

*12/1/2022 Rider Experience and Operations
Committee Meeting Written Public
Comment Submissions*

Submissions

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Hello and thank you to the Board and the new CEO Julie Timm.

I love the link light rail. However, some existing stations need to be maintained more regularly.

(Westlake & International especially) and a few others.

Improvements such as brighter lighting would enhance overall appearance in addition to safety as well as broken lighting repairs done more quickly.

Cleanup should include not just trash but pressure washing the ground for urine smells and pressure washing exterior wall areas and seating where grime and dirt that have accumulated over time.

Replacement of escalators in older stations must be looked at as well as a more timely repair for current older escalators. Two escalators are broken at Westlake station today. They are constantly broken.

Budget needs to be increased for maintenance overall at busier stations.

Please make Seattle and our Link light rail system the envy of other cities by keeping it clean and beautiful.

I encourage you all to take a visit Tokyo to check out the transportation system. The best in the world.

Thank you for your listening to my comments.

Emily Kitamura