary of Board Motion No. M2019-31

## **Staff had been asked to:**

- Review and propose updates to Motion No. M98-67
- Present low and no-cost opportunities for customer access to restrooms at future light rail stations
- Evaluate and recommend opportunities including wayfinding, requiring leased retail spaces to provide access, and on-site restrooms
- Provide suggestions for Board actions to expand restroom access
- Consider budget and proposed implementation plan

# Motion No. M98-67

## Restroom locations cited

- Northgate Transit Center, Bellevue Transit Center, King/Union Station, Everett Sounder Station, Tacoma Dome Sounder Station
- On board Sounder trains
- Additional restrooms may be provided when funding, staffing and maintenance arrangements can be made that do not affect Sound Transit's goal to meet budgets and schedules and in coordination with local jurisdictions





# Locations

## 9 Passenger Restroom Locations

- Decisions have been made on a project by project basis
- In addition to locations cited in Motion No. M98-67, restrooms are now located at
  - Auburn Sounder Station
  - Sumner Sounder Station
  - Federal Way Transit Center
  - SeaTac Airport Link Station
  - Tukwila Link Station

# Locations by 2024

## 16 Passenger Restroom Locations

- Lynnwood Link Extension (4 locations)
- Federal Way Link Extension (2 locations)
- Locations have been determined on a project-by-project basis and in conjunction with local jurisdictions



# *What are other agencies doing?*

*Common theme among the nine agencies we talked to:*

(LA Metro, Long Beach, Trimet, Valley Metro, Charlotte, Miami, Toronto, New York Metro, WMATA)

- Passenger Only
- Only at major hubs
- Within fare paid zones
- Locked and have to request access

# *Customer Restroom Criteria*

## *Sound Transit Working Group Recommended Passenger Restroom Criteria:*

- Minimum 10k boardings per day
- Multi-modal locations with 5 routes or more
- Approximately 20 min ride time between restroom access



# Total Operational Costs

Passenger Restroom Operational Costs	
Description	Average Annual Costs
Daily Cleaning	\$113,556
Security/Customer Service Presence	\$188,291
On-Call Maintenance	\$20,327
<b>Average Annual Cost Per Facility</b>	<b>\$322,174</b>

# Passenger Restroom System Costs

Direction	Facilities	Annual Costs*
Existing passenger restrooms	9	\$2,899,566
Planned passenger restrooms	14	\$4,510,430
Proposed policy criteria would add two additional passenger restrooms (Issaquah, Seattle Center)	16	\$5,154,777

\* Does not include design and engineering cost



## *Passenger Restrooms:*

Lynnwood, Mountlake Terrace, Shoreline North/185<sup>th</sup>, Shoreline South/145<sup>th</sup>, Northgate, Seattle Center, Bellevue, Issaquah International District/Chinatown, Tukwila Intl. Blvd, SeaTac/Airport, Kent/Des Moines, S 272<sup>nd</sup> Star Lake, Federal Way, Auburn, Sumner and all Sounder Trains

## *Other Transit Restrooms:*

Everett, Tacoma Dome

# Passenger Restroom

## **Staff Recommendations:**

- Provide passenger only restrooms strategically throughout the system in fare paid zones.
- Implement the standard restroom design and operational considerations to enhance safety and maintainability and passenger access.
- Use a mix of security and customer service presence to control and monitor the passenger restrooms.

*Questions?*

*Thank you.*



 [soundtransit.org](https://www.soundtransit.org)

