



Agenda

Rider Experience and Operations Committee Meeting
Thursday, December 1, 2022
1:00 p.m. to 3:00 p.m.

Ruth Fisher Boardroom
Union Station
401 S. Jackson St.
Seattle, WA

****Hybrid Meeting – In person and Video/Telephone Conference****

To participate in the meeting via video conference:
<https://soundtransit.webex.com/soundtransit/j.php?MTID=m12130170a47eeb1b52d65e9bbd89280c>, if a password is not already entered, enter the following password: Agency.

To participate in the meeting via telephone conference: Call 415-655-0001 or 206-207-1700, then enter access code: 248 181 84459 and password: 243629

Kristina Walker, Committee Chair, Presiding

1. **Call to order**
2. **Roll call of members**
3. **Report of the Chair**
4. **CEO report**
5. **Public comment**

The committee is accepting public comment on today's agenda items and on topics within the committee's purview in the following formats:

Written public comment: Written comments can be submitted electronically via meetingcomments@soundtransit.org. Written comments received up to one hour before the meeting will be provided to Board members electronically during the meeting, comments received after that deadline will be provided to Board members after the meeting.

In person public comment: Individuals who would like to provide in person public comment must sign up in the Ruth Fisher Boardroom before the meeting begins. The sign-up sheet is available 30 minutes before the scheduled meeting start time.

Virtual public comment: Individuals who would like to provide virtual public comment via phone or computer must sign-up in advance on the virtual sign-up sheet. The virtual sign-up sheet is open from 8:00am until 5 minutes before the scheduled meeting start time.

6. **Business items**

For Committee Final Action

- A. **Minutes:** November 3, 2022, Rider Experience and Operations Committee Meeting

COMMITTEE CHAIR
Kristina Walker
Tacoma Councilmember

VICE CHAIR
Ed Prince
Renton Councilmember

BOARD MEMBERS
David Baker
Kenmore Councilmember

Christine Frizzell
Lynnwood Mayor

Debora Juarez
Seattle Councilmember

Kim Roscoe
Fife Mayor

Dave Upthegrove
King County Councilmember

Peter von Reichbauer
King County Councilmember

CHIEF EXECUTIVE OFFICER
Julie Timm

- B. **Motion No. M2022-87:** Recommending that the Finance and Audit Committee forward the Enhancement, State of Good Repair, Administrative and Transit Operations portions of the Proposed 2023 Budget and Transit Improvement Plan to the Board with a do-pass recommendation.
- C. **Motion No. M2022-88:** Authorizing the chief executive officer to execute a five-year contract with ten one-year options to extend with Woojin IS America, Inc. to upgrade the electronic systems for 62 light rail vehicles and provide maintenance services in the amount of \$31,844,776, with 13 percent contingency of \$4,104,560, for a total authorized contract amount not to exceed \$35,949,336, plus applicable taxes, contingent upon Board approval of the Proposed 2023 Budget through Resolution No. R2022-35.
- D. **Motion No. M2022-89:** Authorizing the chief executive officer to execute a one-year contract with four one-year options with Plantscapes Incorporated to provide systemwide landscaping and irrigation maintenance and on-call services for a total authorized contract amount not to exceed \$3,309,083 plus applicable taxes, contingent upon Board approval of the Proposed 2023 Budget through Resolution No. R2022-35.

Recommendation to the Board

- E. **Motion No. M2022-90:** (1) Authorizing the chief executive officer to execute an amendment to the Joint Operating Agreement with the City of Tacoma for the Hilltop Tacoma Link Extension; and (2) ratifying the Memorandum of Understanding with the City of Tacoma for waiver of mutual non-payment for services under the Joint Operating Agreement.
- F. **Motion No. M2022-91:** Authorizing the chief executive officer to execute an amendment to the Tacoma Link Right of Use Agreement with the City of Tacoma for the Hilltop Tacoma Link Extension.

7. **Reports to the Committee**

- REO Metrics Performance Report
- Update on Fare Ambassadors Program
- Presentation on ORCA 2.0

8. **Executive Session** (If needed)

9. **Other Business**

10. **Next meeting:**

January 19, 2023 ****NOTE DATE****
1:00 p.m. to 3:00 p.m.
Ruth Fisher Boardroom and Virtually via WebEx

11. **Adjourn**