

Passenger Information Management System (PIMS)

Contract Modification & Budget Amendment

Rider Experience and Operations Committee

06/06/24



Why we are here

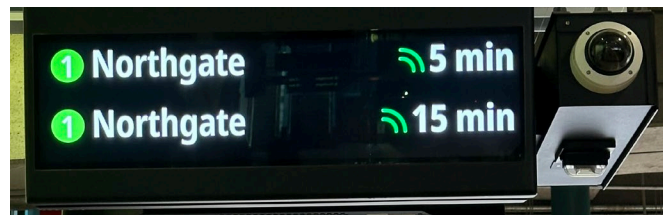
For Recommendation to the Board for Final Action:

- **Motion No. M2024-33** contract modification with Wabtec for continued services for the Passenger Information Management System (PIMS).
- **Resolution No. R2024-14** budget amendment for the Passenger Information Management System (PIMS) program, necessary to fund the Wabtec contract modification and program staffing through 2027.

PIMS Program Background

PIMS funded in 2018 at \$49.6M to implement a modern, multi-modal passenger communications solution:

- New integrated system for Link, Sounder, T-Link & future BRT
- New real-time messaging and arrival predictions
- Unified passenger information: at stations, mobile & onboard
- New station signs for all modes



- Sounder onboard system upgrades

Wabtec Contract Modification

Motion No. M2024-33

PIMS contract awarded to Wabtec in 2018 at \$33.9M.

This \$12.8M contract increase covers new scope:

- Implementation of PIMS for the East Link Starter Line
- Onboard systems for 11 additional Sounder vehicles
- Replace all Northgate Link extension station signs, and install additional Sounder & T-Link signs
- Enhanced train tracking for service disruptions & single tracking
- Enhanced passenger messaging capabilities, visual & audio
- New contract total = \$46.7M, extended 3 years through 2027

Budget Amendment

Resolution No. R2024-14

\$18.8M PIMS program budget increase necessary to fund the contract modification

- Funds Motion No. M2024-33, Wabtec contract modification
- Funds 3 years extended program staffing through 2027
- New total program budget = \$68.4M

Thank you.



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