

Meanwhile...

Recent progress and upcoming milestones

8/26/21

Why we are here

- Share progress and what we've achieved during the pandemic and realignment.
- Look ahead at upcoming actions and milestones.
- No action – information only.

***Recent work and upcoming
milestones***

New line names introduced this fall

- Link becomes the **1** Line.
- Tacoma Link becomes the **T** Line.
- Sounder South becomes the **S** Line.
- Sounder North becomes the **N** Line.
- East Link launches as the **2** Line in 2023.
- Stride bus rapid transit lines will be **S1 S2 S3** upon launch.
- Future Link lines will be the **3** and **4** lines.



Passenger Information Management System/ (PIMS)

2022

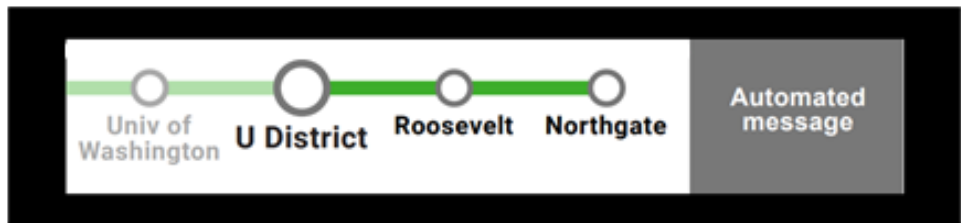
- Line name shield and color indicator in stations and on vehicles.
- Improved real-time arrival predictions.
- Scheduled and ad-hoc service alerts.
- Escalator/elevator outages.

1 Northgate Now
8m

T Tacoma 5m
Dome 12m

1 EMERGENCY
Exit the station immed

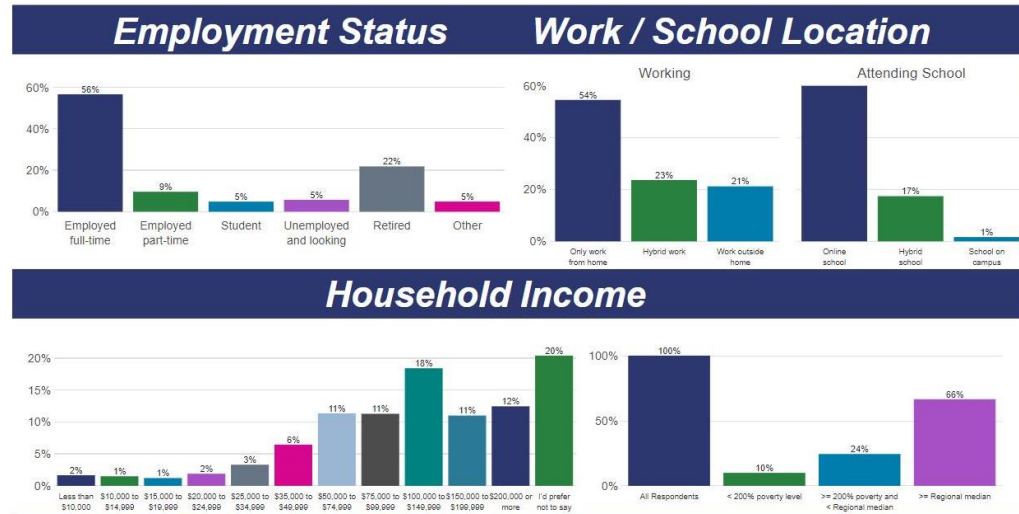
1 SERVICE ALERT
Train delayed due to m



Data-informed decision making

- Vastly improved passenger metrics now available.
- Regularly tracking ourselves against five categories:
 - Safe, Available, Dependable, Clean, Informed
- Regular reports to Board and public dashboard.

Employment and Income



ORCA updates

Early 2022

- New ORCA validators installed between Feb.-May
- New TVMs by March
- New website and app in Q1
- More payment options, faster and more responsive technology.



Sustainability

December 2020

- Link became the first light rail system to run on 100% clean energy.
- Hydro (Seattle, Tukwila stations)
- Wind energy (SeaTac stations)
- 2020 Sustainability Progress Report to come before Board this fall.



Transit-oriented development

- 2,500 housing units built or planned, 1,500 affordable.
- 614 units opening in 2022 at Roosevelt and First Hill.
- OMF-East development to have 500 units of housing and 400k sq ft of office space.



Spring District TOD

Affordable housing partnership with Amazon

- **\$100 million** to accelerate creation of up to **1,200** new affordable housing units on ST surplus properties near light rail stations.



*Alice Schobe, Global Director, Amazon in the Community
Peter Rogoff, Sound Transit CEO*

Parking management program

- Preparing to restart SOV/HOV permits as ridership recovers.
- Expanding program scope to include daily parking fees by the time East Link opens.
- Plans underway to bring on new vendor.



Fare Ambassador Pilot

- Program launch with two Fare Ambassador Supervisors & 11 Fare Ambassadors.
- 2-week training course.
- Aug. 30 Fare Ambassadors training in the system in new uniforms.

Fare Ambassadors are here!

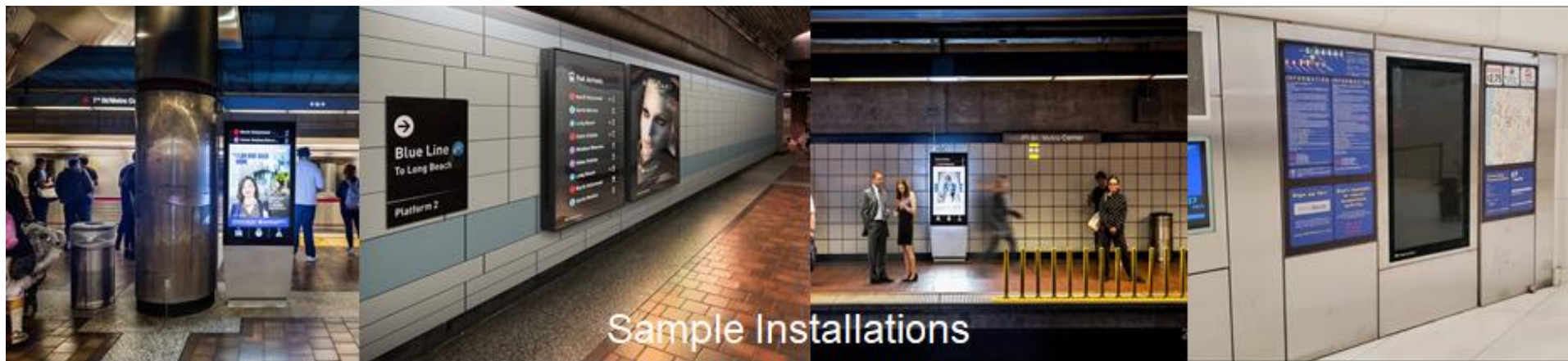
Answering questions. Checking fares. Helping passengers.

Embajadores de tarifas están disponible para ayudar, respondiendo a preguntas y verificando las tarifas.

 soundtransit.org/farehelp
800-201-4900
800-823-9230 Español



Digital signage & advertising Launches 2023



2022 Service Plan

Restoring service equitably



Rethink service to reflect new all-day travel patterns



Prioritize equity as we restore and add more service



Consider rider & community input



Prepare to add more service if ridership increases



Think ahead to changes arriving with future system expansion

2022 Service Plan – Sounder & Link

Sounder

S Line

- Restore pre-pandemic schedule (13 roundtrips) by September.

N Line

- Maintain two weekday roundtrips.

Link

1 Line

- Maintain Northgate service levels (Oct 2021).
- 8 min rush hour, 10 min midday/evening/weekend, 15 min early morning/late night.

T Line

- Open Hilltop extension and increase frequency to 10 min weekday/Sat and 20 min Sunday.

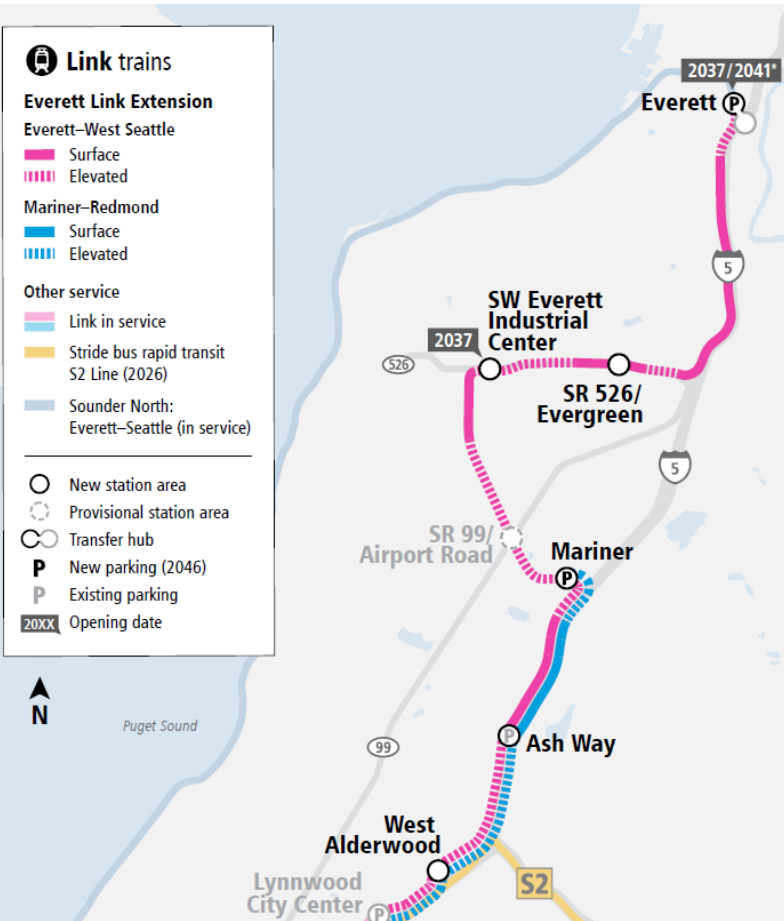
2022 Service Plan – ST Express

Prioritizing equity in service

- Focus on achieving service parity across the region.
- Increase Tacoma & Federal Way corridor service to every 15 mins all-day including weekends to match service levels on routes serving East King, North King and Snohomish Counties.
- Respond to continued growth in the South Corridor and recent ridership trends.
- Launching public engagement sooner than past service plans

Everett Link Extension and OMF North

- Kicked off alternatives development with interagency group in the spring.
- Launching early scoping and public engagement this fall.



Becoming an anti-racist organization

Proposed Anti-Racist Strategy

- Engaged more than 500 employees in developing this effort.

Building a culture of inclusion

- Ten diverse, employee-led groups.
- Implicit bias trainings required of all employees.
- Special training for people leaders.

Racial Equity Tools

- Five pilot projects applying toolkits to projects.

Disadvantaged Business Enterprise (DBE) Strategy & Goal

Board update coming later this year.

Portfolio Services Office

PSO Accountability

- Provide **core services**, including agencywide **tools, systems, processes**, and **oversight**.
- Establish accessible **standards and guidelines** (engineering authority, project controls, project management).
- Ensure that project teams have **adequate resources**.

Implementing realignment

- PSO as lead, closely collaborating with other depts.
- Incorporating Triunity's cost-control recommendations.
- Seeking additional revenue and financial capacity.

Strategic Business Services

Continuous Process Improvement

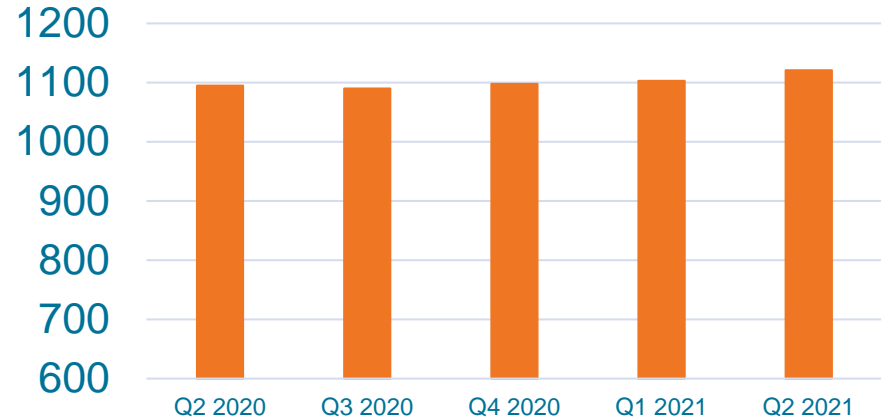
- Improving processes such as General Engineering Contracting, work orders, permitting with other jurisdictions.
- Developing processes for new PSO office.
- Developing standard and simple templates for policies, procedures, manuals and charters.
- Improved Records Management, including electronic signature paths, tagging systems and storage.

Staffing update

Maintained FTE level by redeploying staff

- Only 5 new FTEs over past 12 months.
- Significant internal moves to fill needed positions.
- Talent Connect program with temporary assignments and development opportunities for current staff.

Full-time employees



Q2 2021 FTE increase for operations positions related to system expansion openings

Progress update
System expansion



Northgate extension

Opening Day is October 2...just 37 days away.

- Link opens three new stations, extends to Northgate.
- 13 minutes from Northgate to Westlake, 5 minutes from Northgate-U District.
- Simulated service begins August 30.



Hilltop Tacoma Link Extension

Opens 2022

- **82% complete.**
- Recently expanded the Tacoma OMF to accommodate new vehicles.
- New LRVs arriving soon.



East Link Extension

Opens 2023

- **92% complete.**
- Stations and systems work continues.
- Pre-revenue testing scheduled to start fall 2022.

Stadium District



OMF-East
Opened May 2021



Lynnwood Link Extension

Opens 2024

- **44% complete.**
- Focus currently on guideway, track, wall, station, and garage construction.

Stadium District





Federal Way Link Extension

Opens 2024

- **36% complete.**
- Guideway and column construction continues.

Stadium District





Downtown Redmond Link Extension

Opens 2024

- **33% complete**
- Recently announced new TIFIA loan funding.
- Site clearance, column placement, and other heavy construction continues.



Light rail vehicle fleet expansion

Ongoing

- 152 Siemens vehicles ordered through 2024.
- 46 vehicles received and onsite at OMF-Central and OMF-E, and 24 in service.

Stadium District



Puyallup Station Parking & Access

Opens 2022

- **35% complete**
- Current work includes topping off garage and erecting pedestrian bridge.

Stadium District

Thank you.



 [soundtransit.org](https://www.soundtransit.org)

