



## Agenda

### Rider Experience and Operations Committee Meeting

Friday, July 15, 2022 **\*\*NOTE DATE\*\***

1:00 p.m. to 3:00 p.m.

Ruth Fisher Boardroom  
Union Station  
401 S. Jackson St.  
Seattle, WA

#### **\*\*Hybrid Meeting – In person and Video/Telephone Conference\*\***

To participate in the meeting via video conference:

<https://soundtransit.webex.com/soundtransit/onstage/g.php?>

[MTID=efe25b9aa72f0d812cfd21bbb78ef87ed](https://soundtransit.webex.com/soundtransit/onstage/g.php?MTID=efe25b9aa72f0d812cfd21bbb78ef87ed), if a password is not already entered, enter the following password: Agency.

To participate in the meeting via telephone conference: Call 415-655-0001 or 206-207-1700, then enter access code: 2496 509 7945 and pin code: #.

#### **Kristina Walker, Committee Chair, Presiding**

1. **Call to order**
2. **Roll call of members**
3. **Report of the Chair**
4. **CEO report**
5. **Public comment**

*The committee is accepting public comment on today's agenda items and on topics within the committee's purview in the following formats:*

**Written public comment:** Written comments can be submitted electronically via [emailtheboard@soundtransit.org](mailto:emailtheboard@soundtransit.org). Written comments received up to one hour before the meeting will be provided to Board members electronically during the meeting, comments received after that deadline will be provided to Board members after the meeting.

**In person public comment:** Individuals who would like to provide in person public comment must sign up in the Ruth Fisher Boardroom before the meeting begins. The sign-up sheet is available 30 minutes before the scheduled meeting start time.

**Virtual public comment:** Individuals who would like to provide virtual public comment via phone or computer **must sign-up in advance on the meeting page**. The virtual sign-up sheet is open from 8:00am until 5 minutes before the scheduled meeting start time.

6. **Business items**

For Committee Final Action

- A. **Minutes:** June 2, 2022, Rider Experience and Operations Committee Meeting

#### COMMITTEE CHAIR

**Kristina Walker**  
*Tacoma Councilmember*

#### VICE CHAIR

**Ed Prince**  
*Renton Councilmember*

#### BOARD MEMBERS

**David Baker**  
*Kenmore Councilmember*

**Christine Frizzell**  
*Lynnwood Mayor*

**Debora Juarez**  
*Seattle Councilmember*

**Kim Roscoe**  
*Fife Mayor*

**Dave Upthegrove**  
*King County Councilmember*

**Peter von Reichbauer**  
*King County Councilmember*

#### INTERIM CHIEF EXECUTIVE OFFICER

**Brooke D. Belman**

- B. **Motion No. M2022-58:** Authorizing the chief executive officer to execute a contract modification with Dell Marketing L.P. to provide technology software, hardware, and related maintenance services in the amount of \$1,500,000 for a total authorized contract amount not to exceed \$11,000,000, plus applicable taxes.
- C. **Motion No. M2022-59:** Authorizing the chief executive officer to execute a contract modification with Cambridge Systematics to fund the contract in the amount of \$1,000,000 for a new total authorized aggregate contract amount not to exceed \$3,500,000.
- D. **Motion No. M2022-60:** Authorizing the chief executive officer to execute a contract modification with Hansell Tierney, Inc., Kelly Services, Inc., TEKSystems, Inc., and Robert Half International Inc., for Information Technology Temporary Staffing Services in the amount of \$4,000,000 for a new total authorized aggregate contract amount not to exceed \$17,000,000.
- E. **Motion No. M2022-61:** Authorizing the chief executive officer to execute a contract modification with PPC Solutions, Inc. to increase the contract amount for mobile patrol security services in the amount of \$2,000,000 for a new total authorized contract amount not to exceed \$4,000,000.
- F. **Motion No. M2022-62:** Authorizing the chief executive officer to execute a contract modification to a piggyback contract with Cascadia Global Security to provide security guard services in the amount of \$2,000,000 for a new total authorized contract amount not to exceed \$4,000,000.

For Recommendation to the Board

- G. **Resolution No. R2022-20:** (1) Establishing a Zero Youth fare on Sound Transit services effective September 1, 2022 by superseding the fare rates established in Resolution No. R2020-28 for youth riders on all Sound Transit services with \$0, as shown in Attachment A, and (2) directing staff to develop a report of Youth ORCA ridership on an annual basis.

**7. Reports to the Committee**

- At grade crossings safety work
- Future ready
- Stride Bus Rapid Transit program update and start-up activities

**8. Executive Session** (If needed)

**9. Other Business**

**10. Next meeting:**

August 4, 2022

1:00 p.m. to 3:00 p.m.

Ruth Fisher Boardroom and Virtually via WebEx

**11. Adjourn**