



## Agenda

**Rider Experience and Operations Committee Meeting**  
**Thursday, March 7, 2024**  
**1:00 p.m. to 3:00 p.m.**

Ruth Fisher Boardroom  
Union Station  
401 S. Jackson St.  
Seattle, WA

### Hybrid Meeting – In person and Video/Telephone Conference

To participate in the meeting via video conference:  
[https://soundtransit.webex.com/soundtransit/j.php?MTID= m377d199b2c87723c2a6fb796de38fd6f](https://soundtransit.webex.com/soundtransit/j.php?MTID=m377d199b2c87723c2a6fb796de38fd6f), if a password is not already entered, enter the following password: Agency.

To participate in the meeting via telephone conference: Call 415-655-0001 or 206-207-1700, then enter access code: 2485 287 0137 and password: 243629

### Kristina Walker, Committee Chair, Presiding

1. **Call to order**
2. **Roll call of members**
3. **Report of the Chair**
4. **CEO report**
5. **Public comment**

*The committee is accepting public comment on today's agenda items and on topics within the committee's purview in the following formats:*

**Written public comment:** Written comments can be submitted electronically via [meetingcomments@soundtransit.org](mailto:meetingcomments@soundtransit.org). Written comments received up to one hour before the meeting will be provided to Board members electronically during the meeting, comments received after that deadline will be provided to Board members after the meeting.

**In person public comment:** Individuals who would like to provide in person public comment must sign up in the Ruth Fisher Boardroom before the meeting begins. The sign-up sheet is available 30 minutes before the scheduled meeting start time.

**Virtual public comment:** Individuals who would like to provide virtual public comment via phone or computer must sign-up in advance on the virtual sign-up sheet. The virtual sign-up sheet is open from 8:00am until 5 minutes before the scheduled meeting start time.

6. **Business items**

For Committee Final Action

- A. **Minutes:** February 1, 2024, Rider Experience and Operations Committee Meeting

**COMMITTEE CHAIR**  
**Kristina Walker**  
*Tacoma Councilmember*

**VICE CHAIR**  
**Ed Prince**  
*Renton Council President*

### BOARD MEMBERS

**Angela Birney**  
*Redmond Mayor*

**Christine Frizzell**  
*Lynnwood Mayor*

**Kim Roscoe**  
*Fife Mayor*

**Dave Upthegrove**  
*King County Council Chair*

**Peter von Reichbauer**  
*King County Councilmember*

**Girmay Zahilay**  
*King County Council Vice Chair*

**INTERIM**  
**CHIEF EXECUTIVE OFFICER**  
**Goran Sparrman**

For Recommendation to the Board

B. **Resolution No. R2024-03:** Adopting the second phase of the 2024 Service Plan, which includes major service changes to ST Express routes serving Snohomish County when the 1 Line extends to Lynnwood in Fall 2024.

7. **Reports to the Committee**

- Passenger Impact Portfolio Plan
- Presentation on At Grade Crossing
- Presentation on ST3 Light Rail Service and Ridership Demand

8. **Executive Session** (If needed)

9. **Other Business**

10. **Next meeting:**

April 4, 2024

1:00 p.m. to 3:00 p.m.

Ruth Fisher Boardroom and Virtually via WebEx

11. **Adjourn**