



Motion No. M2023-08

Contracts for Systemwide Public Safety and Security Services

Meeting:	Date:	Type of action:	Staff contact:
Rider Experience and Operations Committee	01/19/2023	Recommend to Board	David Wright, Chief Safety Officer
Board	01/26/2023	Final action	Ken Cummins, Director of Public Safety

Proposed action

Authorizes the chief executive officer to execute four individual contracts with Universal Protection Service, LP dba Allied Universal Security Services, PPC Solutions Inc, Inter-Con Security Systems, Inc., and PalAmerican Security, Inc. to provide Sound Transit with public safety and security services in individual contract amounts that may exceed \$2,000,000 each provided that the aggregate total of all four contracts does not exceed \$250,000,000 over a six-year period with each contract having an initial term of four years with two one-year options to extend.

Key features summary

- Public safety and security services provided in these contracts include general security, station security, mobile security, transit security, and Public Security Operation Center (PSOC, and formerly the SOC) operations based on approved schedules and set rates.
- These contracts provide public safety and security services for all Sound Transit-owned and operated facilities in King, Pierce, and Snohomish counties including all administrative offices and maintenance facilities. Public safety and security services are also provided onboard in-service Sounder, Link, and Tacoma Link vehicles.
- These contracts include estimated service hours for safety and security services for the following extension projects; Tacoma Link, Lynnwood Link, East Link, Downtown Redmond Link, and Federal Way Link to include post-substantial completion and pre-revenue security services (the list of extensions may change depending on construction schedules). These contracts also include estimated service hours for the start-up Sound Transit's Stride Bus Rapid Transit system.
- The contracts will replace the following current contracts, which expire on the following dates, respectively: Securitas Security Services USA, on December 31, 2023; PPC Solutions Inc., on May 31, 2023;and Cascadia Global Security, on July 31, 2023. The current contracts will not be utilized anymore once the contracts are approved.
- The total authorized amount will cover all six potential years of the four security contracts. Services provided under these contracts are non-taxable.
- The contracts include equipment such as vehicles, items to equip each officer, and electronic stations for officer communications.

Background

The Board Security, Law Enforcement, and Emergency Management Policy, adopted in Resolution No. R2017-14, shows Sound Transit's commitment to providing a safe and secure environment for

passengers, employees, contractors, emergency responders, and the public by providing security and/or enhanced law enforcement services as necessary to address quality of life issues and promote community confidence. Working in conjunction with the agency's contracted law enforcement, the contracted security provider provides the majority of the personnel executing Sound Transit's Public Safety and Security strategy.

Sound Transit determines the staffing hours needed for its facilities and services. The contractor determines staffing levels and numbers. Costs for contracted services are based on the actual hours of service provided.

Services provided will be in five functional areas:

- (1) General Security will provide customer service, uniformed presence, and patrols at administrative and support facilities such as the downtown campus and Operations and Maintenance Facilities.
- (2) Station Security will provide customer service, uniformed presence, and patrols of specific stations and transit centers for Sounder, 1-Line, 2-Line, future Link Lines, and Tacoma Link.
- (3) Transit Security will provide customer service, uniformed presence, and patrols on-board in-service Sounder, Link, and Tacoma Link vehicles.
- (4) Mobile Patrols will provide customer service, uniformed presence, and patrols at all Sound Transit Facilities, including substantially complete future facilities, and support general and station security during significant incidents.
- (5) Public Security Operation Center (PSOC) will provide 24/7 dispatch and coordination for all security services. The PSOC will coordinate security response with the Link Control Center, Sounder Operations, and Law Enforcement for safety and security incidents occurring within Sound Transit. The PSOC will monitor CCTV and respond to customer inquiries and requests for assistance via telephone, email, text, or emergency call stations. The PSOC will also serve as an information hub to Public Safety, Facilities, Customer Service, Station Agents and other departments, during service interruptions and significant incidents and events.

In addition, contracted security will provide as needed services to various Sound Transit business units such as Facilities, Property Management, Community Outreach, and the Capital Project teams.

Procurement information

A Request for Proposals (RP 0004-22, dated, May 12, 2022) was issued for security services with an intent for multiple awards. Evaluation committee members were provided with the Proposals and evaluated the firms using the evaluation criteria provided in the RFP. The Evaluation team determined the consensus scores for each evaluation criterion for each submittal. The proposals were also evaluated for compliance to the agency's Responsible Contractor Policy, including commitment to workers, training, wage violations, and state occupational safety and health violations.

Nine proposals were received. Based on the initial evaluation score summary, a competitive range was established by the Evaluation Committee. Six proposals were within the competitive range and participated in revised proposals.

The four firms selected for award, Allied Universal, Inter-con Security Services, PalAmerican Security and PPC Solutions Inc., were identified as the most advantageous proposers. A responsibility check was conducted on each firm which determined, to the satisfaction of the Procurement, Contracts and Agreements Division (PCA), that the firms have the ability to fulfill the contract's expectations, are in compliance with the Responsible Contractor Policy, and are therefore eligible for award.

Fiscal information

The proposed action will be funded from the Services category within the Safety department's annual operating budget. The Services category budget is \$43,324,800, of which a total of \$22,866,150 is estimated to be spent in 2023 and is within the agency's budget authority. After approval of this action, the remaining annual budget amount will be used to fund other department expenditures anticipated in the 2023 annual budget. These services are non-taxable.

The balances of the contracts will be included in future annual budget requests. These four new contracts are replacing the contract with the current vendor. The long-term financial plan projects costs for contracted external security services spending annually. The projected costs of the four new security vendors are within the current long-range financial plan projection for third-party security services. This action does affect not impact the affordability of the long-range financial plan.

Safety Department (SFT)

(in thousands)

Cost Category	2023 Annual Operating Budget ¹	YTD Actuals ²	This Action (Current Year Impact Only)	YTD Actuals Plus Action (Current Year Only)	Remaining Annual Operating Budget
Salaries and Benefits	\$14,085		\$	\$	\$14,085
Services	43,325		22,866	22,866	20,459
Materials and Supplies	598				598
Utilities	7				7
Miscellaneous	237				237
Leases and Rentals					
Total Annual Operating Budget	\$58,251		\$22,866	\$22,866	\$35,385

Contract Spending Plan	Forecasted Spend for Remainder of			Total
	Spending to Date ³	2023	Future Spending	
Total Security Services Contracts		\$22,866	\$227,134	\$250,000

Contract Detail	Board Approved Contract Value	Proposed Action	Proposed Revised Board Approved Contract Value
Allied Universal Security Services		\$57,000	\$57,000
PPC Solutions Inc		65,000	65,000
Intercon Security		71,000	71,000
PalAmerican Security		57,000	57,000
Contingency			
Contract Sub-Total (without taxes)	\$	\$250,000	\$250,000
Estimated Taxes			
Contract Total (with taxes)	\$	\$250,000	\$250,000
Percent Contingency	0%	0%	0%

Notes:

¹2023 Annual Operating Budget is located on page 47 of the 2023 Financial Plan and Proposed Budget.

²No actuals as of January 9, 2023.

³No spending as of January 9, 2023

Disadvantaged and small business participation

Sound Transit promotes and encourages small business participation, which also includes disadvantaged business enterprises (DBEs). Small business and DBE goals are based upon an examination of subcontracting opportunities contained in the work of this contract and the number of small businesses/DBEs available to perform such subcontracting work.

Sound Transit determined that there were few small business and DBE subcontracting opportunities based upon the work described in this contract, so small business/DBE goals were not established.

Public involvement

Not applicable to this action.

Time constraints

A one-month delay would impact the project schedule and would prolong the inadequate security staffing by Securitas and the need for short term inefficient mitigation contracts to supplement Securitas.

In order for the contractors to begin hiring, writing procedures, and training security officers, the contracts need to be signed prior to February 23, 2023.

Two Limited Notices to Proceed were granted to PPC Solutions and Allied Universal Security Services and became effective on December 21, 2022 and December 23, 2023, respectively, to enable preparations for an immediate transfer of service once contracts are signed.

Prior Board/Committee actions

Motion No. M2022-62: Authorized the chief executive officer to execute a contract modification to a piggyback contract with Cascadia Global Security to provide security guard services in the amount of \$2,000,000 for a new total authorized contract amount not to exceed \$4,000,000.

Motion No. M2022-61: Authorized the chief executive officer to execute a contract modification with PPC Solutions, Inc. to increase the contract amount for mobile patrol security services in the amount of \$2,000,000 for a new total authorized contract amount not to exceed \$4,000,000.

Motion No. M2018-118: Authorized the chief executive officer to execute a five-year contract with one two-year option to extend and one one-year option to extend with Securitas Security Services USA, Inc. to provide public safety and security services in the amount of \$158,550,865 with an 8% contingency of \$12,684,069 for a total authorized contract amount not to exceed \$171,234,934 plus applicable taxes.

Motion No. M2018-69: Authorized the chief executive officer to execute a contract amendment with Securitas Security Services USA, Inc. to provide a four-month contract extension, from August 31, 2018, to December 31, 2018, for systemwide security services in the amount of \$4,400,000, for a new total authorized contract amount not to exceed \$45,822,000.

Resolution No. R2017-14: Adopted a Security, Law Enforcement and Emergency Management Policy.

Environmental review – LS 1/3/2023

Legal review – AJP 1/13/23



Motion No. M2023-08

A motion of the Board of the Central Puget Sound Regional Transit Authority authorizing the chief executive officer to execute four individual contracts with Universal Protection Service, LP dba Allied Universal Security Services, PPC Solutions Inc, Inter-Con Security Systems, Inc., and PalAmerican Security, Inc. to provide Sound Transit with public safety and security services in individual contract amounts that may exceed \$2,000,000 each provided that the aggregate total of all four contracts does not exceed \$250,000,000 over a six-year period with each contract having an initial term of four years with two one-year options to extend.

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Motion

It is hereby moved by the Board of the Central Puget Sound Regional Transit Authority that the chief executive officer is authorized to execute four individual contracts with Universal Protection Service, LP dba Allied Universal Security Services, PPC Solutions Inc, Inter-Con Security Systems, Inc., and PalAmerican Security, Inc. to provide Sound Transit with public safety and security services in individual contract amounts that may exceed \$2,000,000 each provided that the aggregate total of all four contracts does not exceed \$250,000,000 over a six-year period with each contract having an initial term of four years with two one-year options to extend.

APPROVED by the Board of the Central Puget Sound Regional Transit Authority at a regular meeting thereof held on January 26, 2023.



Dow Constantine
Board Chair

Attest:



Kathryn Flores
Board Administrator