Title VI Program Update

Rider Experience & Operations Committee 8/4/22



Why we are here

- 2022 Title VI Program overview
- Updates & next steps to the 2022 Title VI Program
- Request that the Title VI Program be moved forward to the full Board for approval



Title VI of the Civil Rights Act of 1964

Prohibits discrimination based on race, color, or national origin in federally funded programs.

- Recipients of federal financial assistance are required to ensure their activities are in compliance with Title VI regulations.
- FTA guidelines require transit providers to submit a complete Title VI Program every three years even if there are elements that are unchanged from the previously approved Program.



Key updates to the Title VI program

Title VI Program Requirements/Elements	Updates from 2019 submission
Title VI Notice to the Public and complaint process	 Revised the complaint process to provide better access for riders including limited English proficient populations.
Language Assistance and Public Participation Plan	 Includes steps taken since 2019 to: Ensure language access particularly in rider communications. Ensure equitable engagement of historically excluded communities.
Service Monitoring Report (SMR)	 2022 report findings and mitigation strategies Measures service performance and distribution of transit amenities Full presentation provided at August REO and full board meetings.



Key updates to the Title VI program cont'd

Title VI Program Requirements/Elements	Updates from 2019 submission
Major Service Change and Disparate Impact and Disproportionate Burden Policy (DIDB)	 A new Disparate Impact and Disproportionate Burden Policy was adopted by the board in July. This action combined and superseded the two previous policies.
Service and Fare Equity Analyses (SAFEs) including EJ analyses for low-income populations (E.O. 12898)	Northgate SAFESounder Fare ChangeYouth Fares
Title VI analysis for determination of site/location of facilities	OMF SouthMOWN Memo



Next steps for Title VI Program

- August 25, 2022: final Board action
- October 1, 2022: submittal of Title VI Program
- Prepare for 2025 Title VI Program Update



Questions?

Thank you.



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